

COUNCIL ON SOCIAL WORK EDUCATION - FORM AS 4(M)
University of Memphis MASTER'S SOCIAL WORK PROGRAM
ASSESSMENT OF STUDENT LEARNING OUTCOMES
LAST COMPLETED MAY 2021

UPDATED OCTOBER 2021

Form AS 4(M) A form required for Reaffirmation, Candidacy, and ongoing compliance per AS 4.0.3.

Submitting Form AS 4 for Reaffirmation Self-Study & Candidacy Benchmarks

This form is used to assist the Commission on Accreditation in the evaluation of the program's compliance with the accreditation standard below:

4.0.3: The program uses Form AS 4(B) and/or Form AS 4(M) to report its most recent assessment outcomes for each program option to constituents and the public on its website and routinely up-dates (minimally every 2 years) its findings.

All programs accredited by the Council on Social Work Education's (CSWE) Commission on Accreditation (COA) are required to measure and report student learning outcomes. All students are assessed using a minimum of two measures on their mastery of the nine competencies that comprise the Educational Policy and Accreditation Standards (EPAS) and any additional competencies programs may choose to add. These holistic competencies reflect the dimensions (knowledge, values, skills, and cognitive & affective processes) of social work practice that all social workers are expected to master during their professional training.

Programs determine a percentage-based benchmark for each competency and determine an outcome-measure benchmark (minimum score) for each measure. The competency benchmark (which can differ for each competency) represents the minimum percent of students the program expects to have achieved the outcome measure benchmarks in both/all measures for each of the nine competencies. The program then determines the percentage of students that attained each outcome measure (e.g., minimum score or higher), and aggregates the percentages for both/all measures together to obtain the percentage of students demonstrating competence inclusive of two (2) or more measures. The result of aggregating both/all outcome measure percentages provides the percentage of students achieving the competency benchmark. An aggregated percentage at or above the competency benchmark is considered achievement of that competency. If the program has more than one program option, the program must report data for each program option, and also an aggregate of all program options combined to determine an overall percentage of students across all program options achieving the competency benchmark.

Posting Form AS 4 for Ongoing Compliance with AS 4.0.3

Per the requirement of CSWE COA's recognizing body, the Council on Higher Education Accreditation (CHEA), and accreditation standard 4.0.3, programs must post this form publicly on its website and routinely up-date (minimally every 2 years) its findings. Upon request, programs must provide CSWE with the weblink to the published form on the program's website where it is accessible to the public. Data presented on the form must be collected within 2 years of today's date at all times.

Summary of the Program's Assessment Plan | Generalist Practice (1)

All students are assessed using a minimum of two measures on their mastery of the nine competencies that comprise the Educational Policy and Accreditation Standards of the Council on Social Work Education and any additional competencies programs may choose to add. Summarize the program's competency-based assessment plan. Programs may add/delete rows to accurately reflect the number measures included in the data presented.

Assessment Measure #1: COMPREHENSIVE EXAM	
Competency(ies) assessed:	1-9
Dimension(s) assessed:	Knowledge
When/where students are assessed:	SWRK 7052 – Field Placement II
Who assessed student competence:	Course instructors
Outcome Measure Benchmark (minimum score indicative of achievement) for Competencies 1-9:	Score of 75% correct responses on comprehensive exam for each of the 9 competencies
Competency Benchmark (percent of students the program expects to have achieved the minimum scores, inclusive of all measures) for Competencies 1-9:	65% of students are expected to achieve the benchmark

Summary of the Program's Assessment Plan | Generalist Practice (2)

Assessment Measure #2: FIELD MEASURE	
Competency(ies) assessed:	1-9
Dimension(s) assessed:	Skills, values, and cognitive/affective processes
When/where students are assessed:	SWRK 7052 – Field Placement II
Who assessed student competence:	Field instructor
Outcome Measure Benchmark (minimum score indicative of achievement) for Competencies 1-9:	Scale of 1-9, where 7 is the minimum score necessary for achievement of competency
Competency Benchmark (percent of students the program expects to have achieved the minimum scores, inclusive of all measures) for Competencies 1-9:	75% of students are expected to achieve the benchmark

Summary of the Program’s Assessment Plan | Specialized Practice (1)

Students are assessed using a minimum of two measures on their mastery of the nine competencies that comprise the Educational Policy and Accreditation Standards of the Council on Social Work Education and any additional competencies programs may choose to add, that reflect the area of specialized practice. Summarize the program’s competency-based assessment plan. Programs may add/delete rows to accurately reflect the number of areas of specialized practice and each measure included in the data presented.

