

# School of Communication Sciences and Disorders

Clinical Preceptor Handbook 2021-2022



School of Communication Sciences and Disorders

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#### Dear Preceptor,

On behalf of the faculty and students of the University of Memphis School of Communication Sciences and Disorders, we would like to extend our gratitude and sincere appreciation for your willingness to be involved in our students' clinical growth and education. We understand that involving students in your clinical practice can require additional efforts during your already busy clinic schedule, and we thank you for your time and support. We want you to have a positive experience collaborating with our program. Enclosed is information intended to facilitate the experience for you and the student.

Clinical practicum provides intensive experiential learning that gives the student an opportunity to refine their clinical practice. Emphasis should be placed on integrating the many roles of professional audiology and serve as a vehicle for the student to enhance their critical reasoning and judgement and communication skills. We look forward to working with you to ensure you and the student have an excellent experience.

We encourage you to contact Dr. Jennifer Taylor at <u>jptaylr2@memphis.edu</u> if there is any way that we can support you.

Sincerely.

Linda Jarmulowicz, PhD

Dean and Director

Jennifer P. Taylor, AuD

Director of Clinical Services in Audiology

Graduate Education program in Audiology & Speech-Language Pathology accredited by The Council of Academic Accreditation (CAA) of the American Speech-Language-Hearing Association

A Tennessee Board of Regents Institution
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#### I. Introduction

Welcome to the University of Memphis School of Communication Sciences and Disorders!

We are so pleased that you have joined our team of valued and esteemed Audiology Clinical Preceptors. We hope that you are ready for the stimulating, exciting, and fulfilling world of audiology clinical education. Your contributions have a direct impact on our students as well as the field of audiology. We know and appreciate the time and effort you will spend making a difference in student's lives and hope that we can provide as much guidance and support as possible to assist you in this service.

All audiology students are placed in on-campus and off-campus practicum experiences prior to their externship. During the first year, students complete on-site clinic placements, participate in screening hours in development centers and the statewide EHDI initiative. Beginning with the second year of study, students participate in both on-site and off-site practicum experiences until the start of their fourth-year externship. Our students typically receive over 600 clinical clock hours prior to beginning their fourth year. Our community partnerships with preceptors, like you, provide our students with valuable opportunities to work with varying populations and gain experience from providers with different styles and specialties of care. The success of our program and our students would not exist without the support and dedication of professionals and mentors like you, and we are deeply grateful for your service.

This guide is designed to help you navigate the world of clinical education and to provide easy access to information that will be useful to you now and in the future. To help prepare you for your role as a preceptor, we would like to orient you to the School of Communication Sciences and Disorders Doctor of Audiology Program. The clinical practicum experience is critical for the professional growth of our audiology students. It provides the student with learning opportunities to enhance their foundational skills and knowledge through professional interaction and mentorship. Throughout this experience, the student should have the opportunity to engage in professional dialogue as well as learn from clinicians with different approaches in the clinical setting. The externship experience is meant to be a combined effort between the extern, the clinical preceptor, and the university clinic director. This handbook has been prepared to outline the roles of each individual involved to allow for optimal benefit for all parties involved.

#### II. Program Mission

The School of Communication Sciences and Disorders is dedicated to growth, advancement and application of understanding communication and communication disorders through leadership and rigor in scientific research, innovative preparation of lifelong learners, and culturally competent service to diverse communities.

#### III. Audiology Program Directory

Clinical Faculty

Dr. Casandra "Sandy" Banks cbbanks@memphis.edu

Dr. Jordan Alyse Coffelt Jsmith64@memphis.edu

Dr. Matt Hollis

mhollis@memphis.edu

Dr. Hannah Beth Scott (part-time)

hbcnwll@memphis.edu

Dr. Eileen Smith

Esmith26@memphis.edu

Dr. Jennifer "Jenny" Taylor Jptaylr2@memphis.edu

Research/Academic Faculty

Dr. Gavin Bidelman

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Dr. Jani Johnson

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Dr. Lisa Mendel

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Dr. Deborah Moncrieff dmncreff@memphis.edu

Dr. Sarah Warren

Swarren8@memphis.edu

#### IV. Benefits of the Practicum Experience

#### **Student Benefits**

- ✓ Provides a broader clinical experience across the scope of practice in audiology
- ✓ Gaining confidence in clinical skills
- ✓ Exposure to various clinical settings

#### **Preceptor Benefits**

- ✓ Reinvigoration of practice in the preceptor role
- ✓ Professional development
- ✓ Service to the profession

#### **Program Benefits**

- ✓ Opportunity to interact with professionals in the field
- ✓ Helps meet accreditation standards

# V. The Practicum Student and/or Extern

#### Responsibilities (see Section VIII.C.):

- 1. The student is expected to show up on time and prepared every working day.
  - a. It is the responsibility of the student to contact their preceptor(s) to establish when and where they are expected to be,
  - b. the dress code.

- c. any relevant policies and procedures they should be aware of
- 2. The student is expected to acknowledge and adhere to the rules and protocols of the practicum site at all times.
- 3. The student is to demonstrate responsible, accountable, and ethical behaviors.
- 4. The student is to progress in their independence as they meet clinical competencies.
- 5. The student is to perform independently only those skills that the student is competent and prepared to perform at their level of skill.
- 6. The student is to develop collaborative relationships with clients, the preceptor, agency personnel and other members of the practice.
- 7. The student should be constantly reflecting upon their professional performance concerning clinical skill as well as personal qualities that influence their working environment. They may wish to keep a journal of their strengths and weaknesses in order to improve upon or strengthen areas that will benefit them in their professional development as well as their patients.
- 8. The student is expected to participate in relevant clinical coursework (AUSP 8104 or AUSP 8125) while completing their practicum placement (see syllabi).
- 9. The student is expected to share and discuss semester goals with the preceptor.
- 10. The student is to develop knowledge and skills across the scope or practice.
- 11. The student is to seek appropriate learning opportunities throughout their clinical experiences.
- 12. The student is expected to use problem solving and critical thinking skills utilizing evidence-based practice in their clinical decision-making.
- 13. The student is asked to complete an advising meeting at midterm and at the end of the semester with the clinic director regarding their performance and experience at the practicum site.
- 14. The student is to understand the roles of the student, faculty and preceptor throughout their clinical practice.
- 15. The student is to communicate with the preceptor and clinic director should they become ill or unable to participate in their scheduled practicum at any time.
- 16. The student is to contact the clinic director immediately when issues arise.
- 17. The student extern is required to submit clock hours via the Typhon system weekly.

