2022 HIV RESOURCE GUIDE
Shelby County, TN
Tipton County, TN
Crittenden County, AR
Desoto County, MS
Marshall County, MS
**Table of Contents**

SYMBOL KEY .................................................................................................................................................. 4
NAVIGATING LANGUAGE ................................................................................................................................. 6

**TESTING SERVICES** .................................................................................................................................. 8
- MEMPHIS/SHELBY COUNTY, TN ..................................................................................................................... 8
- TIPTON COUNTY, TN ........................................................................................................................................ 21
- WEST MEMPHIS/Crittenden County, AR ......................................................................................................... 22
- DESOTO COUNTY, MS ..................................................................................................................................... 25
- MARSHALL COUNTY, MS ............................................................................................................................... 27

**HIV HEALTHCARE/Ryan White Care** ....................................................................................................... 29
- MEMPHIS/SHELBY COUNTY, TN ..................................................................................................................... 29
- TIPTON COUNTY, TN ........................................................................................................................................ 35
- WEST MEMPHIS/Crittenden County, AR ......................................................................................................... 35
- DESOTO COUNTY, AR ..................................................................................................................................... 36
- MARSHALL COUNTY, MS ............................................................................................................................... 36

**Harm Reduction / Syringe Service Programs (SSP)** .................................................................................... 37
- MEMPHIS/SHELBY COUNTY, TN ..................................................................................................................... 37
- TIPTON COUNTY, TN ........................................................................................................................................ 40
- CrittenDen county, AR ..................................................................................................................................... 40
- DESOTO COUNTY, MS ..................................................................................................................................... 40
- MARSHALL COUNTY, MS ............................................................................................................................... 40

**Condom Distribution** .................................................................................................................................. 41
- MEMPHIS/SHELBY COUNTY, TN ..................................................................................................................... 41
- TIPTON COUNTY, TN ........................................................................................................................................ 43
- CrittenDen county, AR ..................................................................................................................................... 43
- DESOTO COUNTY, MS ..................................................................................................................................... 44
- MARSHALL COUNTY, MS ............................................................................................................................... 44

**Mental Health Services** .............................................................................................................................. 45
- MEMPHIS/SHELBY COUNTY, TN ..................................................................................................................... 45
- TIPTON COUNTY, TN ........................................................................................................................................ 53
- WEST MEMPHIS/Crittenden County, AR ......................................................................................................... 53
- DESOTO COUNTY, MS ..................................................................................................................................... 54
- MARSHALL COUNTY, MS ............................................................................................................................... 54

**Support Groups** ......................................................................................................................................... 55
- ONLINE GROUPS ............................................................................................................................................ 55
- MEMPHIS/SHELBY COUNTY, TN ..................................................................................................................... 57

**Hotlines** ...................................................................................................................................................... 60
- HIV/AIDS Support ............................................................................................................................................. 60
- Crisis & Suicide Prevention ............................................................................................................................... 61
- Sexual Assault .................................................................................................................................................. 62
- Lgbtq+ .............................................................................................................................................................. 63
- TN Warmlines .................................................................................................................................................. 64

**Transportation** ............................................................................................................................................. 65
- Tennessee ......................................................................................................................................................... 65
Disclaimer and Contact Information

Disclaimer

The nature of HIV care is constantly changing. With this being said, some of the information in this resource guide may become outdated with time. In order to continue providing accurate and specific guidance to those in and around the Memphis community, we ask that you please contact us when you experience or become aware of one of these changes. Please refer to the information located under the “Contact Information” section below.

Examples of changes might include:
• Services Provided
• Referral or Appointment Requirements
• Fee Differences
• Accepted Insurance
• Hours Changes
• Additional Contact Information
• Etc.

Data Collection

Information regarding organizations, services, and fees was collected from a team of research assistants at the University of Memphis from online sources, then verified via phone calls to each of these locations.

Questions?

If you have any questions, comments, concerns, or suggestions for this resource guide or upcoming HIV events, please contact the Mid-South HIV Faith Summit team using the contact information below.

Contact Information

Name: Dr. Latrice Pichon
Email: LCPichon@memphis.edu  OR  MidSouthHIVFaithSummit@memphis.edu
Phone: (901) 410- 0384 (text or call)
# Symbol Key

There are numerous symbols used throughout this guide to show other available services an organization may offer. Some symbols denote patient populations or types of care an organization has specifically noted working with or specializing in. Symbols are not inclusive of all of a site’s services or attributes; it is best to contact the site directly to understand the services or targeted demographics.

Abbreviated descriptions are used throughout the Resource Guide, but full names and/or explanations of each symbol are included below. If you are uncertain what something may mean, look at the Navigating Language page included after this key.

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>📖 HIV Testing is available at this site.</td>
<td></td>
</tr>
<tr>
<td>🌐 STI Testing is available at this site.</td>
<td></td>
</tr>
<tr>
<td>🎯 Ryan White Care medical care is available at this site.</td>
<td></td>
</tr>
<tr>
<td>🕊 PrEP is available at this site. Some places offer free or low-cost access, but you must inquire within the organization.</td>
<td></td>
</tr>
<tr>
<td>🤧 PEP is available at this site. Some places offer free or low-cost access, but you must inquire within the organization</td>
<td></td>
</tr>
<tr>
<td>🧠 This site specifically denoted mental/behavioral health services are available (e.g., psychiatry, individual therapy, group therapy)</td>
<td></td>
</tr>
<tr>
<td>🤧 Syringe service provider (SSP). You may exchange used syringes for new ones at this organization.</td>
<td></td>
</tr>
<tr>
<td>🌟 Narcan/Naloxone is available at this site. Training for use is available.</td>
<td></td>
</tr>
<tr>
<td>🎈 Condoms are free and distributed at this site.</td>
<td></td>
</tr>
<tr>
<td>📦 Self-Testing/Order from Home is an available option. Services are available via mail. This means you can often order and perform a test at home by yourself before mailing it in to be tested.</td>
<td></td>
</tr>
<tr>
<td>🚶 Walk ins are accepted, you are not required to have an appointment.</td>
<td></td>
</tr>
<tr>
<td>🌈 This site specifically noted (online or via phone) that they are welcoming and accepting of the LGBTQIA+ individuals.</td>
<td></td>
</tr>
</tbody>
</table>
All ages (Youth, Adults, & Seniors) are welcome and served at this organization.

This organization noted being Christian and/or Faith-Based (online or via phone).

This site specifically noted that this service is confidential.

This site specifically noted that this service is anonymous.

Contact this site via phone (text or call) to receive services.
Navigating Language

HIV-Related

PrEP

- A once-daily pill that helps prevent HIV up to 99% when used alongside other protection methods (like condoms).
- It is for anyone who is:
  - HIV-negative, but is sexually active and wants to prevent HIV
  - At high risk for being exposed to HIV (through sexual contact or injection drug use)

PEP (Post-Exposure Prophylaxis)

- PEP stands for post-exposure prophylaxis, meaning you take it if you are HIV-negative after you’ve possibly been exposed to HIV (experienced a high-risk exposure to HIV-infection)
- PEP must be taken within the 72 hours (3 days) of possible HIV exposure, but the sooner the better. This medication must be continued for 4 weeks following the high-risk exposure
- PEP is not a substitute for PrEP.

Helpful reminders:
PreP helps you PrEPare
PEP you should put some PEP in your step to get checked out

Palliative Care

Palliative care a division of healthcare dedicated to individuals with chronic, long-term illnesses, including HIV. It is most commonly associated with end-of-life care via hospice, but this is only a small portion of all palliative care offers.

