# Tenure and Promotion Guidelines Division of Public and Nonprofit Administration

School of Urban Affairs and Public Policy College of Arts and Sciences

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# I. Overview

**A.** All candidates for tenure and promotion must meet divisional, school, college and university eligibility criteria in effect at the time of application.

## **B.** Division Mission

The primary mission of the Division of Public and Nonprofit Administration at The University of Memphis is professional education, with The Master of Public Administration as the central focus of the education program. The mission of the Division of Public and Nonprofit Administration at The University of Memphis is: To foster responsive, equitable, effective, efficient, and accountable governance processes, public policies, and institution-based programs for the citizens of the Memphis/Mid-South region, the State of Tennessee, the United States, and the global community. The mission includes special attention to urban and regional issues. Toward this aim, the Master of Public Administration Degree Program is committed to graduate education and scholarship activity that integrates essential administrative competencies, public service values, and a multidisciplinary approach to theory advancement within the context of shifting political, economic, and social structures.

The Graduate Program in Public Administration was initiated in 1973 within the Department of Political Science. Since that time, the MPA program has evolved to include concentrations in general public administration, urban management and planning, human resource development, nonprofit administration, and health administration. Both the MPA and MHA programs became independent divisions within the new School of Urban Affairs and Public Policy in October 1999. The MPA is one of 136 accredited programs in the nation.

The MPA program is designed to prepare students for professional administrative practice primarily in the public and nonprofit sectors. Graduates, however, have also been successful in the for-profit sector. Professional education requires a strong core curriculum which integrates a theoretical grounding in the public administration discipline as well as key theories and concepts related to the practice of public and nonprofit administration. The faculties reflect the cross-section of education and experience associated with the discipline that is essential to assuring legitimacy of the program, academically and to the local, regional, and national practitioner/foundation community served by the program. Consequently, faculty must keep current on the evolution of theoretical concepts underlying their specialty areas. Faculty must also be able to effectively communicate the knowledge, skills, and values of public administration to insure that graduates of the program have the competencies and ethical grounding necessary to discharge their responsibilities as public service practitioners. To successfully achieve high quality professional education, faculty research and community service must serve to integrate both the theory and practice of public and nonprofit administration.

# C. General philosophy

Higher Education's special role is the creation and transmission of knowledge that sustains and advances civil society. Academic institutions perform this role through a number of means. One of those means is the development of understanding through the advancement of theory with practical application. As professionally oriented disciplines, Public Administration and Nonprofit Administration sit at the nexus of those tasks. As a result, Public Administration and Nonprofit Administration professors are expected to engage in scholarship that advances theoretical understanding. And, they are expected to engage in scholarship that advances application. In each case, they are informed by engagement with the practicing community in framing questions, conducting inquiry, and analyzing and disseminating the resulting learning.

The University of Memphis Division of Public and Nonprofit Administration's tenure and promotion criteria are designed to recognize and reward both of these roles, theory building and application. Theory building may be evidenced through books, peer reviewed articles, chapters and other materials. In addition to the media of theory building, application may be evidenced through externally reviewed reports and documentation of innovative practice outcomes. Both forms are recognized for tenure and promotion. A model candidate will present a portfolio that evidences achievement in each area.

The Division of Public and Nonprofit Administration recognizes teaching, research/scholarship, and service as the three primary areas upon which to evaluate candidates for tenure and promotion. See Appendix 1 for guidelines on the general expectations of faculty performance in these three critical areas.

### II. Annual Reviews/Evaluation

- A. All faculty members are evaluated annually by the Division Director and the results used for decisions relating to tenure and promotion. Copies of the annual reviews will be included in the tenure/promotion dossier. The review should assess the faculty member's accomplishments during the prior calendar year and establish a plan of activities for the forthcoming year, or longer if appropriate. The review will consider performance in all areas, teaching, advising/mentoring, scholarship/creative activities, support, outreach, and service reported in the Faculty Evaluation and Planning document. See Appendix A Guidelines for Faculty Performance. Correction of any weaknesses cited in an annual review will be documented in the faculty member's personnel file.
- **B.** The review process begins with the submission of an updated curriculum vita, using the University's format requirements. Faculty members will append supportive documentation as well as a thoughtful summary that documents both their accomplishments and forthcoming plans. The performance summary should include an explanation of how these activities support the Division, School and University missions. The Division Director will provide explicit feedback to each tenure-track faculty member regarding progress toward tenure and promotion. This will include comments on teaching, research, and service. Faculty members may formally respond to any aspect of the evaluation by commenting on their Evaluation and Planning form before submission to the School Head. The Director's

