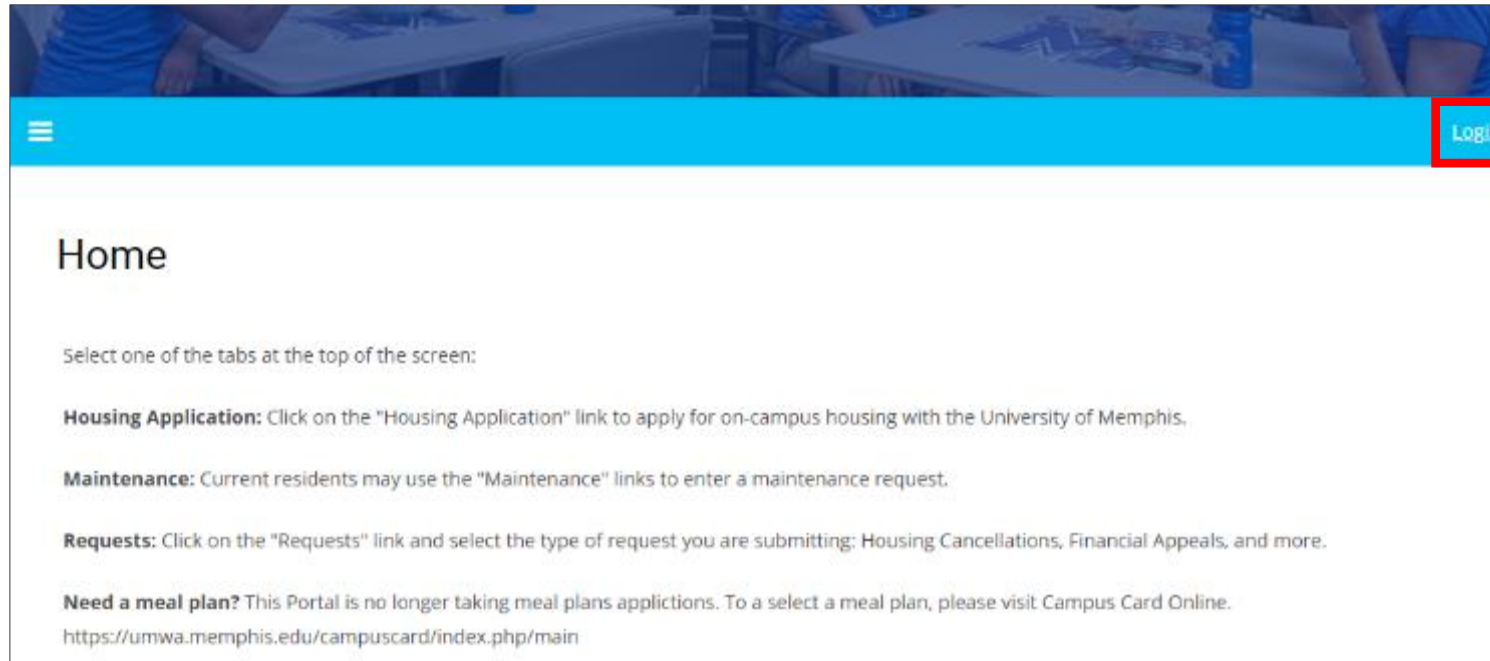


HOW TO APPLY



#TigersLiveHere



Your Housing Portal homepage should look like this. Click "Login" on the top right of the page to be taken to the login screen.

Follow the instructions to log in to the Housing Portal.



The screenshot shows a web page with a blue header bar containing a white hamburger menu icon. Below the header, the word "Login" is displayed in a large, dark font. A light grey rectangular box contains the following text: "Login" followed by a blue underlined link "Click here to login" which is highlighted with a red rectangular box. To the right of this link is the text "with your University of Memphis Credentials". Below this, in a smaller font, is the text "Staff User? [Click here for an alternative log in page](#)".

1. Enter your UUID (University username).
2. Enter your password.
3. Select "Login" to continue to the portal.

U THE UNIVERSITY OF
M MEMPHIS.