### VI. The Clinical Preceptor

#### Qualifications:

- 1. At least three years post-graduation of degree
- 2. Has completed 2 continuing education hours in supervision (program has free opportunities for preceptors to do so)
- 3. Hold a current Certificate of Clinical Competence (CFCC) or American Board of Audiology (ABA) certification
- 4. Hold the appropriate state license for the duration of the contractual term.

Responsibilities (see VIII for further clarification):

- 1. Serve as the primary supervisor to assist and monitor the student/extern in refining their clinical and professional skills within our scope of practice as they work towards becoming an independent practitioner.
- 2. Collaborate with the extern to determine a plan to establish goals and expectations for their practicum placement.
- 3. Provide the extern with a broad range of clinical experiences full-time, while maintaining appropriate supervision to allow for best-practice patient care.
- 4. Assist student with integrating theory into clinical practice
- 5. Model professional conduct and evaluate the extern's conduct.
- 6. Register with the state that you will be serving this role with this particular extern within 30 days of the extern's start date, if required by your state.
- 7. Regularly provide constructive feedback to the extern.
- 8. Use other professionals to aid in clinical practicum in teaching, problem-solving, support and guidance, as needed.
- 9. Notify the Director of Clinical Services to resolve issues including, but not limited to, student's inability to practice at an acceptable skill level, professionalism concerns, etc.
- 10. Regularly meet with the extern to discuss progress.
- 11. Approve clock hours of the extern, complete midterm evaluation and final evaluation each semester during the course of the externship. Note we use the Typhon system for evaluations and clock hours. Please remember to check and approve clock hours on a regular basis. This can be cumbersome if you wait until the end of the semester. If you have any password issues, please let the University Clinic Director know. Midterm and final dates for 2020 are shared below.
- 12. If applicable, keep a record of leave requests.
- 13. Complete final paperwork for clock hours, licensure, and etc. if needed.

#### VII. The University Clinic Director

#### Responsibilities:

- 1. Verify certification and state licensure for the clinical supervisor.
- 2. Provide health records of the student and faculty upon request by the extern site.
- 3. Require evidence of professional liability insurance coverage for externs during the contractual term.
- 4. Maintain contact with the clinical supervisor to review extern progress, address any concerns, and assist in optimizing the extern experience for all involved.
- 5. Keep documentation of the extern's progress and clock hours.
- 6. Assign and evaluate the student' SMART goals pertinent to the extern experience.
- 7. Conduct monthly web-based classes via Zoom to discuss readings, presentations, experiences, and for student presentations of Grand Rounds cases.

- 8. Contact the student for midterm and final semester calls to review clinical experience and the extern's final evaluation.
- 9. Determine the extern's final grade and preparedness to enter the professional field.

#### VIII. Getting Started with a Student

We depend a great deal on off-campus practicum sites to help support our student population. Since 2012, our student class size has increased by 50% and supports approximately 16 students per year. The Clinic Director tracks each student's progress throughout his or her program. The AuD Faculty continually assesses the academic and clinic program to ensure the students' sequence of coursework matches their clinic work by building on foundational knowledge and skills. No student is assigned to a clinical practicum experience until they meet core competencies via knowledge and/or appropriate skill level.

The Clinic Director begins thinking about appropriate off-campus placements for the following semester during midterms. It is her goal to match each student, preceptor and placement based on the individual students' clinical needs and previous experiences. The Clinic Director or her designee will contact each preceptor to discuss the feasibility of a placement prior to the semester it will occur in. This communication typically occurs via email but may also be completed by phone or in a face-to-face meeting. The Clinic Director informs each student, prior to their placements, to contact the individual preceptors to discuss pertinent policies and procedures, receive special instructions or complete individual assessments or interviews as determined by the site. The student is instructed to discuss dress code, parking and other needed requirements that must be completed prior to their start date. The preceptor should orient the student to the expectations of the placement as well as to their expectations as the instructor. On the first day, each student will provide the preceptor with a SOSA form. This form details the student's previous placements, and identifies their strengths, opportunities they are hoping to gain and areas of improvement they are currently addressing. The student and preceptor should use the SOSA form to lay out goals for the semester. This form is to be turned in to the Clinic Director following the first week of placement. Feel free to provide the student with resources, recommended or required readings, assignments, trainings, etc. to facilitate their transition to your site.

For the most part, the Clinic Director is aware of any special requirements of your practicum site. However, this may not always be the case. Each supervisor has the opportunity to add requirements, readings, or additional information regarding their site directly into the Typhon system either under your site tab or individual preceptor tab.

#### A. Required Trainings, Immunizations and Vaccinations

Please note all Doctor of Audiology students are required to complete the following prior to clinical placement:

- ✓ Obtain a University of Memphis badge
- ✓ Tennessee Bureau of Investigations (TBI) background check provided through the College of Education
- ✓ HIPAA Training, yearly
- ✓ Basic Life Support and CPR Certification (American Heart Association or American RC

- ✓ Blood borne Pathogen Training, yearly
- ✓ Hazardous Waste Training, yearly
- ✓ Minors on Campus Training
- ✓ Immunizations and Vaccinations: documentation of two MMR immunizations or proof of immunity for measles, mumps and rubella; documentation of two varicella immunizations or proof of immunity for chicken pox; TDAP every 10 years; Hepatitis B vaccination; flu shot, yearly; TB skin test or chest x-ray, yearly¹

#### **B.** Goal Setting

The SOSA form (appendix A) was developed to assist the preceptor in developing semester goals in consultation with the student. It is important for you and your staff to get a sense of the student's clinical strengths, areas for improvement and opportunities for growth. At times, students may be inclined to set goals that are not appropriate (either too high or too low). The best goals are those that are high enough to be motivating and rewarding, yet not impossible to achieve. Consider the clinical setting, the student's present level and set a goal that is slightly higher than their current ability, a level that will be attainable. It may be beneficial to set short-term goals that will lead to the achievement of a much loftier long-term goal. Monitoring progress towards these goals will be important.

Example Goal: "At the conclusion of this clinical experience, the student will be able to: independently complete a complex audiologic evaluation, including masking, without assistance over three clinic sessions by midterm evaluation."

Specific: independently complete pure tone air conduction testing, with appropriate masking

Measurable: without assistance over three clinic sessions

Achievable: based on previous clinical experience and with preceptor support to start

Relevant: providing a foundation for more complex diagnostic testing skills

Time-based: by midterm evaluation

Goals can be updated and revised, if needed, at any time. It is recommended that the student use the SMART goal format when developing these goals to provide a structure for the process (appendix B).