- signature on the planning report indicates approval of the faculty member's plan.
- C. Full-time faculty members receive one-year, renewable contracts during the probationary period. The Division Director will recommend regular renewal of these contracts unless performance in teaching, research, or service is unsatisfactory. Procedures related to non-renewal of contracts will be consistent with the policies and procedures described in the faculty handbook. As faculty members begin year six of a probationary period, they must make application for tenure and promotion to associate professor if they have not already attained that rank. Exceptions to the minimum probationary period are discussed in the faculty handbook. Faculty members who have not been promoted to associate professor and approved for tenure will not have their contracts renewed at the end of the probationary period. However, they will be rehired for the following year on a one-year, nonrenewable contract.
- **D.** The Division Director will solicit a tenured faculty member to serve as a faculty mentor for tenure-track assistant professors. With the mutual agreement of the assistant professor and the faculty member, the mentor will regularly meet with the tenure-track assistant professor to advise them about tenure and promotion criteria and procedures.

# **III. Mid-tenure Review**

- A. The Division of Public and Nonprofit Administration will conduct a major midterm evaluation of untenured faculty in tenure-track positions. The purpose of this review is to provide faculty members with information about the status of their progress toward tenure and promotion. This evaluation will be held in the spring semester of the faculty member's third year unless the faculty member negotiates a different arrangement with the Division Director and School Head. The midterm evaluation will be conducted jointly by members of the Division Tenure and Promotion Committee and Division Director.
- **B.** The faculty member will present documentation of his/her contributions and accomplishments in the areas of teaching, scholarship, and service in accordance with Divisional, School, College and University guidelines. Documentation, at a minimum, should include products such as course syllabi and materials; student evaluations; copies of published works; and, written reviews and evaluations by qualified peers of unpublished or ongoing research/outreach efforts and service activities.
- C. These documents will be reviewed by the Division's Tenure and Promotion Committee. The Division Director will participate in the discussions. The Committee will then provide written comments and its recommendations to the Division Director based on the outcome of the review meeting. The Division Director will hold a feedback meeting with the faculty member under review. The session should serve as a dialogue between the faculty member and Director about the faculty member's career goals, clarification of expectations, development of realistic plans to improve any areas of

concern, and generation of suggestions about the tenure and promotion dossier to highlight achievements. The Division Director integrates the Committee's review into the annual performance review which is forwarded with the Committee's report to the School Head and Dean.

# IV. Criteria for Tenure and Promotion to Associate Professor

It is University policy that promotion to the ranks of associate will require a terminal degree appropriate to the discipline and evidence of research productivity and teaching effectiveness. According to College guidelines, promotion from assistant to associate professor will accompany the awarding of tenure. Promotion and tenure, when granted, will normally take effect at the beginning of the seventh year of appointment.

In the discipline of public administration, achieving a regional and national reputation requires recognition gained through the publication of journal articles, book chapters, and books, and outreach activities which involve the sharing of theoretical, research, and practice expertise with local/regional/national communities. The candidate's scholarship should further the discipline of public administration. Since outreach /engaged scholarship activities can relate to all three primary academic endeavors, teaching, research and service, and relate to both process and products, the candidate will need to carefully document such activities in his/her dossier and explain how these activities contribute to scholarship, that is, disciplinary knowledge, dissemination of knowledge, understanding, and/or improved practice as well as explaining how it advances the reputation of the candidate and MPA Program. Ideally, a candidate will thus present a mixture of research products and scholarly activities to be evaluated in the review process, representing both traditional scholarship published in journals, book chapters, books, and the creation of engaged scholarship presented in technical reports, evaluations, successful grant proposals, opinion surveys, new administrative procedures, seminars and workshops, technical assistance, and interventions that may not always involve a written product. Co-authorship should neither enhance nor detract from the value of scholarship. The candidates must note their intellectual contribution to each work (i.e., the percentage of contribution to the work).

