

umTECH NEWSLETTER



Volume 1 Issue 1, September 2021



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CANVAS STATUS

It's fall and we are officially in full swing preparing for our LMS transition to Canvas. Courses have begun to migrate into Canvas. All Spring 2021 courses with data have been imported in Canvas, and Fall 2020 is on schedule. All courses from the past two years (Spring 2020 – Fall 2021) have now been copied from D2L and are ready to be transmitted to and imported into Canvas. Once all courses are migrated, faculty will receive an email from UM3D. It is recommended that faculty make any needed changes to course content in Canvas and not eCourseware.

The last three years of courses are being archived to remain compliant with SACS (Southern Association of Colleges and Schools) and THEC (Tennessee Higher Education Commission) to keep UofM records on file.

[Faculty have a sandbox to try Canvas, follow the link to use your own sandbox.](#)

[OnDemand training located here.](#)

Keep an eye out on Fridays for important bi-weekly emails regarding Canvas updates. Any questions, please email the um3d team at: um3d@memphis.edu. Ongoing Canvas training and updates [can be found on the UM3D website.](#)

CANVAS TIMELINE



Term	Tentative Delivery
Spring 2021 courses	October 1 (completed)
Fall 2020 courses	October 8 (completed)
Spring 2020 courses	October 15 (in process)
Master courses	October 15 (in process)
Summer 2021 courses	October 22
Summer 2020 courses	October 29
Fall 2021 courses	November 5



Using umApps from Off-campus.

Before using umApps on or off-campus, you will need to install the VPN (Virtual Private Network). umApps provides easy, web-based access to a variety of specialized applications such as SPSS, Mathematica, Microsoft Word, and many more. [See our page for installation instructions and documentation.](#) After connecting to the VPN, you may notice an additional security featured - SSO (Single Sign On). You will now, also, use DUO to authenticate. University students and faculty can access the software from any PC or Mac, on and off campus. Need to save a file? Use OneDrive to store that file you created via umApps. As a member of the UofM community, you have access to Adobe Acrobat DC and Adobe Creative Cloud. *NOTE: When using Adobe Products, you will be asked to sign in using your UofM email and credentials. An Adobe agreement provides the University agreement with Adobe Acrobat DC and Creative Cloud.*

For more about getting started with umApps, [please see our umApps Page.](#)

Looking to Get a New Computer or Other Tech Gear This Year?



TIP

The technology industry is still recovering from the effects of Covid-19. We've experienced longer than normal wait times and delays in shipping and procurement of our large technology orders. We encourage you to [reach out to your LSP](#) for assistance with ordering new technology and/or devices.

IT'S A SEASON OF SECURITY UPDATES

While hackers are rustling, ITS is on the lookout.

IT Security Awareness Training – It's that time of year - [IT Security Awareness training time!](#) Yes, it's time to complete our annual security awareness training. It's available now and will be due by February 28, 2022. This year, you'll get a new experience. The company KnowBe4 has been selected to provide the online training. While there's not a "test out" option, the training does allow you to pause if you get interrupted. Once successfully completed, remember to download your certificate. You earned it!



MFA (Multi-Factor Authentication for Citrix) for umApps/ Citrix – DUO was implemented for umApps/Citrix June 2021. SSO (*Single Sign-on*) implementation is scheduled 12/31/2021.

Microsoft Office 365 Email Purge – [Please see the access termination website.](#)

Role / Access Termination Schedule

Staff - Immediately following the last day of employment.

Full-Time Faculty - 365 days following last date of employment.

Part-Time Faculty - 365 days following last date of employment.

Student - 365 days following last date of enrollment.

Special access will need a Service Request prior to access termination.

NIST 800-171 Compliance – *CIU (Controlled Unclassified Information)* in Non-Federal Information Systems and organizations needs to be in compliance. CIU is information that the federal government does not consider classified, but needs to be protected. A system security plan is required for sponsored projects that handle CUI. In addition to annual Security Awareness training, DoD (Department of Defense) training will be required for any sponsored research team members. Once DoD training is completed, team members will be emailed a certificate.

IT Security will be providing additional departmental training across campus. To schedule in-person or virtual visit contact: Jarrod.Taylor@memphis.edu.

DECOMMISSIONED SERVICES

Services Discontinued

BlueJeans - 7/30/2021

Skype for Business - 7/31/2021

SERVICE RENEWALS

Qualtrics - \$64,250

PaperCut - \$2,350

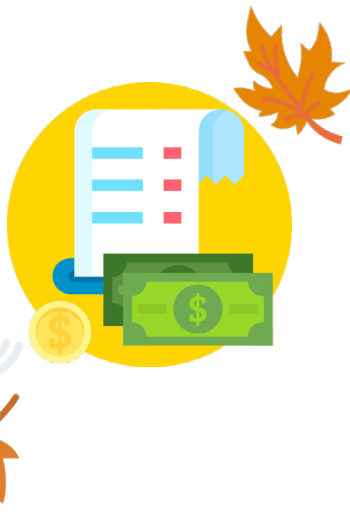
MediaSite - \$27,445

Adobe - \$85,357

SAS - \$22,645

ARCGis - \$25,000

Illiad - \$8,163



ECOURSEWARE BUZZ

The bees are buzzing a little less as we enter the fall semester!

Due to our upcoming transition to Canvas, we won't make any additional feature requests of D2L.

New Dropbox Experience

When creating or editing a drop box assignment, you have the option to create a letter grade scheme that can be applied to any assignment.

Submission and Completion Changes to Drop Box.

You now have a choice in restricting the file type a student can submit to a drop box. From the **Allowable File Extensions**, you can choose which type of files students can submit.

DESKTOPS NEED SECURITY TOO

Desktop Security Initiatives

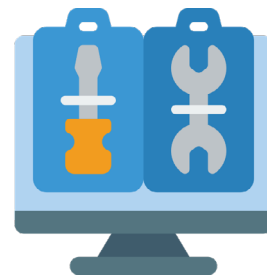
Our Desktop Support Team (aka LSPs) are your local experts in desktop computing. To keep our computers safe and well, you will see and hear them talking about a few initiatives.

1) Encryption of Data – Encrypting desktops making data harder to steal.

2) Advanced threat protection – High powered antivirus installed.

3) Removal of Administrative Rights – The removal of administrative rights to be replaced with standard user rights. This will pertain to devices purchased by the University. The team is currently exploring an option that allows desktop users to request admin rights when necessary. **Note:** *This is only for University-owned devices.*

Dell Punchout Standardization – Who said standards are overrated? The Desktop team is working with Procurement to standardize the computer buying selection in the Dell Punchout located in TigerBuy. You will see the standard configuration for the UofM. The system will show availability of equipment. This applies mainly to computers and not peripherals. When ordering computers please allow plenty of time for arrival. For questions Adam Sugg, Director, Desktop Support - wasugg@memphis.edu.



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