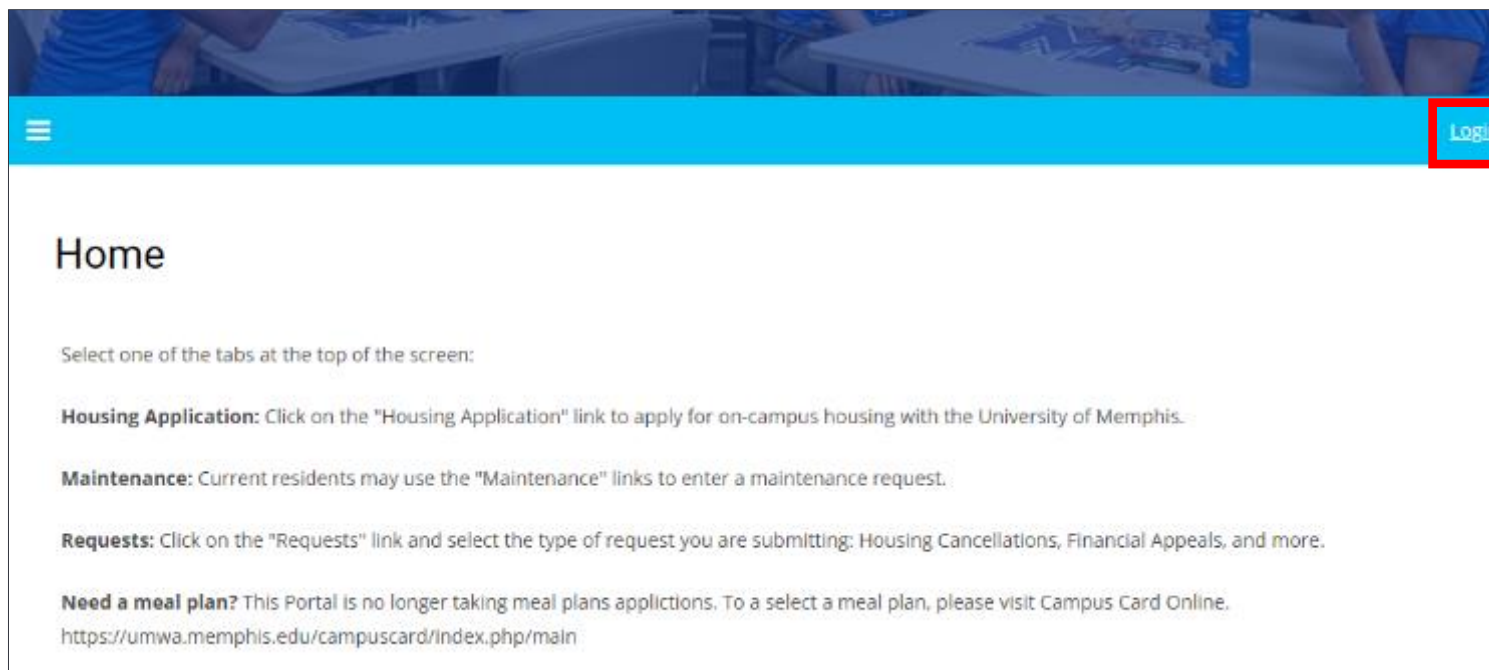


HOW TO APPLY



#TigersLiveHere



Your homepage should look like this. Click "Login" on the top right of the page to be taken to the login screen.



Follow the instructions to log in to the Housing Portal.



Login

Login

[Click here to login](#) with your University of Memphis Credentials

Staff User? [Click here for an alternative log in page](#)