The criteria for tenure and promotion described below provide a quantitative requirement for research productivity. While serving as a benchmark, the candidate should be mindful that the tenure and promotion review process also takes into consideration qualitative assessments of the scholarship, including evaluation of the quality, significance, and contribution to the discipline of the candidate's scholarship; connection to a broader literature and/or theoretical frame; the degree to which the activity involved peer review; and the scope of dissemination. Excellence in research/engaged scholarship demonstrates: impact on the agency and/or community; originality of design or methodology; results that can be generalized; connection to a literature and/or theoretical frame; visibility gained for the researcher and Division; and significance of the work to the discipline. The weight given to each scholarly product by the reviewers reflects their assessment of these factors.

A. Length of service: Possess five years of professional experience;<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> "Appropriate professional experience" is defined as serving full-time in a teaching or research appointment which carries faculty rank at the four-year college or university level, appropriate to the discipline of public and nonprofit administration. It would not include time spent on leave from such

- **B. Appropriate degree**: Possess the appropriate terminal degree from an accredited institution in his/her instructional discipline or related area.
- **C. Teaching**: Demonstrate that he/she is an effective teacher and that he or she is likely to remain so throughout his/her career. Student evaluations will be an integral part of documenting teaching effectiveness.
- D. Research/Scholarship: Clearly demonstrate a history of significant achievement as a professional educator and scholar, as well as a strong potential for future professional growth and development and sustained scholarly productivity throughout his/her career. The applicant will possess a regional, if not national, reputation in the discipline. As a benchmark, the candidate will demonstrate evidence of sustained productivity of high quality scholarship reflecting the Division's mission as discussed earlier, as evidenced by at least six scholarly works that include a minimum of four publications that must be peer reviewed iournal articles and book chapters. Increased weight may be given to products representing significant value to the discipline, e.g., books, reports, major grant funding by respected agencies/foundations. This scholarship should advance theoretical understanding and application, informed as appropriate by engaging with the practice community in framing questions, conducting inquiry, and analyzing and dissemination the resulting learning. Candidates may present a case for substitution of an additional conventional scholarly work but the candidate will have to support the case that the product is especially significant, such as having a major impact or originality, to warrant such a substitution.
- **E. Service:** Provide good divisional, school, college and/or university and/or community professional service
- **F. Community Engagement:** The candidate should demonstrate the development of a strategic agenda of scholarly pursuits that links their research/scholarship and teaching agenda to the Mid-South community.

appointments, unless during that time the candidate holds a similar appointment at another institution. Experience may include postdoctoral appointments or appropriate full-time employment in the field of public administration but this arrangement must be negotiated with the Division Director, School Head, and Dean in advance of the candidate's application for tenure and/or promotion.

# V. Criteria for Promotion to Full Professor

Individuals considered for promotion from associate to full professor should clearly be leading scholars and educators whose national and international stature can serve as a standard for professional achievement. The body of the candidate's work should reflect a discernable pattern of intellectual development and growth and indicate that this high level of scholarly productivity will be sustained. See above narrative (Section IV) related to mix of productivity sought by the Division and expectation of quality not just quantify and may include engaged scholarship work presented in technical reports, evaluations, successful grant proposals, opinion surveys, new administrative procedures, seminars and workshops, technical assistance, and interventions that may not always involve a written product.

A candidate for promotion to Professor is expected to meet the following criteria:

- **A. Length of service**: Possess ten years of professional experience (refer to footnote 1).
- **B. Appropriate degree**: Possess the appropriate terminal degree from an accredited institution in his/her instructional discipline or related area.
- **C. Teaching**: Demonstrate that he/she is an effective teacher and that he or she is likely to remain so throughout his/her career. Student evaluations will be an integral part of documenting teaching effectiveness.
- D. Research: Clearly demonstrate a history of significant achievement as a professional educator and scholar, as well as a strong potential for future professional growth and development and sustained scholarly productivity throughout his/her career. The applicant will possess a national, if not international, reputation in the discipline, with the collective body of scholarly work having had a major impact, and which furthers the discipline of public administration. Scholarly productivity as evidenced by at least fifteen scholarly works is the minimum expectation. Increased weight, however, may be given to products representing significant value to the discipline, e.g., books, reports, major grant funding by respected agencies/foundations. Although a numerical count is provided as a benchmark, the candidate's scholarly work must demonstrate impact and/or reputation.
- **E. Service**: Provide extensive, high quality service to the division, school, college, and university and high quality service to his/her profession and/or the community.
- **F. Community Engagement**: The candidate should demonstrate a record of scholarly pursuits that links their research/scholarship and teaching to the Mid-South community.