Login to
memphis.starrezhousing.com

1 **UUID**
e.g., jsmith

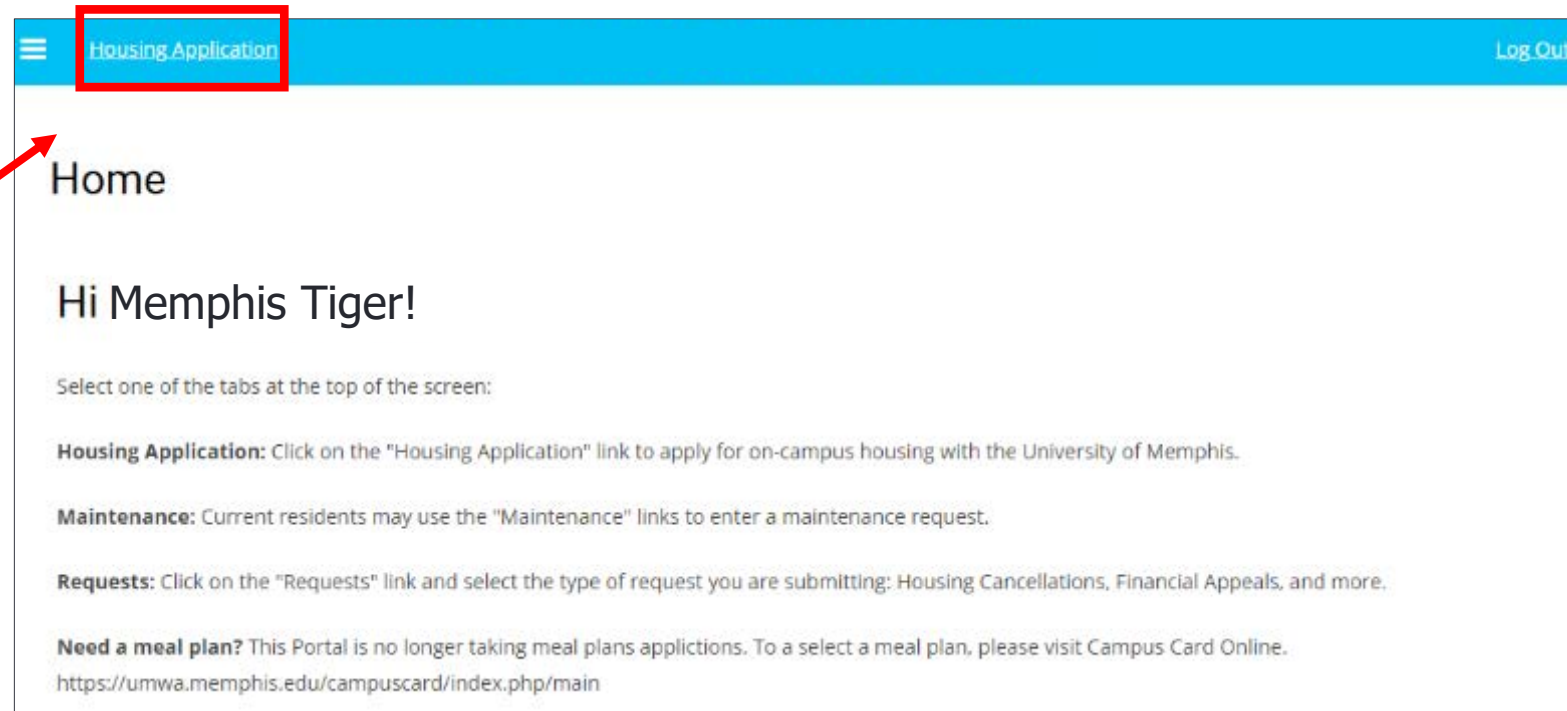
2 **Password**

3 **Login**

- > Recover your account
- > Reset your password
- > Initialize your account
- > Need help?

By using this service, you acknowledge that you have read and agree to the terms and conditions of the Acceptable Use of Information Technology Resources Policy (UM1535)

Once logged in, your homepage should now look like this. Click "Housing Application" in the top left of the page to continue.



