

## University of Memphis Student Affairs Offices and Programs

The Division of Student Affairs provides services, programs, and activities that build on the university's academic base. The Division of Student Affairs is led by the Vice President for Student Affairs, Dr. Rosie Phillips Bingham. - <http://www.memphis.edu/studentaffairs/vpoffice/index.htm>.

- Division Organizational Chart: [http://www.memphis.edu/studentaffairs/pdfs/SA\\_Org\\_Chart\\_7-11.pdf](http://www.memphis.edu/studentaffairs/pdfs/SA_Org_Chart_7-11.pdf)
  
- **Parent Services**
  - Parent Services provides parents of future and current students with information about the university that helps them help their student through their college career. Parents have access to a parent website, monthly e-news, a parent calendar, parent chats with administrators, a Facebook page and a twitter feed to keep them up to date with important dates, deadlines, and events. If they have questions, they can contact the office through the parent email address or the parent hotline. - <http://memphis.edu/umparents/>
  
- **Student Development**
  - **Career Services-** Career Services works with students during all phases of the career development process. Their services include individual career planning, resume critiquing, mock interviewing, and internship and job search preparation. They also work to build strong partnerships with the university and Memphis community at-large. - <http://www.memphis.edu/careerservices/>
  - **Center for Counseling, Learning and Testing-** The Center for Counseling, Learning and Testing, made up of the Career and Psychological Counseling Center, the Educational Support Program, and the Testing Center, is a comprehensive student development agency committed to providing a seamless set of services to assist students in actualizing their maximum potential. - <http://www.memphis.edu/cclt/>
    - **Career Counseling Center-** The Career Counseling staff offers a wide variety of services: individualized career exploration and planning, topical workshops and outreach programming for faculty, classes, and campus organizations. - <http://www.memphis.edu/cpcc/>
    - **Educational Support-** The Educational Support Program provides academic assistance for classes that students are currently taking at the U of M. ESP's free services are available to graduate and undergraduate students. Both free and paid tutoring are available as well. - <http://www.memphis.edu/esp/>
    - **Psychological Counseling Center-** Confidential individual, couples, family, and group counseling services, as well as substance abuse issues, psychological and educational assessment services are all available through the Career & Psychological Counseling Center at no cost to students (except for testing fees to cover the cost of assessment materials), including personality, learning disorders, and ADHD testing. A student must be enrolled for at least 6 credit hours in the

current semester to request services and can walk in any day of the week between 10 am and 2 pm. - <http://www.memphis.edu/cpcc/>

- **Testing Center-** Our Testing Center Main Office is in the John W. Brister Building in Room 112. In addition to the U of M Prometric Center, accessing several thousand computer-based tests, the Testing Center assists in a full range of student assessment needs. - <http://www.memphis.edu/testing/>
- **Student Affairs Learning and Assessment-** The Office of Student Affairs Learning and Assessment provides support to departments and programs by: Assisting in assessment design; Coordinating assessment for maximum efficiency and to avoid Student Survey Fatigue; Assisting in the analysis and interpretation of assessment data; Serving as an assessment data clearinghouse; Assisting in the creation or clarification of learning objectives; Consulting on how to plan with a learning objective focus (vs. activities focus); Collaborating on grant writing by providing assessment support and grant-writing experience; Providing presentations on assessment or learning objectives, as requested; Co-authoring or co-presenting on assessment or learning outcome-related projects, as requested; Facilitating the annual report process. - <http://saweb.memphis.edu/sala/>
- **Commencement Office-** The Commencement Office organizes and facilitates all university commencement ceremonies and the honors assembly. - <http://www.memphis.edu/commencement/>
- **Student Disability Services-** Student Disability Services serves students who have a variety of disabilities, including mobility, visual and hearing impairments, a variety of chronic health disorders, psychiatric disorders, learning disabilities, attention deficit/hyperactivity disorder, seizure disorders, traumatic brain injury, and substance abuse. To receive disability related accommodations and services, students must first register with Student Disability Services and provide current and appropriate medical and/or psycho-educational documentation which identifies the specific nature and extent of a qualifying disability, including the functional limitations currently imposed by the disability. - <http://www.memphis.edu/sds/index.php>
- **Student Health Services-** Student Health Services is an accessible, cost effective health care facility on campus that emphasizes campus wide health promotion, disease prevention, and acute episodic outpatient medical care. Full time students can visit the Student Health Center free of charge with their student ID and faculty staff can also visit for a small fee. Student Health Services is staffed with a Physician, Nurse Practitioners, Registered Nurses, Licensed Practical Nurse, Laboratory and X-ray Technologist, Health Educator, and various administrative support personnel.- <http://saweb.memphis.edu/health/>
- **Student Success Programs-** Student Success Programs is a federally funded TRIO Program through the U.S. Department of Education to provide free academic, career, financial, personal, social, and technological assistance and support to eligible college students. The program helps eligible participants adjust to college life, achieve academic success, graduate, and move on to become contributing members of society. The mission of the Student Success

