MESSAGE FROM VICE PRESIDENT

Dear Colleagues:

The Division of Student Affairs supports the academic mission of UofM by offering a vast array of programs and services across 13 departments that inspire students’ intellectual, professional, civic and personal growth both on campus and in a diverse, global society.

We invite you to join us in this collaboration as many students look to faculty and staff to help them navigate college and reach success. We value your expertise and experience and believe when we work collaboratively, the likelihood of every student succeeding increases across the University.

As you read the following pages, please ask yourselves how students can benefit from your partnership and collaboration with Student Affairs. Some of the programs and services are new, and I urge you to familiarize yourselves with the broad range of support and learning opportunities these provide for you and your students. We hope you will find an opportunity perfect for you to share your voice, participation and spirit.

Thank you for all you have done and will continue to do to provide exceptional academic and student life experiences. Please feel free to contact me at dcray@memphis.edu or 901.678.2114 with any questions or comments. Together, we can positively influence the overall experience of students here at the University of Memphis.

Sincerely,

Darrell C. Ray, PhD
CAMPUS RECREATION INTRAMURAL SERVICES

Email | campus-recreation@memphis.edu

Campus Recreation Intramural Services (CRIS) contributes to the health, physical, psychological and social wellbeing of students, faculty, staff, alumni and friends of the University of Memphis.

The Student Recreation and Fitness Center offers a wide variety of amenities and programs, including: cardio/weight rooms, group fitness classes, intramural and club sports, indoor and outdoor pools, indoor leisure pool, outdoor dive well, whirlpool, steam room, sauna, massage therapy, personal training and more.

memphis.edu/cris | 620 Echles Street | 901.678.2801

Tiger Fit Program

Tiger Fit is an eight-week program for students and employees that focuses on nutrition, wellness and fitness. Participants are able to work out in group fitness activities and learn about wellness in a casual, fun and supportive group environment. The program starts at the beginning of fall and spring semesters and includes: health assessments (first and last weeks), weekly weigh-ins, weekly group exercise sessions, nutrition and exercise education as well as group support to help you reach your personal goals.

memphis.edu/tigerfit

OPPORTUNITIES TO COLLABORATE WITH CAMPUS RECREATION INTRAMURAL SERVICES

• Serve as a sport club advisor
• Coordinate a nutrition workshop
• Volunteer as a yoga instructor or swim lesson instructor
• Partner to provide engaging fitness experiences
• Coordinate first aid or CPR/AED training
CAREER SERVICES

Email | careerservices@memphis.edu
Career Services seeks to complement the academic mission of the University by educating and empowering students to take ownership of their professional development as lifelong learners and to function successfully in a global society. Career Services works with current students and graduates of the University during all phases of the career development process to assist with academic and career decisions, help students gain professional work experience, pursue career opportunities and further their education. The department offers individual career planning, resume writing/critiquing, mock interviewing and internship and job search preparation.
memphis.edu/careerservices | 400 Wilder Tower | 901.678.2239

Memphis Career Preparation Academy
The Memphis Career Preparation Academy (MCPA) engages freshmen and transfer students in experiences to help them make educated and purposeful choices about majors and careers. Students are taught how to take the necessary steps to get ahead and gain the skills and experiences employers are seeking. Students are offered opportunities to attend career-based workshops and meet individually with staff.
memphis.edu/mcpa

TigerLink
TigerLink is a software system utilized in Career Services for students to access job and internship listings, career fair information, take career assessments, on-campus interview schedules, resume and cover letter templates, online practice interviews and the ability to schedule career advising appointments through an online calendar system.
memphis-csm.symplicity.com
Tiger Talent

Experiential learning is a critical component of the educational experience, and academic internships are one of many experiential learning opportunities for students. Internships are temporary, pre-professional work experiences.

Employers rate relevant work experience as the most important criteria during the job selection process. The University of Memphis Academic Internship Program has been nationally recognized as a Top 10 program by U.S. News & World Report.