Palliative care offers:
- Long-term, person-centered care
- Mental health resources
- Pain management
- Advanced care planning

While palliative care options are not provided in this guide, palliative care can be helpful to integrate into a healthcare regimen for individuals diagnosed with HIV.
**Ryan White Care (RWC)**

RWC is a federally funded program that provides HIV care and treatment services to low-income HIV+ individuals. It also works to improve health outcomes and reduce HIV transmission of those with HIV. This is done so any person who does not have insurance will always be covered to receive the care they need if HIV+.

There are different parts of RWC that you can become eligible for as a way to help cover the cost of any HIV-related care. These parts are referred to as Part A, Part B, Part C, etc.—they all cover different HIV-related services.

Part B and Part C are the relevant parts of funding that include healthcare coverage for HIV+ individuals. For assistance affording HIV care and to obtain RWC funding, an individual must apply for Part B and Part C funding. Applications can often be completed with the assistance from the HIV clinic you receive HIV healthcare services from.

**Part B**
- HIV/AIDS primary medical care, essential support services, and medications for eligible residents.

**Part C**
- HIV counseling (education and mental health), HIV case management, regular HIV testing, periodic medical evaluations, therapeutic measures for preventing and treating the deterioration of the immune system and any conditions arising from HIV, and referrals (to healthcare providers and support services)

**Group Therapy vs Support Groups**

Group therapy refers to a group of individuals who gather to work through their traumas or live experiences as a result of HIV. The purpose of therapy is to grow and process life events. Group therapy typically would meet in a central setting at regular times.

Support groups are typically less formal and more social than group therapy with the goal to connect and cope instead of working through the difficulties of an HIV diagnosis. HIV support groups provide many people the means to share experiences, seek advice and referrals, and receive support from others who fully understand what they are going through. Support groups may be available online or in person and meet in less standard settings.
# Testing Services

## MEMPHIS/SHELBY COUNTY, TN

### Hope House

- **Location:** 23 South Idlewild Street  
  Memphis, TN 38104  
- **Phone:** (901) 517-1859  
- **Website:** HopeHouseMemphis.org  
- **Contact(s):** Jessica Cox, (901) 517-1859  

<table>
<thead>
<tr>
<th>Insurance:</th>
<th>n/a</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost:</td>
<td>Free</td>
</tr>
<tr>
<td>Referral Needed:</td>
<td>no</td>
</tr>
<tr>
<td>Appointment Needed:</td>
<td>No, but if want one, text or call Jessica Cox</td>
</tr>
</tbody>
</table>

- **HIV Testing**  
- **Self-Testing Available**  
- **Condom Distribution**  
- **Walk ins Accepted**  
- **LGBTQIA+ friendly**  
- **All Ages**  
- **Referrals**

### Partnership to End AIDS Status (PEAS)

- **Location:** 6073 Mount Moriah, Suite 19  
  Memphis, TN 38106  
- **Phone:** (901) 315-3316  
- **Website:** PartnershipToEndAidsStatus.com  
- **Contact(s):** peasmemphis2009@gmail.com  

<table>
<thead>
<tr>
<th>Insurance:</th>
<th>n/a</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost:</td>
<td>Free</td>
</tr>
<tr>
<td>Referral Needed:</td>
<td>no</td>
</tr>
<tr>
<td>Appointment Needed:</td>
<td>No, but can call or email for an appointment or at-home testing kit if desired</td>
</tr>
</tbody>
</table>

- **HIV Testing**  
- **PrEP**  
- **Self-Testing Available**  
- **Counseling**  
- **Narcan Available**  
- **Syringe Service**  
- **Condom Distribution**  
- **Walk ins Accepted**  
- **LGBTQIA+ friendly**  
- **All Ages**  
- **Confidential**

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*Excludes holidays*  

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*Holiday hours may differ*  

**Will come to office or travel to you**
### Planned Parenthood, Midtown Clinic

<table>
<thead>
<tr>
<th>Location: 2430 Poplar Ave</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Memphis, TN 38112</td>
<td>Monday: 8:00AM – 4:00PM</td>
</tr>
<tr>
<td>Phone: (866) 711-1717</td>
<td>Tuesday: 8:00AM – 4:00PM</td>
</tr>
<tr>
<td>Website: PlannedParenthood.org</td>
<td>Wednesday: 8:00AM – 4:00PM</td>
</tr>
<tr>
<td>Contact(s): None listed at this time</td>
<td>Thursday: 8:00AM – 4:00PM</td>
</tr>
<tr>
<td></td>
<td>Friday: 9:00AM – 2:00PM</td>
</tr>
<tr>
<td></td>
<td>Saturday: Closed</td>
</tr>
<tr>
<td></td>
<td>Sunday: Closed</td>
</tr>
</tbody>
</table>

- **Insurance:** All (Public and Private)
- **Cost:** Test/Panel, $115 (often covered by insurance; financial assistance available)
- **Referral Needed:** No
- **Appointment Needed:** No, but preferred. Request online or call (866) 711-1717

### Planned Parenthood, Summer Clinic

<table>
<thead>
<tr>
<th>Location: 835 Virginia Run Cove</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Memphis, TN 38122</td>
<td>Monday: 8:30AM – 3:00PM</td>
</tr>
<tr>
<td>Phone: (901) 711-1717</td>
<td>Tuesday: 8:30AM – 3:00PM</td>
</tr>
<tr>
<td>Website: PlannedParenthood.org</td>
<td>Wednesday: 8:30AM – 3:00PM</td>
</tr>
<tr>
<td>Contact(s): None listed at this time</td>
<td>Thursday: 8:30AM – 3:00PM</td>
</tr>
<tr>
<td></td>
<td>Friday: 8:30AM – 3:00PM</td>
</tr>
<tr>
<td></td>
<td>Saturday: Closed</td>
</tr>
<tr>
<td></td>
<td>Sunday: Closed</td>
</tr>
</tbody>
</table>

- **Insurance:** All (Public and Private)
- **Cost:** Test/Panel, $115 (often covered by insurance; financial assistance available)
- **Referral Needed:** No
- **Appointment Needed:** No, but preferred. Request online or call (901) 711-1717

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**HIV Testing**

- **PrEP**
- **PEP**
- **STI Testing**

- **Walk ins Accepted**
- **Referrals**
- **Condom Distribution**

- **LGBTQIA+ friendly**
- **All Ages**
- **Confidential**
**CHOICES**

Location: 1203 Poplar Ave  
Memphis, TN 38104  
Phone: (901) 274-3550  
Website: MemphisChoices.org  
Contact(s): None listed at this time  

Insurance: Most Public and Private  
Cost: $140-250 (often covered by insurance)  
Referral Needed: No  
Appointment Needed: No, but preferred. Request online or call (901) 374-3350  

- HIV Testing  
- PrEP  
- PEP  
- STI Testing  
- Condom Distribution  
- Walk ins Accepted  
- LGBTQIA+ friendly  
- Confidential  

**Hours**  
Monday: 8:30AM – 3:00PM  
Tuesday: 8:30AM – 3:00PM  
Wednesday: 8:30AM – 3:00PM  
Thursday: Testing Not Offered  
Friday: Testing Not Offered  
Saturday: Closed  
Sunday: Closed  
*Holiday hours may differ*

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**OUTMemphis**

Location: 892 S Cooper  
Memphis, TN 38104  
Phone: (901) 278-6422  
Website: OUTMemphis.org  
Contact(s): info@outmemphis.org (general info)  
hiv@outmemphis.org (HIV-related topics)  

