

Amanda J. Young, PhD

Department of Communication
212 Art and Communication Bldg
University of Memphis
Memphis, TN 38152

CURRENT POSITION

Associate Professor of Communication, Department of Communication and Film, University of Memphis. Area of specialty: Health Communication, Health Literacy, and Qualitative Research Methods.

Affiliate Faculty at the University of Memphis School of Public Health

EDUCATION

PhD, Rhetoric, Carnegie Mellon University, 2000

MA, English, emphasis in Technical and Professional Writing, Eastern Washington University, 1993

BS, English Composition, Davis & Elkins College, Elkins, WV, 1979

PUBLICATIONS

Peer Reviewed Journal Articles

1. Stewart, C. O., & **Young, A. J.** (in press). Something with a frightening reputation": 60 Minutes' accommodation of HIV in gene therapy for sickle cell disease. *Rhetoric of Health and Medicine*.
2. **Young, A. J.**, Richardson, F., Fitzgerald, D., . . . Grant, C. (2020). Let their voices be seen: using photovoice to understand the experiences of sickle cell patients in the emergency department. *Annals of Emergency Medicine*. 76(3); S73-S77.
3. Powell, M. P., **Young, A. J.**, Kim, H. (2018). A journey in capacity building: revisiting the Mullins framework for meaningfully engaging patients in patient centered outcomes research. *Frontiers in Public Health*. doi: 10.3389/fpubh.2018.00343. eCollection 2018.
4. **Young, A. J.**, & Kim, L. (2018). Moving toward patient autonomy: A case study of communication in adolescent cystic fibrosis care. *ACLP Bulletin*, 36(1), 24-33.
5. Goldsmith, J., **Young, A.**, Dale, L., & Powell, P. (2017). Plain language and health literacy for the oncology family caregiver: Examining an English/Spanish mHealth resource. *Seminars in Oncology Nursing*. Published online Oct. 2017, <https://doi.org/10.1016/j.soncn.2017.09.008>

6. **Young, A. J.**, Stephens, E., & Goldsmith, J. V. (2017). Family caregiver communication in the ICU: Toward a relational view of health literacy. *Journal of Family Communication*, 17(2), 137-152. DOI: 10.1080/15267431.2016.1247845
7. **Young, A. J.** (2016). Breathe. *Health Communication* 31(9), 1174-1177. DOI: 10.1080/10410236.2015.1032852.
8. Piazza-Bonin, E., Neimeyer, R., A., Burke, L., A., McDevitt-Murphy, M., & **Young, A.** (2015). Disenfranchised grief following African American homicide loss: An inductive case study. *Omega: Journal of Death & Dying*, 70(4), 404-427. doi:10.1177/0030222815573727
9. Burke, L. A., Neimeyer, R. A., **Young, A. J.**, Piazza-Bonin, & Davis, N. L. (2014). Complicated spiritual grief II: A deductive inquiry following the loss of a loved one. *Death Studies*, 38(4), 268-281. doi:10.1080/07481187.2013.829373
10. **Young, A. J.**, Kim, L., Li S., Baker, J., Schmidt, M., Camp, J. W., & Barfield, R. C. (2010). Agency and communication challenges in discussion of informed consent in pediatric cancer research. *Qualitative Health Research* 20; 628-643
11. Gold, M. A., Sheftel, B. A., Chiappetta, J., **Young, A. J.**, Zuckoff, A., DiClemente, C. C., & Primack, B. A. (2010). Associations between religiosity and sexual and contraceptive behaviors. *Journal of Pediatric and Adolescent Gynecology* 23(5); 290-297.
12. **Young, A. J.** (2008). Disciplinary rhetorics, rhetorical agency, and the construction of voice. In: Johnstone B, Eisenhart C, editors. *Rhetoric in Detail: Discourse Analytic Approaches to Rhetorical Text and Talk*. Philadelphia (PA): John Benjamins Press.
13. Kim, L., **Young, A. J.**, Neimeyer, R. A., Barfield, R., & Baker, J. (2008). Keeping users at the center: Developing a multimedia interface for informed consent. *Technical Communication Quarterly* 17 (3): 335-357. Special issue on Online Health Communication, Amy Koerber and Brian Still, Eds.
14. Gold MA, Chiapetta L, **Young A. J.**, Zuckoff A, DiClemente CC. (2008). Female adolescents' educational choices about reproductive health modules. *American Journal of Sexuality Education*, 3(1), 65-86.
15. Camp JW, Barfield RC, Rodriguez V, **Young AJ**, Finerman R, Caniza MA (2007). Challenges faced by research ethics committees in El Salvador: Results from a focus group study. *Developing World Bioethics* (OnlineEarly Articles) doi:10.1111/j.1471-8847.2007.00225.x
16. Rossi MI, **Young AJ**, Rodriguez KR, Appelt C, Maher R, Hanlon J, Perera S, & Hajaar E. (2007). Polypharmacy and health beliefs in older outpatients. *The American Journal of Geriatric Pharmacotherapy*. 5(4):317-23.
17. Rodriguez KL, Appelt CJ, **Young AJ**, Fox AR (2007). African American veterans' experiences with mobile geriatric care. *Journal of Health Care for the Poor and Underserved* 18: 44-53.

