

# ESAC MEETING AGENDA AND NOTES

Group:	ESAC Meeting	Agenda Prepared By:	Jasmine Osborn
Meeting Date:	07/26/2023	Date Agenda Prepared:	07/19/2023
Meeting Time:	3:00 p.m. – 4:15 p.m.		
Group Members:	Maria Alam, Timothy Cureton, Rodney Gray, Dr. Kenneth Haggerty, Michael Heppner, Dr. Sue Hull-Toye, Darla Keel, Carol Laney, Bernard McGhee, Brian Meredith, William Noland, Jasmine Osborn, Roy Passman, Shundra White, Lofton Wilburn, and Colette Williams		
Absent:	Deborah Becker, Karen Bell, Bridgette Decent, Robert Jackson Justin Lawhead, Danny Linton, Rajkumar Manickavasagam, Chris Renfrow, and Adam Sugg		
Invited Participants:	Jennifer Perry- Director of Revenue and Bursar- Accounting Office		
Meeting Leader(s):	Dr. Sue Hull-Toye		
Location:	Online Via-Zoom		
Topic:	<b>Department Updates</b>		
Meeting Objective(s):	Agenda items		

## Department Updates/Agenda Items

### A. **Jennifer Perry- (Director of Revenue and Bursar- Accounting Office) will join at 3:00 pm- ESAC Proposal- Transact Product.**

- Jennifer Perry- (Director of Revenue and Bursar- Accounting Office) proposed the purchase of the Transact product that will be used to replace Touchnet as the university payment processor. The software system is for online student tuition payment services and e-marketplace. Transact provides administrative tools that allow operators with the appropriate permissions to monitor activity at the global, departmental, functional and/or transactional level. Transact is the leader in innovative payment solutions for a connected campus and it is highly configurable, mobile-centric campus technology ecosystem that simplifies the student experience across the full spectrum of student life.
- The change is necessary due to their ability to take international payments without the use of an additional partner (currently partnering with Flywire in addition to Touchnet). The additional add-on service is approximately \$30,000.
- There was a vote to purchase the Transact Product for the Accounting Office.
  - William Noland
  - Colette Williams
  - Brian Meredith
  - Maria Alam
  - Kenneth Haggerty
  - Lofton Wilburn
  - Carol Laney

### B. **Michael Heppner- RingCentral Update**

- 845 extensions have been moved over to the new system and currently has a port scheduled for August 9<sup>th</sup> for the South Campus. All the athletic facilities over the South campus, plus CHB, will consist of 178 additional phones and are expected to have 200 extension ports completed.
- The RingCentral project is expected to be completed by June 2024.

### C. **Shundra White- RingCentral Update (Call center phones)**

- Shundra's team currently has 13 call centers that are completed or are in progress and those are expected to be completed at the end of the year.

D. **Meeting Adjourned.**

E. **Next ESAC Meeting- August 9, 2023**