Insurance: n/a  
Cost: Free  
Referral Needed: No  
Appointment Needed: Yes/No. Required if outside Monday/Wednesday 6-9PM testing times and for any other services (including PrEP/PEP)  

- HIV Testing  
- PrEP  
- PEP  
- STI Testing  
- Referrals  
- Walk ins Accepted  
- Condom Distribution  
- LGBTQIA+ friendly  
- All Ages  
- Confidential  

**Hours**  
Monday: 6:00PM – 9:00PM  
Tuesday: By Appointment Only  
Wednesday: 6:00PM – 9:00PM  
Thursday: By Appointment Only  
Friday: By Appointment Only  
Saturday: Closed  
Sunday: Closed  
*Holiday hours may differ*
The Corner (Friends For Life Affiliate)

Location: 806 Cooper St
Memphis, TN 38104
Phone: (901) 896-0739
Website: theCorner806.org
Contact(s): appointments@TheCorner806.org

Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: Yes, request online, email, or call (901) 896-0739

- HIV Testing
- STI Testing
- PrEP
- PEP
- Condom Distribution
- LGBTQIA+ friendly
- Advocacy and Referrals

Hours
Monday: 12:00PM-8:00PM
Tuesday: 12:00PM-8:00PM
Wednesday: 8:00AM-4:00PM
Thursday: 8:00AM-4:00PM
Friday: 8:00AM-4:00PM
Saturday: 10:00AM-6:00PM
Sunday: 10:00AM-6:00PM

*Holiday hours may differ

The Haven (Friends For Life Affiliate)

Location: 622 Minor Rd
Memphis, TN 38111
*Located off Southern Ave near the University of Memphis
Phone: (901) 467-1440
Website: TheHaven901.org
Contact(s): TheHavenStaff@fflmemphis.org
HavenTeam@thehaven901.org

Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: No, but preferred. Request online or call (901) 967-1440

- HIV Testing
- STI Testing
- Self-Testing Available
- Condom Distribution
- LGBTQIA+ friendly
- Confidential
- Advocacy, Education, Community Engagement

Hours
Monday: Closed
Tuesday: 10:00AM-6:00PM
Wednesday: 10:00AM-6:00PM
Thursday: 10:00AM-6:00PM
Friday: 10:00AM-6:00PM
Saturday: 10:00AM-6:00PM
Sunday: Closed

*Holiday hours may differ

Call (901) 467-1440, email HavenTeam@thehaven901.org, or fill out the online contact form for an at home testing kit

*Additional HIV testing is available based off programming and is updated on The Haven’s social media pages
South Memphis Alliance (SMA)

Location: 1048 S Belleview Blvd  
Memphis, TN 38106  
Phone: (901) 774-9582  
Website: SMAWeb.info  
Contact(s): None listed at this time  

Insurance: n/a  
Cost: Free  
Referral Needed: Yes  
Appointment Needed: Yes, call (901) 774-9582  

HIV Testing  
STI Testing  
PrEP  
LGBTQIA+ friendly  
Confidential  

Le Bonheur Community Health and Wellbeing, Comprehensive High Impact Prevention (CHIP)

Location: 600 Jefferson St  
Memphis, TN 38105  
Phone: (901) 287- 4957 or (901) 287-4764  
Website: chipmemphis.setmore.com  
facebook.com/CHIPmemphis  
Contact(s): None listed at this time  

Insurance: n/a  
Cost: Free  
Referral Needed: No  
Appointment Needed: Yes, request online at chipmemphis.setmore.com  

HIV Testing  
Condom Distribution  
Counseling, Referrals, and Education  
All Ages  

For young people aged 15-25 aging out of foster care
Shelby County Health Department, Jefferson Sexual Health Clinic
Location: 814 Jefferson Ave, Unit 102
Memphis, TN 38105
Phone: (901) 222-9385
Website: ShelbyTNHealth.com
Contact(s): PrEP Contact, (901) 222-9400

Insurance: All (private and public)
Cost: Free (additional urine sample is $10 for testing)
Referral Needed: No
Appointment Needed: Yes, call (901) 222-9385

HIV Testing ✅ PrEP ✅ PEP ✅
Condom Distribution

Shelby County Health Department, Cawthon Clinic
Location: 826 Sycamore Rd
Memphis, TN 38114
Phone: (901) 222-9980
Website: ShelbyTNHealth.com
Contact(s): None listed at this time

Insurance: All (private and public)
Cost: Free ($10 for additional urine sample)
Referral Needed: No
Appointment Needed: Yes, call (901) 222-9980

HIV Testing ✅ PrEP ✅ STI ✅
STI Testing ✅ RWC ✅
Condom Distribution

**Notes:**
- Holiday hours may differ
- **Appointments stop and no patients are accepted after 2:30PM**
Memphis Health Center, Crump (Main Clinic)

Location: 360 E E.H. Crump Blvd
Memphis, TN 38126
Phone: (901) 261-2000
Website: MemphisHealthCenter.org
Contact(s): Sharon Hill (Program Manager),
(901) 261-2000 ext. 2062
Insurance: All (Public and Private)
Cost: Sliding Scale
Referral Needed: No
Appointment Needed: No, but preferred. Call
(901) 261-2000

HIV Testing  PrEP  PEP  STI Testing  RWC
Condom Distribution  Counseling  Confidential
All Ages  LGBTQIA+ friendly  Walk ins Accepted

Memphis Health Center, Rossville

Location: 4940 Highway 57
Memphis, TN 38066
Phone: (901) 261-7303
Website: MemphisHealthCenter.org
Contact(s): Sharon Hill (Program Manager),
(901) 261-2000 ext. 2062
Insurance: n/a
Cost: Sliding Scale
Referral Needed: No
Appointment Needed: No, but preferred. Call
(901) 261-7303

HIV Testing  STI  STI Testing  RWC
Condom Distribution  Confidential
All Ages  LGBTQIA+ friendly  Walk ins Accepted

*Holiday hours may differ
Memphis Health Center, Whitehaven

Location: 4593 Elvis Presley Blvd, Suite 101
Memphis, TN 38116
Phone: (901) 261-7338
Website: MemphisHealthCenter.org
Contact(s): Sharon Hill (Program Manager),
(901) 261-2000 ext. 2062
Insurance: n/a
Cost: Free and sliding scale
Referral Needed: No
Appointment Needed: No, but preferred. Call (901) 261-7338

- HIV Testing
- STI Testing
- RWC
- Confidential
- All Ages
- LGBTQIA+ friendly
- Walk ins Accepted

Christ Community Health Services, Broad Avenue Health Center

Location: 2861 Broad Ave
Memphis, TN 38112
Phone: (901) 842-3161
After Hours Care: (901) 701-2520
Website: Christcommunityhealth.org
Contact(s): None listed at this time

Insurance: Public (Medicare and Medicaid Accepted)
Cost: $25 (uninsured w/income) - $80 (uninsured with no income)
Referral Needed: No
Appointment Needed: Yes, request online or call (901) 842-3161

- HIV Testing
- PrEP
- PEP
- STI Testing
- RWC
- Behavioral Health
- Self-Testing Available
- Confidential
- Faith-Based

Hours
Monday: 7:30AM-5:30PM
Tuesday: 7:30AM-5:30PM
Wednesday: 7:30AM-5:30PM
Thursday: 7:30AM-5:30PM
Friday: 7:30AM-11:30AM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