Area of Specialized Practice #1: Advanced Practice with Children, Youth, and Families

Assessment Measure #1: COMPREHENSIVE EXAM	
Competency(ies) assessed:	1-9
Dimension(s) assessed:	Knowledge
When/where students are assessed:	SWRK 7056 – Integrative Field Seminar II
Who assessed student competence:	Course instructors
Outcome Measure Benchmark (minimum score indicative of achievement) for Competencies 1-9:	Score of 75% correct responses on comprehensive exam for each of the 9 competencies
Competency Benchmark (percent of students the program expects to have achieved the minimum scores, inclusive of all measures) for Competencies 1-9:	65% of students are expected to achieve the benchmark

Summary of the Program's Assessment Plan | Specialized Practice (2)

Area of Specialized Practice #1: Advanced Practice with Children, Youth, and Families

Assessment Measure #2: FIELD MEASURE	
Competency(ies) assessed:	1-9
Dimension(s) assessed:	Skills, values, and cognitive/affective processes
When/where students are assessed:	SWRK 7054 – Field Placement IV
Who assessed student competence:	Field instructor
Outcome Measure Benchmark (minimum score indicative of achievement) for Competencies 1-9:	Scale of 1-9, where 7 is the minimum score necessary for achievement of competency
Competency Benchmark (percent of students the program expects to have achieved the minimum scores, inclusive of all measures) for Competencies 1-9:	75% of students are expected to achieve the benchmark

Summary of the Program’s Assessment Plan | Specialized Practice (3)

Students are assessed using a minimum of two measures on their mastery of the nine competencies that comprise the Educational Policy and Accreditation Standards of the Council on Social Work Education and any additional competencies programs may choose to add, that reflect the area of specialized practice. Summarize the program’s competency-based assessment plan. Programs may add/delete rows to accurately reflect the number of areas of specialized practice and each measure included in the data presented.

Area of Specialized Practice #1: Advanced Practice with Adults and Families

Assessment Measure #1: COMPREHENSIVE EXAM	
Competency(ies) assessed:	1-9
Dimension(s) assessed:	Knowledge
When/where students are assessed:	SWRK 7056 – Integrative Field Seminar II
Who assessed student competence:	Course instructors
Outcome Measure Benchmark (minimum score indicative of achievement) for Competencies 1-9:	Score of 75% correct responses on comprehensive exam for each of the 9 competencies
Competency Benchmark (percent of students the program expects to have achieved the minimum scores, inclusive of all measures) for Competencies 1-9:	65% of students are expected to achieve the benchmark

Summary of the Program's Assessment Plan | Specialized Practice (4)

Area of Specialized Practice #1: Advanced Practice with Adults and Families

Assessment Measure #2: FIELD MEASURE	
Competency(ies) assessed:	1-9
Dimension(s) assessed:	Skills, values, and cognitive/affective processes
When/where students are assessed:	SWRK 7054 – Field Placement IV
Who assessed student competence:	Field instructor
Outcome Measure Benchmark (minimum score indicative of achievement) for Competencies 1-9:	Scale of 1-9, where 7 is the minimum score necessary for achievement of competency
Competency Benchmark (percent of students the program expects to have achieved the minimum scores, inclusive of all measures) for Competencies 1-9:	75% of students are expected to achieve the benchmark

Directions for completing Form AS 4

Indicate the benchmark percentage for each competency. The competency benchmark is the percent of students the program expects to have achieved both/all outcome measure benchmarks. Programs calculate the percentage of students achieving each outcome measure benchmark, then calculate the percentage of students achieving each competency inclusive of two or more measures for each program option. Programs with multiple program options must present data for each program option, and in aggregate inclusive of all program options per competency. Programs may add/delete columns and to accurately reflect the number of program options offered. This is a required form. The assessment data table may be altered to accurately reflect the number of program options offered and additional program-developed competencies. However, beyond these formatting alternations, the program may not alter the content of this form.

Assessment Data Collected during the Academic Year (2020-2021) Program Option #1: University of Memphis

COMPETENCY	COMPETENCY BENCHMARK (%) (GENERALIST)	COMPETENCY BENCHMARK (AREA OF SPECIALIZED PRACTICE)	PERCENTAGE OF STUDENTS ACHIEVING BENCHMARK		
			Generalist <i>n</i> =29	Advanced Practice with Children, Youth, & Families <i>n</i> =46	Advanced Practice with Adults & Families <i>n</i> =15
Competency 1: Demonstrate Ethical and Professional Behavior	70% (Average of 75% for field measure and 65% for the comprehensive exam)	70% (Average of 75% for field measure and 65% for the comprehensive exam)	$(86.2+88.9)/2 = 87.6$	$(93.5+77.1)/2 = 85.3$	$(86.7+81.9)/2 = 84.3$
Competency 2: Engage Diversity and Difference in Practice	70% (Average of 75% for field measure and 65% for the comprehensive exam)	70% (Average of 75% for field measure and 65% for the comprehensive exam)	$(86.2+96.3)/2 = 91.3$	$(89.1+78.1)/2 = 83.6$	$(86.7+83.3)/2 = 85.0$
Competency 3: Advance Human Rights and Social, Economic, and	70% (Average of 75% for field measure and 65% for the comprehensive exam)	70% (Average of 75% for field measure and 65% for the comprehensive exam)	$(82.7+66.7)/2 = 74.7$	$(84.8+77.8)/2 = 81.3$	$(86.7+75.9)/2 = 81.3$

