How to Get Help

Admissions, Financial Aid, Scholarships, Registrar's Office and University and Student Business Services (USBS)

The fastest way to get help is to put in a ticket at www.memphis.edu/helptickets

Financial Aid - 901 678-4825 | memphis.edu/financialaid

University and Student Business Services - usbs@memphis.edu | 901-678-2712 | memphis.edu/usbs

Scholarships - scholarship@memphis.edu | 901 678-3213 | memphis.edu/scholarships

Undergraduate Admissions and Orientation - <u>admissions@memphis.edu</u> | 901 678-2111 | <u>memphis.edu/admissions</u>

Registrar's Office - registrar@memphis.edu | 901 678-2810 | memphis.edu/registrar

In-person Appointments: Please note that most business can be taken care of online. If you need an inperson meeting, you may schedule an appointment at <u>memphis.campus.eab.com</u> Click on the blue Schedule an Appointment button and then select Enrollment Services or Academic Advising to see appointment options

Turning in documents (8:00-4:30 until 8/21/20): Scan or take a picture of your documents and email to the specific office above. Documents may also be turned in at Rose Theatre (Campus Map) from 8:00 to 4:30, Monday through Friday. If you have documents to turn in, always include your student ID number.

Payments: Students are strongly encouraged to pay their account online at through <u>TigerXpress.</u> Payments will be accepted in Brister Hall in the USBS Office.

Portal and Email: Check the myMemphis portal at http://my.memphis.edu and your University of Memphis email daily. Information will be sent frequently. You can pay your account online, accept your financial aid, register for classes, and more in the myMemphis portal.