

Student Outreach and Support (SOS)

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If a case in Navigate is already open, assign to Arielle and close using the “Referred for Dean of Students Outreach and Support Services” outcome. If you have additional details on the students situation, please fill out the SOS form at https://cm.maxient.com/reportingform.php?UnivofMemphis&layout_id=2

Crisis Resources: <https://www.memphis.edu/deanofstudents/crisis/index.php>

CARES

Coaching for students with an academic standing of Probation or Suspension and JR/SR with an academic status of Academic Warning

Fredrika Cowley

fcowley@memphis.edu

cares@memphis.edu

Helpful Hints for Academic Success: <https://www.memphis.edu/cares/hints.php>

Educational Support Services (ESP)

Dr. Barbara Bekis bbekis@memphis.edu

Jamion McNeil jgmcneil@memphis.edu

Dr. Eddie Yancey eyancey@memphis.edu

If the Low Test Scores Alert reason is not already selected for the student, assign the case to Jamion if you for tutoring or Dr. Yancey for Academic Workshops.

Learning Center Schedules: <https://www.memphis.edu/esp/centers.php>

Academic Workshop Schedule: <https://www.memphis.edu/esp/workshops.php>

Academic Coaching for Excellence

Available to all FR/SO students with an academic standing of Academic Warning

Dr. Meghan Pfeiffer mpfeiffer@memphis.edu

Counseling Center

214 Wilder Tower

678-2068 Office

678-4357 (HELP) Counselor On Duty Urgent Crisis Services

counseling@memphis.edu

<https://www.memphis.edu/counseling/about/index.php>

UM Global

Courtney Brafford cmftzgrl@memphis.edu

uofmglobal@memphis.edu

If the student is in a Global program, you can assign the case directly to UM Global Student Advocate.

Financial Aid

Karen Smith kasmith@memphis.edu

Enrollment Services Student Support Center

Maggie Bowers mbowers@memphis.edu

Registrar's Office

Darla Keel darkeel@memphis.edu

Disability Resources for Students

Tara Buchanan tmbchnn@memphis.edu

General Advising Inquiries

freedvice@memphis.edu