Environmental Justice					
Competency 4: Engage in Practice-informed Research and Research-informed Practice	70% (Average of 75% for field measure and 65% for the comprehensive exam)	70% (Average of 75% for field measure and 65% for the comprehensive exam)	$(79.3+85.2)/2 = 82.3$	$(82.8+95.1)/2 = 89.0$	$(86.7+85.2)/2 = 86.0$
Competency 5: Engage in Policy Practice	70% (Average of 75% for field measure and 65% for the comprehensive exam)	70% (Average of 75% for field measure and 65% for the comprehensive exam)	$(72.4+77.8)/2 = 75.1$	$(87.0+77.8)/2 = 82.4$	$(86.7+69.4)/2 = 78.1$
Competency 6: Engage with Individuals, Families, Groups, Organizations, and Communities	70% (Average of 75% for field measure and 65% for the comprehensive exam)	70% (Average of 75% for field measure and 65% for the comprehensive exam)	$(82.8+59.3)/2 = 71.1$	$(93.5+75.0)/2 = 84.3$	$(86.7+85.2)/2 = 86.0$
Competency 7: Assess Individuals, Families, Groups, Organizations, and Communities	70% (Average of 75% for field measure and 65% for the comprehensive exam)	70% (Average of 75% for field measure and 65% for the comprehensive exam)	$(82.8+88.9)/2 = 85.9$	$(93.5+59.4)/2 = 76.5$	$(86.7+72.2)/2 = 79.5$
Competency 8: Intervene with Individuals, Families, Groups, Organizations, and Communities	70% (Average of 75% for field measure and 65% for the comprehensive exam)	70% (Average of 75% for field measure and 65% for the comprehensive exam)	$(86.2+51.9)/2 = 69.1$	$(87.0+74.0)/2 = 80.5$	$(86.7+66.7)/2 = 76.7$
Competency 9: Evaluate Practice with Individuals, Families, Groups, Organizations, and Communities	70% (Average of 75% for field measure and 65% for the comprehensive exam)	70% (Average of 75% for field measure and 65% for the comprehensive exam)	$(82.8+81.5)/2 = 82.2$	$(84.8+80.6)/2 = 82.7$	$(86.7+75.9)/2 = 81.3$

OVERALL ASSESSMENT OF STUDENT LEARNING OUTCOMES
(Aggregate Findings for All Students from All Program Options Combined)

Assessment Data Collected during the Academic Year (2020-2021)
Program Option #1: University of Memphis Main Campus, Memphis, TN

COMPETENCY	COMPETENCY BENCHMARK (%) (GENERALIST)	COMPETENCY BENCHMARK (AREA OF SPECIALIZED PRACTICE)	PERCENTAGE OF STUDENTS ACHIEVING BENCHMARK		
			Generalist <i>n</i> =29	Advanced Practice with Children, Youth, & Families <i>n</i> =46	Advanced Practice with Adults & Families <i>n</i> =15
Competency 1: Demonstrate Ethical and Professional Behavior	70% of students will demonstrate competency as assessed by two measures	70% of students will demonstrate competency as assessed by two measures	87.6%	85.3%	84.3%
Competency 2: Engage Diversity and Difference in Practice	70% of students will demonstrate competency as assessed by two measures	70% of students will demonstrate competency as assessed by two measures	91.3%	83.6%	85.0%
Competency 3: Advance Human Rights and Social, Economic, and Environmental Justice	70% of students will demonstrate competency as assessed by two measures	70% of students will demonstrate competency as assessed by two measures	74.7%	81.3%	81.3%
Competency 4: Engage in Practice-informed Research and Research-informed Practice	70% of students will demonstrate competency as assessed by two measures	70% of students will demonstrate competency as assessed by two measures	82.3%	89.0%	86.0%

Competency 5: Engage in Policy Practice	70% of students will demonstrate competency as assessed by two measures	70% of students will demonstrate competency as assessed by two measures	75.1%	82.4%	78.1%
Competency 6: Engage with Individuals, Families, Groups, Organizations, and Communities	70% of students will demonstrate competency as assessed by two measures	70% of students will demonstrate competency as assessed by two measures	71.1%	84.3%	86.0%
Competency 7: Assess Individuals, Families, Groups, Organizations, and Communities	70% of students will demonstrate competency as assessed by two measures	70% of students will demonstrate competency as assessed by two measures	85.9%	76.5%	79.5%
Competency 8: Intervene with Individuals, Families, Groups, Organizations, and Communities	70% of students will demonstrate competency as assessed by two measures	70% of students will demonstrate competency as assessed by two measures	69.1%	80.5%	76.7%
Competency 9: Evaluate Practice with Individuals, Families, Groups, Organizations, and Communities	70% of students will demonstrate competency as assessed by two measures	70% of students will demonstrate competency as assessed by two measures	82.2%	82.7%	81.3%