# VI. Application Process

- A. Candidates for tenure and/or promotion should not only be familiar with the Division's guidelines, but also should familiarize themselves with the University's tenure and promotion policies described in the Faculty Handbook and the College's tenure and promotion guidelines which describe the requirements of and the process followed by the College (http://cas.memphis.edu/faculty\_resources.htm#tenure).
- **B.** The candidate should notify the Division Director of the intent to apply for tenure and/or promotion no later than May 1. Such early notification will

- assure that review procedures are initiated in a timely fashion. The application letter should be concise yet present the rational to support the requested change. The candidate applying for tenure and/or promotion will provide adequate evidence that he or she meets the criteria for tenure and/or promotion.
- C. A description of the materials required in the dossier is described in the Tenure and Promotion Guidelines of the College of Arts and Sciences. The dossier must conform to university and college requirements. The list of suggested materials represents only the minimum documentation requirements; candidates are expected to also include documents that address specifically the Division's tenure and promotion criteria. The candidate will assemble all documents that the candidate believes strengthens and supports the application. The candidate is advised to give careful thought to assembling and organizing the documents since it is the dossier that will represent the candidate's accomplishments and potential throughout the many levels of the evaluation process. Candidates are encouraged to seek advice from the Division Director and colleagues, especially those who have served on tenure/promotion committees, on what to include or how to organize the materials. The University also may offer tenure and promotion workshops that might prove helpful to the candidate. However, the responsibility for the quality of the dossier rests with the candidate.
- D. In conducting its evaluation, the Committee will use the materials submitted by the candidate and will seek comments on the candidate's qualifications from academic and professional peers, and if applicable, recognized practitioners knowledgeable in the candidate's area of applied research. A minimum of four (4) evaluators who are recognized for their expertise in the candidate's areas of study and who are outside The University of Memphis will be asked to comment on the curriculum vitae, and, as appropriate, evidence of professional work of the candidate. More than four external reviewers may be solicited at the discretion of the Division Director and/or the Division Tenure and Promotion Committee. The external reviewers will be informed that their letters, under Tennessee law, are subject to the Open Review Law and therefore are not confidential. All external review letters received will be included in the candidate's package. According to College of Arts and Sciences Tenure and Promotion Guidelines, the candidate does not have access to the letters until the process is completed.
- E. Only one of the external reviewers may have had a connection with the candidate as a major advisor or collaborator. The external reviewers will be chosen from the list developed by the Division Tenure and Promotion Committee. The candidate is encouraged to submit a list of potential reviewers to the Committee for consideration. No more than two of the external reviewers, however, should be selected from the candidate's list. The Tenure and Promotion Committee Chair and Division Director will make a final determination regarding the reviewers.

- **F.** The Committee Chair will solicit evaluation letters from the external evaluators and will share the results with the Committee. Since all four of the peer evaluations must be incorporated in a dossier, the Committee Chair will need to solicit reviewers early in the process and monitor their responsiveness to the calendar requirements. The Committee Chair will include in his/her report the rationale for the choice of the external reviewers using the required dossier format.
- **G.** Upon submission by the candidate, the dossier will be sent directly by the Division Director to the Division Tenure and Promotion Committee. Once a candidate's dossier has been submitted to the Division Tenure and Promotion Committee for evaluation, nothing may be added or removed from it by anyone.