Order at home kit online at ChristCommunityHealth.org ➔
Services ➔ HIV Care and Treatment
### Christ Community Health Services, Frayser Health Center

**Location:** 969 Frayser Blvd  
Memphis, TN 38127  
**Phone:** (901) 842-3162  
After Hours Care: (901) 842-3162  
**Website:** Christcommunityhealth.org  
**Contact(s):** None listed at this time

- **Insurance:** Public (Medicare and Medicaid Accepted)  
- **Cost:** $25 (uninsured w/income) - $80 (uninsured with no income)  
- **Referral Needed:** No  
- **Appointment Needed:** Yes, request online or call (901) 842-3162

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HIV Testing</td>
<td></td>
</tr>
<tr>
<td>PrEP</td>
<td></td>
</tr>
<tr>
<td>PEP</td>
<td></td>
</tr>
<tr>
<td>STI Testing</td>
<td></td>
</tr>
</tbody>
</table>
| RWC | Behavioral Health | Self-Testing Available | Confidential  
| Faith-Based |

**Hours**  
- **Monday:** 8:00AM-5:00PM  
- **Tuesday:** 8:00AM-8:00PM  
- **Wednesday:** 8:00AM-5:00PM  
- **Thursday:** 8:00AM-5:00PM  
- **Friday:** 8:00AM-12:00PM  
- **Saturday:** Closed  
- **Sunday:** Closed

*Holiday hours may differ

**Order at home kit online at**  
ChristCommunityHealth.org  
Services  
HIV Care and Treatment

### Christ Community Health Services, Hickory Hill Health Center

**Location:** 5366 Winchester Road  
Memphis, TN 38115  
**Phone:** (901) 842-3163  
After Hours Care: (901) 842-3163  
**Website:** Christcommunityhealth.org  
**Contact(s):** None listed at this time

- **Insurance:** Public (Medicare and Medicaid Accepted)  
- **Cost:** $25 (uninsured w/income) - $80 (uninsured with no income)  
- **Referral Needed:** No  
- **Appointment Needed:** Yes, request online or call (901) 842-3163

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>HIV Testing</td>
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<td>PrEP</td>
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<td>PEP</td>
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<tr>
<td>STI Testing</td>
<td></td>
</tr>
</tbody>
</table>
| RWC | Behavioral Health | Self-Testing Available | Confidential  
| Faith-Based |

**Hours**  
- **Monday:** 8:00AM-5:00PM  
- **Tuesday:** 8:00AM-5:00PM  
- **Wednesday:** 8:00AM-5:00PM  
- **Thursday:** 8:00AM-5:00PM  
- **Friday:** 8:00AM-5:00PM  
- **Saturday:** Closed  
- **Sunday:** Closed

*Holiday hours may differ

**Order at home kit online at**  
ChristCommunityHealth.org  
Services  
HIV Care and Treatment
Christ Community Health Services, Orange Mound Health Center

Location: 2569 Douglass Ave
Memphis, TN 38115
Phone: (901) 842-3164
After Hours Care: (901) 842-3164
Website: Christcommunityhealth.org
Contact(s): None listed at this time

Insurance: Public (Medicare and Medicaid Accepted)
Cost: $25 (uninsured w/income) - $80 (uninsured with no income)
Referral Needed: No
Appointment Needed: Yes, request online or call (901) 842-3164

Order at home kit online at ChristCommunityHealth.org ➔ Services ➔ HIV Care and Treatment

HIV Testing  PrEP  PEP  STI  STI Testing  RWC  Behavioral Health  Self-Testing Available  Confidential  Faith-Based

Christ Community Health Services, Raleigh Health Center

Location: 3481 Austin Peay
Memphis, TN 38125
Phone: (901) 842-3165
After Hours Care: (901) 842-3165
Website: Christcommunityhealth.org
Contact(s): None listed at this time

Insurance: Public (Medicare and Medicaid Accepted)
Cost: $25 (uninsured w/income) - $80 (uninsured with no income)
Referral Needed: No
Appointment Needed: Yes, request online or call (901) 842-3165

Order at home kit online at ChristCommunityHealth.org ➔ Services ➔ HIV Care and Treatment

HIV Testing  PrEP  PEP  STI  STI Testing  RWC  Behavioral Health  Self-Testing Available  Confidential  Faith-Based
Christ Community Health Services, Third Street Health Center

Location: 3362 S Third Street
Memphis, TN 38109
Phone: (901) 842-3166
After Hours Care: (901) 842-3160
Website: Christcommunityhealth.org
Contact(s): None listed at this time

Insurance: Public (Medicare and Medicaid Accepted)
Cost: $25 (uninsured w/income) - $80 (uninsured with no income)
Referral Needed: No
Appointment Needed: Yes, request online or call (901) 842-3166

- HIV Testing
- PrEP
- PEP
- STI STI Testing
- RWC
- Behavioral Health
- Self-Testing Available
- Confidential
- Faith-Based

Choice Healthcare (Spirit Health Network Affiliate)

Location: 1331 Union Ave, Suite 750H
Memphis, TN 38103
*Located near MATA bus line. In Union Centre building at SW corner of Union & Cleveland. Next door to Methodist University
Phone: (901) 522-5341
Website: ChoiceHealthNetwork.org
Contact(s): info@choicehealthnetwork.org
(901) 846-4993, Case Management
Insurance: All (private and public, including MS Medicaid)
Cost: Dependent on services (typically, $50 first time consult + $15 testing fee)
Referral Needed: No
Appointment Needed: No, but preferred. Request online or call (901) 522-5341

- HIV Testing
- STI STI Testing
- PrEP
- PEP
- LGBTQIA+ friendly
- Confidential
- Walk ins Accepted

Services
- Individual Therapy, Group Therapy, Advocacy and Referrals, Peer Support
### SisterReach

**Location:** 2811 Clarke Rd  
Memphis, TN 38115  
**Phone:** (901) 614-9906  
**Website:** SisterReach.org  
**Contact(s):** None listed at this time

<table>
<thead>
<tr>
<th>Insurance</th>
<th>Cost</th>
<th>Referral Needed</th>
<th>Appointment Needed</th>
</tr>
</thead>
<tbody>
<tr>
<td>n/a</td>
<td>Free</td>
<td>No</td>
<td>Yes, call (901) 614-9906</td>
</tr>
</tbody>
</table>

**SisterReach’s “You Me HIV” is a campaign focused on cisgender Black women and HIV/AIDS initiatives**

- HIV Testing  
- PrEP  
- PEP  
- Self-Testing Available*  
- LGBTQIA+ friendly  
- Confidential

*Must reside in Memphis/Shelby County

### Adult Special Care Clinic, Regional One Health

**Location:** 880 Madison Ave  
Memphis, TN 38105  
**Phone:** (901) 545-6969  
**Website:** RegionalOneHealth.org  
**Contact(s):** None listed at this time

<table>
<thead>
<tr>
<th>Insurance</th>
<th>Cost</th>
<th>Referral Needed</th>
<th>Appointment Needed</th>
</tr>
</thead>
<tbody>
<tr>
<td>All (Public and Private)</td>
<td>Free</td>
<td>No</td>
<td>Yes</td>
</tr>
</tbody>
</table>

**Hours**

- **Monday:** 8:00AM-4:30PM  
- **Tuesday:** 8:00AM-4:30PM  
- **Wednesday:** 8:00AM-4:30PM  
- **Thursday:** 8:00AM-4:30PM  
- **Friday:** 8:00AM-4:30PM  
- **Saturday:** Closed  
- **Sunday:** Closed