# C. Suggest Expectations to Discuss with Students during Clinic Placements (see Section V. for further recommendations for placement)

The Doctor of Audiology students are expected to adhere to the following basic guidelines during their clinic placements both on-site and off-site:

Be Punctual Arrive on time and prepared for the clinic day

Begin and end appointments promptly

<sup>&</sup>lt;sup>1</sup> At times students may have personal or religious reasons for not obtaining immunizations, please notify the clinic director and/or place in Typhon if you are unable to accept these students.

Notify clinic director and preceptor of any illnesses via contact method of

preceptor's choice

Do not come to clinic placement if ill

Discuss arrangements to make up any missed clinic days

Be Professional Dress appropriately for clinic setting (closed toe shoes at all times)

Do not wear clothing that can be construed as offensive or revealing Interact with colleagues and patients in a manner appropriate for a

professional setting Wear ID badge(s)

Maintain an effective and appropriate professional relationship with

preceptor(s), clinic support staff, peers, and patients

Be Dependable Prepare and conduct clinical services as assigned

Attend required meetings, classes, trainings or conferences as required

Notify clinic director and preceptor if they are unable to do so

Maintain Confidentiality

Ensure all documentation and paperwork is completed and in assigned

secure location

Lock computer workstations if stepping away

Use discretion when discussing cases

**Practice Ethically** 

Conduct clinical work in accordance to state and national certification

bodies

Introduce yourself as a graduate student clinician, working under the

supervision of an audiologist

Conduct diagnostic testing, rehabilitative care and counseling at their given

skill level and notify preceptor if support needed

Practice Patient-Centered Care

Students are trained and encouraged to provide patient-centered and

individualized care

Conduct themselves in a professional manner at all times to ensure the

safety and welfare of all patients

# D. Suggested Expectations of Preceptors to Discuss with Students During Clinic Placements (see Section VI. for further information regarding expectations)

We appreciate and value the time, effort, and energy you spend guiding our students. Being a preceptor can be a very rewarding way to contribute to personal, professional, and student growth as well as help to advance your field and profession. As you know, your involvement will require commitment that will affect your daily responsibilities, schedule, and impact the life and future career of your student. It requires patience, understanding, compassion and time. Your clinical experience and skills are of great value to our students; please take the time to guide, direct, and facilitate the learning process by providing:

- ✓ A model for clinical service and professionalism in your clinical setting;
- ✓ instruction in audiologic procedures, techniques, and treatment planning, whenever possible;
- ✓ a safe environment for the student to practice these skills with patients in the clinical setting;

- ✓ regular and constructive feedback about the student's clinical skill development and professionalism in order to give students every opportunity to grow and achieve their goals;
- ✓ a midterm and final evaluation using the Typhon system (appendix C)
- ✓ be on-site and available to immediately respond to the needs of the patient whenever a student is performing diagnostic testing or providing intervention services
- ✓ Notify the Clinic Director if you have concerns relating to student performance that you are unable to address with the student when providing feedback and/or during their evaluation

At times, it may be necessary to pull a student from a placement for a variety of reasons. Rarely does this occur; however, should this be needed, the clinic director will work with you directly. One such reason may be the student's inability to successfully complete their placement. If this occurs, please know the student will be provided an opportunity to address these concerns via an Areas of Study Requiring Attention form. The purpose of this is to allow the student to remediate and address areas of concern and to monitor their progress.

#### E. Instruction and Evaluation

Whether or not you have previously provided preceptorship, teaching a student clinician may feel overwhelming. Here are some tips and tricks that can help you get started.

#### Communication

- ✓ Communicate with the clinic director prior to the placement. Ask any questions you may have or concerns that can be addressed
- ✓ Communicate with the student prior to beginning the placement when the student makes initial contact or on their first day. If time permits, you may find it helpful to understand the preferred feedback style of the student in order to provide feedback in a way that is meaningful to the student.
  - o Ask for examples of previous experiences that were both positive and negative
  - o Ask the student what they expect from you when you are giving feedback
- ✓ Communicate with the student about your expectations, working style and approach to precepting. The student should know what to expect from the experience working with you.
- ✓ If time permits, you can schedule a time every week to discuss cases, patient needs, student needs and provide general feedback.
- ✓ We recommend holding a pre– and post-brief of the day with the student.
  - Pre-Brief- If possible, tell them your plan for the day, answer any questions, or discuss particulars regarding the day. This time will help set expectations for their work.
  - Post-Brief-if possible, review the day, address any concerns you have, answer any questions, provide additional discussion or learning opportunities and set goals for the following session.

#### **Preceptor Modeling**

All clinics have different expectations. All clinicians do things in their own way. The student may need additional support to acclimate to your clinic setting and adjust. One of the ways this can be achieved is through modeling. Ask the student to observe you their first day or when performing a new task or procedure they have not seen before. Share with them your procedures and model the behaviors you expect them to use during their time at your site.

#### Relationship

It is my sincere hope you can build a professional relationship with your student, allowing both of you to experience clinical and professional growth. Having this kind of relationship can help you provide feedback in a safe environment. In a poll of students, students ranked the following as being indicators of good clinical instructors (Sloan, 2005):

- ✓ strong interest in helping student develop clinical competencies, that is, students want to know that you are on their side, rooting for them to do well and supporting them through their clinical experience with you,
- ✓ willingness to share knowledge and expertise
- ✓ ability to create a warm supportive relationship
- ✓ collaborate in problem solving
- ✓ display good listening skills and
- ✓ provide clear feedback

If any conflicts or concerns arise, please attempt to discuss these with the student directly. Conflict resolution opportunities can be modeled and help the student grow. If you are unable to speak with the student, please contact the clinic director to identify opportunities for resolution. Remember the School has the Areas of Study Requiring Attention plan should it become necessary to implement remediation procedures.

At times, it can be hard to maintain a professional relationship with students. It can be tempting to be friends; however, it can be difficult to evaluate a student if you are friends. Once a student graduates, you can establish a friendship with the student.

