

Hyperion 8.3 issue with Microsoft Security Patch

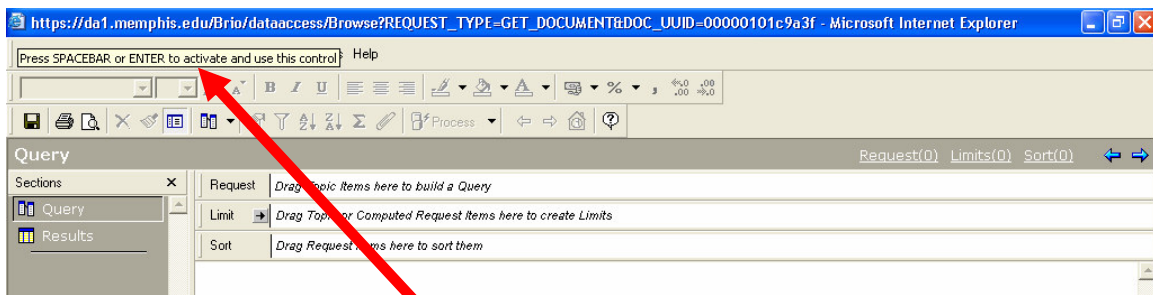
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Microsoft periodically releases software called patches to update its Windows operating system. The patch released last week, if installed, affects Hyperion. You may not be able to click on any of the available buttons or available menu items presented on your screen.

Please use this work around until a permanent solution is obtained from Hyperion

- 1) Once a report is opened up, if you are unable to click on any of the 'available' menu items, then please press the TAB key
- 2) Pressing the TAB key will display an information bar on the top left as shown in the figure below. Simply press the SPACEBAR or ENTER to proceed.

These two steps should allow you to continue as normal



For more technical information please see information on the Microsoft security patch Cumulative Security Update for Internet Explorer 6 Service Pack 1 (KB912812) available at <http://support.microsoft.com/kb/912812/>

Thank You
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