# VII. Composition and Functioning of Divisional Committee

- A. Composition: The Division Tenure and Promotion Committee will consist of all tenured full-time faculties within the Division, except the Division Director. Only faculty with a rank equal to or higher than that to which the candidate aspires will vote on the application. A Division faculty member who is the spouse of the candidate may not vote on the application. Other Division faculty may be consulted as deemed necessary by the Committee
- B. In the event that less than three faculty members within the Division meet the qualifications for voting membership, the Division Director, in consultation with the Chair of the Tenure and Promotion Committee and the Dean will develop a committee of no less than three voting members. Faculty from outside the Division of Public and Nonprofit Administration must be: 1) full-time faculty with a rank equal to or higher than that to which the candidate aspires, 2) conduct scholarship and/or teaching in a disciplinary area similar to that of the candidate, and 3) be from other units best positioned to evaluate the candidate.
- **C.** Even when the requisite number of tenured faculty is available, the Director, in consultation with the candidate and the tenured faculty of the division, may appoint additional committee members to the division Tenure and Promotion Committee.
- D. The Division Tenure and Promotion Committee will select its chairperson by a vote of the Committee members present at its first meeting. This chairperson will serve a term of one year. The chairperson's responsibilities will include: presiding over meetings of the Committee; tallying the secret ballots submitted by Committee members during the tenure and promotion deliberation; preparing the formal recommendation report with its rationale; and, submitting the Committee's report and candidate's materials to the Division Director in accordance with the College calendar.
- **E.** The written report of the Committee will be drafted by the Chairperson and reviewed and approved by all committee members. Any member of the Division Tenure and Promotion Committee may submit a minority statement

- on any candidate. The minority report from the Division shall include sufficient information explaining the opposing vote so that reviewers at the next levels can better understand the opposing evaluations. All statements will be appended to the candidate's application and forwarded to the Division Director.
- **F.** A quorum, consisting of two-thirds of the members and no less than three members, must be present for the Committee to convene and deliberate. The vote is taken and counted after the deliberations of each respective candidate; the Committee Chairperson will call for the vote. To vote on tenure and promotion, a member of the Committee must have examined the candidate's dossier and taken part in the Committee's discussion of that candidate. When a Division faculty member serves on the College Tenure and Promotion Committee, he or she votes at the Division level.
- **G.** Faculty members on leave for the fall semester may participate in the voting process only if they have had the opportunity to fully evaluate the candidate's dossier and are present for the committee meetings. Members of the committee who are candidates for promotion will absent themselves from the discussions and votes on their own candidacy.
- H. The Director will submit the candidate's materials to the Division Tenure and Promotion Committee. The committee will conduct an independent evaluation of each of the candidate's qualifications and prepare a written recommendation to the Director for or against tenure and/or promotion. The Division Committee's report will include, at a minimum, information pertaining to the nature and quality of the candidate's scholarly activity, his/her potential for continuing scholarly growth and development, and a statement regarding the candidate's impact upon the division's and University's missions. The assessment of scholarly activity should address the nature and scope of the outlets where the candidate's productions have appeared, including such features as refereed or non-refereed; invited or submitted; local, regional, national or international; disciplinary, interdisciplinary; and, type of format, public forum, written report, formal presentation, and so on.
- I. The Division Director will conduct an independent evaluation of the candidate and prepare a written recommendation for or against tenure and/or promotion. In this report, the Division Director will assess the nature and quality of the candidate's scholarly growth and development, potential, and the candidate's impact on the mission of the division, School, and University. The Director will forward the candidate's materials and the respective recommendations to the School Head who will independently review the candidate's package. The School Head will then forward the candidate's materials and respective recommendations to the Dean and the College of Arts and Sciences Tenure and Promotion Committee for review and recommendation. The Division Director and School Head will notify applicants of progress-to-date. Note: If the Division Director is being considered for tenure and/or promotion, the recommendation of the Division Committee will go directly to the SUAPP Head.

## VIII. Modification of T & P Guidelines

During the annual program retreat, faculty will review the tenure and promotion guidelines to determine if modifications are necessary. A Division faculty member can raise issues and call for revisions of the guidelines at any time. All faculty members will participate in the discussions of revisions but only tenured faculty will vote on final modifications to the guidelines. Adoption of the amendments will reflect the discussions and the guidelines will reflect the date the guidelines are formally revised.

# IX. Flowchart of Procedures and General Schedule

- **A.** The College of Arts and Sciences Calendar will outline the various due dates to which the candidate and University officials will adhere. For general information about the procedural steps and assignment of responsibilities to be followed in the division, refer to the outline included in the flowchart below.
- **B.** The following hierarchy of decision-making will be followed in the tenure/promotion review process:
  - The Division's Tenure and Promotion Committee will review a candidate's dossier and forward a recommendation to the Division Director.
  - ii. The Division Director will independently review a candidate's file and forward a recommendation to the SUAPP Head.
  - iii. The Head will independently review the candidate's file and forward a recommendation to the Dean and the College of Arts and Sciences Tenure and Promotion Committee.
  - iv. All three recommendations and written rationales go forward to the Dean and to the College Tenure and Promotion Committee.

