1. Monthly Stats: Expectations and Desiderata. Include withdrawn items (monthly)?

2. HeinOnline and Encore: do we pull HeinOnline from Encore, wait it out?

HeinOnline “For the past several months, HeinOnline has been working with Innovative Interfaces to help them properly harvest our data for their product, Encore Discovery Solution. Unfortunately, although we are still actively working together to reach a mutually agreeable solution, they are currently nine months behind in the harvesting of HeinOnline metadata.”

III “During the development process for the new connector, you will experience a disruption in the delivery of data. We apologize for this delay and are working as fast as we can to harvest and index the large amount of data. This harvesting process will be ongoing for several more weeks”