The screenshot shows a web application interface. At the top, there is a blue header bar. On the left side of the header, there is a hamburger menu icon and the text "Housing Application", which is enclosed in a red rectangular box. On the right side of the header, there is a "Log Out" link. Below the header, the main content area is white. It starts with the word "Home" in a large font. Below that is a greeting "Hi Memphis Tiger!". Underneath the greeting, there is a line of text: "Select one of the tabs at the top of the screen:". This is followed by four paragraphs of text, each starting with a bolded label: "Housing Application:", "Maintenance:", "Requests:", and "Need a meal plan:". A red arrow points from the text on the left towards the "Home" link.

Home

Hi Memphis Tiger!

Select one of the tabs at the top of the screen:

Housing Application: Click on the "Housing Application" link to apply for on-campus housing with the University of Memphis.

Maintenance: Current residents may use the "Maintenance" links to enter a maintenance request.

Requests: Click on the "Requests" link and select the type of request you are submitting: Housing Cancellations, Financial Appeals, and more.

Need a meal plan? This Portal is no longer taking meal plans applications. To select a meal plan, please visit Campus Card Online.
<https://umwa.memphis.edu/campuscard/index.php/main>

1. Read the information on the screen.
2. Use the "Type of Housing" dropdown menu to select the kind of housing you are looking for.
3. Select "Continue" to proceed.

The screenshot shows the 'Housing Application' portal with a progress bar at the top containing four steps: 'Welcome to the Housing Application Portal', 'App Fee', 'Checkout', and 'Receipt'. The first step is active. Below the progress bar is the heading 'Welcome to the Housing Application Portal'. A numbered instruction '1' asks the user to select a housing type. A bulleted list provides options: Regular Student Housing, Graduate Housing, Student Family Housing, Lambuth Campus Housing, and International Graduate Apps. A second instruction '2' points to a 'Type of Housing' dropdown menu. The dropdown is open, showing five options: Regular Student Housing, Lambuth Campus Housing, Graduate Housing (GSFH) (highlighted with a red box), Family Housing (GSFH), and International Graduate Housing. A third instruction '3' points to a 'CONTINUE' button.

1 Before you get started on the housing application, please select what kind of housing you are looking for.

- Regular Student Housing : housing in residence halls and shared apartments on main campus in Memphis, TN
- Graduate Housing : individual housing for graduate students on the Park Avenue campus (part of Graduate & Student Family Housing) in Memphis, TN
- Student Family Housing : housing for married students and/or students with children on the Park Avenue Campus (part of Graduate & Student Family Housing) in Memphis, TN
- Lambuth Campus Housing : housing in Carney-Johnston residence hall on the Lambuth campus in Jackson, TN
- International Graduate Apps : housing for eligible students in the Yugo apartments near main campus in Memphis, TN

2 Type of Housing

3 CONTINUE

International Graduate students may select "Graduate Housing (GSFH)" or "International Graduate Housing." Select "International Graduate Housing" for Yugo applications.

Graduate Housing - GSFH

Housing Application Log Out

Term Selector (Graduate & Student Family Housing)

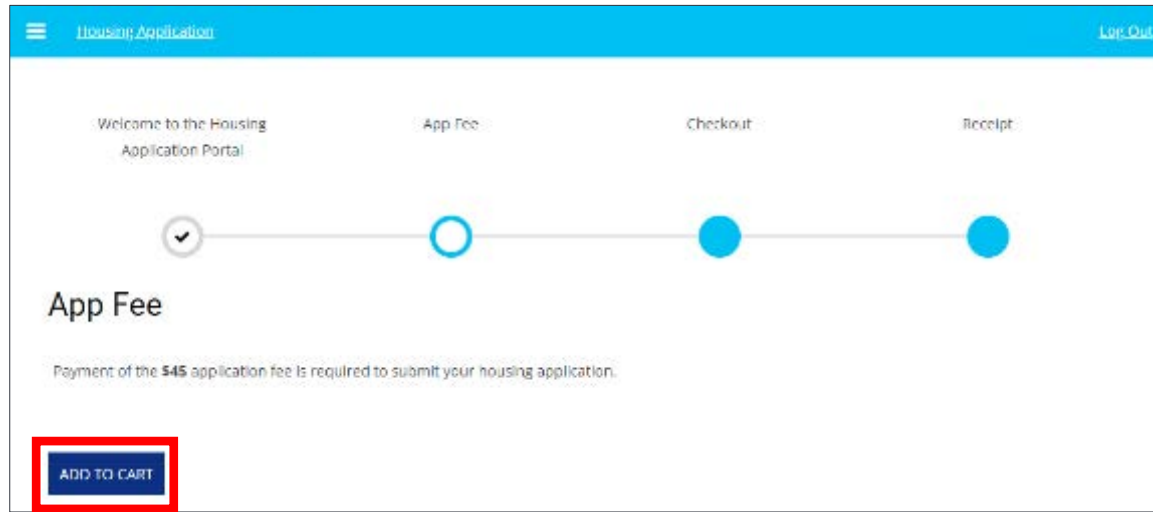
Please select the correct term below to start or continue your application.