#### Grading

For grades in clinic class, clinical experiences account for 20% of the grade, on-site (Memphis Speech and Hearing Center) 60%, professionalism 10% and class meetings/assignments 10% (years 2 and 3). During their externship, 50% of their grade is based on preceptor grading. Throughout the semester, you have opportunity to provide the student with feedback and see their progress toward their SMART goals. You may find discussing progress towards goals with students each week or making notes will help you keep track. Use whatever system works for you. We use the Typhon system for the midterm and final evaluation for the student. The clinic director typically sends an email reminder one week prior to the due date and a second reminder the week of the due date. As part of the evaluation, you will have an opportunity to rate the student in four general areas: professionalism, diagnostics, counseling and report writing. You will rate the student on a scale of 1 to 5 (shown below). Additionally, you may offer individualized feedback to identify their strengths and areas for improvement. There is also an opportunity to mark the student as Excellent, Satisfactory or Unsatisfactory and assign a letter grade. Examples of these evaluations can be found in Appendix C.

#### **Clinical Performance Rating Scale**

The "Rating Scale" provides a quantitative measure of student performance, gives students information regarding their areas of strength and challenge, monitors improvement, and provides supporting information for the final grade. Ratings describe clinicians who have limited clinical competence and/or need extensive support, as well as clinicians who are relatively competent and independent in various clinical areas. Note: These ratings are a descriptive measure and are not

based on a percentage of compliance in a section.

- Demonstrates *competence* and *independence* in all aspects of clinical assignment; asks questions that reflect application and expansion of academic/clinical knowledge and experience; example: "I have noticed this problem, and this is how I'd like to handle it."
- Demonstrates *high skill levels* with most aspects of clinical assignment; requires *minimal supervision* and support; needs limited direction and minimal repetition or further clarification in order to problem solve; asks questions that reflect application of academic knowledge and experience; example: "I have noticed this problem, and these are some possible solutions. Which one should I try first?"
- Demonstrates *acceptable skill levels* with most aspects of clinical assignment; requires *moderate supervision* and support; needs moderate direction/instruction; may need clarification and follow-up of presented ideas; demonstrates emerging problemsolving skills; example: "I've noticed this problem. What should I do?"
- Demonstrates *acceptable performance*; requires *extensive*, *specific direction* and feedback; needs demonstration, considerable discussion, or role-play in order to learn and make changes; example: "What do I do?"
- Demonstrates *unacceptable performance*; unresponsive and/or *unable to make changes* given extensive feedback

#### IX. Adaptability and Critical Thinking Skills

It can be hard for a student to put themselves out there and attempt new things. Many times they are afraid of making a mistake or getting a bad grade; however, by creating an atmosphere of trust this can be overcome and allow the student to gain independence. Encourage them to try new skills in order to gain confidence in areas they may be lacking experience or competence.

One of the hardest parts of being a preceptor is teaching students how to think critically. We begin with trying to educate and demonstrate the crosscheck principle, fitting all the pieces together and utilizing evidence-based practice to support clinical decision-making. Students have a tendency to focus only on the current task and make sure they are doing that task correctly. This tendency makes it harder for them to grasp the context and implications of a clinical situation. As a preceptor, you may need to help guide the student in looking at the big picture. One of the things we implemented in the program is the use of case-based learning and the pods guy (appendix D). The Pods Guy is a pictorial representation of a case. The students think through all aspects of a case from the referral source, to tests being performed to results and recommendations for future care. This tool has helped our students become better at critical thinking. You may need to remind them to do this in your setting. You can support the development of their thinking by asking the student questions during their interactions, when appropriate, reviewing the case with them during post-briefing and asking them to reflect at the end of the day.

#### **Appendices** X.

Appendix A SOSA Form

Appendix A SOSA Form
Appendix B SMART Goal Format Sheet
Appendix C Sample Student Evaluations from Typhon
Appendix D Pods Guy
Appendix E Current Student Liability Insurance
Appendix F Typhon Instructions

#### A. SOSA Form

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Students are to complete this form prior to their first day at their offsite. They are then to discuss their areas of strength, the areas they wish to improve and the opportunities and goals they have for the semester. Following the meeting, the student should update the form and give a copy to their external preceptor and the clinic director.

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	dent Name:	,g		Semest	er/Year	•
	r in Program:	☐ 1 <sup>st</sup>	□2 <sup>nd</sup>	3 <sup>rd</sup>		•
Pre	vious Stude	ent Expe	riences			
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	Standard aud	liometry		VRA		CPA
	ABR	,		VNG		EcochG
	Intraoperative	e monitoring		APD		Cochlear Implant
	Pediatric AR	·		Adult AR		Speech-language
	Hearing aid s	election		Hearing aid fitting		Hearing aid verification
	Other:			Other:		Other:
Oth	er Notes Ro	egarding	Experie	nces:		
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# **Student Clinical and Professional Analysis**

Strengths	Opportunities
Compostor Cools	Augus for Improvement
Semester Goals	Areas for Improvement

# B. SMART Goals Format Sheet

# SMART Goals

Instructions: Include commentary and timeline

Specific	Measurable	Achievable	Relevant	Time-Bound
Example: Drink at least 3 bottles of water daily.	Bring my personal water bottle to work. Drink 1 bottle by lunchtime then refill by afternoon.	Drink water at least once an hour. Check on timing at lunch and try to drink bottle by end of lunch.	Yes—I've had significantly less water lately. This goal will help keep me hydrated.	Assess after first 7 days to determine if drinking appropriate amount and update goal.

# C. Sample Evaluations from Typhon

# 1. Years 1-3 Offsite Preceptor Evaluation Form

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your facility.

	Clinical Performance Rating Scale
	"Rating Scale" provides a quantitative measure of student performance, gives students information regarding their
	s of strength and challenge, monitors improvement, and provides supporting information for the final grade.  Indeed, the competence of the competence and/or need extensive support, as well as clinicians.
2007	rgs describe diffical is who have limited diffical competence and/or freed extensive support, as well as diffical is are relatively competent and independent in various clinical areas. Note: These ratings are a descriptive measure
12.00	are not based on a percentage of compliance in a section.
5	Demonstrates competence and independence in all aspects of clinical assignment, asks questions that
	reflect application and expansion of academic/clinical knowledge and experience; example: "I have noticed this problem, and this is how i'd like to handle it."
4	Demonstrates high skill levels with most aspects of clinical assignment; requires minimal supervisionand
	support; needs limited direction and minimal repetition or further clarification in order to problem solve; asks
	questions that reflect application of academic knowledge and experience; example: "I have noticed this problem, and these are some possible solutions. Which one should I by first?"

Evaluate each category below with a clinical performance rating (see below) that best describes your perception of the clinician's level of competance and independance as exhibited at

Demonstrates acceptable skill levels with most aspects of clinical assignment, requires moderate supervision and support, needs moderate direction/instruction, may need clarification and follow-up of presented ideas; demonstrates emerging problem-solving skills, example: "I've noticed this problem. What should I do?"