Step	Responsibility	Action	Due Date
1	Candidate	Notify Division Director of Intent to apply for Tenure and/or Promotion	May 1
2	Division Director	Notify faculty to form division T&P committee and elect a chair; If insufficient size, identify additional committee members (in consultation with candidate and T&P Committee)	Late Spring Semester
3	Candidate; Division P&T Committee	Independently develop a list of potential external reviewers	Late Spring Semester
4	Division Director	In consultation with T&P Committee,	May 30

		finalize list of reviewers and solicit their agreement to review the candidate's materials	
5	Candidate	Develop packet of research materials and vitae to submit to external reviewers	May 30
6	Chair, T and P Committee	Send letter, candidate's materials, and Division P&T Guidelines to reviewers (follow College Calendar for due date of the reviewers' recommendations)	June 5
7	Candidate	Complete Dossier (following University, College, and Division guidelines and calendar); submit to Division Director	September
8	Chair, T and P Committee	Collect all materials (Candidate's Dossier, External Review Letters and Vitae, and School Head Letter); Submit to Division T&P Committee	September
9	Chair, T&P Committee	Schedule and lead Division T&P Committee review meetings; draft committee recommendation for member review; finalize; submit Committee Recommendation with all materials to Division Director	September/ October
10	Division Director	Independently review candidate's dossier and reviews and provide recommendation; provide rationale for selection of external reviewers (and outside members of the division's Promotion and Tenure committee, if applicable); Submit to SUAPP Head and Dean's Office	October

## APPENDIX 1

## **GUIDELINES FOR FACULTY PERFORMANCE**

# **Teaching Effectiveness**

Teaching is central to the mission and purposes of The University of Memphis and the Division of Public and Nonprofit Administration. Teaching encompasses classroom instruction, independent study direction, course development, concentration development, mentoring students in academic projects including internship experience, special projects, papers, and testing. Candidates will also document their professional development as a teacher. Creative and effective use of innovative teaching methods and curriculum innovations is encouraged as evidence of pedagogical development. Neither tenure nor promotion will receive favorable consideration in the absence of clear, convincing, and continuing evidence of at least an acceptable level of teaching and a potential for continued development. While excellence in teaching is a strong recommendation for both tenure and promotion, it cannot be considered in isolation from scholarship and service.

Since evaluation of teaching is a qualitative process, multiple sources of evidence will be employed. The candidate should organize, record, and exhibit evidence of his/her teaching efforts in such a manner that colleagues are able to assess his/her insights and achievements in instruction. Included should be a self-assessment of the candidate's command of the subject matter, ability to organize and present it in a logical, thoughtful, and meaningful manner, and the performance of students. Candidates must include students' assessments from all classes taught during the probationary period in the dossier. The assessment instrument must be University approved, e.g., SETES.

Additionally, candidates also can provide evidence of a record of teaching effectiveness through documentation of teaching awards received; course designs disseminated to others in the field; updated syllabi; class products and capstone reports; use of electronic innovations or other creative use of software or audiovisual materials; and activities related to continuing education, including short courses, workshops, symposia, and professional development seminars. Evidence that demonstrates the candidate's ability to foster student learning, creativity, and competence as a professional is especially helpful to the assessment process. Each candidate is encouraged to supply any additional data which he or she deems appropriate as evidence of teaching effectiveness and, if applicable, may include supporting documentation about the candidate's teaching effectiveness at other institutions.

# Research/Scholarship

As a research university, The University of Memphis develops, integrates, disseminates, and applies knowledge. Faculty in the Division of Public and Nonprofit Administration are expected to maintain ongoing programs of research appropriate to the discipline of public administration which includes further specialized areas as nonprofit, health, urban administration, and public policy analysis. Research productivity is an essential criterion for tenure and/or promotion.