Login to
memphis.starrezhousing.com

UUID

1 e.g., jsmith

Password

2

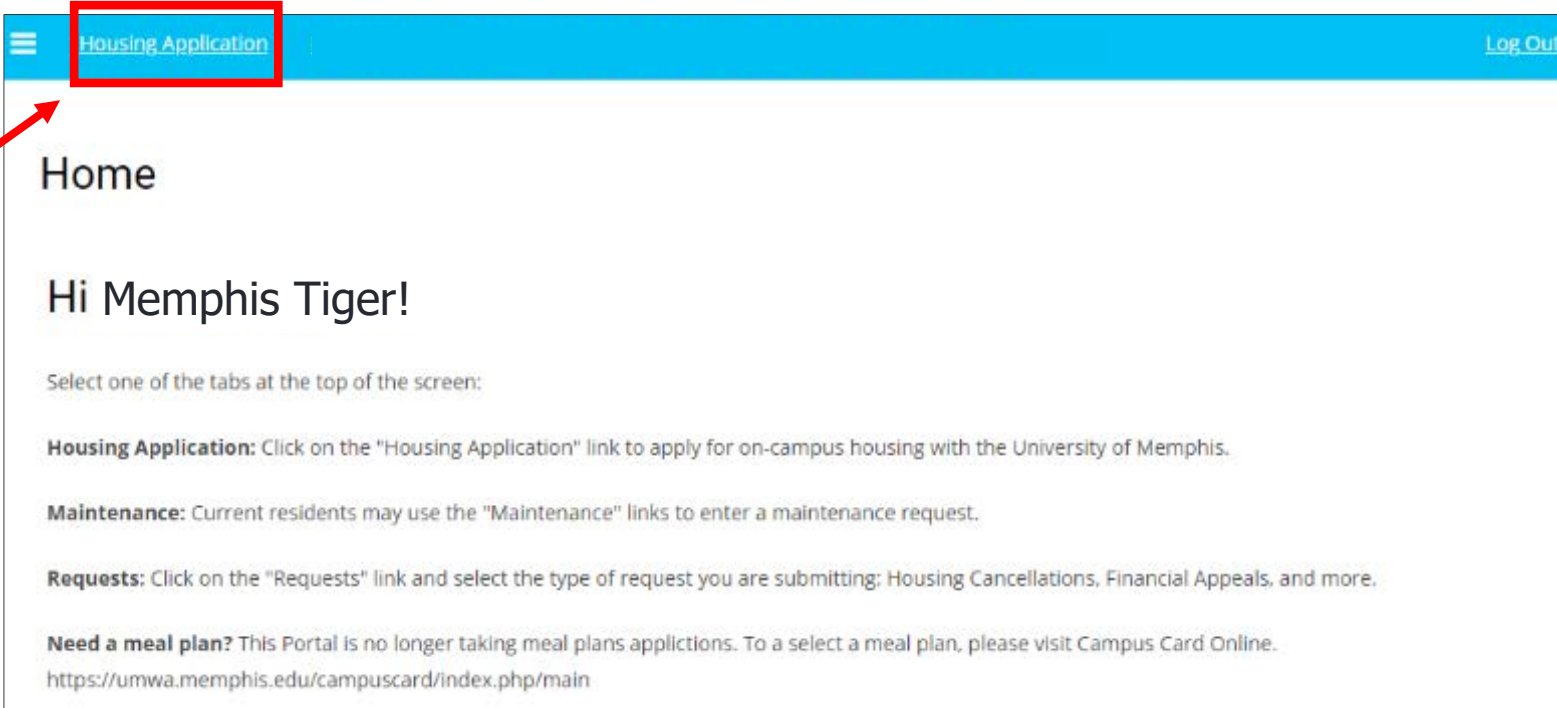
3

Login

- > Recover your account
- > Reset your password
- > Initialize your account
- > Need help?

By using this service, you acknowledge that you have read and agree to the terms and conditions of the Acceptable Use of Information Technology Resources Policy (UM1535)

1. Enter your UUID (University username).
2. Enter your password.
3. Select "Login" to continue to the portal.



The screenshot shows a web application interface. At the top, there is a blue header bar. On the left side of the header, there is a hamburger menu icon followed by the text "Housing Application", which is enclosed in a red rectangular box. On the right side of the header, there is a "Log Out" link. Below the header, the main content area is white. It starts with the word "Home" in a large font. Below that is the greeting "Hi Memphis Tiger!". Underneath the greeting, there is a line of text: "Select one of the tabs at the top of the screen:". This is followed by three sections of text, each starting with a bolded heading: "Housing Application: Click on the 'Housing Application' link to apply for on-campus housing with the University of Memphis.", "Maintenance: Current residents may use the 'Maintenance' links to enter a maintenance request.", and "Requests: Click on the 'Requests' link and select the type of request you are submitting: Housing Cancellations, Financial Appeals, and more.". The final section is "Need a meal plan? This Portal is no longer taking meal plans applications. To a select a meal plan, please visit Campus Card Online." followed by the URL "https://umwa.memphis.edu/campuscard/index.php/main". A red arrow points from the left side of the image towards the "Housing Application" link in the header.