18. Rodriguez KL and **Young AJ**. (2006). Elderly veterans' beliefs concerning life-sustaining treatment and the control of their end-of-life health and health care. *Journal of Aging and Health* 18 (5): 686-706.
19. Rodriguez KL and **Young AJ**. (2006). Patients' perceptions of the utility or futility of end-of-life treatment. *Journal of Medical Ethics. Thematic Issue: Multidisciplinary Research in Medical Ethics*:32, 444-449.
20. **Young AJ** and Rodriguez KL. (2006). The role of narrative in end-of-life care: eliciting values and goals from text, subtext, and context. *Health Communication* 19 (1): 49-59.
21. Rodriguez KL, **Young AJ**. (2006). Patients' and healthcare providers' understandings of life-sustaining treatment: are perceptions of goals shared or divergent? *Social Science and Medicine*, 62, 1; 125-133
22. Rodriguez KL, **Young AJ**. (2005). Perspectives of elderly veterans regarding communication with medical providers about end-of-life care. *Journal of Palliative Medicine*8 (3); 534-544
23. **Young AJ**, Ofori-Boeteng T, Rodriguez KR, and Plowman, J. (2003). Meaning and agency in discussing end-of-life care: a study of elderly veterans' values and interpretations. *Qualitative Health Research*. 13.8; 1-24.
24. **Young AJ** and Flower LF. (2002). Patients as partners; patients as problem solvers. *Health Communication*, 14.1; 69-98.
25. Zerbe, M, **Young, A. J**, Nagelhout, E. (1998). The rhetoric of fraud in breast cancer trials: Manifestations in medical journals and the mass media — and missed opportunities. *Journal of Technical Writing and Communication*, 28.1; 39-61.

Book Chapters

1. Daughtery, C., & **Young, A. J**. (2019). Who will tell our stories? Emerging health legacies following the 2014 – 2016 Ebola epidemic. In Pete Kellet (Editor), *Narrating Patienthood: Engaging Diverse Voices on Health, Communication, and Patient Experience*. Lanham (MD): Lexington Books.

Encyclopedia Entries

1. **Young, A. J**. (2014). Contraception. In *Encyclopedia of Health Communication*, T. Thompson, ed., p. 258-261.

Book Contributions

1. **Young, A. J.** (2016). A story of sixty-five roses. In *Storied Health and Illness: Communicating Personal, Cultural, and Political Complexities*, Eds Yamasaki, J., Geist-Martin, P., & Sharf, B. F. Waveland Press.

