



New Faculty Orientation

Dean of Students Office



Justin Lawhead,
Dean of Students



Amanda Virag,
Interim Director for
Housing and
Residence Life



Derek Myers, Chief
of Police



Alisha Rose
Henderson
Director, Career
Services



Darren Wibberding, Associate Dean
of Students, Student Accountability



Melissa Morgan,
Assistant to the Dean



Dr. Jane Clement
Director, Student Health Center
and Counseling Center



Kaylon Bradford,
Director of Student
Leadership and
Involvement



Linda Hall, Associate Dean
of Multicultural Affairs

Student Leadership and Involvement and Multicultural Affairs



Kaylon Bradford

- Student Organizations
- Leadership Training
- Student programs
- Tiger Zone
- Activity Funding
- Spirit Activities
- Fraternity & Sorority Life

<https://www.memphis.edu/studentinvolvement/index.php>



Linda Hall

- Student programming
- Training
- LGBTQ+
- Graduation coach
- Black History Month
- Diversity Ambassadors

<https://www.memphis.edu/multiculturalaffairs/index.php>

Student Health and Counseling Centers



- Individual Counseling
- Couples Counseling
- Partners, roommates, family, friends
- Psychoeducation and Process themed groups
- Testing for Learning Disabilities, ADHD, and Personality for fee
- Psychiatric medication services for uninsured students and referrals to community with insurance

<https://www.memphis.edu/counseling/>

Dr. Jane
Clement
Director,
Student Health
Center and
Counseling
Center



Aprille Abston-Turns
APN, MSN, RN
Nurse Practitioner

- Operates as a Minor Medical Clinic
- Must be currently enrolled for the semester
- Appointments available on my patient portal on website
- Limited walk-in hours
- No charges for access
- Small dispensary for prescriptions at a nominal charge

<https://www.memphis.edu/health/>

Career Services



Alisha Rose Henderson
Director, Career Services

<https://www.memphis.edu/careerservices/index.php>



Career Specialists



TigerLink – employment postings



Presentation requests



Classroom support/competencies



Career readiness taskforce



Resume Guide



LinkedIn Learning Guide



STUDENT OUTREACH & SUPPORT

Dean of Students Office

Dr. Justin Lawhead – Dean of Students

Dr. Lisa Winborn – Associate Director for Student Intervention

Ariel Fair–Brown, Case Manager Student Outreach and Support

<https://www.memphis.edu/deanofstudents/>

THE UNIVERSITY OF
MEMPHIS®

Outreach & Support

- Helps students navigate the issues they may have at the UofM.
- Our primary goal is to **help students succeed**.
- SOS helps students:
 - *Understand* UofM policies and procedures
 - *Problem-solve* within the UofM and the community
 - *Access* referrals for personal matters and emergencies
 - *Navigate* the process for resolving academic concerns and complaints
- SOS supports but does not replace the function of academic advisors or the University Counseling Center.

Student Support

Emergency Notifications

- Instructor Notification
- Parental/Guardian Notification and Correspondence
- Hospitalization/ Discharge Coordination

University Processes

- Referrals for Support and Accommodations
- Navigating University Policy related to:
- Late/Retroactive Withdrawals
- University and Student Business Services/Registrar/ Financial Aid Policy

University Collaboration

Campus-wide team of appointed professionals responsible for identifying, assessing, and responding to serious concerns and/or disruptive behaviors by students.

B.I.T. Team

- High- Monitor concerns
- Weekly meetings to review Incidents/Reports
- Address Critical Student Behavior, Mental Health, Medical Concerns
- Gather & Share Information as appropriate & necessary; Provide Recommendations
- Promote Student Success

