1. Mission Statement
   The University Libraries is a leader in providing access to and management of information resources and services to support teaching, learning, and research for the University of Memphis community.

2. Providing library services for the University of Memphis community
   340 days per year
   93.5 hours per week (during academic semester)

   Direct assistance at the RIS desk - 22,171 Questions
   Ask a librarian (online assistance) - 495 Questions
   Student Assistants on floors 2-4 - 12,132 Questions
   Circulation Desk Assistance - 58,027 Circulations
   - 2,802 Directional questions
   - 2,592 Referrals
   - 98,219 Transactions

4. Instructional Sessions
   395 – group instruction sessions
   - 43 – individual instruction sessions
   - 16 – group tours (usually community groups)
   454 sessions (64% increase over 2007/2008)
   8,523 - participants served (46% increase in participants)

5. Materials Acquired
   Books purchased - approx. 400
   Interlibrary loan
   - 12,390 borrowed; 7,009 loaned

6. Current Staffing
   16 - Library faculty (5 active searches underway)
   52 - Hourly & Administrative staff (2 active searches underway)
   68 positions filled (down from 99 plus 4 vacancies in 2005)
7. Number of library users has increased

<table>
<thead>
<tr>
<th>Month</th>
<th>2005/06</th>
<th>2006/07</th>
<th>% change</th>
<th>2007/08</th>
<th>% change</th>
<th>2008/09</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td>July</td>
<td>20,165</td>
<td>14,082</td>
<td>-30%</td>
<td>24,872</td>
<td>77%</td>
<td>27,017</td>
<td>9%</td>
</tr>
<tr>
<td>Aug</td>
<td>20,784</td>
<td>23,071</td>
<td>11%</td>
<td>33,527</td>
<td>45%</td>
<td>36,188</td>
<td>8%</td>
</tr>
<tr>
<td>Sept</td>
<td>47,321</td>
<td>51,048</td>
<td>8%</td>
<td>66,649</td>
<td>31%</td>
<td>82,119</td>
<td>23%</td>
</tr>
<tr>
<td>Oct</td>
<td>47,205</td>
<td>50,148</td>
<td>6%</td>
<td>67,516</td>
<td>35%</td>
<td>74,902</td>
<td>11%</td>
</tr>
<tr>
<td>Nov</td>
<td>45,318</td>
<td>52,311</td>
<td>15%</td>
<td>62,790</td>
<td>20%</td>
<td>67,824</td>
<td>8%</td>
</tr>
<tr>
<td>Dec</td>
<td>26,526</td>
<td>29,865</td>
<td>13%</td>
<td>29,726</td>
<td>-0.47%</td>
<td>36,025</td>
<td>21%</td>
</tr>
<tr>
<td>Jan</td>
<td>24,053</td>
<td>36,532</td>
<td>52%</td>
<td>37,725</td>
<td>3%</td>
<td>35,630</td>
<td>-6%</td>
</tr>
<tr>
<td>Feb</td>
<td>37,445</td>
<td>51,548</td>
<td>38%</td>
<td>57,747</td>
<td>12%</td>
<td>67,583</td>
<td>12%</td>
</tr>
<tr>
<td>March</td>
<td>37,977</td>
<td>47,029</td>
<td>24%</td>
<td>50,354</td>
<td>7%</td>
<td>61,677</td>
<td>22%</td>
</tr>
<tr>
<td>April</td>
<td>37,412</td>
<td>61,801</td>
<td>65%</td>
<td>69,765</td>
<td>13%</td>
<td>76,869</td>
<td>10%</td>
</tr>
<tr>
<td>May</td>
<td>12,323</td>
<td>17,569</td>
<td>43%</td>
<td>15,736</td>
<td>-10%</td>
<td>28,429</td>
<td>81%</td>
</tr>
<tr>
<td>June</td>
<td>10,827</td>
<td>25,815</td>
<td>138%</td>
<td>40,680</td>
<td>58%</td>
<td>28,457</td>
<td>-30%</td>
</tr>
<tr>
<td>Total</td>
<td>367,356</td>
<td>460,819</td>
<td>25%</td>
<td>557,087</td>
<td>21%</td>
<td>619,874</td>
<td>11%</td>
</tr>
</tbody>
</table>

8. Library Expenditures - Comparison with peer institutions

![Expenditure Chart]

**ASERL PEERS**

- Exp. For Books
- Exp. For Serials
- Total Materials Exp.
- Operating/w salaries
- Total Expenditures

Institution
9. Budget Comparison - Funding Peers and UT Knoxville

![Budget Comparison Graph]

10. Funding History – ASERL Peers & UT Knoxville

![Funding History Graph]
11. ASERL Status
Currently on probation again as result of fy08 data

<table>
<thead>
<tr>
<th>Year</th>
<th>ASERL Threshold</th>
<th>U of Memphis</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>2007</td>
<td>$8,785,221</td>
<td>$8,900,747</td>
<td>$115,526</td>
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<tr>
<td>2008</td>
<td>$9,009,036</td>
<td>$8,619,072</td>
<td>$389,964</td>
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</tbody>
</table>

12. Collaborative Agreements
Memphis Area Library Council (MALC) – reciprocal borrowing
Memphis Civil Rights Consortium
West Tennessee Academic Library Consortium (WeTALC)
LYRASIS (East coast & mid-south) many of our databases
Tenn-share (state wide) – electronic resources
TBR & UT Libraries

13. Greatest needs:
   a. Inflation index for funding
   b. Links to Research endeavors
   c. Increased external funding
   d. Endowment fund ( $10,000,000 or larger)
   e. Restoration of staffing levels
   f. Better integration into curriculum

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