

# umTECH NEWSLETTER



Volume 4 Issue 4



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## DISCUSSION REDESIGN COMING MAY 2024 - ALL USERS

The new Canvas Discussions offer great ways to improve teamwork with lots of modern discussion features. They've taken the best old stuff and made it look better with a new interface, better chatting between students, and stronger tools for teachers to keep things in check. UM3D plans to launch this update on May 17, 2024.

Interested in seeing these changes? [Click this link to view the video.](#)



## UM3D SUMMER INSTITUTE 2024: DIVE IN & LEARN

Join UM3D Summer Institute 2024: Dive In & Learn! This open house event geared toward equipping you with the latest tools for a successful fall semester will be held Wednesday, May 15, from noon-3 p.m. at McWherter Library, 2nd Floor Commons in rooms 225/226. Learn how to leverage Microsoft Teams for effortless course management and have conversations about AI in the classroom. Event sessions will include "Getting Started with Microsoft Teams" and "Advanced Tips and Tricks for Microsoft Teams." UM3D's AI Community of Practice will also showcase generative AI resources available to UofM faculty. Light refreshments will be provided. [Sign up here.](#)

# Thank You

Information Technology Services (ITS) is committed to collaboration with faculty in technology decisions, especially those impacting teaching and learning. Each year, we reach out to college Deans requesting representation on an ITS governing body for teaching and learning. This group commits two major semesters of their time to help guide decisions on technology that help achieve student success goals and academic excellence. We would like to extend a sincere Thank You to each member of the FY24 Teaching and Learning Advisory Committee, Chair, Michael Schmidt and the rest of our esteemed committee members.

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Kelsey Mankel

Ashley Roach

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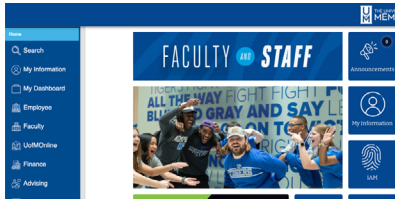
move to



## Windows 10 to 11 Update Project

Windows 11 will replace Windows 10 by October 2025 because security updates for Windows 10 will end. We're checking if our current computers can handle the switch, and it looks like around 1,900 might need upgrades. The computer labs will start using Windows 11 this summer, and we expect it to go smoothly. We intend to upgrade faculty and staff computers gradually in the fall. Any new Windows computers ordered after January 2025 will come with Windows 11. We're also looking into ways to make Windows 11 work on older computers without causing warranty issues. We're setting up a website with resources and training info. Soon, you can view our plan online. We will share resources and training info. You will also find monthly updates and a link for questions. In the meantime, email me, Adam Sugg at [wasugg@memphis.edu](mailto:wasugg@memphis.edu) your questions or concerns.

## NEW myMemphis Portal



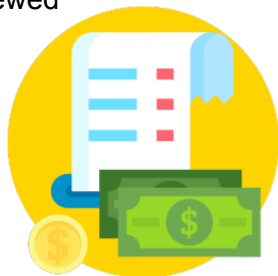
The soft roll out of the new campusM system began in December 2023, running concurrently with the

existing myMemphis portals (Luminis and campusM) throughout Spring 2024 Semester. UofM's Web and Mobile Services team is actively promoting the usage of the new system. Everyone is encouraged [to use the new system](#) to learn about the new features that will be offered through campusM. To provide feedback to Web Services, please use the Feedback tile. The tile can be found on the main page and is labeled Feedback.

## SOFTWARE RENEWALS

The following contracts were renewed April 2024:

- Qualtrics - \$99,750
- SPSS - \$22,119
- TextHelp - \$3,312
- Origin - \$2,160
- Stata - \$603



## ZOOM TO TEAMS TRANSITION

Official date to transition by: August 12, 2024

Microsoft Teams will soon be our primary video conferencing platform. As we begin the transition, we welcome questions submitted to the ITS Suggestion Box. You can find all questions and answers on our new [Zoom to Teams Transition page](#). Here's one question we'd like to highlight.

**Q:** When sharing/presenting in Zoom, I am able to see the faces of those who have their camera on. When sharing in Teams, I cannot see the faces when I'm presenting. Being able to see audience faces is critical for feedback. I need to be able to know when students are confused (or not paying attention).

**Solution 1:** Use presenter view. [Please refer to the following article.](#)

**Solution 2:** If you want to see participants' faces on the large gallery view during screen sharing as well, then you need to use both a web browser & MS Teams desktop app at the same time to access MS Teams. The following approach will be even better if you have 2 monitors. Use a web browser to screen share & to see the chat. Please open your Chrome or Edge browser as the only recommended browsers then visit <https://teams.microsoft.com> then screen share from there.

**Solution 3: Use the MS Teams desktop app to see participants.**

On the MS Teams desktop app, you can enable a large gallery view. This feature enables you to see up to 49 participants on the screen. This view is available when there are 10 or more attendees who are sharing the video. [More about the gallery view feature explained in the following articles.](#)

We are working through questions submitted through [the Suggestion Box](#). For those who have HIPAA questions or concerns, these too, should be submitted through the Suggestion Box. The Web and Mobile Services team is working through the details necessary to launch our HIPAA version of Teams. To ensure adequate time for the transition, we recommend everyone begin switching their meetings/sessions now. For more information about the Zoom to Teams transition, [please see our page.](#)



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