DoubleMap Mobile Application Rider Guide

Selecting Your System

The first thing you will see when you open the DoubleMap app is the “Select System” page. Scroll through the list to find the transit system you would like to track.
Allow DoubleMap to Access Your Location

This allows DoubleMap to see where you are relative to the transit system you frequent.

Bus Pin

On the map you will see little bus pins. Each pin represents a bus out on route. You can tell which direction the bus is traveling by which direction the bus pin is facing. Tapping on the bus, provides bus information.
**Zooming In and Out**
Pinching and spreading gestures can be used to zoom in, or zoom out on a location.

** Stops **
Stops are represented by black dots along the path of the route. If you tap on a stop, an auxiliary menu will appear that gives you ETAs and the option to favorite the stop.
Menu

To access the MENU, tap the menu icon located on the top left hand of the screen.

Announcements

Here is where you will find any announcements from your transit system.

#10 Red route

The Red route will be on detour due to street closures on 5th Street. We will be using 6th Street to Elm, Elm to 7th Street, 7th Street to Locust, Locust to 5th Street. Please call customer service with any questions.

#2 Gold route

The Gold routes will be on detour due to the closures on Elm St. We will be using Locust to 5th Street to Broadway. The Gold will not travel on Providence during this detour. Please call customer service with any questions.
Routes
In the routes menu, you can select which routes will be visible on your map. This can be really useful if your transit system has a lot of routes. You can set your map up to show only the routes you want it to. Click on a route to view the stops on that route, click on a stop to view the stop or favorite it.

Favorite Stops
Here you can view all of your favorite stops so you don’t have to spend time looking for them on the map. To favorite a stop, tap on the stop in the map, and then tap on the heart.
Feedback

You can provide feedback about your experience with DoubleMap by tapping the Feedback button located at the bottom of the menu. All you need to do is tap the button to open an e-mail prompt.