



THE UNIVERSITY OF
MEMPHIS®

Parking and
Transportation Services

THE UNIVERSITY OF
MEMPHIS®

Step by Step Instructions on How To Submit an online Visitor Citation Appeal



THE UNIVERSITY OF MEMPHIS

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TigerPark
Don't wait in line... Go online!

The Blue Line
The Blue Line shuttle at the University of Memphis.

Forms
All of B&F's forms in one place.

Business & Finance
The Division of Business & Finance at the UofM.



Welcome to Parking & Transportation Services!

Whether you are a visitor, alumnus, new student or new faculty/staff, we are glad to see you on our campus. Parking & Transportation Services (PTS), an auxiliary unit within the Department of Business Services, manages all University owned parking lots and is responsible for administering the Parking and Traffic Regulations of the University of Memphis and the Tennessee Board of Regents.

Parking meters on campus now accept major credit cards as well as coins.

STEP 1

Please visit <http://www.memphis.edu/parking> and click TigerPark



Don't wait in line. Go online!

Now taking care of parking is easier than ever. Our new online store, TigerPark, is up and running — giving you easy access to view or buy permits, submit online appeals and manage your parking account online.

ACCESSING TIGERPARK

- Students, faculty/staff and employees of the University can access TigerPark through the [myMemphis](#) portal.
- Guests may login through the TigerPark [Guest Account Login](#).



TigerPark allows students only to:

- View your citations
- View your permit
- View your appeals
- Appeal citations


This feature allows students to appeal citations online. TigerPark requires the citation number and license plate number to appeal a citation. You have 15 working days to appeal a citation online. After 15 days, you will no longer have access to online appeals. For questions, please contact Parking & Transportation Services, 120 Zach Curlin Parking

STEP 2

[Click Guest Account Login](#)



Welcome [Log in](#) / [Sign up](#)

 Shopping Basket
(0 items, \$0.00)



Guest Login



Enter your ID and Password. If you do not have an ID and password you may [create one](#) or you may [retrieve your lost information](#) if you have lost it.

Email Address	<input type="text"/>	*
Password	<input type="password"/>	*

* indicates a required field

Log In


 Home

STEP 3

Login with Guest Account information or create one if you are a new user.



Welcome, Stripes, Pouncer () [Log out](#)

 Shopping Basket
(0 items, \$0.00)



Parking Account Main

Welcome Stripes, Pouncer ()!

Use this page to update your account information and make purchases in the parking system.

- [View Your Mailing Addresses](#)
- [View Your Email Addresses](#)
- [View Your Vehicles](#)
- [View Your Citations](#)
- [View Your Permits](#)
- [View Your Appeals](#)
- [Appeal Citations](#)
- [Add or View Waitlists](#)
- [Purchase Permits](#)
- [Log Out](#)




STEP 4

Select Appeal Citations



Welcome, Stripes, Pouncer () [Log out](#)

 Shopping Basket
(0 items, \$0.00)



Search for a Citation to Appeal

Enter search information for both the citation number and your vehicle plate information and select "Search".

Citation Number	<input type="text" value="testcitation1"/>	*
Plate State/Province	<input type="text" value="TENNESSEE"/>	*
License Plate Number	<input type="text" value="gotigers"/>	*

* indicates a required field

Search

Home

STEP 5

Fill in required information and click Search



Welcome, Stripes, Pouncer () [Log out](#)

Shopping Basket
(0 items, \$0.00)

[Search](#) > Appeal Agreement

Appeal Agreement

Review the details of your citation below and carefully read the agreement. When you are ready to proceed, click Next to continue.

Citation Number	TESTCITATION1
Citation Date	7/15/2015 1:00:00 AM
License Plate	GOTIGERS TN
Citation Balance	\$25.00
Payment Status	Unpaid
Violation Description	RESTRICTED PARKING

By checking the box below, you are certifying that the information you provided in this appeal is true and correct. Please understand falsification, misrepresentation, and/or distortion of any information will result in the denial of your appeal.

☐ I have read, understand and agree to the above statements.

<< Back

Next >>



STEP 6

Please verify that all information is correct, check the box and click next.

**** You must check this box before proceeding to the next step ****

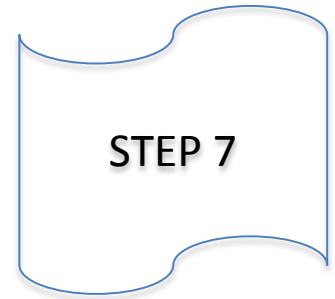
[Search](#) > [Appeal Agreement](#) > Collect Appeal Details

Appeal Details

Please complete the form below and click submit to submit your appeal.

Email	<input type="text" value=" @gmail.com"/>	*
Mailing Address	<input type="text" value="1234 Tiger Lane Memphis"/>	<input type="button" value="Add"/> *
Appeal Type	<input type="text" value="Web"/>	*
Home Phone	<input type="text"/>	
Business Phone	<input type="text"/>	
Cell Phone	<input type="text"/>	
Appeal Reason Type	<input type="text" value="Proof of Ownership"/>	*
Appeal Reason (10 - 2000 characters)	<div><div></div></div>	*
	2000 characters left	
Optional Attachment 1	<input type="text"/> <input type="button" value="Browse..."/>	
Attachment 2	<input type="text"/> <input type="button" value="Browse..."/>	
Attachment 3	<input type="text"/> <input type="button" value="Browse..."/>	

* indicates a required field



State your reason for appeal. You may also attach any additional documents or photo evidence to support your appeal in the Attachment lines provided above.
Click Submit after all information has been entered.



Welcome, Stripes, Pouncer () [Log out](#)

Shopping Basket
(0 items, \$0.00)

[Search](#) > [Appeal Agreement](#) > [Collect Appeal Details](#) > Appeal Receipt

Appeal Receipt

Please print the receipt below for your records.

Appeal Number	20607
Citation Number	TESTCITATION1
Issue Date	7/15/2015 1:00:00 AM
Current Date/Time	07/16/2015 10:27:26 AM
Violation Description	RESTRICTED PARKING
Citation Balance	\$25.00
Payment Status	Appeal Balance Due
Appeal Reason	I am awesome!

Home



STEP 8

You're all done!

A receipt for your appeal will be sent to your login email address.

After reviewing your appeal an additional email will be sent from Parking and Transportation Services notifying you of the decision.

GO TIGERS!!!