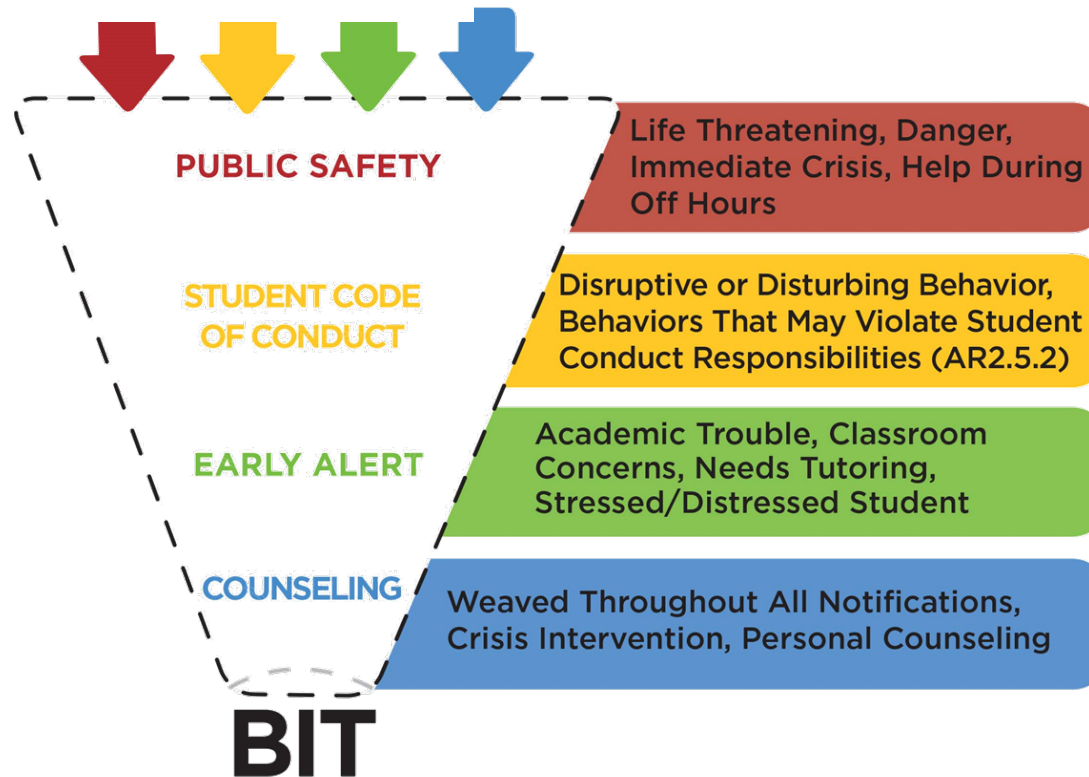
CARE Team

- Low-Monitor concerns
- Weekly meetings to review Situations/Incidents
- Address Concerning Student Behavior, Identified Academic, Basic Needs, & Social Support Needs
- Gather & Share Information as appropriate & necessary; Provide Recommendations
- Promote Student Success

How we get information

Behavioral Intervention Team (BIT)

FORMED OF CONCERNING STUDENT BEHAVIORS



Students in Distress

Top Student of Concern presenting issues in AY



Mental Health

- Partner with Student Health and Counseling Services, U of M Psychological Svs., U of M Police Services, and Off-Campus providers as needed



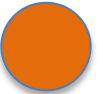
Academic Issue - Academic Difficulty/ Absences



