Dean of Students

We are here to Help!
How we can help

• Basic Needs Insecurity Resources
• Helping Students understand University Processes
  o Faculty/Instructor Notifications
  o Withdrawal Support
• Provides Hospitalizations/ Discharge Coordination
• BIT & CARE Collaborative Review teams.

Dean of Students works collaboratively to provide accurate information and direct students to the appropriate resource(s) to resolve their concern.
Tiger Pantry

What is the Tiger Pantry?
Tiger Pantry works in conjunction with Midsouth Food bank to make food and toiletries available to students who need them.

Where is the Tiger Pantry Located?
The Tiger Pantry is located on the 3rd floor of the University Center.

How do students gain access to Tiger Pantry?
Tiger Pantry access is through the Dean of Students office, 359 University Center. Students will be asked to provide their student id and to complete a short survey. (Can be done on their telephone)

Who can use the Tiger Pantry?
Any student who is registered for at least one class. Students do not need to live on campus to gain access to the Pantry.
Tiger Pantry Cont.

 Normally the pantry is a choice pantry which allows the students to go into the pantry and make personal choices. At this time due to COVID-19 food is being prepacked for students to pick up

Students can call the Dean of Students office at 901-678-2187 or visit https://www.memphis.edu/deanofstudents/sos/tigerpantry.php for more information.
Dr. Rosie Phillips Bingham Student Emergency Fund

*What is it?*

The Dr. Rosie Phillips Bingham Student Emergency Fund was established to assist UofM students facing financial hardship which would otherwise interfere with their success at UofM. The fund provides limited emergency awards to currently enrolled students who experience unexpected or temporary expenses.

*Award amounts? This fund is not meant to be used on an ongoing basis for routine expenses, or for tuition expenses.* The average award amount ranges from $100 to $300, with a limit of $500 for extreme situations. Applications to this fund should include documentation of the expense.
Eligible Expenses

Types of expenses covered include but are not limited to:

• Assistance with utilities
• Housing needs (e.g. securing short-term housing, security deposits, etc.)
• Replacement of lost essential academic needs such as books and supplies (due to fire, theft, flood, etc. ONLY)
• Replacement of lost personal items (due to fire, theft, flood, etc.)
• Emergency expenses related to dependents (e.g. childcare)

Requests for more than $500 will not be considered.
Dr. Rosie Phillips Bingham Student Emergency Fund – Cont.

Ineligible Expenses

• Tuition, fees, room and board at the University of Memphis
• Ongoing and recurring financial needs that will continue to be an issue in the future
• Books and class supply costs that are not a result of a loss such as theft, flood, fire, etc.
• Non-emergency travel and non-essential expenses
• Food and groceries (for help with food, toiletries, and household items, please visit Tiger Pantry)

For more information, determine eligibility and how to apply please visit:
https://www.memphis.edu/deanofstudents/crisis/rosiebinghamemergencyfund.php
DOS Case Management Services

Support in Navigating University Policies/ Processes

• Emergency Notifications- Instructor Notification
• Parental/Guardian Notification and Correspondence
• Hospitalization/ Discharge Coordination
• Navigating University Policy related to:
  1. Late/Retroactive Withdrawals
  2. University and Student Business Services/Registrar/ Financial Aid Policy

Student Support

• Case Managers available to provide 1:1 student support
• Collaboratively works with Academic advising/coaching teams
• On and Off-Campus Referrals for Basic Needs and Services
• Students who test positive for COVID-19 receive support will be supported by the health center as well as case management via the Dean of Students
Behavioral Intervention Team (BIT)

- Experienced team members address student behavioral concerns that are not living up to the University’s mission of providing a non-threatening environment where everyone feels safe and secure.

- BIT addresses critical student behavioral or mental health concerns through review of situations/incidents, information gathering and sharing, and providing recommendations to ensure the safety and educational success of the student.

- The BIT does not replace other classroom management or disciplinary processes nor does it address student behaviors that require immediate health, police or mental health attention.

- More information on BIT, please visit: https://www.memphis.edu/bit/
- For resources please visit: https://www.memphis.edu/bit/resources.php
Submit a Report/Concern

In an emergency situation, University Police Services (901.678.4357) or local law enforcement (9-1-1) should be contacted prior to submitting a concern or complaint.

- Concerns regarding unusual behavior or distressed Students of Concern will be forwarded to the Office for Student Outreach and Support.
- General Student Misbehavior and/or non-academic Misconduct will be forwarded to the Office for Student Accountability.
- Reports of Hazing will be forwarded to the Office of Student Leadership and Involvement and the Office for Student Accountability.
- Reports of Academic Misconduct will be forwarded to the Office for Student Accountability.
- Complaints about Sexual Misconduct, including Sexual Assault, Sexual Harassment, Stalking, and Domestic/Dating Violence are investigated by the Office for Institutional Equity.
- Complaints of Discrimination, Harassment, and Retaliation are investigated by the Office for Institutional Equity.