[memphis.edu/careerservices/employers/tiger-talent]

OPPORTUNITIES TO COLLABORATE WITH CAREER SERVICES

- Recommend employers for recruitment initiatives, including our career fairs
- Introduce your classes and student organizations to the career specialist in your college
- Exchange statistical and qualitative job market data
The Child Development Center provides child care services that meet the needs of University of Memphis student-parents. Care is offered to children between the ages of 30 months and 12 years. The center’s qualified staff believes each child is unique and special with different needs and strives to meet those needs by developing students through the HighReach Learning Program which has an appropriate curriculum for each age group.

memphis.edu/childcare | 3875 Tiger Paw South | 901.678.5059

OPPORTUNITIES TO COLLABORATE WITH THE CHILD DEVELOPMENT CENTER

- Encourage student-parents to use the center
- Share promotional material with student-parents
- Participate in our donation drives
DEAN OF STUDENTS

Email | deanofstudents@memphis.edu

The Dean of Students (DOS) Office supports and advocates for students by resolving problems, mitigating crises and referring students to the appropriate campus resources. DOS works with a range of departments, including Disability Resources for Students, Multicultural Affairs, Student Accountability, Outreach & Support, Student Leadership & Involvement and Veterans & Military Student Services to provide co-curricular experiences that support students’ growth and development. DOS also serves as a liaison to Religious Life organizations and advisor for the Student Government Association.

memphis.edu/studentaffairs/dos | 359 University Center | 901.678.2187

Religious Life

Religious Life offers students the opportunity to worship, pray, serve, fellowship and express themselves spiritually. Organized religious groups include: Baptist Collegiate Ministry, Campus Outreach, Catholic Campus Ministry, Chi Alpha, Hillel of Memphis (Jewish Student Union), Reformed University Fellowship, SOMA (Church of Christ), Wesley Foundation (United Methodist) and UKirk (Presbyterian Church USA). There are also numerous religious registered student organizations on campus. Campus ministers are available to lead seminars for residence halls and help the campus community as needs develop.

memphis.edu/studentaffairs/dos

OPPORTUNITIES TO COLLABORATE WITH DEAN OF STUDENTS

- Refer students for the Dr. Rosie Bingham Student Emergency Fund
- Use the reporting website (memphis.edu/report) for reports, concerns, complaints, etc.
- Partner with the Student Government Association to improve the campus experience for our students
Disability Resources for Students (DRS) arranges, coordinates and provides academic accommodations and support services for qualified students with disabilities. DRS also provides disability awareness training to faculty and staff, promotes architectural and program access on campus and represents the interests of students with disabilities on various campus committees.

To receive disability-related accommodations and services, students must first register with Disability Resources for Students and provide current and appropriate medical and/or psycho-educational documentation which identifies the specific nature and extent of a qualifying disability, including the functional limitations currently imposed by the disability.

Accommodations and Services
The following general services are available to all students registered with DRS:

- Early registration
- Orientation to using disability services
- Assistance with strategic class scheduling to enhance academic success
- Semester plan for accommodations and services
- Memos to faculty about disability needs
- Advocacy relating to disability access issues
- Information and guidance on academic, social, career and personal issues
- Orientation to and use of the Assistive Technology Lab
- Referral to other University departments and community agencies
- Liaison with state and federal rehabilitation agencies
- Information about specific opportunities for students with disabilities
OPPORTUNITIES TO COLLABORATE WITH DISABILITY RESOURCES FOR STUDENTS

- Refer students to DRS for assistance
- Request a workshop or presentation for your classroom
- Request a Q&A session at faculty meetings
- Consult with DRS regarding accommodations
- Assist with providing class accommodations
MULTICULTURAL AFFAIRS

Email | multiculturalaffairs@memphis.edu
The Office of Multicultural Affairs (OMA) provides a welcoming and supportive environment that advises students of color with regard to their academic, social, cultural and financial affairs. With a caring and professional staff, OMA helps students adjust to learning, living and working in a large university setting. Students can also utilize the office as a source of information about opportunities for leadership development, conferences, internships, scholarships, professional schools and community involvement.

memphis.edu/multiculturalaffairs | 223 University Center | 901.678.2054

The OMA is responsible for Black History Month and Hispanic History Month campus initiatives and advises a wide range of multicultural student organizations, such as the Black Student Association, Black Scholars Unlimited, Empowered Men of Color, Hispanic Student Association, the UofM Chapter of the National Association for the Advancement of Colored People (NAACP) and more. OMA is also charged with connecting LGBT students to campus and supporting the University’s rich diverse community.