Basic Needs Insecurity



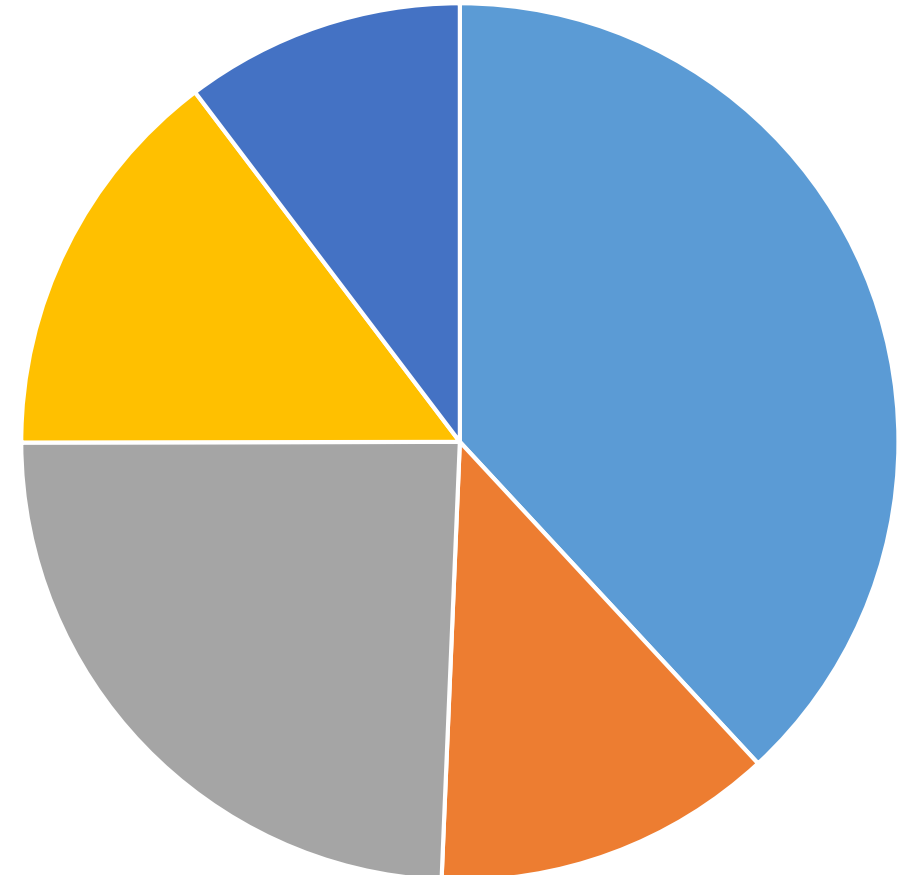
Health - Chronic Illness - Health Related



Post-Hospitalization/ Emergency Support

- Partner with Student Health and Counseling Services, U of M Psychological Svs., U of M Police Services, and Off-Campus providers as needed
- Students are faced with emergency circumstance, extended absence(s)

Presenting Case Issues for SOS



Recognizing Students in Distress

“Rest assured that in any given situation, there are several ‘right ways’ to reach out to students in a caring manner. The only real risk is in doing nothing at all.”

As a faculty or staff member, you:

- ☐ May be the first to notice a student who is having trouble.
- ☐ Be mindful that you do not have to take the role as a counselor/diagnose a student.
- ☐ need only notice signs of distress and communicate these to the appropriate department on campus.

Indicators of a Student in Distress:

- ☐ Academic indicators
- ☐ Behavioral and Emotional Indicators
- ☐ Physical Indicators

If you are unsure if a student is exhibiting any that is perceived as posing an immediate danger to themselves or others, you should stay with the student and contact:

University of Memphis Police Department, x-4357

**Signs of
Hopelessness
/
Desperation**

**Hysterical
or
Emotional
Outbursts**

**Suicidal
Statements
/
Behaviors**

**Housing
Insecurity
Concerns**

**Yelling or
Disrespectful
Actions**

**Food
Insecurity
Concerns**

What Should I Report?

**Serious
Loss and
Grief**

**Mental
Health
Concerns**

**Eating
Disorders**

**Talking
to Self**

**Direct
Threats
to Harm
Others**

**Hysterical
or
Emotional
Outbursts**

Basic Needs



Tigers Fight Hunger initiative

- Tiger Pantry
- Tiger Meal Swipes
- SNAP Assistance

Rosie P. Bingham Student Emergency Fund

- Types of expenses covered include but are not limited to:
- Assistance with utilities
- Housing needs (e.g. securing short-term housing, security deposits, etc.)
- Replacement of lost personal items (due to fire, theft, flood, etc.)
- Emergency expenses related to dependents (e.g. childcare)



Contact Information

Get help, report a concern, find resources:

www.memphis.edu/report

University Center Room 359

deanofstudents@memphis.edu

(901) 678-2298