Published Abstracts

1. Sharma A, **Young A**, Carroll Y, Mandrell BN, Caples M, Gattuso J, Jerkins L, Bailey L, Unguru Y, Wilfond BS, Guo Y, Li Y, Hankins J, Johnson LM. Patient and Caregiver Attitudes Towards Gene Therapy for Sickle Cell Disease: A Need for Partnership and Education
2. Chiappetta L, Gold M, **Young AJ**, Zuckoff A. Computerized assessment with teens: satisfaction and applications. poster presentation at the North American Society for Pediatric and Adolescent Gynecology Annual Meeting in Florida, May 18th to 20th, 2006. *Journal of Pediatric and Adolescent Gynecology*, 2006;19(5):355. Published abstract.
3. Sherman MJ, **Young AJ**, Rodriguez KL, Rossi MI, and Maher RL. Medication assessments: clues and cues to patient beliefs. *The Gerontologist* 42 (1): 141-142. October, 2002. Published abstract.
4. Rodriguez KL, **Young AJ**, and Granieri EC. Patient and provider understanding of the VA advance directive: a matched pair, mixed methods analysis. *The Gerontologist* 42 (1): 255. October, 2002. Published abstract.
5. Granieri, E; Fox, A. R.; Siddle, J. R.; **Young, A.**, Courtright, L. (2001). Educational needs assessment results from a regional didactic geriatrics program. *Journal of the American Geriatrics Society* 49(4):S62-S62.
6. Gold MA, Parker AM, **Young AJ**. Exploring the stages of change model as a framework for creating new contraceptive counseling practices. *Journal of Pediatric and Adolescent Gynecology*. 1999;12:112. Published abstract.
7. Gold MA, Parker AM, **Young AJ**, DiClemente CC. Using the stages of change model to explore female adolescent contraceptive behaviors. *Journal of Adolescent Health*. 1999; 24:97. Published abstract.

CONFERENCE PRESENTATIONS

Sharma A, **Young A**, Carroll Y, Mandrell BN, Caples M, Gattuso J, Jerkins L, Bailey L, Unguru Y, Wilfond BS, Guo Y, Li Y, Hankins J, Johnson LM. Patient and Caregiver Attitudes Towards Gene Therapy for Sickle Cell Disease: A Need for Partnership and Education. American Society of Hematology, Dec. 2021.

Young, A. J., & Stewart, C. O. Health Inequities in Sickle Cell Disease, DCHC, 2021

Young, A. J., & Stewart, C. O. Health Inequities in Sickle Cell Disease. NCA 2020

Young, A.J. My Stories Matter: Community Stakeholders' Perspectives on a PCORI Project. SSCA, April, 2020. (Conference was canceled because of covid.)

Stewart, C. O., & **Young, A. J.** Something with a frightening reputation: 60 Minutes' accommodation of HIV in gene therapy for sickle cell disease. NCA preconference, Nov. 2019.

Kim, L., and **Young, A. J.** Competing and Overlapping Realities: The Tension Between Real and Idealized Bodily Images and What People with Cystic Fibrosis Have to Say. Rhetoric of Health and Medicine Symposium, Orlando, FL, September 2019.

Young, A; Powell, M. P.; Escareno, J. M.; and Umi, S. Accountability to Communities in Patient-Centered Research: Recognizing the Journey and Building Relationships. DC Health Communication Conference, Fairfax, VA, April 2019.

Young, A; Goldsmith, J; Powell, M. P.; Strong, M., & Seals-Togbo, J. Reflections on the Research Process and Communication Strategies in a PCORI-Funded Project. The 8th International Conference on Patient- and Family-Centered Care. Baltimore, MD, June 2018

Powell, M. P.; **Young, A.;** Goldsmith, J. How Can Patient and Family Caregivers, Providers, and Researchers Create New Information Together? The 8th International Conference on Patient- and Family-Centered Care. Baltimore, MD, June 2018

Goldsmith, J.; Powell, M. P.; & **Young, A.** UNITE for Better Health Outcomes in Memphis, TN: Identifying Pathways To Improve Trust and Communication in Cancer Care. Poster Presentation. The 8th International Conference on Patient- and Family-Centered Care. Baltimore, MD, June 2018

Young, A. J., & Kim, L. Moving Toward Patient Autonomy: A Case Study of Communication in Adolescent Cystic Fibrosis Care. Southern States Communication Association Conference, Nashville, TN, April 2018.