Once logged in, your homepage should now look like this. Click "Housing Application" in the top left of the page to continue.

The screenshot shows the 'Housing Application' portal with a blue header containing a menu icon, the title 'Housing Application', and a 'Log Out' link. Below the header is a progress bar with four steps: 'Welcome to the Housing Application Portal', 'App Fee', 'Checkout', and 'Receipt'. The first step is active, indicated by a blue circle. Below the progress bar is the heading 'Welcome to the Housing Application Portal'. A numbered instruction '1' asks the user to select a housing type. A list of options is provided, including Regular Student Housing, Graduate Housing, Student Family Housing, Lambuth Campus Housing, and International Graduate Apps. A second instruction '2' points to a 'Type of Housing' dropdown menu. The dropdown is open, showing the same list of options. A third instruction '3' points to a 'CONTINUE' button. The 'International Graduate Housing' option in the dropdown is highlighted with a red box.

Housing Application Log Out

Welcome to the Housing Application Portal App Fee Checkout Receipt

Welcome to the Housing Application Portal

1 Before you get started on the housing application, please select what kind of housing you are looking for.

- Regular Student Housing : housing in residence halls and shared apartments on main campus in Memphis, TN
- Graduate Housing : individual housing for graduate students on the Park Avenue campus (part of Graduate & Student Family Housing) in Memphis, TN
- Student Family Housing : housing for married students and/or students with children on the Park Avenue Campus (part of Graduate & Student Family Housing) in Memphis, TN
- Lambuth Campus Housing : housing in Carney-Johnston residence hall on the Lambuth campus in Jackson, TN
- International Graduate Apps : housing for eligible students in the Yugo apartments near main campus in Memphis, TN

2 Type of Housing

Regular Student Housing
Lambuth Campus Housing
Graduate Housing (GSFH)
Family Housing (GSFH)
International Graduate Housing

3 CONTINUE

1. Read the information on the screen.
2. Use the "Type of Housing" dropdown menu to select the kind of housing you are looking for.
3. Select "Continue" to proceed.

International Graduate students may select "Graduate Housing (GSFH)" or "International Graduate Housing." Select "International Graduate Housing" for Yugo applications.

International Graduate Housing - Yugo

The screenshot shows a web interface for housing applications. At the top, there is a blue header with a menu icon, the text "Housing Application", and a "Log Out" link. Below the header, the main content area is titled "Term Selector (International Graduate Student Housing)". A sub-header reads "Please select the correct term below to start or continue your application." There are two application options listed in light blue boxes, each with a dark blue "APPLY" button to its right. The first option is for "Yugo AY 2023-2024" (8/1/2023 - 7/31/2024), with the status "You have not signed the contract." and "The status of your application is not complete." The second option is for "Yugo AY 2024-2025" (8/1/2024 - 7/31/2025), with the same status. Red boxes highlight the "APPLY" buttons, and a red arrow points from the text on the right towards these buttons.

Housing Application Log Out

Term Selector (International Graduate Student Housing)

Please select the correct term below to start or continue your application.

<p>Yugo AY 2023-2024</p> <p>(8/1/2023 - 7/31/2024)</p> <p>You have not signed the contract.</p> <p>The status of your application is not complete.</p>	<p>APPLY</p>
<p>Yugo AY 2024-2025</p> <p>(8/1/2024 - 7/31/2025)</p> <p>You have not signed the contract.</p> <p>The status of your application is not complete.</p>	<p>APPLY</p>

Select "Apply" for the appropriate Academic Year (AY). Students who need housing for the summer before the next AY must apply for both the current and next year.

