

CURRICULUM VITAE

Mark D. Hendricks

Division of Health Systems Management and Policy
University of Memphis School of Public Health
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Professional Experience:

2024 -	Associate Professor of Teaching, Master of Health Administration Program, Division of Health Systems Management and Policy, School of Public Health, University of Memphis
2022 - 2024	Interim Master of Health Administration Program Director, Assistant Professor of Teaching, Division of Health Systems Management and Policy, School of Public Health, University of Memphis
2019 - 2021	Executive Master of Health Administration Program Director, Instructor/Coordinator Division of Health Systems Management and Policy, School of Public Health, University of Memphis
2016 – 2019	Instructor, Master of Health Administration Program Division of Health Systems Management and Policy, School of Public Health, University of Memphis
2013 - 2016	Director of Masters Programs, Coordinator/Instructor, School of Public Health, University of Memphis
2010 – 2013	Visiting Assistant Professor, Master of Health Administration Program Division of Health Systems Management and Policy, School of Public Health, University of Memphis
1997 – 2009	Vice President, Community Outreach, Government Relations, Strategic Planning and Management, ALSAC/St. Jude Children's Research Hospital
1995 – 1997	Director, United Methodist Neighborhood Centers – Binghamton
1991 – 1995	Program Officer and Director – CIOS/Piper Foundation
1982 – 1990	Vice-President/Administrator, East Tennessee Baptist Hospitals/Cocke County Baptist Hospital/Baptist East Tennessee Eye Care Institute

Education:

M.H.A.	Washington University in St. Louis, School of Medicine, Health Administration and Planning Program, 1982
B.A.	English, University of Memphis, 1978

Teaching Experience (dates indicated):

University of Memphis	<i>Health Care Systems</i> , Division of Health Systems Management and Policy, School of Public Health. Fall 2010, Spring 2011, Fall 2011
University of Memphis	<i>Integrated Experience in Healthcare Administration (Capstone)</i> , Division of Health Systems Management and Policy, School of Public Health. Spring 2011, Spring 2014, Spring 2015, Spring 2016, Spring 2017, Spring 2018, Spring 2019, Spring 2020, Spring 2021, Spring 2022, Spring 2023, Spring 2024, Spring 2025
University of Memphis	<i>Health Planning</i> , Division of Health Systems Management and Policy, School of Public Health. Fall 2011, Fall 2012, Fall 2013, Fall 2014, Fall 2015, Fall 2016, Fall 2017, Fall 2018, Fall 2019, Fall 2020, Fall 2021, Fall 2022, Fall 2023, Fall 2024
University of Memphis	<i>Health Management Leadership</i> , Division of Health Systems Management and Policy, School of Public Health. Spring 2012, Spring 2013, Spring 2019, Summer 2019, Fall 2019, Spring 2020, Summer 2020, Spring 2021, Spring 2022, Summer 2022, Spring 2023, Summer 2023, Spring 2024, Summer 2024, Spring 2025
University of Memphis	<i>Public Health Management</i> , Division of Health Systems Management and Policy, School of Public Health. Spring 2014, Spring 2015
University of Memphis	<i>Health Policy and Organizations</i> , Division of Health Systems Management and Policy, School of Public Health. Spring 2017, Fall 2018, Fall 2019, Fall 2022, Fall 2023, Fall 2024
University of Memphis	<i>Day One Seminar: Leadership Skills/ Professional Development</i> , Division of Health Systems Management and Policy, School of Public Health. Fall 2013, Spring 2014, Fall 2014, Spring 2015, Fall 2015, Spring 2016, Fall 2016, Spring 2017, Fall 2017, Spring 2018, Fall 2018, Spring 2019, Fall 2019, Spring 2020, Fall 2020, Spring 2021, Fall 2021, Spring 2022, Fall 2022, Spring 2023, Fall 2023, Spring 2024, Fall 2024, Spring 2025
University of Memphis	Guest Lecturer. <i>Foundations of Public Health, Tools for Public Health Advocacy & Effective Leadership</i> . MPH, School of Public Health. Fall 2014 to present.

Publication:

Ahn, S., Smith, M.L., Hendricks, M. et al. Associations of food insecurity with body mass index among baby boomers and older adults. *Food Security* 6, 423–433 (2014). <https://doi.org/10.1007/s12571-014-0344-6>

Honors:

University of Memphis, The David C. Burchfield Memorial Excellence in Teaching Award: 2018, 2020, 2022.
All full-time HSMP Faculty are eligible but cannot be nominated the year following their previous award.

Other Professional Experience:

Presenter, The TPHA West Tennessee Grand Division Meeting, Jackson, TN, Effective Leadership in Public Health: The Confidence to Communicate (April 26, 2023)

Content Developer/Sole Presenter, The TPHA Summer Leadership Institute, Murfreesboro, TN, *The Public Health Leaders in an Era of Crisis* (June 20-23, 2022)

Instructor, Dual Service Workshop-Tennessee Department of Health, Bolivar, TN, *Leadership Skill Development with Team Management in Rural Clinics* (January 2022)

Lecturer, Shelby County Health Department Leadership Institute, University of Memphis, *Developing a Personal Philosophy Of Leadership, Team Leadership, Mentoring and Coaching* (Spring/Summer 2018)

Member, Numerous search committee memberships for SPH faculty, University of Memphis School of Public Health, 2010 – present

Editorial Advisory Board Member, *Promise* magazine for scientific and medical advances, St. Jude Children's Research Hospital, 2001-2009

Administrative Resident, Baptist Memorial Hospital – Memphis, Tennessee, 1981

Intern, Office of the Shelby County Delegation, 90th General Assembly, State of Tennessee, Nashville, TN, 1978

Boards:

Mid-South Health Care Executives (MHCE) (Board, 2022 - present)

Baptist Health Sciences University (Advisory Board, 2013-present)

The LeMoyne-Owen College Board of Trustees (Board Secretary, Executive Committee, Finance Committee, Chair-Institutional Advancement Committee, 2008-2018)

Downtown Memphis Commission (Secretary, Chair-Medical Center Committee, 2007- 2013)

Center City Development Corporation Board (2010 – 2012)

Ronald McDonald House Charities of Memphis Board of Directors (Executive Committee, 2004-2011; Chair-Development Committee 2004-2011; Advisory Board, 2011-2020)

Memphis Medical Center Board of Directors (Executive Committee, 2006-2009)