Young, A.J., Stephens, E., & Goldsmith, J. Family caregiver communication in the ICU: Toward a relational view of health literacy. Southern States Communication Association Conference, Greenville, SC, April 2017

Young, A.J., & Stephens, E. Family Communication and Boundary Ambiguity in the ICU. Kentucky Conference on Health Communication, 2016.

Young, A.J., & Stephens, E. Family Communication and Boundary Ambiguity in the ICU. Tennessee Communication Association, 2015

Young, A.J. Communication Challenges and Strategies among Adolescents with Cystic Fibrosis. Tennessee Communication Association, 2015.

Young, A.J. Narratives of Care in the ICU: Timely Discussions of Palliative Care. Rhetoric Society of America, 2010.

- Young, AJ**, Li, S, Perkins, L, Womeodu, R, Green, S, Alexander, T. Creating a Hospital-Based Patient and Family Communication Plan. American Academy of Healthcare Communication. Madison, WI, 2008.
- Young, AJ**, Kim, L, Camp, JW, Baker, J, Schmidt, M, Barfield, RC. Rhetorical Construction of Agency in Discussions of Informed Consent: Communication Challenges in Pediatric Cancer Research. American Academy of Healthcare Communication. Madison, WI, 2008.
- Young, AJ**, Kim, L, Camp, JW, Baker, J, Schmidt, M, Barfield, RC. Agency and Autonomy in Pediatric Cancer Research Trials . Rhetoric Society of America, Seattle, WA, 2008
- Young, AJ**. Medical Rhetoric Roundtable. Rhetoric Society of America, Seattle, WA, 2008.
- Young, AJ**, Kim, L, Camp, JW, Baker, J, Schmidt, M, Barfield, RC. Rhetorical Agency in Discussions of Informed Consent in Pediatric Research Trials. Chaired panel and presented paper. National Communication Association, Chicago, Nov. 2007.
- Young, AJ**, McLaughlin, TS, and Mitchener, K. The Matrix of Communication in Veterinary Cancer Care. National Communication Association, November, 2006.
- Young, AJ**. Adolescents' Satisfaction with a Computer Assisted Assessment of Abstinence and Contraceptive Use. National Communication Association, November 2005.
- Mitchener, K; **Young, AJ**, McLaughlin, TS. The Matrix of Communication in Cancer Care. Veterinary Cancer Society Annual Meeting, September 2005.
- Rodriguez, KR, and **Young AJ**, American Geriatrics Society, Patient and Healthcare Provider Understanding of Life-Sustaining Treatment, May 2005
- Young, AJ**. Narratives in End-of-Life Care. International Listening Association. April 2005
- Young AJ**, and Rodriguez. KR. Gerontological Society of America meeting, Users of a Mobile Geriatric Unit Discuss Insecurity, Health, and Community; Nov. 2004.
- Appelt CJ, Rodriguez KL, Highfill JS, Kambampati V, Fox AR, Siddle JU, **Young AJ**, Plowman JL. Evaluating Barriers to Care: Surveying Users of the Mobile Geriatric Unit. American Society on Aging: International Conference on Aging, Disability and Independence. Washington, DC, Dec. 2003.
- Young, AJ**, and Rodriguez, KR. The Role of Narrative in End-of-Life Care: Eliciting Values and Goals from Text, Subtext, and Context. American Academy on Physician and Patient Teaching Forum, Baltimore, MD, Oct. 2003.
- Sherman, MJ, **Young AJ**, Rodriguez KL, Rossi MI and Maher RL. Medication Assessments: Clues and Cues to Patient Beliefs. Gerontological Society of America, Boston, Nov. 2002
- Rodriguez, KL, **Young, AJ**, and Granieri EC. Patient and Provider Understanding of the VA Advance Directive: A Matched Pair, Mixed Methods Analysis. Gerontological Society of America Conference, Boston, November 2002.

Young AJ, Ofori-Boeteng T, Rodriguez KL, and Granieri EC. Creating a Multimedia Tool to Discuss End-of-Life Care. International Conference on Communication in Healthcare. University of Warwick, United Kingdom, Sept. 2002.

