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What is WORKforUM?

WORKforUM is the University’s evaluation review software used by Faculty, Chairs, Directors and Deans.

Purpose

This training material highlights how to manage and use the WORKforUM review evaluation software.

Audience

This training material is designed for University Chairs/Directors who use WORKforUM to review faculty, themselves and the Dean.
Section 1 - Faculty Evaluations

1. Annually, you will receive an email from the system when evaluations are available. This is the first step to completing faculty evaluations.

   From: "noreply@memphis.edu" <noreply@memphis.edu>
   Date: Thursday, November 30, 2017 at 10:01 AM
   To: [Recipients]
   Subject: Your Performance Management Action Items

   There are Performance Management Action Items.
   Please log into the myMemphis Portal within WorkForum and complete your action items.
   Contact facultyvals@memphis.edu if you have any questions.
   Thank you for your assistance and attention to this reminder.

2. Log into the myMemphis Portal. Remember, use your University of Memphis Universal User Identification (UUID) and password.

   Note: The myMemphis Portal has a time-out of one hour. After one hour of inactivity, the myMemphis Portal will log you out. This is a security feature.
3. A) Click Employee Page and go to the Workforum portlet. B) Click Faculty Evaluations to access the evaluations.

4. If you are logging in from the link on the email and not logging in from within myMemphis, you will need to enter your UUID and credentials.

5. Once in the Internal Workforum site, click Go to Employee Portal.
6. Once logged in you will see this screen.

7. Select the person you would like to evaluate from the list and click the Chair/Director Evaluation link.

8. To view the faculty member’s evaluation, select Faculty/Staff Review on the menu.
9. When you are ready to complete your evaluation, select **Chair/Dean Evaluation**.

10. This is the **Chair/Dean Evaluation Review Screen**. Enter comments for each area (all areas are required).
Note: The text boxes are expandable. This allows you to see more of your data.

There is a Remove Entry checkbox at the bottom of each comment area. To delete data, check this box then Save Draft.

Note: Your data will be deleted and not recoverable.

11. Once you have finished filling out all areas of the evaluation, select Save Draft if you would like to come back to the evaluation at a later time. If you are ready to continue, select Next to proceed to the Overall Rating screen by selecting the Overall Rating tab.

12. Select an overall rating and enter overall comments. Both fields are required to complete the evaluation.
13. Once you have completed the evaluation select **Complete**.

*Note: If you’re not ready to complete, select **Save Draft**.*

![Save Draft and Complete buttons]

14. When you select Complete, you will see the message that the Chair/Dean Evaluation has been marked as complete. The faculty member will then receive an email that they can acknowledge your evaluation.

![Message: The Chair/Dean Evaluation has been marked as complete.]

15. Select **Overview** to return to the main review page.

![Overview menu]

*Note: WORKforUM has a time-out of one hour. After one hour of inactivity, the WORKforUM will log you out. This is a security feature. When you are nearing this, you will receive an onscreen message. Click **OK** to continue your session.*

![Message from memphis-sb.peoleadmin.com]

To ensure the security of your data, you will be logged out due to inactivity in 3 minutes at Thu Dec 14 2017 11:31:26 GMT-0600 (CST).

Any data not saved will be lost.
Click ‘OK’ to keep your session active.
Section 2 - Dean Evaluations of Chair

1. Once the Dean has completed your evaluation, you will receive an email from the system when the evaluation is available for viewing. Click on the link in your email to access the Workforum site within myMemphis. Alternatively, Log into MyMemphis, A) click on the Employee Page and go to the Workforum portlet, B) Click Faculty Evaluations to access the evaluations.

2. If you are logging in from the link on the email and not logging in from within myMemphis, you will need to enter your UUID and credentials.
3. Once in the Internal Workforum site, click **Go to Employee Portal**.

You should see the following screen. Click on **Chair Acknowledge** to acknowledge your evaluation.

```
<table>
<thead>
<tr>
<th>Task</th>
<th>Task Owner</th>
<th>Date Opened</th>
<th>Date Completed</th>
<th>Due Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chair/Dean</td>
<td>Mary White</td>
<td></td>
<td>2017-12-04</td>
<td></td>
</tr>
<tr>
<td>Chair Acknowledges</td>
<td>Francisco Leon</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
```

**Note:** You may need to click on the **Home** link at the top to see menu of all reviews.

4. You will be taken to the **Acknowledgement Screen**. After you have read the comments and ratings entered by your Dean, you can add comments if you wish and select **Acknowledge**.
5. When you acknowledge your evaluation, the Review Status will change to Complete.

![Faculty Evaluation Details]

- Review Status: Complete
- Overall Rating: 4.5-
  Exceptional/Very Good (4.0)
- Evaluation Type: Focal
- Program Timeframe: 11/22/17 to -
- Last Updated: December 04, 2017 15:23
- Last Completed Step: Dean Approval
- Co-reviewer: N/A
Section 3 - Reports

1. To access the Faculty Evaluation Reports, select the Performance link and then Dashboard.

2. When the Chair clicks on the dashboard, under performance, they can see the status of everyone in their department.

Note: Steps 1-4 will change color depending on what stage they are in the evaluation process.
Tips

WORKforUM has some features convenient for the people who use it.

1. When the Dean completes the evaluation, your evaluation status will change to Complete.

![Evaluation Status](image)

2. You may click the **Actions** button to review and print your evaluation.
Locating Help Resources

The Center for Teaching and Learning offers support to faculty, staff, and students. Upon completing the training covered in this course; faculty, staff and students are able to receive additional training help and resources. Such help can be located as follows:

Service Desk Request

Submitting a Ticket

- Login URL:
  - [Here is a link to our service desk ticketing system](#)
  - After logging in, choose the link Request Help or Services.
  - Choose Request Help or Services.

Call the ITS Service Desk (901.678.8888) on a 24x7 basis (Excluding Some Holidays)

- Call the Service Desk for immediate assistance with login problems or issues with using the Service Desk Request Form.
- If you do not receive a response from via the Service Desk Request Form after 24 hours, email The Center for Teaching and Learning, [umtech@memphis.edu](mailto:umtech@memphis.edu) (Using this email will automatically generate a help desk ticket). Please provide your Service Desk ticket number for faster assistance.

Important Links

- [Explore the umTech Website](#)
- [Center for Teaching and Learning (CTL) Website](#)
- [Search our Training and Documentation](#)