Student Engagement/Multicultural Programs

- Student Organizations
- Leadership Training
- Student programs
- Tiger Zone
- Activity Funding
- Spirit Activities
- Fraternity & Sorority Life

- Student programming
- Training
- LGBTQ+
- Graduation coach
- Black History Month
- Diversity Ambassadors

Kaylon Bradford

https://www.memphis.edu/studentinvolvement/index.php

Linda Hall

https://www.memphis.edu/multiculturalaffairs/index.php
Student Health and Counseling Centers

- Individual Counseling
- Couples Counseling
- Partners, roommates, family, friends
- Psychoeducation and Process themed groups
- Testing for Learning Disabilities, ADHD, and Personality for fee
- Psychiatric medication services for uninsured students and referrals to community with insurance

Dr. Jane Clement
Director, Student Health Center and Counseling Center

Aprille Abston-Turns
APN, MSN, RN
Nurse Practitioner

- Operates as a Minor Medical Clinic
- Must be currently enrolled for the semester
- Appointments available on my patient portal on website
- Limited walk-in hours
- No charges for access
- Small dispensary for prescriptions at a nominal charge

https://www.memphis.edu/counseling/

https://www.memphis.edu/health/
Career Services

Alisha Rose Henderson
Director, Career Services

https://www.memphis.edu/careerservices/index.php
STUDENT OUTREACH & SUPPORT

Dean of Students Office
Dr. Justin Lawhead – Dean of Students
Dr. Lisa Winborn – Associate Director for Student Intervention
Ariel Fair–Brown, Case Manager Student Outreach and Support

https://www.memphis.edu/deanofstudents/
Outreach & Support

• Helps students navigate the issues they may have at the UofM.
• Our primary goal is to help students succeed.
• SOS helps students:
  – Understand UofM policies and procedures
  – Problem-solve within the UofM and the community
  – Access referrals for personal matters and emergencies
  – Navigate the process for resolving academic concerns and complaints
• SOS supports but does not replace the function of academic advisors or the University Counseling Center.
**Student Support**

**Emergency Notifications**
- Instructor Notification
- Parental/Guardian Notification and Correspondence
- Hospitalization/ Discharge Coordination

**University Processes**
- Referrals for Support and Accommodations
- Navigating University Policy related to:
  - Late/Retroactive Withdrawals
  - University and Student Business Services/Registrar/Financial Aid Policy
University Collaboration

Campus-wide team of appointed professionals responsible for identifying, assessing, and responding to serious concerns and/or disruptive behaviors by students.

B.I.T. Team
- High-Monitor concerns
- Weekly meetings to review Incidents/Reports
- Address Critical Student Behavior, Mental Health, Medical Concerns
- Gather & Share Information as appropriate & necessary; Provide Recommendations
- Promote Student Success

CARE Team
- Low-Monitor concerns
- Weekly meetings to review Situations/Incidents
- Address Concerning Student Behavior, Identified Academic, Basic Needs, & Social Support Needs
- Gather & Share Information as appropriate & necessary; Provide Recommendations
- Promote Student Success
How we get information

Behavioral Intervention Team (BIT)

PUBLIC SAFETY
- Life Threatening, Danger, Immediate Crisis, Help During Off Hours

STUDENT CODE OF CONDUCT
- Disruptive or Disturbing Behavior, Behaviors That May Violate Student Conduct Responsibilities (AR2.5.2)

EARLY ALERT
- Academic Trouble, Classroom Concerns, Needs Tutoring, Stressed/Distressed Student

COUNSELING
- Weaved Throughout All Notifications, Crisis Intervention, Personal Counseling
Students in Distress

Top Student of Concern presenting issues in AY

Mental Health
- Partner with Student Health and Counseling Services, U of M Psychological Svs., U of M Police Services, and Off-Campus providers as needed

Academic Issue - Academic Difficulty/ Absences

Basic Needs Insecurity

Health - Chronic Illness - Health Related

Post-Hospitalization/ Emergency Support
- Partner with Student Health and Counseling Services, U of M Psychological Svs., U of M Police Services, and Off-Campus providers as needed
- Students are faced with emergency circumstance, extended absence(s)
Recognizing Students in Distress

“Rest assured that in any given situation, there are several ‘right ways’ to reach out to students in a caring manner. The only real risk is in doing nothing at all.”

As a faculty or staff member, you:

- May be the first to notice a student who is having trouble.
- Be mindful that you do not have to take the role as a counselor/diagnose a student.
- Need only notice signs of distress and communicate these to the appropriate department on campus.

Indicators of a Student in Distress:

- Academic indicators
- Behavioral and Emotional Indicators
- Physical Indicators

If you are unsure if a student is exhibiting any that is perceived as posing an immediate danger to themselves or others, you should stay with the student and contact:
University of Memphis Police Department, x-4357
What Should I Report?

- Signs of Hopelessness / Desperation
- Hysterical or Emotional Outbursts
- Suicidal Statements / Behaviors
- Housing Insecurity Concerns
- Yelling or Disrespectful Actions
- Serious Loss and Grief
- Eating Disorders
- Mental Health Concerns
- Food Insecurity Concerns
- Talking to Self
- Direct Threats to Harm Others
- Hysterical or Emotional Outbursts
- Hysterical or Emotional Outbursts
- Hysterical or Emotional Outbursts
Basic Needs

**Tigers Fight Hunger initiative**
- Tiger Pantry
- Tiger Meal Swipes
- SNAP Assistance

**Rosie P. Bingham Student Emergency Fund**
- Types of expenses covered include but are not limited to:
  - Assistance with utilities
  - Housing needs (e.g. securing short-term housing, security deposits, etc.)
  - Replacement of lost personal items (due to fire, theft, flood, etc.)
  - Emergency expenses related to dependents (e.g. childcare)
Contact Information

Get help, report a concern, find resources:

www.memphis.edu/report

University Center Room 359

deanofstudents@memphis.edu

(901) 678-2298