

Error message:

Add-in for Outlook for Symantec 10.1 is no longer working

When the client is installed, you may come across the error that the Symantec 10.1 add-in for Outlook is no longer working. This is the old version of Symantec and the add-in is no longer necessary.

To remove the Add-in error message:

1. Open **Outlook**
2. Click **Tools** in the top menu bar
3. Select **Trust Center** from the drop-down menu
4. Click **Add-ins** on the left menu
5. Select **Exchange Client Extensions** from the Manage drop-down menu
6. Click **Go**
7. Uncheck the **Symantec 10.1** add-in
8. Click **OK**