

# AnyConnect Virtual Private Network Client Install and Connect

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The AnyConnect Virtual private Network (VPN) client **can be installed on a Windows or Mac** computer or laptop.

You must be logged into your computer or laptop as an **Administrator** to install the AnyConnect VPN client.

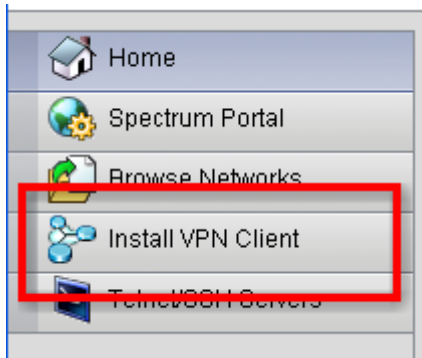
Please **update the operating system and antivirus software your computer or laptop** before connecting to the VPN.

The VPN client can be used with any of the following browsers:

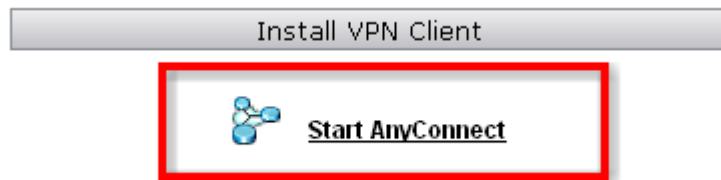
- Internet Explorer
- Mozilla Firefox
- Safari

1. Open an internet browser window.
2. Add Memphis.edu sites to your list of trusted sites.
  - a. Click **Tools** in the top menu bar of your IE browser window.
  - b. Select **Internet Options** from the drop-down menu.
  - c. Click the **Security** tab.
  - d. Click the **Trusted Sites** icon.
  - e. Click the **Sites** button.
  - f. Type **https://\*.memphis.edu/** in the "Add this website to the zone" field.
  - g. Click **Add**.
  - h. Click **Close**.
  - i. Click **OK**.

3. Browse to <https://securepoint.memphis.edu/>.
4. Login using your **UUID** and **password**. This is the same password that you use for UMail, UDrive, and all other campus resources.
5. Click **Continue**.
6. Click **Install VPN Client** in the left menu bar.

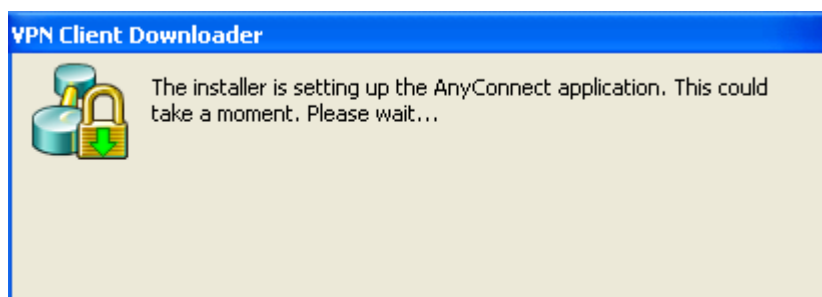


7. Click **Start AnyConnect**.



- You may receive **one or more pop-up notifications to verify that you want to install AnyConnect on your machine** depending on your machine's security settings. Click "Yes" or "Run" to continue with the automatic installation.
- You may receive **one or more pop-up notifications to verify that it is OK to run ActiveX on your machine**. ActiveX is used during the AnyConnect installation process. Click "OK" or "Yes" to continue with the automatic installation.
- An **ActiveX notification bar may appear** at the top of your browser window. This is normal and will not interfere with installation. Do not click on the ActiveX notification bar.

8. The VPN AnyConnect client will install and then will automatically connect to the University's secure network.



When the installation is complete and you are connected to the VPN, the yellow lock VPN icon will appear in your desktop toolbar.



You will remain connected to the VPN until you disconnect, turn off your machine, or allow your Internet connection to idle for more than 30 minutes.

## How do I connect to the VPN next time?

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1. Click **Start**.
2. Select **All Programs**.
3. Select **Cisco**.
4. Select **Cisco AnyConnect VPN**.
5. Login with your **UUID** and **password**.
6. Click **Connect**.

Your computer or laptop will connect to the VPN and the yellow lock VPN icon will appear in your desktop toolbar.



You may minimize the VPN Connection window, but do not close it.

**To disconnect, simply click the Disconnect button in the VPN Connection window.**