

VWR Shopping Basket

Shopping Basket Review	
Description	Brief description of product.
Catalog #	Click on VWR Catalog # to access Product page with similar products and accessories.
Qty	To modify quantity, change value and Click "Update Basket"
Availability	In Stock: Shipping from Primary Warehouse AWS: Source from a 2 nd or 3 rd warehouse See Key for additional Availability Info
Price	Obtain your Contract Price

[Check Order History \(web orders only\)](#)

1. Click on Order History located under My Account Tools.
2. View Orders by Past Day, Month or "All"
3. Select Order. Click on Details or Status

[Check Order Status \(all orders\)](#)

1. Click Order Status.
2. Enter Acct. # and PO#, or Invoice # or VWR Sales Order #.
3. Click Get Order Status.







Availability Icon Key

VWR has created symbols and icons to allow you to quickly recognize the status of your ordered items.

Support

Call 1-800-932-5000 or your VWR Site Representative for Order Inquiries.

VWR Website Support Help Desk: 1-888-320-4357

Availability Icon	Definition
	"This product is currently not available on the web site. Please call VWR at 1-800-932-5000 for pricing and ordering information." It is possible there may be a substitute product but unlikely it is the exact product. Customer service will help or suggest a replacement.
	"The total price of your order exceeds your spending limit of \$XXXXX.XX." Your organization has the ability to place a limit on your order, check with purchasing or your local sales representative.
Secondary Or Tertiary warehouse	VWR will source your order from a Primary warehouse based on a customer's location. If unavailable from this site, the web will check a Secondary or Tertiary warehouse to fill the order.
	"This product has been blocked by your organization. For more details, please contact your purchasing department." Products can be blocked at the request of the customer's purchasing manager.
Inverted Triangle	Replacement Item listed below. Requested item has been discontinued. For equal replacement, note new #.
	"Requires special licensing for purchase. Please call 1-800-932-500 for more information." In certain states, a License is required to purchase items; VWR must have this license on file before these types of products can be ordered.
	"Product shipped directly from manufacturer. If availability is critical, call VWR at 1-800-932-5000." Some products require special handling, have short shelf lives or are stored at the supplier. These products will ship directly from the manufacturer.
	"This item is being shipped directly from one of our suppliers. Shipping time and cost may vary. Please contact VWR customer service for more information." Some products require special handling, have short shelf lives or are stored at the supplier. These products will ship directly from the manufacturer. However, these particular DFS items show availability from the supplier during order placement.