Diversity Ambassador Program
The Diversity Ambassador Program (DAP) empowers students to take an active role on campus and promotes awareness toward issues of multiculturalism, equality and social justice. Students are offered opportunities to attend workshop sessions and support outreach initiatives to create fruitful dialogue about diversity.

memphis.edu/multiculturalaffairs/organizations/dap

F.I.R.S.T Institute
The F.I.R.S.T. Institute helps first-generation students build a solid foundation for graduation and a fulfilled life of self-awareness, personal success and significance. The Suder Foundation, in collaboration with the University of Memphis and Northern Arizona University, offers students opportunities to become a first-generation ambassador, assess their strengths and skills, improve their resumes and develop a plan for college and beyond.

memphis.edu/multiculturalaffairs/organizations/first
Opportunities to Collaborate with Multicultural Affairs

- Present diversity workshops or lectures at student organization meetings
- Encourage students to join the 6-week Diversity Ambassador program
- Refer first-generation students to join the F.I.R.S.T Success program for a semester
- Suggest or facilitate conferences/workshops and speaker sessions
- Share knowledge as a speaker or panelist
- Assign diversity opportunities to your class
Parent & Family Services supports, informs and engages parents and families of current and future UofM students. The office advocates for family involvement to promote student development and student success as well as to provide opportunities for parents and families to connect with the Tiger experience.

memphis.edu/umparents | 205 Administration Building | 901.678.2115

Parent & Family Association
Parent & Family Association (PFA) membership allows parents and families to connect and engage with the UofM as well as gain information to support their student’s learning. PFA not only helps parents empower their student to take personal responsibility for social and academic choices but also provides members with a community-based connection to the University, while serving as a vehicle for input and feedback to campus programs.

memphis.edu/umparents/involvement/pfassociation

Parent & Family Weekend
Parent & Family Weekend is hosted each fall semester and offers parents and families the opportunity to visit campus, experience life as a Tiger and meet other Tiger families, faculty and University administrators. The event includes sporting events, workshops, receptions and more.

memphis.edu/umparents/events/familyweekend

Opportunities to Collaborate with Parent & Family Services
- Participate in Parent & Family Weekend
- Host an event during Parent & Family Weekend to showcase your research or department
- Share information about your department’s events or services for the Parent & Family newsletter
RESEARCH, ASSESSMENT & PLANNING

Email | rap@memphis.edu
The office of Research, Assessment and Planning (RAP) supports the Division’s efforts to maximize student success by conducting and disseminating research on the student experience, coordinating departmental assessment and planning efforts and providing staff with professional development. RAP also helps departments use data to increase the Division’s visibility and facilitate relationships with internal and external partners.

memphis.edu/rap | 221 Brister Hall | 901.678.2826

OPPORTUNITIES TO COLLABORATE WITH RESEARCH, ASSESSMENT & PLANNING

- Partner to research the experiences of students and/or our professional Student Affairs staff
- Collaborate in campus interventions to improve the collegiate experience
RESIDENCE LIFE

Email | reslife@memphis.edu

Residence Life at the University of Memphis campus offers eight different residence halls along with Graduate and Student Family Housing for graduate students or students who are married and/or have families. Options vary from traditional style residence hall to apartment style living to meet the needs of all students. The department’s goal is to create a safe, secure and private environment where residents can sleep, study and socialize.

memphis.edu/reslife | 3615 Central Ave, Suite 175 | 901.678.2295

OPPORTUNITIES TO COLLABORATE WITH RESIDENCE LIFE

• Partner to connect students with existing Living Learning Communities
• Partner to develop new Living Learning Communities
• Present workshops or educational sessions for hall residents on your research/discipline
TIGER DINING
Email | tigerdining@memphis.edu
Tiger Dining offers 16 locations across the main campus, including favorite brands such as Chick-fil-A, Subway, Dunkin Donuts and Panda Express. Students, faculty and staff members can also choose from an all-you-care-to-eat option at Tiger Den, the Union Food Court in the University Center, Tigers of Memphis Restaurant, Einstein's Brothers and more. With several different meal plan options, there’s a plan that meets the needs of each student.
tigerdining.com | 110 University Center | 901.678.2295

OPPORTUNITIES TO COLLABORATE WITH TIGER DINING
• Participate in monthly Health, Wellness and Sustainability program
• Coordinate nutrition workshops with our registered dietitian
• Promote student employment and internship opportunities
• Utilize and promote digital tools and resources for dining on campus
• Share information on discounts and meal plan options for faculty and staff
PERSISTENCE HIGHLIGHTS FROM FALL 2016–2017

97% OF EMERGING LEADERS PARTICIPANTS (188 STUDENTS)

97% OF LEADERSHAPE PARTICIPANTS (32 STUDENTS)

89% OF STUDENTS IN LIVING AND LEARNING PROGRAMS (488 STUDENTS)

81% OF RESIDENTIAL STUDENTS (2,685 STUDENTS)

88% OF PARTICIPANTS IN TIGER SUCCESS INSTITUTE (89 STUDENTS)

90% OF STUDENTS WHO UTILIZED CAREER SERVICES (2,803 STUDENTS)

