## Metrics Invoice Processing: Total Time Savings 113 hours over 2 semesters

- HR Benefits:
  - o Fall 2015 and Spring 2016 47 external invoices were received
  - HR Benefits estimates 30 minutes to compare invoice with approved forms filed in the office and approve for payment
    - New process eliminates HR Benefits from handling those forms a time savings of <u>24 hours of a staff</u> member in an academic year
  - Forms reside in the education benefit system, no longer need to copy supporting documents to be maintained in Benefits office

## Bursar Staff:

- Invoices and supporting forms were previously received from HR Benefits office
- Prepared the AP check request and sent to accounting for payment
- o Prepared the Journal Voucher form, charging the employee's department
- Entered the Journal Voucher into Banner Finance
- o Approval process eliminated and making copies
  - New process the AP Check request form is created from new system
  - Check and balance is in place system totals the amounts entered on the individual records being billed on an invoice. Compares the individual records to the total amount entered on the AP check request form
  - FUPLOAD file, charging the departments, will be generated from the new system and systematically processed into Banner, eliminating a staff member manually creating any forms and performing data entry task
- o Eliminated three (3) Bursar staff members from the process a time savings of 89 hours