Note: Graduate Student Family Housing terms are now year-long contracts from June 1 through May 31 of the following year.

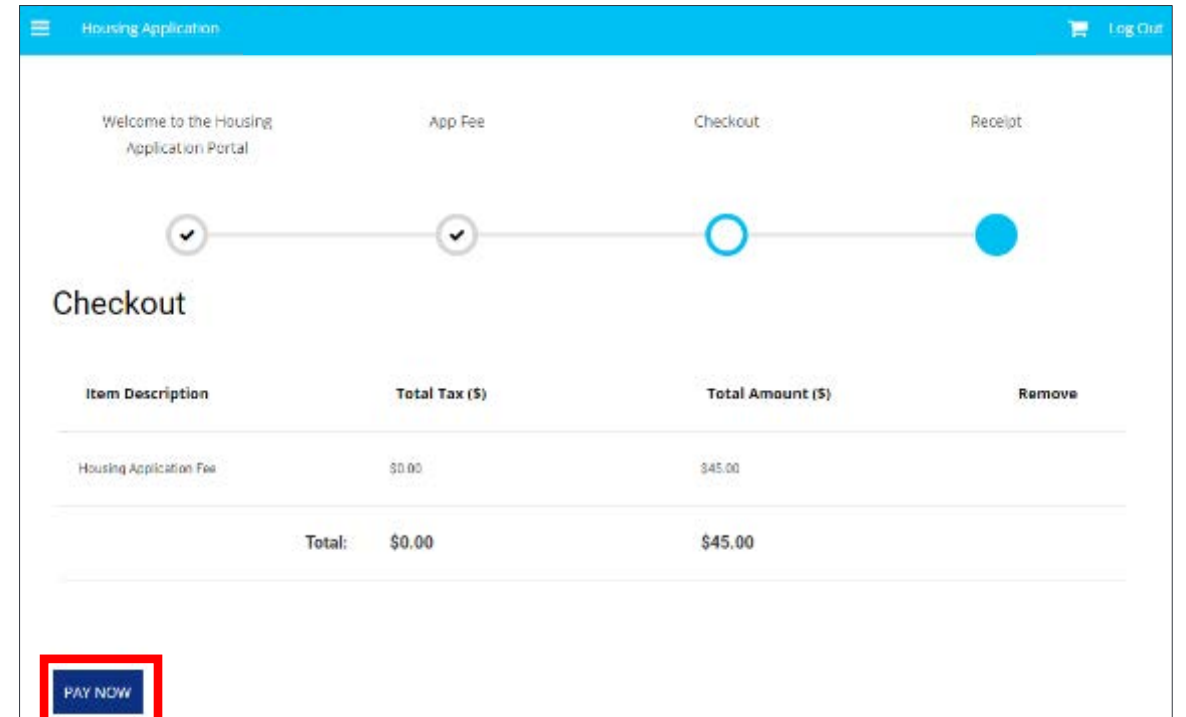
GSFH AY June 2024 - May 2025 (6/1/2024 - 5/31/2025)	APPLY
--	--------------

Select "Apply" to continue.

