

How to Get Help

Admissions, Financial Aid, Scholarships, Registrar's Office and University and Student Business Services (USBS)

The fastest way to get help is to put in a ticket at www.memphis.edu/helptickets

Financial Aid - financialaid@memphis.edu | 901 678-4825 | memphis.edu/financialaid

University and Student Business Services - usbs@memphis.edu | 901-678-2712 | memphis.edu/usbs

Scholarships - scholarship@memphis.edu | 901 678-3213 | memphis.edu/scholarships

Undergraduate Admissions and Orientation - admissions@memphis.edu | 901 678-2111 | memphis.edu/admissions

Registrar's Office - registrar@memphis.edu | 901 678-2810 | memphis.edu/registrar

In-person Appointments: If you need an in-person meeting, you may schedule an appointment. You can schedule appointments by calling or emailing the above offices or by scheduling in in Navigate at memphis.campus.eab.com

Turning in documents: Scan or take a picture of your documents and email to the specific office above. Documents may be turned in at Rose Theatre ([Camps Map](#)) from 8:00 to 4:30, Monday through Friday. If you have documents to turn in, always include your student ID number.

Payments: Payments will be accepted in Brister Hall in the USBS Office. Students are strongly encouraged to pay their account online at through [TigerXpress](#)

Portal and Email: Check the myMemphis portal at <http://my.memphis.edu> and your University of Memphis email daily. Information will be sent frequently. You can pay your account online, accept your financial aid, register for classes, and more in the myMemphis portal.