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**University of Memphis**  
**Hearing Conservation Program**

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The University of Memphis
Hearing Conservation Program

Purpose

The purpose of this program is to ensure that all employees at The University of Memphis, designated herein as the University, are protected from exposure to excessive noise hazards. Engineering controls are the first line of defense against noise hazards at the University; however, engineering controls are not always feasible or completely effective in controlling noise the hazard. In situations where engineering controls are not feasible or completely effective, this Hearing Conservation Program has been established to help ensure that members of the campus community do not suffer health effects from exposure to excessive noise while at work.

This program is designed to protect employees from noise exposure, conserve hearing ability, and prevent occupational hearing loss. This Program has been developed and implemented in accordance with 29 CFR 1910.95 and University Policy UM1293.

Scope and Application

This Program applies to all University of Memphis employees whose noise exposures equals or exceeds an 8-hour time weighted average (TWA) sound level of 85 decibels (dBA) while performing their work activities. These employees must be enrolled in this Hearing Conservation Program.

This Program also applies to all University of Memphis employees who are exposed to noise in excess of the OSHA permissible exposure limits (PELs) as outlined in the table below. When feasible engineering and/or administrative controls do not reduce the noise level to or below these PELs, proper hearing protection devices must be used. Although not required, it is recommended that employees follow this program when exposed to noise levels in excess of the NIOSH recommended exposure limits (RELs). Both OSHA PELs and NIOSH RELs are outlined in the table below.

| Duration per day (hours) | Sound Level dBA
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Required (OSHA PELs)</td>
</tr>
<tr>
<td>8</td>
<td>90</td>
</tr>
<tr>
<td>4</td>
<td>95</td>
</tr>
<tr>
<td>2</td>
<td>100</td>
</tr>
<tr>
<td>1</td>
<td>105</td>
</tr>
<tr>
<td>½</td>
<td>110</td>
</tr>
<tr>
<td>¼ or less</td>
<td>115</td>
</tr>
</tbody>
</table>

Employees participating in this Program do so at no cost to them. The costs associated with training, hearing protection equipment, and audiometric testing shall be borne by the University.
Responsibilities

Environmental Health and Safety Personnel (EH&S)

EH&S personnel have the following responsibilities under this program:

- Develop, periodically review, and update this program;
- Identify and establish a written agreement with an audiometric testing clinic for occupationally exposed employees;
- Conduct monitoring to identify areas or operations requiring inclusion in this program;
- Assure calibration and servicing of monitoring equipment;
- Assist in recommending noise control measures, including appropriate types of hearing protection;
- Assist affected departments in complying with this program by serving as a source of regulatory and safety information;
- Assist in the development of training programs related to this program; and
- Maintain records of noise measurements, employee training, and audiometric testing.

Program Administrator

The Program Administrator (PA) is responsible for administering the hearing conservation program. PAs have the following responsibilities under this program:

- Identify work areas, processes, or tasks requiring workers be included in this Program, and evaluating hazards;
- Identify employees who may be exposed to excessive noise levels;
- Select hearing protection options;
- Monitor hearing protection use;
- Arrange for and/or conduct training;
- Ensure enrollment of affected employees in Audiometric Testing; and
- Maintain records required by the program.

The chair or director of individual departments shall appoint the Program Administrator for his/her department. Each unit’s PA shall be documented in Appendix A.

Chairs/Directors/Supervisors

Chairs, directors of activities, and supervisors in departments included in this Program are responsible for ensuring that the hearing conservation program is implemented in their departments. In addition to being knowledgeable about the program requirements for their own protection, supervisors must also ensure that the program is understood and followed by the employees under their charge. Chairs, directors, and supervisors have the following responsibilities under this program:

- Ensure that covered employees (including new hires) have received appropriate initial training, annual re-training, and medical surveillance;
- Ensure the availability of appropriate hearing protection;
- Be aware of tasks requiring the use of hearing protection;
- Enforce the proper use of hearing protection when necessary;
- Monitor work areas and operations continuously to identify excessive noise hazards; and
- Coordinate with the PA on how to address noise hazards/other concerns regarding the program.
**Employees**

Each employee has the responsibility to wear hearing protection when and where required and in the manner in which they were trained. Employees shall also:

- Use safe work practices;
- Maintain appropriate hearing protection by storing and cleaning properly;
- Attend initial and annual training on noise and hearing protection;
- Participate in annual audiometric testing;
- Inform supervisor or the Program Administrator of any noise hazards that they feel are not adequately addressed in the workplace and of any other concerns that they have regarding the Program; and
- Comply with all provisions of this Program.

**Program Elements**

**Noise Surveys / Monitoring**

Environmental Health and Safety shall obtain representative noise monitoring with a designed sampling strategy to allow the identification of employees for inclusion in this Program. When information indicates that any employee’s exposure may equal or exceed an 8-hour time-weighted average of 85 dBA, a monitoring program shall be implemented to identify employees for inclusion.

Monitoring shall be repeated when any changes occur in production, process, equipment, or controls that might render the hearing protection equipment inadequate or require additional employees to be included in this Program. Employees’ noise exposures shall be reassessed as needed. Employees exposed at or above the action level shall be notified of monitoring results in a timely manner.