*This clinic partners with the Regional One Infectious Disease Clinic for coordinated care*
### Safe Point Memphis Prevention Coalition

**Location:** 1207 Peabody Ave  
Memphis, TN 38104  
**Phone:** (901) 378-2828  
**Website:** MemphisPrevention.org  
**Contact(s):** Sam Tubik (HIV Prevention Coordinator),  
(901) 378-2828, (901) 249-2828 (Organization Office)

- **Insurance:** n/a  
- **Cost:** Free  
- **Referral Needed:** No
- **Appointment Needed:** No

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>HIV Testing</td>
<td>Walk ins Accepted</td>
<td>(901) 378-2828</td>
</tr>
<tr>
<td>Confidential</td>
<td>All Ages</td>
<td>(901) 249-2828</td>
</tr>
</tbody>
</table>

**Hours**
- **Monday:** Closed  
- **Tuesday:** Closed  
- **Wednesday:** Closed  
- **Thursday:** Closed  
- **Friday:** 10:00AM-12:00PM  
- **Saturday:** Closed  
- **Sunday:** Closed

*Holiday hours may differ

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### St. Jude Medical Center, Pediatric AIDS Clinical (PACTU)

**Location:** 262 Danny Thomas Pl  
Memphis, TN 38105  
**Phone:** (888) 226-4343, ask for HIV clinic or PACTU  
*only use if already accepted into care or have questions

**Contact(s):** None listed at this time

- **Insurance:** n/a  
- **Cost:** Free  
- **Referral Needed:** Yes, requires a referral to utilize any services  
- **Appointment Needed:** Yes

**Hours**
- **Monday:** 7:00AM-5:00PM  
- **Tuesday:** 8:00AM-4:30PM  
- **Wednesday:** 8:00AM-4:30PM  
- **Thursday:** 8:00AM-4:30PM  
- **Friday:** 8:00AM-4:30PM  
- **Saturday:** Closed  
- **Sunday:** Closed

*Holiday hours may differ

**Services only available for those accepted into care. You cannot engage with services unless a referral is completed on your behalf. Typically, St. Jude only cares for patients up to the age of 24.**

- **HIV Testing**  
- **PrEP**  
- **PEP**  
- **STI Testing**  
- **RWC**  
- **LGBTQIA+ friendly**  
- **Support Groups, Education, and Advocacy**  
- **All Ages**
**TIPTON COUNTY, TN**

---

**Children and Family Services**

**Location:** 412 Alston Ave  
Covington, TN 38019  
**Phone:** (901) 476-2364 / (901) 476-6353  
**Website:**  
**Contact(s):** Mary Jones (Executive Director)

- **Insurance:** N/A  
- **Cost:** Free  
- **Referral Needed:** No  
- **Appointment Needed:** No

- **HIV Testing**  
- **PrEP**  
- **Walk ins Accepted**  
- **Condom Distribution**  
- **Referrals and Education**  
- **Confidential**

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**Tipton County Health Department**

**Location:** 4700 Mueller Brass Rd  
Covington, TN 38019  
**Phone:** (901) 476-0235  
**Website:** TiptonCo.com/health_department/  
**Contact(s):** None listed at this time

- **Insurance:** n/a  
- **Cost:** Sliding scale (based on income)  
- **Referral Needed:** No  
- **Appointment Needed:** Yes, call (901) 476-0235

- **HIV Testing**  
- **STI Testing**  
- **Walk ins Accepted**  
- **Confidential**

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Updated September 2, 2022  
MidSouthHIVFaithSummit@memphis.edu  
21
Take Me Home (Online Order Self-Testing Kit)

Location: Online Only
Phone: (628) 899-4663
Website: TakeMeHome.org
Contact(s): None listed at this time

Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: No, must order online

Hours
Monday: No Appointment Needed
Tuesday: No Appointment Needed
Wednesday: No Appointment Needed
Thursday: No Appointment Needed
Friday: No Appointment Needed
Saturday: No Appointment Needed
Sunday: No Appointment Needed

*Kits can be out of stock for an area. If they are, check back at another time

HIV Testing Self-Testing Available Confidential

WEST MEMPHIS/CRITTENDEN COUNTY, AR

East Arkansas Family Health Center, West Memphis

Location: 900 N 7th St
West Memphis, AR 72301
Phone: (870) 735-3842 (press 0)
Website: eafhc.org
Contact(s): None listed at this time

Insurance: All (Public and Private)
Cost: sliding scale
Referral Needed: No
Appointment Needed: Yes, request online or call (870) 735-3842

HIV Testing STI STI Testing RWC Confidential
Counseling/Therapy, Support Groups, Referrals, and Education All Ages

*Holiday hours may differ
Arkansas Delta AIDS Care Center (ADAC)
Location: 620 Thompson St
West Memphis, AR 72301
Phone: (870) 735-3291
Website: eafhc.org
Contact(s): None listed at this time

Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: No, but preferred

HIV Testing  STI Testing  Walk ins Accepted  All Ages
Confidential

Crittenden County Health Unit (Arkansas Department of Health), West Memphis
Location: 901 N 7th St
West Memphis, AR 72301
Phone: (870) 735-4334
Website: healthy.arkansas.gov/health-units
Contact(s): Jessica Bohanon (Clinic Administrator)

Insurance: n/a
Cost: Sliding scale
Referral Needed: No
Appointment Needed: No, but preferred

HIV Testing  STI Testing  Counseling  All Ages
RWC  Walk ins Accepted
ARcare Positive Connections

Location: 1028 N Missouri St, Suite 6
West Memphis, AR 72301
Phone: (870) 400-0263
Website: ARcare.net/services/hiv
Contact(s): None listed at this time

Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: No, but preferred. Request online or call (870) 400-0263

HIV Testing  STI STI Testing  PrEP  PEP
Support Group and Referrals  RWC  Walk ins Accepted

Take Me Home (Online Order Self-Testing Kit)

Location: Online Only
Phone: (628) 899-4663
Website: TakeMeHome.org
Contact(s): None listed at this time

Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: No, must order online

HIV Testing  Self-Testing Available  Confidential

*Holiday hours may differ
## Mississippi State Department of Health, Southaven Clinic

| Location | 8705 Northwest Dr, Building A Suite 1  
Southaven, MS 38671 |
<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Phone</td>
<td>(662) 393-2775</td>
</tr>
<tr>
<td>Website</td>
<td>msdh.ms.gov</td>
</tr>
<tr>
<td>Contact(s)</td>
<td>None listed at this time</td>
</tr>
</tbody>
</table>

**Insurance:** n/a  
**Cost:** Free  
**Referral Needed:** No  
**Appointment Needed:** No, but preferred. Call (662) 393-2775

| **HIV Testing** | **STI Testing** | **Walk ins Accepted** |

## Mississippi State Department of Health, Olive Branch Clinic

| Location | 6569 Cockrum Rd, Building A Suite 2  
Olive Branch, MS 38654 |
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>Phone</td>
<td>(662) 895-3090</td>
</tr>
<tr>
<td>Website</td>
<td>msdh.ms.gov</td>
</tr>
<tr>
<td>Contact(s)</td>
<td>None listed at this time</td>
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</table>

**Insurance:** n/a  
**Cost:** Free  
**Referral Needed:** No  
**Appointment Needed:** No, but preferred. Call (662) 895-3090

| **HIV Testing** | **STI Testing** | **Walk ins Accepted** |

*Holiday hours may differ*
Mississippi State Department of Health, Hernando Clinic (DeSoto County Health Department)

