How to Access—BMC Remedyforce

BMC Remedyforce is a browser-based incident management system that enables users to access the system from any mobile device or computer.

*Please note that different fields or sections in the system require your browser to allow pop-ups from Remedyforce.*

To Log In to the System

1. Browse to [the helpdesk login](#).

2. Login with your **UUID** and **password**
   - The UUID and password is the same one you use for myMemphis Portal and all other campus resources.

3. The **Self Service** is the default landing page for UofM faculty, staff, or students that do not manage service desk tickets.