Graduate Housing - GSFH




1. The GSFH application requires payment of a \$45 application fee. Select "Add to Cart" to continue to payment.



2. Select "Pay Now" to be taken to the Touchnet payment site.

Graduate Housing - GSFH




Payment

Payment Information * Indicates required information

Total: \$45.00

Payment Method:



Account Information * Indicates required information

Credit Card Type:

Account Number:

Expiration Date:

Security Code:

[View Example](#)

Name on Card:

Billing Information * Indicates required information

Street Address 1:

Street Address 2:

City:

State:

Zip Code:

Country:

Contact Information * Indicates required information


Email:

Day Phone:

Night Phone:

Mobile Phone:

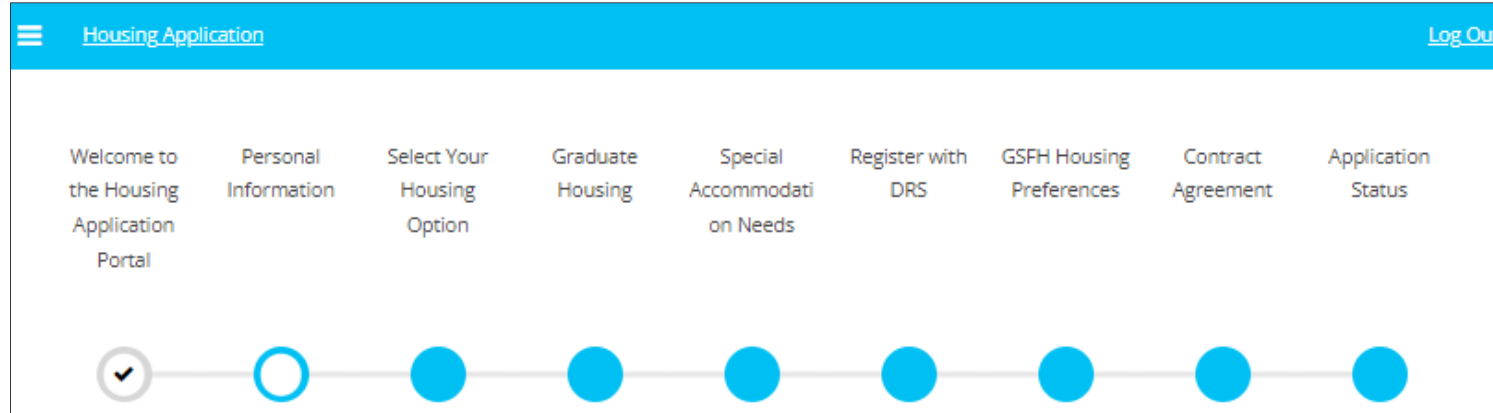
Return Policy Agreement

 By clicking Continue, I agree to the above Return Policy.

Enter your payment details and select "Continue" to complete payment.

Graduate Housing - GSFH

Application Checklist:



- Personal Information
- Select Your Housing Option
- Graduate Housing
- Special Accommodation Needs
- Register with DRS
- GSFH Housing Preferences
- Contract Agreement
- Application Status

Graduate Housing - GSFH

□ Personal Information:

Basic Personal Information

First Name

Preferred Name

Middle Name

Last Name

Gender

Gender Designation

Personal Pronoun

Email

Permanent Address Information

Street

Street 2

City

State

Zip Code

Country
(Please Select Country)

Emergency/Missing Contact

The Department of Education requires that, in addition to registering an emergency contact, students residing identify confidentially an individual to be contacted by the University of Memphis in the event the student is absent.

The contact information provided will be accessible only to authorized campus officials and law enforcement personnel.

If a student has identified such an individual, the University of Memphis will notify that individual no later than 24 hours.