Program is to increase retention and graduation of students who are either low-income, first generation, and/or students who have a documented disability. The mission includes fostering an institutional climate supportive of the success of a diverse group of students who have an academic need by providing educational opportunities, giving attention to individual needs, and emphasizing academic excellence. - <http://www.memphis.edu/trio/index.php>

- **First Scholars Program-** The program supports first-generation college students and enhances their ability to successfully graduate. First-generation college students as those whose parents have no education beyond high school (irrespective of other family members such as older siblings, aunts, or uncles). The program is open to incoming first-time, full-time freshmen whose parents did not attend college. Selected students receive personalized support, an annual award of \$5,000, which is renewable for a total award of \$20,000 over 4 years. - <http://www.memphis.edu/firstscholars/>
- **Student Life/Dean of Students-** Student Life departments provide programs, services, and facilities centered around the mission of enhancing the learning experience of students. Recognizing the diversity of the student population, we accomplish this by offering a wide variety of opportunities including, a modern recreation center with attendant programs, numerous student organizations and programs for leadership development and involvement, with a special focus on multicultural opportunities. Student Life is also responsible for administering the Code of Student Conduct and is the liaison with student religious organizations. - <http://www.memphis.edu/studentlife/>
  - **Adult and Commuter Student Services-** Adult and Commuter Student Services fosters an atmosphere where students who are juggling college along with work and family responsibilities can gather and interact in a supportive environment where they can truly connect with other adult and commuter students. The mission of the Adult and Commuter Student Services office is to provide a supportive environment for non-traditional and commuter students that promotes intellectual, social and academic growth and development through services and programs that foster lifelong learning. - <http://www.memphis.edu/acss/>
    - **Off Campus Housing-** <http://offcampushousing.memphis.edu/>
  - **Campus Recreation Intramural Services-** As a vital component in the process of higher education, this program contributes to the health, physical, psychological and social wellbeing of The University of Memphis community, serving students, faculty, staff, alumni and friends of The University of Memphis. Modeled on a variety of successful, state of the art programs in both the public and private sectors, the Campus

Recreation Intramural Services program represents a significant core element of life in The University of Memphis community. - <http://www.memphis.edu/cris/>

- **Judicial and Ethical Programs-** The Office of Judicial and Ethical Programs administers the Code of Student Rights and Responsibilities and other student policies, including academic dishonesty, classroom disruptive behavior, peer-to-peer sexual harassment, sexual assault, and student organizations. Our responsibilities include investigating complaints filed against students, referring students for academic and personal counseling services, administrative adjudication of cases, and monitoring student completion of sanctions. We provide student ethical programming addressing issues of academic integrity, civility, and dispute resolution. - <http://saweb.memphis.edu/judicialaffairs/>
  
- **Multicultural Affairs-** The University of Memphis Office of Multicultural Affairs provides a welcoming and supportive environment that advises students of color with regard to their academic, social, cultural, and financial affairs. With a caring, professional staff, the office helps students adjust to learning, living, and working in a large university setting.  
Students also utilize the office as a source of information about opportunities for leadership development, conferences, internships, scholarships, professional schools, and community involvement. - <http://www.memphis.edu/multiculturalaffairs/>
  
- **Student Government Association-** The Student Government Association (SGA) is divided into three branches: Executive, Judicial, and Legislative. All three branches have been established to work for the students. The mission of the SGA is to provide improvement in all aspects of the university experience through continuous interaction among students, faculty, and administration in an effort to challenge the administration to uphold its high standard of academic excellence while fostering an atmosphere of student growth in scholastics, campus and community involvement, and cultural unification. - <http://www.memphis.edu/sga/>
  
- **Student Leadership-** The Office of Student Leadership and Involvement provides programs and opportunities through which students may become meaningfully involved in campus life. Our programs and activities support the Student Life mission of enhancing overall personal development. These programs and initiatives include campus wide entertainment, cultural and educational programs (concerts, speakers, etc.), Greek organizations, volunteer services, leadership training, recognition and student organizations. - [http://www.memphis.edu/student\\_leadership/](http://www.memphis.edu/student_leadership/)
  - **Community Service-** Many community service opportunities are available for students, staff and faculty. Most programs involve a low time commitment and

count toward service hours on campus. The web site will give information on various programs to get you connected in the community. -