91% OF MEMBERS OF REGISTERED STUDENT ORGANIZATIONS (3,853 STUDENTS)

91% OF FRATERNITY & SORORITY MEMBERS (1,464)

81% OF STUDENTS IN EMPOWERED MEN OF COLOR PROGRAM (68 STUDENTS)
STUDENT ACCOUNTABILITY, OUTREACH & SUPPORT

Email | sos@memphis.edu

Student Accountability, Outreach and Support (SAOS) helps students navigate through issues they may have at UofM. Many students face difficult times during college, such as unexpected life events, personal crisis, mental health struggles and academic difficulties. SAOS uses an interdisciplinary approach to support students by prioritizing their academic and personal success. The office also help students understand the University’s policies and procedures by administering the Code of Student Rights and Responsibilities. SAOS works collaboratively to provide accurate information to students and direct them to the appropriate resources to resolve their concerns.

The case manager for SAOS is available to support students with emergency needs and also oversees our Tiger Pantry, which helps alleviate food insecurities for students.

memphis.edu/saos | 359 University Center | 901.678.2298

Behavioral Intervention Team

The success of our students hinges on the University’s commitment to reporting concerns. The Behavioral Intervention Team (BIT) regularly monitors students’ critical behavioral and mental health by reviewing concerns, gathering and sharing information as well as providing and recommending resources to students, faculty and staff to ensure the safety and educational success of students. In an emergency, you can contact BIT at 901.678.4357.

memphis.edu/bit

OPPORTUNITIES TO COLLABORATE WITH STUDENT ACCOUNTABILITY, OUTREACH & SUPPORT

• Use the Behavioral Intervention Team for training opportunities
• Coordinate faculty training on classroom management and the academic integrity process
• Help faculty and students learn more about suicide prevention by coordinating a training session
• Donate to the Tiger Pantry to help students with food insecurities
STUDENT HEALTH & COUNSELING SERVICES

Director | Jane Clement | jclement@memphis.edu

Student Counseling Center

Services:
• Relaxation Zone (massage chair, biofeedback and stress management)
• Individual, couples, group, crisis and family counseling
• ADHD/learning disorder evaluations
• Outreach presentations
• Career Counseling
• Collaboration and consultation

The Counseling Center provides UofM students with the opportunity to discuss and explore any concerns and feelings that are of importance to them. Problems in relationships, feelings of loneliness/inadequacy, family or marriage difficulties, depression, the inability to concentrate/study or simply feeling the need to "talk things out" are all examples of concerns that are dealt with through the Student Counseling Center.

The center offers free counseling, wellness and psychiatric services for University of Memphis students-- giving them the support they need to manage emotional, psychological and interpersonal problems. The center also helps students grow in self-understanding and gain personal responsibility to lead a healthier, happier and more confident lifestyle. All services are confidential and most are available free of charge for current students.

memphis.edu/counseling

OPPORTUNITIES TO COLLABORATE WITH THE STUDENT COUNSELING CENTER
• Refer students and consult with our staff regarding students needing counseling and psychotherapy sessions
• Coordinate a workshop for your classroom on topics such as self-care, stress management, depression, etc.
• Request training for faculty and staff on ways to de-escalate students and identify the warning signs for students who may be...
STUDENT HEALTH & COUNSELING SERVICES

Email | counseling@memphis.edu | studenthealth@memphis.edu

Student Counseling Center

Services:
- Relaxation Zone (massage chair, biofeedback and stress management)
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memphis.edu/counseling | 214 Wilder Tower | 901.678.2068

OPPORTUNITIES TO COLLABORATE WITH THE STUDENT COUNSELING CENTER

- Refer students and consult with our staff regarding students needing counseling and psychotherapy sessions
- Coordinate a workshop for your classroom on topics such as self-care, stress management, depression, etc.
- Request training for faculty and staff on ways to de-escalate students and identify the warning signs for students who may be having mental health issues having mental health issues
STUDENT HEALTH CENTER

Services:
- Family Planning Clinic
- Medication dispensary on site
- High-tech, digital x-ray
- Allergy screening
- Orthopedic supplies available for purchase
- Immunization record processing

The Student Health Center’s major emphasis is on maintaining, restoring and/or improving the physical and emotional health and well-being of students. It is an accessible, cost-effective healthcare facility that emphasizes campus-wide health promotion, disease prevention and acute episodic outpatient medical care. Individualized attention, courtesy and patient confidentiality to all is of primary importance.

