TurnItIn

Account Info

Center for Teaching and Learning (CTL)
100 Administration Bldg., Memphis, TN 38152
Phone: 901.678.8888
Email: itstrainers@memphis.edu
Center for Teaching and Learning Website

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Purpose
This documentation informs the audience of how to log on to TurnItIn.

Audience
This documentation is designed for University faculty who will be using TurnItIn.
TurnItIn Account Information

Academic Integrity Policies
Please be sure to go through all the “Where do I begin?” steps on the Turnitin Training page on umTech. These will help with understanding the academic integrity policies at the University.

Account Information
You will need the following account information in order to set up your user profile on http://turnitin.com:

- **Account ID:** 40556
- **Account Join Password:** uomfacultyjoin1912

Step by step instructions can be found in the Creating an Instructor Account video.

For additional assistance, please contact the Center for Teaching and Learning at the umTech Service Desk by phone 901.678.8888, or by service ticket at: http://umhelpdesk.memphis.edu.
Locating Help Resources

The Center for Teaching and Learning offers support to faculty, staff, and students. Upon completing the training covered in this course; faculty, staff and students are able to receive additional training help and resources. Such help can be located as follows:

Service Desk Request

Submitting a Ticket

- Login URL:
  - Here is a link to our service desk ticketing system
  - After logging in, choose the link Request Help or Services.
  - Choose Request Help or Services.

Call the ITS Service Desk (901-678-8888) on a 24x7 basis (Excluding Some Holidays)

- Call the Service Desk for immediate assistance with login problems or issues with using the Service Desk Request Form.

- If you do not receive a response from via the Service Desk Request Form after 24 hours, email The Center for Teaching and Learning, umtech@memphis.edu (Using this email will automatically generate a help desk ticket). Please provide your Service Desk ticket number for faster assistance.

Important Links

- Explore the umTech Website
- Center for Teaching and Learning (CTL) Website
- Search our Training and Documentation