**Audiometric Testing**

All employees whose exposures are equal to or exceed an 8-hour TWA of 85 dBA shall be included in an audiometric examination program. The baseline audiogram shall be performed within 6 months of an employee’s first exposure at or above 85 dBA TWA.

Annual audiometric testing shall be performed for each employee exposed at or above the 8-hour TWA of 85 dBA and in accordance with 29 CFR 1910.95.

The audiometric test data shall be evaluated in accordance with 29 CFR 1910.95. Employees shall be informed in writing within 21 days when an audiogram indicates a standard threshold shift which is determined to be work related.

**Hearing Protection**

Hearing protection shall be provided to all employees who are exposed to an 8-hour TWA of 85 dBA, or if the employee requests hearing protection voluntarily. Employees shall be required to use hearing protection in areas where noise levels exceed 85 dBA.

Employees shall be given the opportunity to select their hearing protection from a variety of suitable hearing protection determined by the Program Administrator.
Training

The PA shall provide training to hearing protection users and their supervisors on the contents of this Hearing Conservation Program, their responsibilities under it, and on the OSHA Noise Standard.

Training shall cover the following topics:
- The University of Memphis Hearing Conservation Program
- The OSHA Noise Standard
- The effects of noise on hearing
- The purpose, advantages, disadvantages, and attenuation levels of various types of hearing protection
- The purpose and procedures of audiometric testing.

Affected employees shall be retrained annually. Hearing conservation training shall be documented by the PA. The Environmental Health and Safety Office shall assist with training employees from any department that needs support.

Program Evaluation

The PA shall conduct periodic evaluations of the workplace to ensure that the provisions of this Program are being implemented. The evaluations shall include regular consultations with employees who use hearing protections and their supervisors, site inspections, noise monitoring (where possible and necessary), and a review of records. Problems identified shall be noted in an inspection log and addressed by the PA. These findings shall be reported to the Director of EH&S; the report shall list plans to correct deficiencies in the Program and target dates for the implementation of those corrections.

Documentation and Recordkeeping

An electronic copy of this Program is available on the Environmental Health and Safety website. Copies of the OSHA standard are available in 216 Browning Hall for review by all employees.

Copies of training and audiometric test records are maintained in 216 Browning. Records shall be updated as new employees are trained, as existing employees receive refresher training, and following annual audiogram tests.
## Definitions

<table>
<thead>
<tr>
<th>Term</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Action Level</strong></td>
<td>An 8-hour time-weighted average of 85 decibels measured on the A-scale, slow response, or equivalently, a dose of 50%. Slow response records sound levels at 1 second intervals and makes data easier to read.</td>
</tr>
<tr>
<td><strong>Audiometric Testing</strong></td>
<td>Exams that measure the sensitivity of a person’s hearing threshold in decibels as a function of frequency.</td>
</tr>
<tr>
<td><strong>Baseline Audiogram</strong></td>
<td>An audiogram obtained after 14 hours of quiet and against which future audiograms are compared.</td>
</tr>
<tr>
<td><strong>Decibel (dB)</strong></td>
<td>Unit of measurement of sound level.</td>
</tr>
<tr>
<td><strong>Decibel A-weighted (dBA)</strong></td>
<td>The A weighted is the scale used for most occupational noise measurements. The A weighting approximates the range of human hearing by reducing the effects of lower and higher frequency noises with respect to the medium frequencies.</td>
</tr>
<tr>
<td><strong>Hearing Protection</strong></td>
<td>Any device that can be worn to reduce the level of sound entering the ear.</td>
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<tr>
<td><strong>Noise</strong></td>
<td>Unwanted sound.</td>
</tr>
<tr>
<td><strong>Permissible Exposure Limit (PEL)</strong></td>
<td>Exposure limit published and enforced by OSHA as a legal standard. 90 dBA 8-hr TWA.</td>
</tr>
<tr>
<td><strong>Recommended Exposure Limit (REL)</strong></td>
<td>Exposure limited published and recommended by NIOSH (National Institute for Occupational Safety and Health) as the best practice, 85 dBA 8-hr TWA.</td>
</tr>
<tr>
<td><strong>Standard Threshold Shift (STS)</strong></td>
<td>A change in hearing threshold, relative to the most recent audiogram for that employee, of an average of 10 dB or more at 2000, 3000, and 4000 hertz in one or both ears and sustained within 30 days with a follow-up audiogram.</td>
</tr>
<tr>
<td><strong>Time-Weighted Average (TWA) sound level</strong></td>
<td>That sound level, which if constant over an 9-hour exposure, would result in the same noise dose measured in an environment where noise level varies.</td>
</tr>
</tbody>
</table>
Appendix A: List of Program Administrators

<table>
<thead>
<tr>
<th>Department</th>
<th>Program Administrator</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Environmental Health and Safety</td>
<td>Ashley Koehler</td>
<td>2740</td>
<td>rkoehler</td>
</tr>
<tr>
<td>Physical Plant- Landscape</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Physical Plant- Zone Maintenance</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Physical Plant- Custodial</td>
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