Demonstrates acceptable performance, requires extensive, specific direction and feedback; needs demonstration, considerable discussion, or role-play in order to learn and make changes; example: "What do I do?"

 Demonstrates unacceptable performance; unresponsive and/or unable to make changes given extensive feedback

2 Professional/Interpersonal Skills (self-evaluation, accountability, time management, interaction, interpersonal skills)

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15 sei	What letter grade would you give the student?  ect Option  General Comments Regarding Student's Performance  Enter a response
15 sei	What letter grade would you give the student?  ect Option  General Comments Regarding Student's Performance  Enter a response  ELECTRONIC SIGNATURE OF THE CLINICAL SUPERVISORS ponse Required
15 sei	What letter grade would you give the student?  ect Option  General Comments Regarding Student's Performance  Enter a response  ELECTRONIC SIGNATURE OF THE CLINICAL SUPERVISORS
Self	What letter grade would you give the student?  ect Option  General Comments Regarding Student's Performance  Enter a reaponer  ELECTRONIC SIGNATURE OF THE CLINICAL SUPERVISORS ponse Required
15 Sellease	What letter grade would you give the student?  ect Option  General Comments Regarding Student's Performance  Enter a response  ELECTRONIC SIGNATURE OF THE CLINICAL SUPERVISORS ponse Required  Type Name  Type Name
Self 6	What letter grade would you give the student?  ect Option  General Comments Regarding Student's Performance  Enter a response  ELECTRONIC SIGNATURE OF THE CLINICAL SUPERVISORS ponse Required  Type Name

# 2. Year 4 Semester 1 Evaluation

	Yes	No	NA
tern is punctual to work.	0	0	0
tern is punctual to meetings with cosptor(s).	0	0	0
tern is punctual when working with patients.	0	0	0
tern treats preceptor(s) with respect.	0	0	0
tern treats staff with respect.	0	0	0
tern treats other student(s) with respect.	0	0	0
tern treats patients with respect.	0	0	0
tern meets deadlines with paperwork.	0	0	0
tern dresses professionally.	0	0	0
tern demonstrates a willingness to learn and sept feedback.	0	0	0
	Yes	No	N/A
tern has a positive attitude.	0	0	0
	Yes :	No	N/A
tern recognizes own professional limitations d seeks feedback for improvement.	0	0	0
tern follows the Code of Ethics (AAA and/or HA).	0	0	0
tern follows universal precautions.	0	O	0
tern follows HIPAA guidelines.	0	0	0
tern follows guidelines of the facility.	0	0	0
General comments regarding student's professional beha	svior as noted above:		
Einter a response			

Show	previous	page (	Left A	rrow)
DITO	picvious	puge 1	LUILI	

3 Evaluate each category below with a clinical performance rating (see below) that best describes your perception of the clinician's level of competence and independence as exhibited at your facility.

#### Clinical Performance Rating Scale

Obtaining case history.

The Rating Scale provides a quantitative measure of student performance, gives students information regarding their areas of strength and challenge, monitors improvement, and provides supporting information for the final grade. Ratings describe clinicians who have limited clinical competence and/or need extensive support, as well as clinicians who are relatively competent and independent in various clinical areas. Note: The ratings are a descriptive measure and are not based on percentage of compilance in a saction

- (5) Demonstrates competence and independence in all aspects of clinical assignment; asks questions that reflect application and expansion of academic/clinical knowledge and experience; example: "I have noticed this problem, and this is how i'd like to handle it."
- (4) Demonstrates high skill levels with most aspects of clinical assignment; requires minimal supervision and support; needs limited direction and minimal repetition or further clarification in order to problem solve; asks questions that reflect application of scademic knowledge and experience; example: "I have noticed this problem, and these are some possible solutions. Which one should I try first?"
- (3) Demonstrates acceptable skill levels with most aspects of clinical assignment; requires moderate supervision and support; needs moderate direction/instruction; may need clarification and follow-up of presented ideas; demonstrates emerging problem-solving skills; example: "I have noticed this problem. What should I do?"

0

0

0

0

(2) Demonstrates acceptable performance; requires extensive, specific direction and feedback; needs demonstration, considerable discussion, or role-play in order to learn and make changes; example: "What do I do?"

(1) Demonstrates unacceptable performance; unresponsive and/or unable to changes given extensive feedback.

4

0

5

0

Choosing appropriate test protocol or procedure (hearing evaluation).	0	0	0	0	0	0
Choosing appropriate test protocol or procedure (electrophysiologic).	0	0	0	0	0	0
	5	14	(.3.)	2	1	N/A
Choosing appropriate test protocol or procedure (vestibular testing).	0	0	0	0	0	0
Choosing appropriate test protocol or procedure (APD)	0	0	0	0	0	0
Choosing appropriate test protocol or procedure (cochlear implants).	0	0	0	0	0	0
Instructing patient(s).	0	0	0	0	0	0
Managing appointment time effectively.	0	0	0	0	0	0
Modifying procedures as needed.	0	0	0	0	0	0
Interpreting findings (hearing evaluation).	0	0	0	0	0	0
	5	4	3	2	1	N/A
Interpreting findings (electrophysiologic).	0	0	0	0	0	0
interpreting findings (vestibular teating).	0	0	0	0	0	0

					10	
	5	*	3	2	1	N/A
Interpreting findings (APD).	0	0	0	0	0	0
Interpreting findings (cochlear implants).	0	0	0	0	0	0
Troubleshooting hearing aids.	0	0	0	0	0	0
Performing electroacoustic neasures appropriately as seeded.	0	0	0	0	0	0
Working with a variety of hearing aid manufacturers and software.	0	0	0	0	0	0
Selecting appropriate devices to meet amplification needs of patients.	0	0	0	0	0	0
Using hearing aid verification and outcome measures as needed.	0	0	0	0	0	0
Recommending and selecting appropriate listening devices	0	0	0	0	0	0
	5	141	3	2	1	N/A
leasuring and monitoring utcomes of the ppropriateness and efficacy f intervention.	0	0	0	0	0	0
onducting aural ejhabilitation sessions.	0	0	0	0	0	0
counseling patient and/or atlent's family.	0	0	0	0	0	0
Reporting findings.	0	0	0	0	0	0
General comments regarding stud	ent's clinical performar	nce as noted above:				
Enter a response						
Student's strengths noted at this ti	me Include:					
Enter a response						
#21						