Contact Name

Relationship

Phone Mobile Cell

Phone

Phone

Email

Street

Street 2

City

State Province

Zip Postcode

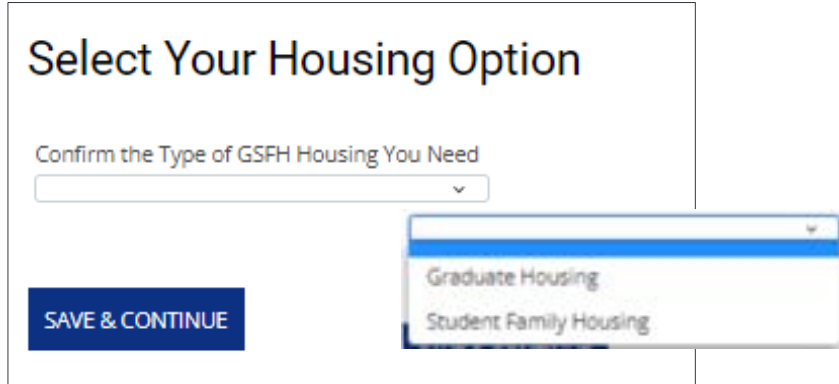
Comments

SAVE & CONTINUE ←

Fill in your Personal Information and select "Save & Continue" to proceed to the next application step.

Graduate Housing - GSFH

❑ Select Your Housing Option:



Select Your Housing Option

Confirm the Type of GSFH Housing You Need

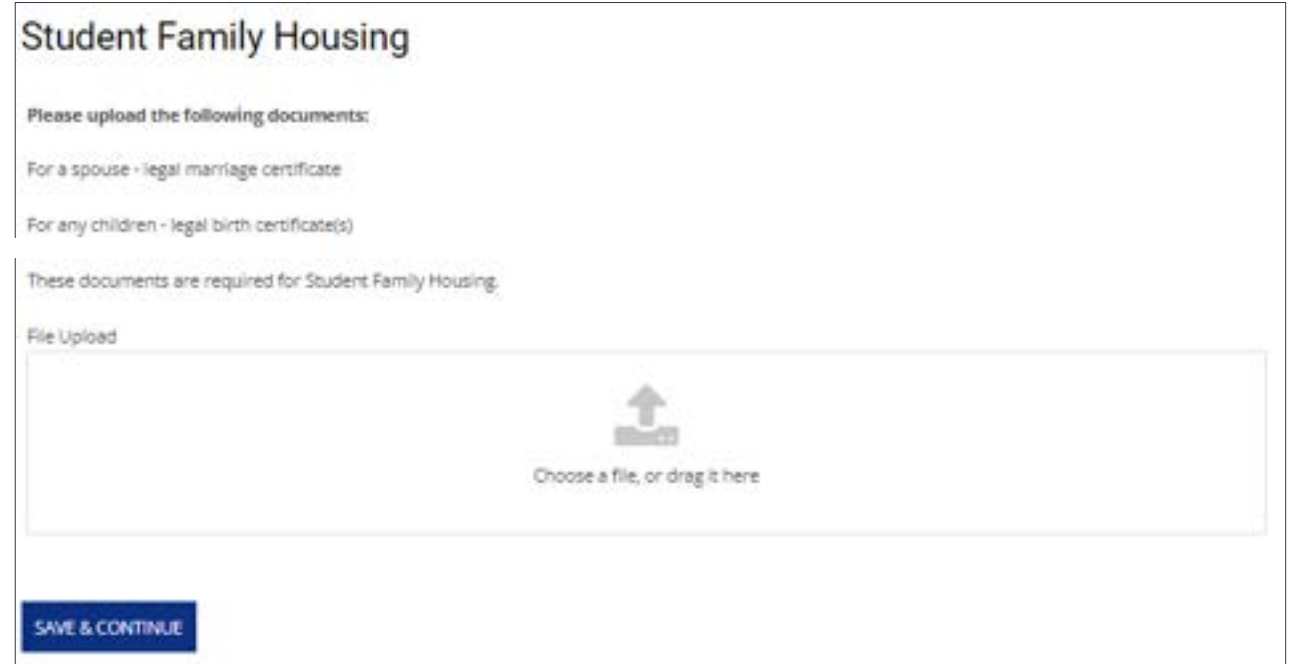
Graduate Housing

Student Family Housing

SAVE & CONTINUE

Select your housing option from the dropdown menu. If you have a spouse or children who will live with you, then you will select "Student Family Housing." If you will only require housing for yourself, select "Graduate Housing."