Location: 3212 Highway 51 South, Suite A  
Hernando, MS 38632  
Phone: (662) 429-9814  
Website: msdh.ms.gov  
Contact(s): None listed at this time

Hours  
Monday: 8:00AM-5:00PM  
Tuesday: 8:00AM-5:00PM  
Wednesday: 8:00AM-5:00PM  
Thursday: 8:00AM-5:00PM  
Friday: 8:00AM-5:00PM  
Saturday: Closed  
Sunday: Closed  
*Holiday hours may differ

Insurance: n/a  
Cost: Free  
Referral Needed: No  
Appointment Needed: Yes, request by calling (662) 429-9814

HIV Testing  STI Testing  RWC

Desoto Community Health Center (Northeast Mississippi Healthcare, Inc)

Location: 7525 Airways Blvd, Suite 101  
Southaven, MS 38671  
Phone: (662) 349-6620  
Website: northeastmshc.com  
Contact(s): NortheastMSHealthcare@yahoo.com

Hours  
Monday: 8:30AM-5:00PM  
Tuesday: 8:30AM-5:00PM  
Wednesday: 8:30AM-5:00PM  
Thursday: 8:30AM-5:00PM  
Friday: 8:30AM-5:00PM  
Saturday: 8:30AM-5:00PM  
Sunday: Closed  
*Holiday hours may differ

Insurance: All (Public and Private)  
Cost: Sliding Scale  
Referral Needed: No  
Appointment Needed: No, but preferred. Call (662) 349-6620

**MAY NEED TO BECOME A PATIENT BEFORE ENGAGING WITH SERVICES

HIV Testing  STI Testing  Walk ins Accepted
Getwell Urgent Care
Location: 6752 Getwell Rd
Southaven, MS 38672
Phone: (662) 796-1111
Website: UrgentCareSouthaven.com
Contact(s): getwell@gourgent.com

- Insurance: Most (NOT Medicaid)
- Cost: $100 + additional labs
- Referral Needed: No
- Appointment Needed: No

HIV Testing
STI Testing
Walk ins Accepted

Hours
Monday: 8:00AM-7:00PM
Tuesday: 8:00AM-7:00PM
Wednesday: 8:00AM-7:00PM
Thursday: 8:00AM-7:00PM
Friday: 8:00AM-7:00PM
Saturday: 8:00AM-7:00PM
Sunday: 8:00AM-7:00PM
*Holiday hours may differ

MARSHALL COUNTY, MS

Mississippi State Department of Health, Holly Springs Clinic
Location: 225 S Market St
Holly Springs, MS 38635
Phone: (662) 252-4621
Website: msdh.ms.gov
Contact(s): web@HealthyMS.com

- Insurance: n/a
- Cost: Free
- Referral Needed: No
- Appointment Needed: No, but preferred. Call (662) 252-4621

HIV Testing
STI Testing
Walk ins Accepted

Hours
Monday: Closed
Tuesday: 8:00AM-5:00PM
Wednesday: 8:00AM-5:00PM
Thursday: 8:00AM-5:00PM
Friday: Closed
Saturday: Closed
Sunday: Closed
*Holiday hours may differ
<table>
<thead>
<tr>
<th><strong>Mt Pleasant Family Health Center</strong> (Northeast Mississippi Healthcare, Inc)</th>
<th><strong>Hours</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Location: 154 Mt Pleasant Rd Mount Pleasant, MS 38649</td>
<td>Monday: 8:00AM-4:00PM</td>
</tr>
<tr>
<td>Phone: (662) 851-7939</td>
<td>Tuesday: 9:00AM-4:00PM</td>
</tr>
<tr>
<td>Website: northeastmshc.com</td>
<td>Wednesday: 8:00AM-4:00PM</td>
</tr>
<tr>
<td>Contact(s): <a href="mailto:NortheastMSHealthcare@yahoo.com">NortheastMSHealthcare@yahoo.com</a></td>
<td>Thursday: 9:00AM-4:00PM</td>
</tr>
<tr>
<td>Insurance: All (Public and Private)</td>
<td>Friday: 8:00AM-4:00PM</td>
</tr>
<tr>
<td>Cost: Sliding Scale</td>
<td>Saturday: Closed</td>
</tr>
<tr>
<td>Referral Needed: No</td>
<td>Sunday: Closed</td>
</tr>
<tr>
<td>Appointment Needed: No, but preferred. Call (662) 429-9814</td>
<td>*Holiday hours may differ</td>
</tr>
</tbody>
</table>

| HIV Testing | STI Testing | Walk ins Accepted |

<table>
<thead>
<tr>
<th><strong>Mississippi (ARcare Positive Connections)</strong></th>
<th><strong>Hours</strong></th>
</tr>
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<tbody>
<tr>
<td>Location: 353 Highway 15 North Pontotoc, MS 38863</td>
<td>Monday: 8:00AM-5:00PM</td>
</tr>
<tr>
<td>Phone: (662) 490-1985</td>
<td>Tuesday: 8:00AM-5:00PM</td>
</tr>
<tr>
<td>Website: ARcare.net/services/hiv</td>
<td>Wednesday: 8:00AM-5:00PM</td>
</tr>
<tr>
<td>Contact(s): None listed at this time</td>
<td>Thursday: 8:00AM-5:00PM</td>
</tr>
<tr>
<td>Insurance: All (Private and Public)</td>
<td>Friday: 8:00AM-5:00PM</td>
</tr>
<tr>
<td>Cost: Free or Sliding Scale</td>
<td>Saturday: Closed</td>
</tr>
<tr>
<td>Referral Needed: No</td>
<td>Sunday: Closed</td>
</tr>
<tr>
<td>Appointment Needed: No, but preferred. Request online or call (662) 490-1985</td>
<td>*Holiday hours may differ</td>
</tr>
</tbody>
</table>

| HIV Testing | STI Testing | PrEP | PEP |
| Self-Testing Available | Confidential | RWC |
| Support Group and Referrals | Walk ins Accepted |
**HIV Healthcare/Ryan White Care**
(sites to receive HIV care)

**MEMPHIS/SHELBY COUNTY, TN**

### St. Jude Medical Center, Pediatric AIDS Clinical (PACTU)

- **Location:** 262 Danny Thomas Pl  
  Memphis, TN 38105  
- **Phone:** (888) 226-4343, ask for HIV clinic or PACTU  
  *only use if already accepted into care or have questions  
- **Contact(s):** None listed at this time

- **Hours**  
  - Monday: 7:00AM-5:00PM  
  - Tuesday: 8:00AM-4:30PM  
  - Wednesday: 8:00AM-4:30PM  
  - Thursday: 8:00AM-4:30PM  
  - Friday: 8:00AM-4:30PM  
  - Saturday: Closed  
  - Sunday: Closed  
  *Holiday hours may differ

- **Insurance:** n/a  
- **Cost:** Free  
- **Referral Needed:** Yes, requires a referral to utilize any services  
- **Appointment Needed:** Yes

**Services only available for those accepted into care. You cannot engage with services unless a referral is completed on your behalf**

- **RWC**  
- **PrEP**  
- **PEP**  
- **HIV Testing**  
- **STI Testing**  
- **LGBTQIA+ friendly**  
- **Youth, Adults, & Seniors**  
- **Confidential**  
- **Support Groups, Education, and Advocacy