The Student Health Center offers a walk-in clinic where no appointment is necessary. The center is staffed with nurse practitioners, registered nurses, licensed practical nurses, a laboratory and X-ray technologist, health educator and various administrative support personnel.

Short-term, acute illnesses and injuries are addressed at the Student Health Center. Patients with chronic, complex or recurrent medical conditions must continue to use their primary care physician for issues related to their illness.

memphis.edu/health | 200 Hudson Health Center | 901.678.2287

OPPORTUNITIES TO COLLABORATE WITH THE STUDENT HEALTH CENTER

- Refer students in need of medical or integrated health services
- Request classroom presentations regarding health and wellness
STUDENT LEADERSHIP & INVOLVEMENT

Email | studentinvolvement@memphis.edu

Student Leadership & Involvement (SLI) engages students through transformative learning, community engagement and leadership and service opportunities. The department offers students opportunities to get involved with student organizations, community engagement, personal and professional development, positive social change and more. SLI aims to enhance the Tiger experience and prepare students to be competent professionals and alumni of the University.

memphis.edu/studentinvolvement | 211 University Center
901.678.8679

Adult, Off-Campus and Transfer Student Services

Adult, Off-Campus and Transfer Student Services within SLI offers services and amenities to help the adult, non-traditional, office-campus or transfer student become better acquainted with student life.

The Adult Student Association provides non-traditional college students, usually age 25 and older, with opportunities to receive support during their educational experience and express concerns about any particular issues that may arise.

memphis.edu/adultstudents

Fraternity & Sorority Affairs

Fraternity and Student Affairs (FSA) offers students opportunities to join a Memphis fraternity/sorority and create long-lasting memories through fun-filled activities. FSA promotes student learning by empowering members to build positive relationships, develop leadership potential, encourage academic success and engage in meaningful service.

memphis.edu/studentinvolvement/studentengagement/fsa-about
Registered Student Organizations
The University has more than 250 registered student organizations (RSOs) that cover a wide range of student interests, including academic, social, spiritual, cultural, service, recreational and special interests.

Tiger Zone is a database that chronicles RSO profiles, membership rosters, events and other engagement opportunities on campus. All student clubs and organizations must be registered in order to be recognized within the University as a student group. [memphis.edu/studentinvolvement/studentengagement/tigerzone](memphis.edu/studentinvolvement/studentengagement/tigerzone)

Service & Volunteerism
SLI is home to the Civic Engagement Board and four Americorps VISTA service members who all collaborate with our community partner, Volunteer Odyssey, to engage and track students’ meaningful service experiences. The department provides a full calendar of service opportunities at approved community partner sites ranging up to 50+ experiences per week, 5 annual days of service, Service on Saturdays and Alternative Break Service trips hosted regionally and abroad. All student service hour tracking and approval is facilitated through our platform, Volunteer Compass” which is also available to track faculty led service learning experiences.

OPPORTUNITIES TO COLLABORATE WITH STUDENT LEADERSHIP & INVOLVEMENT
- Partner to connect students to service opportunities for class credit
- Serve as an advisor for an alternative break service trip
- Provide leadership to a new or existing student organization as a faculty advisor
- Partner to present or host a leadership workshop
- Provide lunch to a student through our Dine & Discuss program
- Foster your students’ development by utilizing the UofM’s Student Leadership & Professional Competency model
- Support graduate and undergraduate research and service learning
VETERANS & MILITARY STUDENT SERVICES

Email | veterans@memphis.edu
Veterans and Military Student Services (VMSS) assists veterans, service members and their families with the transition from a military environment into a positive academic community. VMSS is committed to providing veteran students with the necessary services to pursue their academic and career interests as well as integrate successfully into the campus community. Its services include: VA educational benefits, prior learning credit, financial aid assistance, VA disability claims assistance, peer mentoring/tutoring and the Student Veterans Organization.

memphis.edu/veterans | 222 University Center | 901.678.4269

Student Veterans Organization
The Student Veterans Organization (SVO) is a registered student organization that is comprised of student veterans. Its mission is to promote the academic and future success of students that have served or are serving in the Armed Forces. SVO also provides student veterans opportunities to build lifelong relationships, serve as advocates for the needs of the student veterans and encourage school spirit and integration into the University’s campus life and culture.

memphis.edu/veterans/about/svo

OPPORTUNITIES TO COLLABORATE WITH VETERANS & MILITARY STUDENT SERVICES
• Attend the Empowerment Training Program (facilitated by Tennessee Department of Veterans Services and VMSS)
• Serve as a mentor for a student veteran
• Participate in veteran transition events