7	Student's weaknesses noted at this time include:
	Enter a response
8	I would hire this student again.
	Response Required
0	Yes
0	No.
9	What letter grade would you give this student?
0	A
0	B.
0	c:
0	D <sup>®</sup>
0	F-I
10	ELECTRONIC SIGNATURE OF THE CLINICAL SUPERVISORS Response Required
	SIGN HERE
Ple	sse Type Name
P	same Type Narra
Add	titional Comments:
A	Michael Commenta

# 3. Year 4 Semester 2 Evaluation

Evaluate each category below with a Yes/No or N/A answer that best describes your perception of the clinician's level of professional your facility, with you, staff, colleagues, and in their work.

your facility, with you, staff, colleagues, and in their	VOFK.		
	Yes	No	MA
Extern is punctual to work.	0	0	0
Extern treats other's with respect.	0	0	0
Extern handles conflicts professionally.	0	0	0
Extern self-evaluates their performance appropriately.	0	0	0
Extern meets deadlines.	0	0	0
The supervisor feels goals selected by extern are appropriate.	0	0	0
Extern demonstrates a willingness to learn and accept feedback.	0	0	0
Extern has a positive attitude.	0	0	0
Extern shares goals with supervisor.	0	0	0
Extern follows the Code of Ethics (AAA and/or ASHA).	0	0	0
	Yea	No.	NA
Extern follows universal precautions.	0	0	0

	Yes	No	N/A
Extern follows HIPAA guidelines.	0	0	0
Extern follows guidelines of the facility.	0	0	0

2 General comments regarding student's professional behavior as noted above:

I	Enter a response

3 Student has had exposure to the following:

	Yes	No	NA
Case history taking	0	0	0
Pediatric hearing evaluations	0	0	0
Adult hearing evaluations	0	0	0
Veetibular evaluation	0	0	0
Veetibular management	0	0	0
Auditory Processing evaluation	0	0	0
Auditory Processing management	0	0	0
Intraoperative monitoring	0	О	0
Supervision of others	0	0	0
Research opportunities	0	0	0
	Yes	No	N/A
Cultural diversity	0	0	0
Cerumen management	0	0	0

	Yes	No	N/A
Early Intervention	0	0	0
Pediatric hearing aids	0	0	0
Adult hearing aids	0	0	0
Electrophysiologic evaluation	0	0	0
Electrophysiologic management	0	0	0

- E	еспорнувноюдіє пападетент	U	O	
4	Student has had exposure to the following (not me	entioned previously):		
	Enter a response			

5 Evaluate each category below with a clinical performance rating (see below) that best describes your perception of the clinician's level of competence and independence as exhibited at your facility.

#### Clinical Performance Rating Scale

The Rating Scale provides a quantitative measure of student performance, gives students information regarding their areas of strength and challenge, monitors improvement, and provides supporting information for the final grade. Ratings describe clinicians who have limited clinical competence and/or need extensive support, as well as clinicians who are relatively competent and independent in various clinical areas. Note: The ratings are a descriptive measure and are not based on percentage of compilance in a section

- (5) Demonstrates competence and independence in all aspects of clinical assignment; asks questions that reflect application and expansion of academic/clinical knowledge and experience; example: "I have noticed this problem, and this is how i'd like to handle it."
- (4) Demonstrates high skill levels with most aspects of clinical assignment; requires minimal supervision and support; needs limited direction and minimal repetition or further clarification in order to problem solve; asks questions that reflect application of academic knowledge and experience; example: "I have noticed this problem, and these are some possible solutions. Which one should I try first?"
- (3) Demonstrates acceptable skill levels with most aspects of clinical assignment; requires moderate supervision and support; needs moderate direction/instruction; may need clarification and follow-up of presented ideas; demonstrates emerging problem-solving skills; example: "I have noticed this problem. What should I do?"
- (2) Demonstrates acceptable performance; requires extensive, specific direction and feedback; needs demonstration, considerable discussion, or role-play in order to learn and make changes; example: "What do I do?"

(1) Demonstrates unacceptable performance; unresponsive and/or unable to changes given extensive feedback.

	5	4	3	2	1	N/A
Obtaining case history.	0	0	0	0	0	0
Choosing appropriate test protocol or procedure and interpretation (hearing evaluation).	0	0	0	0	0	0
Choosing appropriate test protocol or procedure and interpretation (electrophysiologic).	0	0	0	0	0	0

	5	4	3	2	1	N/A		
Choosing appropriate test protocol or procedure and interpretation (vestibular testing).	0	0	0	0	0	0		
Choosing appropriate test protocol or procedure and interpretation (APD)	0	0	0	0	0	0		
Choosing appropriate test protocol or procedure and interpretation (cochiear implants).	0	0	0	0	0	0		
Hearing aids.	0	0	0	0	0	0		
Reporting findings.	0	0	0	0	0	0		
General comments regarding  Enter a response	student's clinical performar	nce as noted above:						
7 Other Information I would like	to share with the clinic direc	ctor at this time:						
Erifler a fresponse								
<ul> <li>8 I would hire this student aga</li> <li>Response Required</li> </ul>	in.							
⊙ Yes								
⊙ No								
What letter grade would you	give this student?							
O A								
⊙ B								
⊙ c ⊙ D								
⊙ F								
10 ELECTRONIC SIGNATURE Response Required								
Please Type Name								
Please Type Name Additional Comments:								
Additional Comments								

# 4. Year 4 Semester 3 (Final) Evaluation

	Y		
xtern has remained punctual throughout the kternship.	0	0	0
ctern has worked independently when opropriate.	0	0	0
ktern was prepared for client appointments and associated meetings.	0	0	0
xtern has always treated others with respect.	0	0	0
xtern practiced a non-blased standard of care, nowing unconditional positive regard for each dividual, regardless of race, ethnicity, gender, exual orientation, religious affiliation, socio- conomic status and mental/physical ability.	0	0	0
xtern provided me with multiple ways to ontact him/her and responded in a timely shion.	0	0	0
xtern utilized evidence-based practice.	0	0	0
extern used appropriate anecdotal information demonstrate/explain theories and/or ractices.	0	0	0
xtern maintained an interest in current clinical seearch.	0	0	0
	You	O NO O	N/A
esarch. Extern demonstrated a willingness to learn a	You	No	N/A
esearch. Extern demonstrated a willingness to learn a accept feedback.	You O	No O	N/A O
Extern demonstrated a willingness to learn a accept feedback.  Extern achieved goals for the semester.	Yes Yes	No O	N/A
Extern demonstrated a willingness to learn a accept feedback.  Extern achieved goals for the semester.  Extern handled conflicts professionally.	red O	No O	N/A O N/A O
Extern demonstrated a willingness to learn a accept feedback.  Extern achieved goals for the semester.  Extern handled conflicts professionally.  Extern followed the Code of Ethics (AAA and ASHA).	you O	No O	N/A O N/A O
esearch. Extern demonstrated a willingness to learn a	nd O	No O	N/A O O O O
Extern demonstrated a willingness to learn a accept feedback.  Extern achieved goals for the semester.  Extern handled conflicts professionally.  Extern followed the Code of Ethics (AAA and ASHA).  Extern followed universal precautions.	You O	No O O O O	N/A O N/A O O O O

3 Evaluate each category below with a clinical performance rating (see below) that best describes your perception of the clinician's level of competence and independence as exhibited at your facility.