Young, AJ. Patients as Problem Solvers: A Rhetoric of Agency. International Conference on Health & Communication, Barcelona, Spain, September 2000.

Young, AJ, Communication Issues in Preparing and Understanding Advance Directives. Gerontological Society of America Conference, Washington, DC, November 2000.

Young, AJ. Constructing a Rhetoric of Agency in Patient/Provider Interactions. Western States Rhetoric Conference, Phoenix, AZ. Oct. 1999.

Young, AJ. A Rhetoric of Agency in Health Care: How Far Have We Come in Moving from Patient to Partner? Conference on College Composition and Communication, Atlanta, GA March 1999.

Young, AJ. Patients as Partners: Collaborative Interpretation in the Medical Encounter. Communication in Medicine Conference, Evanston, IL, July 1999.

Young, AJ. Empathy as Rhetorical Invention in Provider/Patient Interactions. Rhetoric Society of America, Pittsburgh, June 1998.

Zerbe, M; **Young, AJ**; and Naglehaut, E. Medicine, Rhetoric, and Fraud: The Rhetorical Impact of Falsified Findings in Cancer Research. Conference on College Composition and Communication, Phoenix, AZ, March 1997.

Young, AJ. Medical Practice: Business as Usual? Society for Literature and Science, Pittsburgh, Nov. 1997.

Young, AJ. Using Hypermedia in a Smoking Cessation Program. Conference on College Composition and Communication, Washington, D.C., March 1996.

Young, AJ. Patients as Partners: Collaborative Interpretation in a Hospital Emergency Room. American Education Research Association, New York, April 1996.

Young, AJ. Computer-Mediated Counseling: Problem Solving and Dialog Building in an Adolescent Care Clinic. European Writing Conference, Barcelona, Spain, October 1996.

Young, AJ. A HyperCard Tutorial for Parents of Children with Cystic Fibrosis. ACM, Spokane, Washington, Feb. 1994.

RESEARCH ACTIVITY AND GRANTS

2021-2022

PI: A Focus Group Study of the Communication and Educational Needs of Parents and Patients with Sickle Cell Disease or Sickle Cell Trait. PECIR award, with Meharry Medical College. Shyamali Mukherjee, Meharry PI.

2020 - 2022

PI. Warrior Narratives: Supporting Sickle Cell Patients, Family Caregivers, and Healthcare Providers in Telling Their Stories. Faculty Research Grant. (Craig Stewart, CoPI)

2020 - 2022

Investigator: Novel Gene Therapies for Pediatric and Young Adults with Sickle Cell Disease: Engaging Patient and Parent Stakeholders. Liza Johnson and Akshay Sharma, PIs., St. Jude Children's Research Hospital and collaborators from the University of Pennsylvania and the University of Washington. Award from Columbia University School of Medicine.

2019

Co-PI. Amplifying the patient's voice to improve emergency department pain management for people with sickle cell disease. Photovoice study conducted with Qsource.

2018-2019

Co-Investigator. Perceptions of Sickle Cell Disease Patients and Guardians Regarding Bone Marrow Transplantation and Gene Therapy. PIs: Akshay Sharma and Jane Hankins. Survey study at St. Jude Children's Research Hospital and Methodist University Hospital. Funded by the Methodist Foundation.

2017

Co-I. Developing a Nurse and Volunteer Delivered Communication Intervention for Family Caregivers of Oncology Patients. Redesigning and testing a mobile app to support family caregivers. Catalyst Grant, University of Memphis, Joy Goldsmith, PI.

2016

PI. Contraception Uptake among an Urban, Lower Socioeconomic Group of Adolescents and Provider Attitudes about Counseling this Population. Studying the effect of motivational interviewing training on providers' attitudes and skills in counseling teenagers to use long-acting, reversible contraception. Unfunded.

2016 - 2017

Co-PI. SmartPager Study. Working with colleagues at Methodist University Hospital to pilot test a new paging system in the context of interdisciplinary communication in the hospital. Unfunded.

2013 – 2014

PI. Communication Strategies and Challenges Among Hospitalized Adolescents with Cystic Fibrosis. Funded with Faculty Research Grant through the University of Memphis. Qualitative study to explore the communication between hospitalized adolescents with cystic fibrosis and their healthcare providers.

