

## ***Technology Support***

### **Computer Replacement**

There is not fixed part of the budget for technology purchases and upgrades. Rather, this is done annually by balancing the needs and sources of funding.

Each year the College of Education receives an allocation of 50 – 75 computers for faculty use as they are rolled out from labs. The number assigned to each college is determined by annual negotiation among the deans as soon as we know the precise number of computers being replaced from the 56 Technology Access Fund labs.

Departments and the Deans Office also purchase computers and printers as needed, primarily funded from monies recovered from grants and also from faculty start-up funds. Thus, all faculty and staff have computers to use up to date software. In December 2007 the College purchases a new server to support college activities

The College of Education has five computer labs of which three are supported by University Technology Access Funds and the others by College of Education funds. The Advanced Instructional Media Lab (Ball Hall 307A) received upgrade of both Mac and Dell computers in summer 2006 funded by the College of Education. The three labs supported by the university receive upgrades every three years and the table below indicates when they are next scheduled for upgrade.

<b>College of Education Computer Labs</b>				
	<b>Support</b>	<b>Number</b>	<b>Computer Type</b>	<b>Replacement Date</b>
Ball Hall 312	University	24	MAC	2009
Ball Hall 316	University	24	Dell Desktop	2009
Field House 162	University	24	Dell Desktop	2010
Ball Hall 314	Education	24	MAC	
Ball 307A	Education	8 + 8	MAC + Dell	2006

### **Software access**

Most faculty and staff have upgraded to Microsoft Office 2007 Suite and during the next year are expected to migrate to the newest Windows operating system. The University provides site licenses for the software commonly used by faculty and staff. Software in the computer labs is accessible through the University a softcity server, which makes the newest software, including updates, available in all labs. It is anticipated this service will be extended to all faculty office computers during 2008.

Technology Access Funds provide about \$600,000 in annual maintenance fees for software and about \$200,000 for software specifically for software colleges request that year. The precise amount for new software is determined by the deans as we distribute funds across computer upgrades, installation of smart classroom, and software purchases. A table shows that across and eight year span the College of Education has received funding for software that is 16.6% of the total for the University.

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### **Technology Support Staff**

The College of Education has a staff of three providing technology support. Two primarily install equipment, install software, and trouble shoot difficulties experienced by faculty and staff. The third person, Jim Harris, has been in the College nearly 20 years and provides invaluable support. He maintains databases, maintains websites, maintains servers, creates report tables required by the state concerning our college, and provides technology support for the College of Education Assessment System. For this system he created the database, created the data entry screens, and developed the report tables. He works closely with the Director of Assessment.