Clinical Performance Rating Scale

The Rating Scale provides a quantitative measure of student performance, gives students information regarding their areas of strength and challenge, monitors improvement, and provides supporting information for the final grade. Ratings describe clinicians who have limited clinical competence and/or need extensive support, as well as clinicians who are relatively competent and independent in various clinical areas. Note: The ratings are a descriptive measure and are not based on percentage of compilance in a section

- (5) Demonstrates competence and Independence in all aspects of clinical assignment; asks questions that reflect application and expansion of academic/clinical knowledge and experience; example: "I have noticed this problem, and this is how i'd like to handle it."
- (4) Demonstrates high skill levels with most aspects of clinical assignment; requires minimal supervision and support; needs limited direction and minimal repetition or further clarification in order to problem solve; asks questions that reflect application of academic knowledge and experience; example: "I have noticed this problem, and these are some possible solutions. Which one should I try first?"
- (3) Demonstrates acceptable skill levels with most aspects of clinical assignment; requires moderate supervision and support; needs moderate direction/instruction; may need clarification and follow-up of presented ideas; demonstrates emerging problem-solving skills; example: "I have noticed this problem. What should I do?"
- (2) Demonstrates acceptable performance; requires extensive, specific direction and feedback; needs demonstration, considerable discussion, or role-play in order to learn and make changes; example: "What do I do?"

(1) Demonstrates unacceptable performance; unresponsive and/or unable to changes given extensive feedback.

	5	4	3	2	1	N/A
Obtaining case history.	0	0	0	0	0	0
Choosing appropriate test protocol or procedure (hearing evaluation).	0	0	0	0	0	0
Choosing appropriate test protocol or procedure (electrophysiologic).	0	0	0	0	0	0

	5	4	3	2	1	N/A
Choosing appropriate test protocol or procedure (vestibular testing).	0	0	0	0	0	0
Choosing appropriate test protocol or procedure (APD)	0	0	0	0	0	0
Choosing appropriate test protocol or procedure (cochlear implants).	0	0	0	0	0	0
Instructing patient(s).	0	0	0	0	0	0
Managing appointment time effectively.	0	0	0	0	0	0
Modifying procedures as needed.	0	0	0	0	0	0
interpreting findings (hearing evaluation).	0	0	0	0	0	0
	5	4	3	2	1	NIA
interpreting findings (electrophysiologic).	0	0	0	0	0	0
Interpreting findings (vestibular testing).	0	0	0	0	0	0

	5		3	2	1	N/A
Interpreting findings (APD).	0	0	0	0	0	0
Interpreting findings (cochlear implants).	0	0	0	0	0	0
Troubleshooting hearing aids.	0	0	0	0	0	0
Performing electroacoustic measures appropriately as needed.	0	0	0	0	0	0
Working with a variety of hearing aid manufacturers and software.	0	0	0	0	0	0
Selecting appropriate devices to meet amplification needs of patients.	0	0	0	0	0	0
Using hearing aid verification and outcome measures as needed.	0	0	0	0	0	0
Recommending and selecting appropriate listening devices	0	0	0	0	0	0

	5	4	3	2	1	N/A
Determining whether instrumentation is in calibration according to accepted standards	0	0	0	0	0	0
Demonstrating knowledge of when to mask, why masking necessary, and uses appropriate technique	0	0	0	0	0	0
Measuring and monitoring outcomes of the appropriateness and efficacy of intervention.	0	0	0	0	0	0
Understanding of styles technologies, features, and potential benefits/limitations of HA's	0	0	0	0	0	0
Conducting aural (re)habilitation sessions.	0	0	0	0	0	0
Counseling patient and/or patient's family.	0	0	0	0	0	0
Maintaining records in a manner consistent with legal and professional standards	0	0	0	0	0	0
Reporting findings.	0	0	0	0	0	0

5	General comments regarding student's clinical performance as noted above:
	Emier a reaportse
6	Student's strengths noted at this time include:
	Erfler a response
7	Student's weaknesses noted at this time include:
	Enter a respictue
8	What letter grade would you give this student for the semester?
0	
OF	
0	
0	
O F	
9	What letter grade would you give this student for the externship?
0	
0	
0	
0 F	
10	ELECTRONIC SIGNATURE OF THE CLINICAL SUPERVISORS sponse Required
Pleas	e Type Name
Piee	se Type Flatne
Additi	onal Comments:
Addi	Sonal Commenta

# D. Pods Guy

Problems	THE PODS GUY Pre-appt	History
EBP		EBP
	$\mathcal{I}\mathcal{I}$	
Questions	Solutions	Possible Problems/ Handouts

THE PODS GUY Post-appt	History
W. C.	
*	
$\Box$	EBP
11	Ones Management
Tests Conducted	Case Management
EBP	EBP
ning Opportunities / Things Done V	Vell
	Post-appt  Tests Conducted

#### E. Current Student Liability Insurance



#### HEALTHCARE PROVIDERS SERVICE ORGANIZATION PURCHASING GROUP

## Certificate of Insurance

OCCURRENCE POLICY FORM



018098

Producer Branch Prefix 970

**Policy Number** 

0619612816

**Policy Period** 

www.nso.com

from 08/01/19 to 08/01/20 at 12:01 AM Standard Time

Named Insured and Address:

University of Memphis- CSD / MSHC 4055 N Park Loop Memphis, TN 38152-4220

Medical Specialty:

Code:

Insurance is provided by:

Program Administered by: Nurses Service Organization 1100 Virginia Drive, Suite 250 Fort Washington, PA 19034 1-800-986-4627

School Blanket - Healthcare Provider Students

**HPG** 

80998

American Casualty Company of Reading, Pennsylvania

333 S. Wabash Avenue, Chicago, IL 60604

**Professional Liability** 

\$1,000,000 each claim

\$5,000,000 aggregate

Your professional liability limits shown above include the following:

Personal Injury Liability

Coverage Extensions

Grievance Proceedings	\$ 1,000	per proceeding	\$ 10,000	aggregate
Defendant Expense Benefit			\$ 10,000	aggregate
Deposition Representation	\$ 1,000	per deposition	\$ 5,000	aggregate
Assault	\$ 1,000	per incident	\$ 25,000	aggregate
Medical Payments	\$ 2,000	per person	\$ 100,000	aggregate
First Aid	\$ 500	per incident	\$ 25,000	aggregate
Damage to Property of Others	\$ 250	per incident	\$ 10,000	aggregate

Total: \$1,463.00

Base Premium \$1,463.00

Policy Forms & Endorsements(Please see attached list for a general description of many common policy forms and endorsements.)