2010-2012

PI. Narratives of Care in the Intensive Care Unit: Communication Challenges in Promoting Timely Palliative Care Services. Funded by the DAISY Foundation. Collaboration with Methodist University Hospital in Memphis, TN. Qualitative study to identify barriers to conversations about palliative care in the ICU.

2007 – 2011

Principal Investigator: Studying Communication Barriers at Methodist University Hospital. Funded by The Methodist Foundation. Qualitative study to explore communication barriers among patients and healthcare providers on a medical/surgical floor.

2004 – 2009

Principal Investigator. Centers for Disease Control
Tobacco Free Memphis, city, county and state collaboration to reduce youth tobacco use

2005 – 2007

Principal Investigator: Faculty Research Grant, University of Memphis
Formative Research to Explore Patient Assent at St. Jude Children's Research Hospital. Conducted focus groups with physicians and caregivers in allied health to explore issues of assent for pediatric patients enrolled in research trials.

2006—2007

Co-Investigator. NIAAA. R21 AA015666-01
Alcohol Use & HIV: Developing Computerized Interventions. Developed and user- tested an interactive tool to screen for hazardous drinking among HIV and AIDS patients in a clinical setting.

2003 – 2007

Consultant. NICHD/NIAID, 1 R01 HD/AI41058-01A1
Computer-Aided Counseling to Prevent Teen Pregnancy/STDs. Evaluated the efficacy of a Computer-Assisted Motivational Intervention (CAMI) as compared to a Didactic Educational Control (DEC) in reducing sexual behaviors that increase the risks of unintended pregnancy and STDs.

2005 – 2006

Co-Investigator. The Greenwall Foundation
Developing Interactive Media Support for Informed Consent in Pediatric Phase I Clinical Trials.
Developed and evaluated an interactive interface in a handheld device designed to support the informed consent process for parents of pediatric cancer patients. Wrote grant.

2005 – 2006

Principal Investigator. Communication Issues in End-of-Life Care for Animals. Qualitative study of conversations between pet owners and veterinarians when the pet's life is ending. Unfunded

2001 – 2004

Co-Principal Investigator. Competitive Pilot Project Fund (CPPF), VISN 4, VA Pittsburgh Healthcare System. Understanding the Connection between Patient Beliefs and Medications. Development and use of a computer-supported questionnaire to elicit patient beliefs about locus of control, self-efficacy, and advantages and disadvantages of taking medicine. Wrote grant and directed study.

2000 – 2003

Co-Principal Investigator. Competitive Pilot Project Fund (CPPF), Veterans Integrated Service Network (VISN) 4. A Pilot Study of Communication in Preparing and Understanding Advance Directives. Interviewed 30 elderly patients at the VA Pittsburgh Healthcare System and 30 attending physicians

about their perceptions and understandings of concepts discussed in advance directives. Analyzed qualitative data from transcripts and audio tapes to identify and understand patients' schematic representations of these concepts. Wrote grant and directed study.

2001 – 2002

Co- Principal Investigator. Kuehn Award, School of Nursing, University of Pittsburgh
Developing a Multimedia Problem-Solving Tool for Family Caregivers of Stroke Survivors. Project involved interview and focus group research with caregivers of stroke patients in order to develop a multimedia tool to support decision making and problem solving.

2000

Co-Investigator. Veterans Research Foundation of Pittsburgh. Use of an Interactive Program to Assess and Counsel Patients with Alcohol Problems. Developed and pilot tested computer program for use in clinical screening.

1996 – 2002

Co-Investigator. Faculty Start-Up Fund, Children's Hospital of Pittsburgh and Robert Wood Johnson Faculty Scholar Grant (Melanie Gold, DO). Using the Stages of Change Model to Prevent Unintended Adolescent Pregnancy. Developed, user-tested, and pilot tested computer program used in study. Developed stage-based educational interventions and interactive computer program for clinical assessment.