Ex: Students who are applying for Summer 2024 housing must complete the Yugo AY 2023-2024 application and the Yugo AY 2024-2025 application.

International Graduate Housing - Yugo

Application Checklist:



- Personal Information
- FERPA Release of Information (Housing & Residence Life)
- Personal Preferences
- Accommodation Needs
- Roommate Request
- Contract Agreement
- Application Status

International Graduate Housing - Yugo

□ Personal Information:

Personal Information

Please indicate which term you are applying for by selecting one of the options below:

Option 1: Academic Year (Contract Starts in August and Ends July 31)

Option 2: Spring Only (Contract Starts January and Ends July 31, 2023)

For more information on dates and updates: <https://www.memphis.edu/life/international/international.php>

AY, Spring-Summer, or Summer Only

Academic Year (Fall, Spring, Summer)

Academic Year (Fall, Spring, Summer)

Spring & Summer

Summer

any discrepancies, please do log

Basic Personal Information

First Name

Preferred Name

Middle Name

Last Name

Gender

Gender Designation

Personal Pronoun

Email

Permanent Address Information

Street

Street 2

City

State

Zip Code

Country

(Please Select Country)

Emergency/Missing Contact

The Department of Education requires that, in addition to registering an emergency contact, students reveal identify confidentially an individual to be contacted by the University of Memphis in the event the student is absent.

The contact information provided will be accessible only to authorized campus officials and law enforcement person investigation.

If a student has identified such an individual, the University of Memphis will notify that individual no later than 24 hours after the student is missing.

Contact Name

Relationship

Phone Mobile Cell

Phone

Phone

Email

Street

Street 2

City

State Province

Zip Postcode

Comments

SAVE & CONTINUE

Fill in your Personal Information and select "Save & Continue" to proceed to the next application step.

International Graduate Housing - Yugo

❑ FERPA Release of Information (Housing & Residence Life):

FERPA Release of Information (Housing & Residence Life)

Family Educational Rights and Privacy Act (FERPA)

The 1974 Family Educational Rights and Privacy Act is a federal law (20 U.S.C. 1232g) that protects the privacy of a student's educational record. FERPA applies to all educational institutions receiving funds from the United States Department of Education, from kindergarten through university level. Under FERPA, the Department of Housing & Residence Life may not share the contents of a student's records with anyone other than the student unless the student provides explicit written consent to do so.

By filling out the form below, you can list up to two contacts whom you approve to receive information from Housing & Residence Life upon request.

1 **Would You Like to Submit a FERPA Release Form?**

Recipient of Information (1)

Relationship

Email

Phone

Recipient of Information (2)

Relationship

Email

Phone

List Any Information You Do Not Want Us to Disclose:

Please note: this release lasts for 365 days (1 calendar year), and will have to be renewed in order to continue longer.

Signature, Your Student Number is

2 **SAVE & CONTINUE**

Providing contacts that may access your student records is optional and requires your consent.

1. If you would like to submit a contact, select "Yes" from the dropdown menu and fill in the contact information. If you do not want to provide a contact, select "No."
2. Select "Save & Continue" to proceed to the next application step.

International Graduate Housing - Yugo

□ Personal Preferences:

Personal Preferences

Please answer the following questions. This can sometimes help to

Roommate Matching Questions

Do you prefer your room to be for quiet study or for socializing?

(Please Select)

How important is cleanliness and organization to you?

(Please Select)

What is Most Important to You for Your Housing?

(Please Select)

What time do you normally go to bed?

(Please Select)

SAVE & CONTINUE

The form includes four dropdown menus with the following options:

- Dropdown 1: (Please Select), (Please Select), Quiet Study, A Little of Both, Socializing
- Dropdown 2: (Please Select), (Please Select), Not very important, Moderately Important, Very important
- Dropdown 3: (Please Select), (Please Select), None of These, Affordable Housing, Living in my preferred Room Selection, Staying with a particular Roommate, Being part of a Living Learning Community
- Dropdown 4: (Please Select), (Please Select), 9 PM or earlier, Between 9 PM and 10 PM, Between 10 PM and 11 PM, Between 11 PM and 12 AM (midnight), 12 AM (midnight) or later

Completing the Roommate Matching Questions can sometimes help to match you with potential roommates. Please be as honest as possible when answering the questions. Select "Save & Continue" to proceed to the next step.