G-144918-A

CNA79561

G-144931-A41 G-144932-A41

Secretary

Chairman of the Board

G-141241-B (03/2010)

Coverage Change Date:

Keep this document in a safe place. It and proof of payment are your proof of coverage. There is no coverage in force unless the premium is paid in full. In order to activate your coverage, please remit premium in full by the effective date of

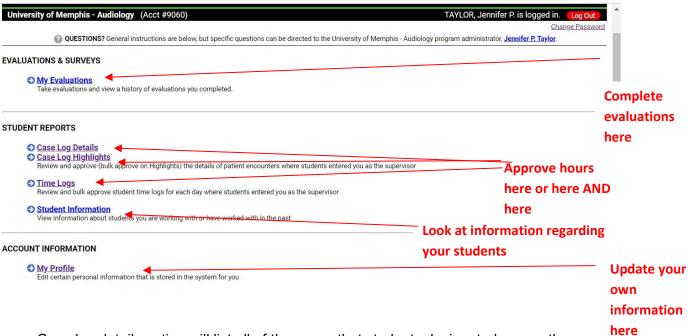
this Certificate of Insurance. Master Policy # 188711433 Endorsement Change Date:

#### F. Typhon Instructors for Preceptors

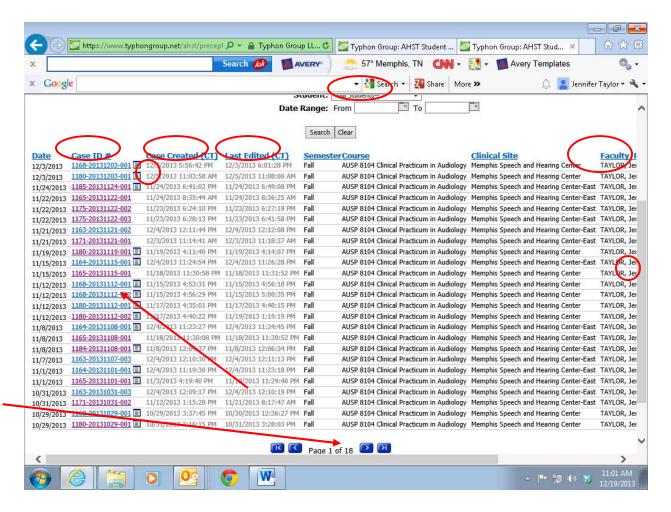
#### **Approval Process:**

#### Faculty/Preceptors:

- Log into the website with the link provided by the Typhon Group and enter the assigned passcode
- Three choices are available on the first screen:

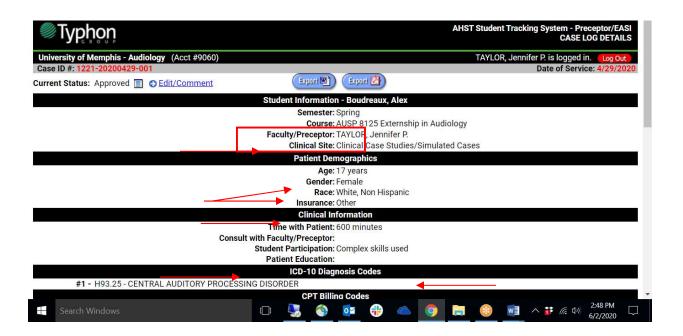


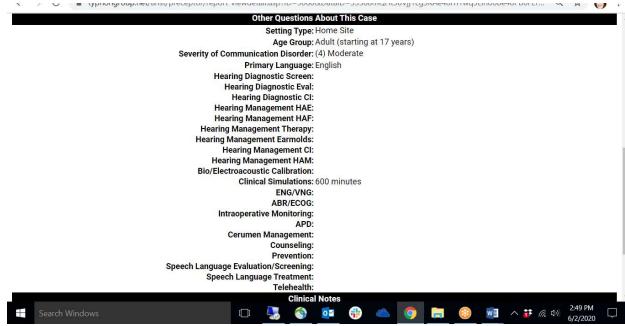
- Case log details option will list all of the cases that students designated you as the faculty/preceptor
- Case log highlights list will limit the selection based on the dates you choose
- o Time logs will be where you can see the shift time for the student
- If cases are reviewed and approved regularly, the list of pending records will be shorter and more manageable.
- All students can be selected or a single student as well as the date range for cases listed.
- Information about the case is listed to include the date the record was created and last edited
- Cases with an infinity sign are linked.
- o Cases with a note pad next to number have a clinic note from the student
- The status can be:
  - Pending –means it is ready for faculty/preceptor review
  - Not Approved –means that it has been reviewed and there are items for the student to review and amend
  - Approved means it has been reviewed and approved.
- The note pad next to the status of a record indicates that a note has been left by the faculty/preceptor for the student



Scroll to Next page

- To review a record, click on the Case ID# and the record will open.
- Review the items entered with close attention to the following:
  - Appropriate site
  - All demographics are included particularly Gender and Race information is not requested if the session is a group.
  - Time with patient
  - Consult with Faculty/Preceptor is blank time spent discussing cases either in pre-or post-briefing
  - Correct ICD code(s)
  - Correct CPT code(s)





- Setting Type a list is at the end of this document; ASSET and PLP are "Home Site" and Head Start is "Preschool"
- Age Group
- Hours break down by category and should add up to the total Time with Patient
- To comment on the case or edit the status of the case record, click on the link at the top left corner of the screen.
- Change the case status and enter comments.



- If information is missing, mark "not approved" and enter a note telling the student what needs to be changed.
- If entries are reviewed carefully at the beginning of the semester, the approval process will go very quickly after a couple of weeks.
- It is best to review/approve entries at least once a week.
- You can also quickly approve hours via the Case Log Highlights a month at a time

