March RIS Meetings
16/27 March 2017


Present 27 March: M. Hajj, C. Harrington, B. Robinson, J. Rodgers, B. Varner

Absent: G. Barton, L. Brocato, G. Fitzgerald, C. He, C. Nichols, J. Osteen, D. Wilder

Welcome and Celebration of Service: B. Robinson thanked everyone for coming, and related her observation of C. Peters’ outstanding service to a very difficult user at the RIS Desk.

Overview of the Kanopy Database: C. Harrington demonstrated this collection of more than 26,000 videos. We are trialing it while the license goes through Legal. Users may search by Subject (not great) or use the search box; creating an account allows users to create clips, lists. Whatever is watched during the trial period won't trigger a purchase; after the trial period, four 30-second views trigger a purchase in this patron-driven database. The individual video links in the database are persistent; those present were encouraged to promote it to their liaison departments. Kanopy is not supported by IE. Please give feedback to C. Harrington.

Updates to Catalog Records: R. Scott (16th) and C. Harrington (27th) R. Scott sent an email to Libraries RIS 10 March about changes to Encore Duet and EBSCO Discovery Service (EDS). R. Scott just turned on “Discovery eBooks,” an EBSCO eBooks collection and there are now thousands of eBooks results that we do not own or subscribe to. She and J. Rodgers are working on how to minimize user frustration with seeing eBooks that they are not able to access through the Libraries. If eBooks are not available, folks searching EDS will be able to search WorldCat and Google Books from the results page as well as being able to request via Interlibrary Loan. Eventually these changes will be brought into the Encore Duet platform as well. If we have it in print, you’d see it in the WorldCat record; if we don't have it, click the InterLibrary Loan link (which is also live in WorldCat).

This is currently in flux; as you encounter weird things about the EDS or eBooks, let R. Scott know.

Question of the Month P. Rustomfram described a recent interesting reference question that had to do with social conditions (an event/happening/social condition) in 18th Century African American history/culture. She showed related reference books, the Library of Congress’ Chronicling America database (a great resource for old newspapers), R. Scott’s research guide on historical newspapers online (which includes the Google News Archive), the Early American Newspapers Guide (at the RIS Desk; includes old newspapers by state. C. Harrington suggested All databases, academic area/ category: African American Studies. J. Rodgers mentioned academic area/category: Primary Sources. L. Sikkink suggested Special Collections and our digital collections. R. Scott mentioned combing the catalog with words like correspondence and memoirs.

How to Use iPrint to Print Wireless (Like from Laptops): J. Rodgers demonstrated the options possible through iPrint. The printers at McWherter are on the first page (note colors). C. Harrington mentioned that a user could email an attachment to iPrint@memphis.edu. Put the name of the document in the Subject line, log in to iPrint, choose printer.
**Housekeeping:** B. Robinson noted the slight changes to the currently posted hours for Exam Week. She asked about RIS Desk/Chat coverage for those away the first week of April. As of our March meetings, the panic button at the RIS Desk had not been moved to the far right of the kneehole (as it is at the Chat computer). [It has been, since.] In an emergency situation, dialing 911 connects you to Campus Police. Call them first, then Mr. Singleton (see the Roster). If not an emergency, call Mr. Singleton.

**In Addition:** By doing a search on certain types of terms, such as distinctive historical personal names, J. Rodgers demonstrated how QuickSearch full-text searches in eBooks included in the Discovery eBooks collection (mentioned above) can lead to discovery of relevant books in the library’s print collection. In some cases, should you find your search words/phrase as an entry in the full text of some reference eBooks, copy and paste the title of the eBook into QuickSearch to see if we have it in print or online. If we do not, we could request it through InterLibrary Loan.

Bess Robinson  
6 May 2017