Your Housing Portal homepage should look like this. Click “Login” on the top right of the page to be taken to the login screen.
Follow the instructions to log in to the Housing Portal.

Click here to login with your University of Memphis Credentials

Staff User? Click here for an alternative log in page
1. Enter your UUID (University username).
2. Enter your password.
3. Select “Login” to continue to the portal.
Once logged in, your homepage should now look like this. Click “Housing Application” in the top left of the page to continue.

Hi Memphis Tiger!

Select one of the tabs at the top of the screen:

- **Housing Application**: Click on the ‘Housing Application’ link to apply for on campus housing with the University of Memphis.
- **Maintenance**: Current residents may use the ‘Maintenance’ links to enter a maintenance request.
- **Requests**: Click on the “Requests” link and select the type of request you are submitting: Housing Cancellations, Financial Appeals, and more.
- **Need a meal plan?**: This Portal is no longer taking meal plans applications. To select a meal plan, please visit Campus Card Online. https://unwa.memphis.edu/campuscard/index.php/main
1. Read the information on the screen.
2. Use the “Type of Housing” dropdown menu to select the kind of housing you are looking for.
3. Select “Continue” to proceed.

International Graduate students may select “Graduate Housing (GSFH)” or “International Graduate Housing.” Select “International Graduate Housing” for Yugo applications.
Select "Apply" to continue.
1. The GSFH application requires payment of a $45 application fee. Select “Add to Cart” to continue to payment.

2. Select “Pay Now” to be taken to the Touchnet payment site.
Enter your payment details and select "Continue" to complete payment.
Graduate Housing - GSFH

Application Checklist:

- Personal Information
- Select Your Housing Option
- Graduate Housing
- Special Accommodation Needs
- Register with DRS
- GSFH Housing Preferences
- Contract Agreement
- Application Status
Fill in your Personal Information and select “Save & Continue” to proceed to the next application step.
Select Your Housing Option:

Select your housing option from the dropdown menu. If you have a spouse or children who will live with you, then you will select “Student Family Housing.” If you will only require housing for yourself, select “Graduate Housing.”

Note: For spouses, you will need to upload your legal marriage certificate. For children, you will need to upload their legal birth certificate(s).

Select “Save & Continue” to proceed to the next application step.
If you do not have an accommodation need, select “No” and then “Save & Continue” to proceed to the next application step.

If you do have accommodation needs, select “Yes” and then “Save & Continue” to proceed to the next steps. You will then be prompted to register your need with Disability Resources for Students (DRS). Check the box to acknowledge that you have registered. Then select “Save & Continue” to proceed to the next application step.
Graduate Housing - GSFH

GSFH Housing Preferences

1. Select your housing preferences from the dropdown menu.
2. To add additional preferences, select “Add Preference.” You must add at least 1 preference and may add up to 5 preferences total.
3. Select “Save & Continue” to proceed to the next step.
The entire contract agreement is not pictured above. Please review the entire contract in the housing application, sign by entering your student ID number and then select “I Agree” to proceed to the next step.
Congratulations!
You have now completed your housing application. Please read the confirmation for more details. You will also receive a confirmation email upon completion.
Helpful Tips

• Housing assignments are on a first come, first served basis—it is important to apply as early as possible.
• We prioritize creating an inclusive environment in which all students feel valued and respected. As such, we refrain from categorizing or assigning students based on ethnicity, nationality, religion, or any other factors and protected classes. Our commitment to diversity and inclusivity underscores our belief in equality and fairness for all individuals.
• If you require housing accommodations related to a disability or other health concern, please contact the Disability Resources for Students (DRS) office and indicate the need within your application. The DRS accommodation must be approved prior to accommodating assignment.
• Review the list of items you can and cannot bring to the residence halls on our website.
• The summer is an exciting time for incoming students. You may be eager to arrive or have many questions.
  • Please allow us time to work through housing assignments and be patient with our office.
  • Email is often the best and fastest way to reach us. Please allow 1-2 business days for response.
• Get involved and participate in your residence hall and campus activities.

*Note: If you choose to live off campus, please remember that you should not pay a deposit or sign a lease until you have seen the apartment and where it is located.*
Need Additional Assistance?

• General Housing Including Graduate Student and Family Housing
  • Email: housing@memphis.edu
  • Phone: +1.901.678.2295
  • Website: memphis.edu/reslife

• Graduate International Housing or Yugo
  • Email: internationalhousing@memphis.edu
  • Phone: +1.901.678.2295
  • Website: memphis.edu/reslife/international/international.php
  • Graduate International Housing Guide (Helpful for both undergrad and graduate students): memphis.edu/reslife/pdf/internationalhousingguide2023.pdf

• Cancellations or Billing Issues
  • Email: resbusiness@memphis.edu
  • Phone: +1.901.678.2295

• Payment Plans or Billing Questions
  • Phone: +1.901.678.2712
  • Website: https://www.memphis.edu/usbs/contactus.php