International Graduate Housing - Yugo

❑ Accommodation Needs:

Accommodation Needs

If you require housing accommodations related to a disability or other health concern, please register your need with DRS.

It is your responsibility to contact and register your need with DRS.

If DRS approves your accommodation request, they will contact our office to help secure accommodations, if possible.

Do you have a need for accommodation through DRS?

Select Yes or No

 ⓘ

SAVE & CONTINUE

Register with DRS

To register with DRS, please follow this link: <https://www.memphis.edu/drs/disability/vcs/pctstarted.php>

Once there, you will click into their "Accessible Information Management System" to begin your registration. Please pay careful attention to the details provided on the DRS website regarding documentation, meetings, forms, and guidelines.

For more information, contact:

Disability Resources for Students

drs@memphis.edu

901-678-2880

<https://www.memphis.edu/drs/>

I have registered:

SAVE & CONTINUE

If you do not have an accommodation need, select "No" and then "Save & Continue" to proceed to the next application step.

If you do have accommodation needs, select "Yes" and then "Save & Continue" to proceed to the next steps. You will then be prompted to register your need with Disability Resources for Students (DRS). Check the box to acknowledge that you have registered. Then select "Save & Continue" to proceed to the next application step.

International Graduate Housing - Yugo

❑ Roommate Request:

Roommate Request

Please choose any preferred roommates.

PLEASE NOTE: To request a specific person to be your roommate, you must both be the same gender, applying for the same term and you both must already have a housing application started. You will need their full Student ID number to submit for the roommate selection. You can only select your roommate by their ID.

Afterward, the roommate requested MUST accept the roommate request. Otherwise, the request will not be considered complete.

You have not selected any roommates

Roommate searching options are below to the right.

[Search for Roommates by Details](#)

SAVE & CONTINUE

Roommate Search By Details

Search for your roommate by entering their full University of Memphis ID number and clicking "Search."

Student Number:

Exclude results that cannot be added or joined

ROOMMATE MANAGEMENT PAGE **SEARCH**

If you do not wish to request a specific roommate, select "Save & Continue" to proceed to the next application step.

If you do wish to request a specific roommate, select "Search for Roommates by Details" to the search. You will then search for the desired roommate by entering their student ID number and selecting "Search."

International Graduate Housing - Yugo

❑ Contract Agreement:

Contract Agreement

University of Memphis – Housing and Residence Life

Housing Contract Terms

THIS HOUSING AGREEMENT (STUDENT) (hereinafter referred to as the "Agreement") made between The University of Memphis (hereinafter referred to as "University") and the Student.

WITNESSETH:

WHEREAS, University has an interest in certain real property, through the lease of certain bedroom units, being, lying and situated in Shelby County, Tennessee;

WHEREAS, University desires to lease to Student a portion of the University's interest in the Premises upon the terms and conditions as contained herein;

WHEREAS, Student is an enrolled student at the University and desires to lease the Premises from University during certain periods of student's enrollment;

NOW, THEREFORE, for and in consideration of the covenants and obligations contained herein and other good and valuable consideration, the receipt of which is hereby acknowledged, it is agreed that the terms and conditions of this Agreement shall be as follows:

1. TERM OF OCCUPANCY.

(a) University leases to Student and Student leases from University the Premises as described in more detail in Schedule A, together with any and all appurtenances thereto, for a term beginning on August 1, 2023 and ending on July 31, 2024.

(i) Effect of Signature: By entering this contract, you certify that you have read all the terms and conditions of this contract, the University Housing Policies and the Student Code of Rights and Responsibilities and agree to be bound by the terms.

(m) Applicable Law: This contract shall be governed and construed in accordance with the laws of the State of Tennessee. Any and all monetary claims against the University, its officers, agents, and employees for breach of this contract shall be submitted to the Board of Claims or Claims Commission of the State of Tennessee and shall be limited to those provided for in T.C.A. § 9-8-307.

By signing below, student certifies that he/she understands and agrees to all of the terms and conditions stated in this Contract including but not limited to those terms incorporated by reference.

