RIS Desk/Chat Meeting
March 8 and March 12, 2018


Special Collections (Rustomfram): Check print books to see if they’re also held in circulating stacks. SC has a book scanner, but their books are library use only. Check to see if it’s at a reciprocal library or the public library. With old newspapers, if someone wants an old microfilm of Press Scimitar, send to 2nd floor on microform (ILL). We send up students who want microfilm by date (front page of paper). If they want to look up clipping or photos by topic in Press Scimitar, send to Special Collections. ULDR is SC’s domain. Historical Newspapers LibGuide. Index to Early Memphis Newspapers in Databases.

PORTICO (Rustomfram): Linked through EDS Journal Title.

Ask a Librarian (Haggerty): Go back through for accessibility purposes. Where do we want to have call / hours / email / text? Set up page by how students are contacting, how we want them to contact; Change Chat offline to hours and when it’s available instead. Right now it goes to FAQs. Going to mock-up a page and share with the RIS Desk Team.

ENGL 1020 (Rustomfram): What kinds of questions have you had at the desk? No real problems in Monday’s meeting. The ENGL 1020 Research Guide can be a great place to start.