

<u>Alert Type</u>	<u>Appropriate Use</u>	<u>Example Intervention</u>
Citrix/umApps Issue	flags student who needs info on umApps access and support	automated email with support links
eCourseware Issue	flags student who needs info on eCourseware access and support	automated email with support links
LaunchPad Issue	flags student who needs info on LaunchPad access and support from Macmillian	automated email with support links
MyLab Math Issue	flags student who needs info on MyLab Math access and support from Pearson	automated email with support links
No Internet, Computer, or Device Access	flags student who needs info on laptop loaner program from Dean of Students Office, University Libraries, and ITS	automated email with info on laptop loaner program
No Textbook or Access Code	flags student who needs info on Rose Bingham Student Emergency Fund application that can be used to purchase required textbooks and course materials	automated email with info on emergency fund application
Low Test Scores	flags student who has low grades on recent test, quiz, or other assignment	invitation to tutoring and list of academic resources provided to student; individual follow up from ESP, advisor, or other staff member may occur
No/Low Online Engagement	flags student who is not regularly accessing or fully participating in online portion of your course	list of support resources provided to student; individual follow up from advisor, coach, SAS staff, or other staff member to help student address underlying issues
Not Turning in Assignments	flags student who has not turned in one or more assignment(s)	list of support resources provided to student; individual follow up from advisor, coach, SAS staff, or other staff member to help student address underlying issues
Poor Attendance	flags student who is not regularly attending class meetings	list of support resources provided to student; individual follow up from advisor, coach, SAS staff, or other staff member to help student address underlying issues
Other	flags student who is experiencing other issues. PLEASE PROVIDE NOTES/COMMENTS DETAILING THE ISSUE	varies based on specific concerns instructor shares in the alert notes/comments