<http://www.memphis.edu/service/>

- **Frosh Camp-** Frosh Camp is a four day camp exclusively for incoming freshmen. Frosh Camp gives new students an upper hand on their first year by teaching what to expect inside and outside of class, introducing them to all that The University of Memphis has to offer, tons of Tiger spirit, connections with upperclassman and 250 fellow freshmen, fun, memories, and lots of new friends! -  
<http://www.memphis.edu/froshcamp/>
- **Greek Affairs-** Fraternities and sororities are an integral part of student life, and they contribute much to the University. Greek members are visible throughout the campus, holding membership and leadership positions in campus organizations that range from departmental clubs to the highest honor societies. Perhaps the greatest benefits of joining the Greek community are the diverse and lasting social networks, academic support, and positive group experiences. -  
<http://www.memphis.edu/greek/>
- **Leadership Programs-** The Office of Leadership and Involvement offers a variety of leadership training programs designed to complement the academic experiences. Whether students are brand new to campus or an experienced student leader, they are sure to find a program that meets their needs. -  
[http://www.memphis.edu/leadership\\_programs/](http://www.memphis.edu/leadership_programs/)
- **Student Activities Council-** The Student Activities Council (SAC) strives to make sure students never utter the words, "There's nothing to do on campus." SAC does this by providing programs, events, and services to The University of Memphis community focusing on social, physical, intellectual, and emotional development. SAC promotes diversity as they strive to improve the quality of student life at The University of Memphis. SAC events are free and open to all. The student activity fee is at work bringing students a variety music, comedy, lectures, cultural events, movies, awareness weeks, social gatherings, and opportunities to just relax!! - <http://www.memphis.edu/sac/>
- **Student Organizations-** The University of Memphis has organizations that are: Arts, Cultural, Greek (Fraternity & Sorority), Honorary, Political, Academic/Professional, Religious, Representative Council, Service, Special Interest, Sports & Recreation. -  
[http://www.memphis.edu/student\\_leadership/organizations.php](http://www.memphis.edu/student_leadership/organizations.php)
- **Up 'til Dawn-** Up 'til Dawn was started here at the University of Memphis just over 13 years ago. Since the program was started it has spread to over 250 schools nationwide and now generates nearly **\$5 million** annually for groundbreaking research and lifesaving care at St. Jude Children's Hospital. Overall, the program has raised more than **\$20.6 million** nationwide! Up 'til Dawn unites students, staff and their local communities with a goal to help the children of St. Jude Children's Research Hospital. Students who lead Up 'til Dawn on their campuses educate the

community about St. Jude while raising money through a variety of activities. At the end of the program, campuses host a Finale Event and stay "Up 'til Dawn" celebrating their achievements and honoring the patients at St. Jude. Students "fight the yawn" so that St. Jude patients can grow up and go to college, too. - <http://www.memphis.edu/uptildawn/>

- **Campus Services**

- **Conference Planning and Operations-** Conference Planning and Operations offers comprehensive event management services and is available to help plan and execute your conference by: Registration management, Financial tracking, Event marketing and promotion, Coordination of logistics, Coordination of vendor showcase/exhibitor, Registration of guests, speakers, exhibitors, VIPs, On-site assistance. - <http://conferences.memphis.edu/>
- **Residence Life-** The University of Memphis campus offers eight different residence halls and Graduate and Student Family Housing for graduate students or students who are married or have families. Options vary from traditional style residence hall to apartment style living to meet the needs of all our students. The goal is to provide each student with a living environment that is safe, comfortable, and will enhance the student's academic, intellectual, cultural, spiritual, and social development. - <http://www.memphis.edu/reslife/>
  - **Child Development Center-** This center is designed to meet the needs of the student-parents at the University. We provide quality childcare to these parents, while they pursue their own education. We provide care for children ages 30 months to twelve years. The center believes each child is unique and special with different needs and abilities and they strive to meet those needs with qualified staff and developmentally appropriate activities. They use the HighReach Learning Program, which has an appropriate curriculum for each age group. - <http://www.memphis.edu/childcareweb/>
  - **Tiger Dining-** Tiger Dining provides a variety of dining options for the campus community. Students, faculty, and staff can choose from two different all-you-care-to-eat options, the Union Food Court in the University Center, Tigers of Memphis Restaurant, Einstein's Brothers, or the other options all over campus. - <http://www.campusdish.com/en-US/CSS/UnivMemphis>
- **University Center-** The University Center and the Michael D. Rose Theatre support the educational mission of the University of Memphis by providing high-quality facilities, equipment, services, and student employment opportunities. In addition, they schedule and support programs that build community and promote student involvement and learning. - <http://saweb.memphis.edu/uc/>
  - **Michael D. Rose Theatre-** <http://saweb.memphis.edu/uc/rosetheatre/>