### Shelby County Health Department, Jefferson Sexual Health Clinic

- **Location:** 814 Jefferson Ave, Unit 102  
  Memphis, TN 38105  
- **Phone:** (901) 222-9386  
- **Website:** ShelbyTNHealth.com  
- **Contact(s):** Venus Jordan (RWC Medical Case Management Supervisor)  
- **Insurance:** All (private and public)  
- **Cost:** Free  
- **Referral Needed:** No  
- **Appointment Needed:** Yes, call (901) 222-9385

**Hours**  
- Monday: 8:00AM-4:30PM  
- Tuesday: 8:00AM-4:30PM  
- Wednesday: 8:00AM-4:30PM  
- Thursday: 8:00AM-4:30PM  
- Friday: 8:00AM-4:30PM  
- Saturday: Closed  
- Sunday: Closed  
*Holiday hours may differ

**Appointments stop and no patients are accepted after 2:30PM

- **RWC**  
- **PrEP**  
- **PEP**  
- **STI Testing**  
- **HIV Testing**  
- **Condom Distribution**
**Memphis Health Center, Crump (Main Clinic)**

Location: 360 E E.H. Crump Blvd  
Memphis, TN 38126  
Phone: (901) 261-2000  
Website: MemphisHealthCenter.org  
Contact(s): Sharon Hill (Program Manager),  
(901) 261-2000 ext. 2062

Insurance: n/a  
Cost: Free  
Referral Needed: No  
Appointment Needed: Yes, call (901) 261-2000

**Hours**  
Monday: 7:30AM-7:30PM  
Tuesday: 7:30AM-5:30PM  
Wednesday: 7:30AM-7:30PM  
Thursday: 7:30AM-5:30PM  
Friday: 7:30AM-11:30AM  
Saturday: No Appointments Available  
Sunday: Closed  
*Holiday hours may differ

RWC  Counseling  PrEP  PEP  
HIV Testing  STI Testing  Condom Distribution  
Confidential  Youth, Adults, & Seniors  LGBTQIA+ friendly

**Memphis Health Center, Rossville**

Location: 4940 Highway 57  
Memphis, TN 38066  
Phone: (901) 261-7303  
Website: MemphisHealthCenter.org  
Contact(s): Sharon Hill (Program Manager),  
(901) 261-2000 ext. 2062

Insurance: n/a  
Cost: Free  
Referral Needed: No  
Appointment Needed: Yes, call (901) 261-7303

**Hours**  
Monday: 7:30AM-5:00PM  
Tuesday: 7:30AM-5:00PM  
Wednesday: 7:30AM-5:00PM  
Thursday: 7:30AM-5:00PM  
Friday: 7:30AM-11:30AM  
Saturday: Closed  
Sunday: Closed  
*Holiday hours may differ

RWC  HIV Testing  STI  
Confidential  Youth, Adults, & Seniors  
Condom Distribution  LGBTQIA+ friendly
Memphis Health Center, Whitehaven

Location: 4593 Elvis Presley Blvd, Suite 101
   Memphis, TN 38116
Phone: (901) 261-7338
Website: MemphisHealthCenter.org
Contact(s): Sharon Hill (Program Manager),
           (901) 261-2000 ext. 2062
Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: Yes, call (901) 261-7338

Hours
Monday: 7:30AM-5:30PM
Tuesday: 7:30AM-5:30PM
Wednesday: 7:30AM-5:30PM
Thursday: 7:30AM-5:30PM
Friday: 7:30AM-11:30AM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

Services
- HIV Testing
- STI Testing
- Confidential
- Youth, Adults, & Seniors
- LGBTQIA+ friendly

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Christ Community Health Services, Broad Avenue Health Center

Location: 2861 Broad Ave
   Memphis, TN 38112
Phone: (901) 842-3161
   After Hours Care: (901) 701-2520
Contact(s): Christcommunityhealth.org
Insurance: Public (Medicare and Medicaid Accepted)
Cost: Free
Referral Needed: No
Appointment Needed: Yes, request online or call
                   (901) 842-3161

Hours
Monday: 8:00AM-8:00PM
Tuesday: 8:00AM-5:00PM
Wednesday: 8:00AM-5:00PM
Thursday: 8:00AM-5:00PM
Friday: 8:00AM-5:00PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

Order at home kit online at
ChristCommunityHealth.org ➔
Services ➔ HIV Care and Treatment

Services
- RWC
- Counseling
- PrEP
- PEP
- HIV Testing
- STI Testing
- Self-Testing Available
- Confidential
- Faith-Based
**Christ Community Health Services**, Frayser Health Center

Location: 969 Frayser Blvd  
Memphis, TN 38127  
Phone: (901) 842-3162  
After Hours Care: (901) 842-3162  
Contact(s): Christcommunityhealth.org

Insurance: Public (Medicare and Medicaid Accepted)  
Cost: Free  
Referral Needed: No  
Appointment Needed: Yes, request online or call (901) 842-3162

Order at home kit online at ChristCommunityHealth.org ➔  
Services ➔ HIV Care and Treatment

- RWC  
- Counseling  
- PrEP  
- PEP  
- HIV Testing  
- STI Testing  
- Self-Testing Available  
- Confidential  
- Faith-Based

**Christ Community Health Services**, Hickory Hill Health Center

Location: 5366 Winchester Road  
Memphis, TN 38115  
Phone: (901) 842-3163  
After Hours Care: (901) 842-3163  
Contact(s): Christcommunityhealth.org

Insurance: Public (Medicare and Medicaid Accepted)  
Cost: Free  
Referral Needed: No  
Appointment Needed: Yes, request online or call (901) 842-3163

Order at home kit online at ChristCommunityHealth.org ➔  
Services ➔ HIV Care and Treatment

- RWC  
- Counseling  
- PrEP  
- PEP  
- HIV Testing  
- STI Testing  
- Self-Testing Available  
- Confidential  
- Faith-Based
## Christ Community Health Services, Orange Mound Health Center

**Location:** 2569 Douglass Ave  
Memphis, TN 38115  
**Phone:** (901) 842-3164  
After Hours Care: (901) 842-3164  
**Contact(s):** Christcommunityhealth.org  
**Insurance:** Public (Medicare and Medicaid Accepted)  
**Cost:** Free  
**Referral Needed:** No  
**Appointment Needed:** Yes, request online or call (901) 842-3164  

<table>
<thead>
<tr>
<th>Services</th>
</tr>
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<tbody>
<tr>
<td>RWC</td>
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<tr>
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<td>PrEP</td>
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<td>PEP</td>
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<td>HIV Testing</td>
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<tr>
<td>STI</td>
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<tr>
<td>Self-Testing</td>
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<tr>
<td>Available</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Faith-Based</td>
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</tbody>
</table>

**Hours**  
Monday: 8:00AM-5:00PM  
Tuesday: 8:00AM-5:00PM  
Wednesday: 8:00AM-5:00PM  
Thursday: 8:00AM-5:00PM  
Friday: 8:00AM-5:00PM  
Saturday: Closed  
Sunday: Closed  
*Holiday hours may differ*

Order at home kit online at ChristCommunityHealth.org
Services → HIV Care and Treatment

## Christ Community Health Services, Raleigh Health Center

**Location:** 3481 Austin Peay  
Memphis, TN 38125  
**Phone:** (901) 842-3165  
After Hours Care: (901) 842-3165  
**Contact(s):** Christcommunityhealth.org  
**Insurance:** Public (Medicare and Medicaid Accepted)  
**Cost:** Free  
**Referral Needed:** No  
**Appointment Needed:** Yes, request online or call (901) 842-3165  