1996 – 2000

Dissertation study at Carnegie Mellon University. Patients as Partners, Patients as Problem Solvers. Developed, user-tested, and pilot tested multimedia tool. Conducted qualitative study with group of teenage girls at Wilkinsburg High School.

1994 – 2000

Principal Investigator, under direction of assistantship director in the Department of English, Carnegie Mellon University. Nine-month observational study in the emergency department of Allegheny General Hospital, Pittsburgh, using ethnographic methods; co-facilitator of 3-month patient/provider work group at AGH, analyzing results of observational study to develop and user-test communication tools for the emergency department.

PAST RESEARCH POSITIONS

Director of Communication Research, Geriatric Research, Education, and Clinical Center, VA Pittsburgh Healthcare System, Pittsburgh, PA, and **Research Associate**, Department of Neurology, University of Pittsburgh School of Medicine. 1999-2004. Responsible for developing and implementing a research program in patient/provider communication in geriatric settings. Project topics included advance directives, polypharmacy, caregivers of stroke patients, and family support in the ICU. Responsible for working with other principal investigators in project development, grant writing, mentoring medical students who are completing research projects, hiring and directing of research assistants, collecting and analyzing data, writing and publishing reports.

Research Consultant, Children's Hospital of Pittsburgh, Department of Cardiology. 2001-2004. Worked with patients and their families to develop multimedia tool to target the emotional, mental, and physical strains of congenital heart disease.

TEACHING EXPERIENCE

Public Health (graduate)

Health Literacy
Public Health Communication

Graduate Seminars in Health Communication

Pitfalls and Successes in COVID-19 Communication
Social Justice in Sickle Cell Disease
Bioethics
Health Literacy
Communication in Cancer Care
Public Health Communication
Access to Care and the Discourse of Mental Illness, Disability, and Obesity
Medical Error

Graduate Seminars in Rhetoric

Graduate Writing Workshop
Medical Rhetoric

Graduate Seminars in Communication Research

Advanced Qualitative Research Methods

Undergraduate Courses Regularly Taught

Research Methods
Senior Capstone
Health Communication, both online and face-to-face
Communication Ethics

Senior Seminar in Rhetoric and Communication

Communication Ethics (The Jena 6)
Communication Ethics (General)
Discourse of Biomedical Research
Discourse of the Tuskegee Syphilis Study

Medicine, Ethics and Society

1st and 2nd year medical students, 2001-2003. University of Pittsburgh School of Medicine

Patient Interviewing

1st year medical students. 2000-2001. University of Pittsburgh School of Medicine

Introduction to Being A Physician

2000-2003. University of Pittsburgh School of Medicine

STUDENT MENTORING

Doctoral Dissertations Completed:

1. Social Support and Mental Health Literacy: A Qualitative Study with Family Members of Addicts (Tracy Manning Schaffer)
2. Barriers To Communicating About HPV Vaccination: A Case Study Of Parents And Healthcare Providers In A Rural, Religious Community (Melissa Thompson)
3. America's P.R.I.D.E.: Entertainment Education as a Health Communication Intervention Strategy for Middle School and High School Students (Elizabeth Stephens)
4. Engaging Rural and Community Members as Problem Solvers in Uganda (Tesfa Alexander)
5. Listening Profiles, Risk Communication and Decisions about the Pertussis Vaccine for Adults (Christopher Bond)
6. An Ethnographic Study of Forming a Bioethics Committee in Sal Salvador, El Salvador (Jonathan Camp)

Doctoral Dissertations, Reader

1. Using the Arts to Tackle Obesity and Diabetes in Youth (Esther Saltzman, English)
2. Assessing Black Farmers in the South and their Participation in Farmers Markets. (Andrew Carter)
3. Analyzing Online Communities of Mothers Discussing Adolescent Health Concerns (Kris Johnson, English)
4. Disenfranchised Grief Following African American Homicide Loss: An Inductive Case Study (Reader, Elizabeth Piazza-Bonin, psychology)
5. African American Homicide Bereavement: Aspects of Social Support that Predict Complicated Grief, PTSD, and Depression (Reader, Laurie Burke, Psychology)