Note: For spouses, you will need to upload your legal marriage certificate. For children, you will need to upload their legal birth certificate(s)



Student Family Housing

Please upload the following documents:

For a spouse - legal marriage certificate

For any children - legal birth certificate(s)

These documents are required for Student Family Housing.

File Upload

Choose a file, or drag it here

SAVE & CONTINUE



Graduate Housing

This is the default text to display, refer to the widget settings to update the content.

SAVE & CONTINUE

Select "Save & Continue" to proceed to the next application step.

Graduate Housing - GSFH

❑ Special Accommodation Needs:

Special Accommodation Needs

If you require special housing accommodations related to a disability or other health concern, please register your need with DRS.

It is your responsibility to contact and register your need with DRS.

If DRS approves your accommodation request, they will contact our office to help secure accommodations, if possible.

Do you have a need for accommodation through DRS?

Select Yes or No

SAVE & CONTINUE

Register with DRS

To register with DRS, please follow this link: <https://www.memphis.edu/drs/disabilitysvcs/getstarted.php>

Once there, you will click into their "Accessible Information Management System" to begin your registration. Please pay careful attention to the details provided on the DRS website regarding documentation, meetings, forms, and guidelines.

For more information, contact:

Disability Resources for Students

drs@memphis.edu

901-678-2880

<https://www.memphis.edu/drs/>

I have registered:

SAVE & CONTINUE

If you do not have an accommodation need, select "No" and then "Save & Continue" to proceed to the next application step.

If you do have accommodation needs, select "Yes" and then "Save & Continue" to proceed to the next steps. You will then be prompted to register your need with Disability Resources for Students (DRS). Check the box to acknowledge that you have registered. Then select "Save & Continue" to proceed to the next application step.

Graduate Housing - GSFH

❑ GSFH Housing Preferences

GSFH Housing Preferences

Please select your room preferences, with 1st being most important. Housing preferences are considered, but not guaranteed. If your selected preferences are unavailable, your assignment process may be delayed.

You may only select housing preferences for Living Learning Communities if you are applying to be a member of that Living Learning Community. Go to <https://www.memphis.edu/reslife/housing101/communities.php> for more information.

More information can be found on our web site at: <http://www.memphis.edu/reslife/apply.php>

You can come back to this page to make changes to your preferences until May 1. After that, you may submit a request for your housing preferences to be changed. Preferences will not be changed if you have already been assigned housing.

Please add at least 1 preferences.

2 ADD PREFERENCE

Order	Room Preference	Delete
1	1 ---Please Select---	DELETE

You can add 4 more preferences.

3 SAVE & CONTINUE

Room Preference	Delete
---Please Select---	DELETE
---Please Select---	
Phase 1 1 Bedroom Townhouse	
Phase 1 2 Bedroom Flat	
Phase 1 2 Bedroom Townhouse	
Phase 2 Handicapped Accessible	

You can add 4 more preferences.

1. Select your housing preferences from the dropdown menu.
2. To add additional preferences, select "Add Preference." You must add at least 1 preference and may add up to 5 preferences total.
3. Select "Save & Continue" to proceed to the next step.

Graduate Housing - GSFH

❑ Contract Agreement:

Housing Contract Terms

Graduate & Student Family Housing

The University of Memphis operates the residence halls on a contract basis for the full academic year. Your electronic signature acknowledges that this contract is a binding legal agreement. You may not alter this contract in any way without a written agreement from the Director of Housing and Residence Life. You are responsible for reading the terms below carefully and ensuring that all of your questions are answered prior to signing. If you have any doubt about the meaning of any terms or if you need accommodations to access the terms (including any of the embedded urls, please contact the Department of Housing & Residence Life at 901-678-2295 or via email at housing@memphis.edu.