There are two main streams of scholarship activity in the discipline of public administration. At one end of a continuum is disciplinary research, characterized by an aim to advance theoretical and conceptual knowledge as it relates to public administration. At the other end of the continuum is policy research that examines the place and context of public administration in its broader social, political, geopolitical, and economic context. Policy

research is shaped by the need to find new ways to approach public problems, improve accountability, and build civil society. Issues of inquiry include problems related to the administration of local, state, and federal governmental entities, nonprofit/community administration and development. Moreover, policy research creates new understandings about the human, physical, technological, economic, and political dynamics of public administration and public policy.

Disciplinary research encompasses the scholarships of inquiry, integration, application, and teaching scholarship. Ideally, the balance among the subcategories is determined by the mix of faculty over time.

**Inquiry**: This scholarship involves rigorous investigation aimed at the discovery of new knowledge within public administration, in its broadest sense. Evidence of inquiry includes scholarly publications, funded research, and presentations at professional meetings.

**Integration:** The scholarship of integration makes meaningful connections between previously unrelated topics, facts, or observations, such as cross-disciplinary synthesis or an integrative framework within a discipline that results in a publication or presentation in a suitable form.

**Application:** The scholarship of application adds to existing knowledge in the process of applying intellectual expertise to the solution of practical problems and results in a written work shared with peer professionals in the areas of public and/or nonprofit administration. Professionally related scholarship involves work with community organizations or governmental agencies to address a pressing problem or capacity building. Products from the scholarship of application can include such materials as program evaluations, opinion surveys, new administrative procedures, grant proposals, content-based seminars and workshops, provision of technical assistance, and process-focused interventions, which may not always involve a written product.

Often, application research is more difficult to assess than more traditional scholarship which can be measured relatively more straightforwardly by the number of and quality of peer-reviewed products, such as journal articles. However, a similar level of critique can be applied to the scholarship of application as measured by impact on the agency and/or community, scope of the project, originality of design and methodology, generalizability of the results, connection to a broader literature and/or theoretical frame, visibility gained for the researcher and Division of Public and Nonprofit Administration through the dissemination process, significance of the work to the discipline, and peer review processes. The burden of responsibility is placed on the candidate to present documentation that supports such assessments.

**Teaching Scholarship:** This scholarship focuses on transforming and extending knowledge about pedagogy, including appropriate textbooks, educational articles, and presentations about public administration education. The scholarship of teaching is not equivalent to teaching. Conversely, classroom teaching and staying current in the discipline are not relevant criteria for teaching scholarship. Ideally, a faculty member should achieve an intimate relationship between disciplinary and public policy research so that both professional understanding and administrative practices are advanced. Because the public administration program is educating students to become professional administrators, a faculty member should be able to profess his/her experience in relation to administrative practice.

#### Service

Service is a term encompassing a faculty member's activities in a variety of areas, including to the Division, School, University, profession, and community, and generally relates to those activities that support the sustainability of an organization or program. Service to the community and profession is important to the image and understanding of professional education. In order to fulfill the mission of the public administration program, faculty members are expected to share service responsibilities.

Inherent in professional degree programs is the requirement that faculty be recognized by the local, regional, national communities for their willingness to serve in advisory/consultative roles, both formally and informally. Community service is considered particularly important given the urban mission of The University of Memphis. Community service should directly support the goals and mission of the University, School, and Division. Local and regional service activities especially support the program in building community-university relationships, result in student opportunities, and often lead to future scholarship-based activities.

Service to the profession includes association leadership; journal editorships; reviewing articles, books, or grant proposals; guest lecturing; and other appropriate activities.

All faculty members are expected to perform basic citizenship service within the University. These activities include, but are not limited to, serving on division and school committees, advising students, and participating on college and University committees. Some faculty members may accept key program citizenship responsibilities, such as Division Director, Advisory Committee Liaison, or Internship Coordinator. Other important service responsibilities include student recruitment, curriculum development and refinement, accreditation activities, program development, administrative supervision of staff, student mentoring, student admissions, and the recruitment, development, and oversight of the part-time faculty. Other demanding citizenship activities can include serving in a leadership role in the Faculty Senate, membership on a specially appointed task force, an advisor to a student organization, and active membership on a divisional, school, college, or University search committee.

In evaluating service, the following will be considered: percentage of time/effort devoted to service; functional roles in which service was provided; levels of professional competence employed; written products that document the effort, including such outlets as monographs, reports, etc.; and accountability for the work.