By typing in the student ID and clicking "I agree" at the bottom of this page, you are signing an Electronic Contract and affirming that you are 18 years of age or older.

I have read the Housing Contract in its entirety

Signature, Your Student Number is: U0053770

The entire contract agreement is not pictured above. Please review the entire contract in the housing application, check the box to confirm that you have fully read the contract, sign by entering your student ID number and then select "I Agree" to proceed to the next step.

International Graduate Housing - Yugo

□ Application Status:

Welcome to the Housing Application Portal

Personal Information

FERPA Release of Information (Housing & Residence Life)

Personal Preferences

Accommodation Needs

Register with DRS

Roommate Request

Contract Agreement

Application Status

Application Status

You started your application for Yugo AY 2024-2025 on 3/18/2024, and have signed the contract as of 3/19/2024. **You have not paid the application fee.**
Your application is complete as of 3/19/2024.

You're not quite finished yet. Now that you have submitted your initial housing application, Housing & Residence Life will review your application and provide you with a room selection timeslot.

Keep an eye on your UofM email for that information, and for more important communication from Housing & Residence Life.

Please note: If you will be in any special housing groups (Living Learning Communities, Athletic teams, etc.), you will not need to complete Room Selection. Members of these groups will be administratively assigned in the housing for each group.

Thank you for Applying

Residence Life at U of Memphis <housing@memphis.edu>
To: memphistiger@memphis.edu

Dear Future Tiger,

Thank you for your interest in living in The University of Memphis residence halls. Your application for Yugo AY 2024-2025 has been received.

Please contact housing@memphis.edu or 901.678.2295 for any questions!

University of Memphis - Housing and Residence Life

Congratulations!

You have now completed your housing application. Please read the confirmation for more details. You will also receive a confirmation email upon completion.

*Please note: There is no application fee for Yugo through the UofM housing portal.

Helpful Tips

- Housing assignments are on a first come, first served basis—it is important to apply as early as possible.
- We prioritize creating an inclusive environment in which all students feel valued and respected. As such, we refrain from categorizing or assigning students based on ethnicity, nationality, religion, or any other factors and protected classes. Our commitment to diversity and inclusivity underscores our belief in equality and fairness for all individuals.
- If you require housing accommodations related to a disability or other health concern, please contact the Disability Resources for Students (DRS) office and indicate the need within your application. The DRS accommodation must be approved prior to accommodating assignment.
- Roommate Preferences/Matching: Selecting a roommate on your application does not guarantee that you will live with them but will help Housing and Residence Life when making room assignments.
 - If you have specific people that you would like to live with, you can create a Roommate Group within the application. By applying together as a group, you increase the likelihood of your roommate requests being accepted.
 - Both parties must request each other to be assigned to the same room.
- Complete the Roommate Agreements through the RoomPact website when you arrive.
- Review the list of items you can and cannot bring to the residence halls on our website.
- The summer is an exciting time for incoming students. You may be eager to arrive or have many questions.
 - Please allow us time to work through housing assignments and be patient with our office.
 - Email is often the best and fastest way to reach us. Please allow 1-2 business days for response.
- Get involved and participate in your residence hall and campus activities.

Note: If you choose to live off campus, please remember that you should not pay a deposit or sign a lease until you have seen the apartment and where it is located.

Need Additional Assistance?

- General Housing Including Graduate Student and Family Housing
 - Email: housing@memphis.edu
 - Phone: +1.901.678.2295
 - Website: memphis.edu/reslife
- Graduate International Housing or Yugo
 - Email: internationalhousing@memphis.edu
 - Phone: +1.901.678.2295
 - Website: memphis.edu/reslife/international/international.php
 - Graduate International Housing Guide (Helpful for both undergrad and graduate students): memphis.edu/reslife/pdf/internationalhousingguide2023.pdf
- Cancellations or Billing Issues
 - Email: resbusiness@memphis.edu
 - Phone: +1.901.678.2295
- Payment Plans or Billing Questions
 - Phone: +1.901.678.2712
 - Website: <https://www.memphis.edu/usbs/contactus.php>