TERMS AND CONDITIONS

1. Definitions

- a. Fully admitted student. An individual who has been accepted as a student at the University and is enrolled for a minimum of six (6) undergraduate or three (3) graduate semester hours (one graduate hour is permissible for applicable graduate programs) prior to checking in. Summer students must be enrolled for at least three (3) undergraduate hours for the session living on campus.
- b. Fall Semester. The period from the official opening day and hour of the residence halls through twenty-four (24) hours following the resident's final examination, or if applicable, the time posted on the day of commencement exercises, or according to the terms of an extended contract.
- c. Guest. An individual who does not have a contract and accompanying housing assignment for a space where they are visiting, residing or occupying.

f. Parent/Guardian as Co-Signor. This contract may be signed electronically by the student if they are 18 years of age or older without a parent/guardian signature. If a student is under 18 years of age, a parent/guardian co-signature is required and the payment obligations of this contract shall be binding on both parties.

g. Effect of Signature. By entering this contract, you certify that you have read all the terms and conditions of this contract, the University Housing Policies and the Student Code of Rights and Responsibilities and agree to be bound by the terms.

h. Applicable Law. This contract shall be governed and construed in accordance with the laws of the State of Tennessee. Any and all monetary claims against the University, its officers, agents, and employees for breach of this contract shall be submitted to the Board of Claims or Claims Commission of the State of Tennessee and shall be limited to those provided for in T.C.A. § 9-8-307.

By typing in the student ID and clicking "I agree" at the bottom of this page, you are signing an Electronic Contract and affirming that you are 18 years of age or older.

Signature, Your Student Number is: U00537701

I AGREE

The entire contract agreement is not pictured above. Please review the entire contract in the housing application, sign by entering your student ID number and then select "I Agree" to proceed to the next step.

Graduate Housing - GSFH

□ Application Status:

Welcome to the Housing Application Portal

Personal Information

Select Your Housing Option

Graduate Housing

Special Accommodations Needs

Register with DRS

GSFH Housing Preferences

Contract Agreement

Application Status

Application Status

You started your application for GSFH AY June 2024 - May 2025 on 3/19/2024, and have signed the contract as of 3/19/2024. You have not paid the application fee. Your application is complete as of 3/19/2024.

Welcome

Contact Us
housing@memphis.edu
Visit our website

Thank you for Applying

Residence Life at U of Memphis <housing@memphis.edu>
To: memphistiger@memphis.edu

Dear Future Tiger,

Thank you for your interest in living in The University of Memphis residence halls. Your application for GSFH AY June 2024 - May 2025 has been sent via email to your University of Memphis email address. Application for housing does not guarantee assignments. If you have further questions, please contact us.

University of Memphis - Housing and Residence Life

Congratulations!

You have now completed your housing application. Please read the confirmation for more details. You will also receive a confirmation email upon completion.

Helpful Tips

- Housing assignments are on a first come, first served basis—it is important to apply as early as possible.
- We prioritize creating an inclusive environment in which all students feel valued and respected. As such, we refrain from categorizing or assigning students based on ethnicity, nationality, religion, or any other factors and protected classes. Our commitment to diversity and inclusivity underscores our belief in equality and fairness for all individuals.
- If you require housing accommodations related to a disability or other health concern, please contact the Disability Resources for Students (DRS) office and indicate the need within your application. The DRS accommodation must be approved prior to accommodating assignment.
- Review the list of items you can and cannot bring to the residence halls on our website.
- The summer is an exciting time for incoming students. You may be eager to arrive or have many questions.
 - Please allow us time to work through housing assignments and be patient with our office.
 - Email is often the best and fastest way to reach us. Please allow 1-2 business days for response.
- Get involved and participate in your residence hall and campus activities.

Note: If you choose to live off campus, please remember that you should not pay a deposit or sign a lease until you have seen the apartment and where it is located.

Need Additional Assistance?

- General Housing Including Graduate Student and Family Housing
 - Email: housing@memphis.edu
 - Phone: +1.901.678.2295
 - Website: memphis.edu/reslife
- Graduate International Housing or Yugo
 - Email: internationalhousing@memphis.edu
 - Phone: +1.901.678.2295
 - Website: memphis.edu/reslife/international/international.php
 - Graduate International Housing Guide (Helpful for both undergrad and graduate students): memphis.edu/reslife/pdf/internationalhousingguide2023.pdf
- Cancellations or Billing Issues
 - Email: resbusiness@memphis.edu
 - Phone: +1.901.678.2295
- Payment Plans or Billing Questions
 - Phone: +1.901.678.2712
 - Website: <https://www.memphis.edu/usbs/contactus.php>