

# umTECH NEWSLETTER

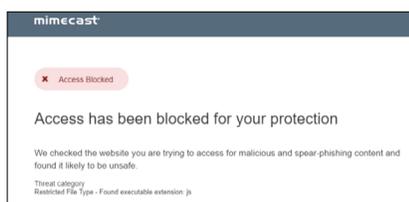


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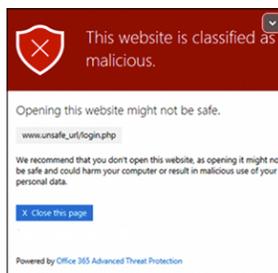
## MIMECAST REPLACEMENT

Several years ago, ITS partnered with a 3rd party email filtering company called Mimecast. We utilized their services to provide additional spam filtering and monitoring, along with attachment scanning for viruses and to scan for potentially malicious links in email. At the time, Microsoft provided limited functionality of these features in our current email tenant. Since then, Microsoft has updated their service offerings and licensing to include these features, and we have decided to transition those services back to Microsoft to realize cost savings. Our current agreement with Mimecast ends in March, and we will be ending our contract with them at that time. Part of that process will involve migrating our existing spam filters, exceptions, and policies over to the Microsoft tenant. The new product from Microsoft, launching March 5, is called SafeLink. The noticeable difference will be around the URL protection and rewrites in email. With this product, if a malicious URL is detected, you will see a slightly different notification than in the past. If you receive a notice that a URL has been blocked, and believe it is a false positive, you may contact the Service Desk at [umtech@memphis.edu](mailto:umtech@memphis.edu) or ext. 8888, and we will investigate.

### Previous Mimecast Notification



### New Notification from SafeLink



### You may also see this notification for malicious URL's that have been manually blocked due to malicious behavior.



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## KNOWBE4 PHISHING SIMULATION CAMPAIGNS

To assess the effectiveness of the Security Awareness training, phishing campaigns will be conducted from March through September annually. Users with access to restricted data will receive phishing campaign emails as part of our on-going training efforts.



## FIREWALL RULES

New firewall rules will be implemented to prevent outbound LDAP connections involved with "log4j" vulnerability starting Spring Break (March 7-13, 2022).



Additional security measures will be added to the campus firewall to prevent inappropriate outgoing connections. We will begin blocking select outbound requests used for authentication.

Active Directory (AD) service is widely used for Windows authentication. Firewalls will block direct authentication to off campus servers.

## ensemble video IS GOING AWAY

The Ensemble contract ends August 31, 2022 and will not be renewed. To prepare for this move, the service will be available for "Read Only" by the end of Spring 2022. Canvas Studio is the new service. The UM3d team is prepared to assist with training in Canvas Studio. See their [event calendar for available training dates](#).

## UOFM APP IS GETTING AN UPDATE

The UofM App will be updated soon and the latest version can be found at the Google Play Store or the Apple Store.



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