Doctoral Dissertations in Progress

1. Ads Gone Wild: Cognitive and Affective Arousal and Persuasion of Women While Watching a Direct-to-Consumer Advertisement for Prescription Medicine (Stephanie Montgomery)

Master Theses/Projects Completed:

1. Kelly Ford, "It's not just on the caregiver": A Photovoice Study of Alzheimer's Caregiver Health Literacy.
2. Makaila Fiala Mabry, 2019, Social Justice and Sickle Cell Disease. (Reader)
3. Aaron Duchant, MA Generalist
4. Photovoice Exploration of Health Literacy in Young Adults Transitioning from Pediatric to Adult Care (Reader, Jennifer Flinn)
5. MA Generalist (Reader, Rohini Rairao)
6. Melissa Thompson, Understanding Perceptions of and Resistance to HPV Vaccination
7. Cami Fields, Communication Support for Teens with Chronic Illness as They Transition to Adult Care
8. Persuasive Strategies in Recruiting Volunteers (Reader, Nina Tinner)
9. Tracy Sadlak, Communication about End of Life Care in a Veterinary Setting
10. African American Homicide Bereavement: Aspects of Social Support that Predict Complicated Grief, PTSD, and Depression (Reader, Laurie Burke, Psychology)

PROFESSIONAL WRITING EXPERIENCE

VA Pittsburgh Healthcare System, GRECC, Pittsburgh, PA. Research grant proposals, instruction and procedures manuals, research papers.

Domestic Abuse Counseling Center, Summers 1995-1997; brochures, feature articles, grant proposals, foundation reports, annual reports, newsletter, Web page.

University Publications, Eastern Washington University, 1993-1994; brochures, catalogs, promotional pieces. Worked with faculty and staff on various projects. Edited copy from other writers. Wrote full-length feature articles for alumni magazine and special newspaper inserts.

Cystic Fibrosis Foundation, Spokane, Washington, 1991-1994 (all volunteer); handled all of the publicity, including newsletters, brochures, PSAs, etc., for local activities of the Cystic Fibrosis Foundation. Created, wrote, published, and acquired funding for quarterly newsletter. Wrote, designed, and acquired funding for internationally used brochure for teachers who have CF children in their classroom. Wrote successful grant proposal to purchase computer equipment for the CF clinic. Developed on-line tutorial for parents of CF children.

Educational Service District 101, Spokane, WA, 1992; wrote users manual for Star Schools Program, a technology-based program linking remote districts in Alaska, Idaho and Montana to teachers in Spokane.

American Heart Association, Spokane, WA, 1992; professional writing internship. Wrote feature articles, PSAs, news releases.

Music Educators National Conference, Reston, VA, 1979-1982; assistant editor/writer, Wrote feature articles, book and product reviews, and news columns for *Music Educators Journal*. Editing and production work for *Music Educators Journal* and *The Journal of Research in Music Education*.

PROFESSIONAL ORGANIZATIONS

National Communication Association

Southern State Communication Association

Health Communication Working Group, American Public Health Association

AWARDS AND SCHOLARSHIPS

Faculty Research Grant, University of Tennessee, University of Memphis, 2020

Faculty Research Grant, University of Memphis, Memphis, TN, 2013

Faculty Research Grant, University of Memphis, Memphis, TN, 2005

First Year Faculty Research Grant, College of Communication and Fine Arts, Memphis, TN, 2004

Member of Phi Kappa Phi, national honors society, inducted May, 1999.

\$2000 scholarship from Zonta International, Pittsburgh chapter, for work that “advances the status of women,” September, 1998.

Teaching/research assistantships and tuition waivers, Carnegie Mellon University, September 1994 to 2000

Teaching assistantships and tuition waivers, Eastern Washington University, August 1991 through June 1993.

VOLUNTEER WORK

- Second Presbyterian Church, Memphis, TN, writing missionary bios, serving on various committees
- World Relief, Memphis Chapter
- Su Casa Family Ministries, teaching ESL to Hispanic clients
- Memphis Pets Alive!, fostering and delivering pet food to needy clients
- New Beginnings Animal Rescue, fostering