<table>
<thead>
<tr>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>RWC</td>
</tr>
<tr>
<td>Counseling</td>
</tr>
<tr>
<td>PrEP</td>
</tr>
<tr>
<td>PEP</td>
</tr>
<tr>
<td>HIV Testing</td>
</tr>
<tr>
<td>STI</td>
</tr>
<tr>
<td>Self-Testing</td>
</tr>
<tr>
<td>Available</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Faith-Based</td>
</tr>
</tbody>
</table>

**Hours**  
Monday: 8:00AM-5:00PM  
Tuesday: 8:00AM-5:00PM  
Wednesday: 8:00AM-5:00PM  
Thursday: 8:00AM-5:00PM  
Friday: 8:00AM-5:00PM  
Saturday: Closed  
Sunday: Closed  
*Holiday hours may differ*

Order at home kit online at ChristCommunityHealth.org
Services → HIV Care and Treatment
**Christ Community Health Services**, Third Street Health Center

Location: 3362 S Third Street  
Memphis, TN 38109  
Phone: (901) 842-3166  
After Hours Care: (901) 842-3160  
Contact(s): Christcommunityhealth.org

Insurance: Public (Medicare and Medicaid Accepted)  
Cost: Free  
Referral Needed: No  
Appointment Needed: Yes, request online or call (901) 842-3166

- RWC  
- Counseling  
- PrEP  
- PEP  
- HIV Testing  
- STI Testing  
- Self-Testing Available  
- Confidential  
- Faith-Based

**Adult Special Care Clinic**, Regional One Health

Location: 880 Madison Ave  
Memphis, TN 38105  
Phone: (901) 545-6969  
Website: RegionalOneHealth.org  
Contact(s): Melissa Wright, (901) 545-8481

Insurance: All (Public and Private)  
Cost: Free  
Referral Needed: Yes  
Appointment Needed: Yes

- RWC  
- Psychiatry, Counseling, and Referrals  
- PrEP  
- PEP  
- HIV Testing  
- STI Testing

**Hours**

- ChristCommunityHealth.org →  
  Services → HIV Care and Treatment

- AdultSpecialCareClinic,RegionalOneHealth →
  HIV Care and Treatment

*.Holiday hours may differ
TIPTON COUNTY, TN

No RWC services are available in this county at this time. The closest RWC is available in Shelby County, TN.

WEST MEMPHIS/CRITTENDEN COUNTY, AR

**East Arkansas Family Health Center**, West Memphis

<table>
<thead>
<tr>
<th>Location: 900 N 7th St</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>West Memphis, AR 72301</td>
<td>Monday: 7:00AM-5:30PM</td>
</tr>
<tr>
<td>Phone: (870) 735-3842</td>
<td>Tuesday: 7:00AM-5:30PM</td>
</tr>
<tr>
<td>Website: eafhc.org</td>
<td>Wednesday: 7:00AM-7:00PM</td>
</tr>
<tr>
<td>Contact(s): None listed at this time</td>
<td>Thursday: 7:00AM-5:30PM</td>
</tr>
<tr>
<td>Insurance: Public (Medicare, Medicaid) and Private</td>
<td>Friday: 7:00AM-5:30PM</td>
</tr>
<tr>
<td>Cost: Free and Sliding Scale</td>
<td>Saturday: 9:00AM-1:00PM</td>
</tr>
<tr>
<td>Referral Needed: Yes</td>
<td>Sunday: Closed</td>
</tr>
<tr>
<td>Appointment Needed: Yes, request online or call (870) 735-3842</td>
<td>*Holiday hours may differ</td>
</tr>
</tbody>
</table>

- **RWC**
- **Counseling/Therapy, Referrals, and Education**
- **HIV Testing**
- **PrEP**
- **PEP**
- **STI**
- **STI Testing**
DE SOTO COUNTY, AR

Sacred Heart Southern Missions
Location: 6050 Highway 161
Walls, MS 38680
Phone: (662) 781-1360
Website: shsm.org
Contact(s): comments@shsm.org
lgrisham@shsm.org
Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: Yes

Hours
Monday: 8:00AM-4:30PM
Tuesday: 8:00AM-4:30PM
Wednesday: 8:00AM-4:30PM
Thursday: 8:00AM-4:30PM
Friday: 8:00AM-4:30PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

MARSHALL COUNTY, MS

No RWC services are available in this county at this time. The closest RWC is available in Shelby County, TN.
### Safe Point Memphis Prevention Coalition, Third Street

<table>
<thead>
<tr>
<th>Location: 3174 S. Third St</th>
<th><strong>SSP Hours</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Memphis, TN 38109</td>
<td>Monday: 11:00AM-1:00PM</td>
</tr>
<tr>
<td>Phone: (901) 249-2828</td>
<td>Tuesday: n/a</td>
</tr>
<tr>
<td>Website: Memphisprevention.org</td>
<td>Wednesday: n/a</td>
</tr>
<tr>
<td>Contact(s): Austin Carrol (SSP Coordinator), (901) 649-2171</td>
<td>Thursday: n/a</td>
</tr>
<tr>
<td>Insurance: n/a</td>
<td>Friday: n/a</td>
</tr>
<tr>
<td>Cost: Free</td>
<td>Saturday: n/a</td>
</tr>
<tr>
<td>Appointment Needed: No</td>
<td>Sunday: n/a</td>
</tr>
</tbody>
</table>

- Narcan Available
- Syringe Service
- Confidential
- Anonymous SSP
- Walk ins Accepted
- Youth, Adults, & Seniors

*Holiday hours may differ*

### Safe Point Memphis Prevention Coalition, Pinebook Dr

<table>
<thead>
<tr>
<th>Location: 1725 Pinebook Dr</th>
<th><strong>SSP Hours</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Memphis, TN 38116</td>
<td>Monday: 1:30AM-3:30PM</td>
</tr>
<tr>
<td>Phone: (901) 249-2828</td>
<td>Tuesday: n/a</td>
</tr>
<tr>
<td>Website: Memphisprevention.org</td>
<td>Wednesday: n/a</td>
</tr>
<tr>
<td>Contact(s): Austin Carrol (SSP Coordinator), (901) 649-2171</td>
<td>Thursday: n/a</td>
</tr>
<tr>
<td>Insurance: n/a</td>
<td>Friday: n/a</td>
</tr>
<tr>
<td>Cost: Free</td>
<td>Saturday: n/a</td>
</tr>
<tr>
<td>Appointment Needed: No</td>
<td>Sunday: n/a</td>
</tr>
</tbody>
</table>

- Narcan Available
- Syringe Service
- Confidential
- Anonymous SSP
- Walk ins Accepted
- Youth, Adults, & Seniors

*Holiday hours may differ*
<table>
<thead>
<tr>
<th>Safe Point Memphis Prevention Coalition, Claybrook St</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Location:</strong> 28 N Claybrook St</td>
<td><strong>SSP Hours</strong></td>
</tr>
<tr>
<td>Memphis, TN 38104</td>
<td>Monday: n/a</td>
</tr>
<tr>
<td>Phone: (901) 249-2828</td>
<td>Tuesday: n/a</td>
</tr>
<tr>
<td>Website: Memphispredvention.org</td>
<td>Wednesday: 1:00PM-3:00PM</td>
</tr>
<tr>
<td>Contact(s): Austin Carrol (SSP Coordinator),</td>
<td>Thursday: n/a</td>
</tr>
<tr>
<td>(901) 649-2171</td>
<td>Friday: n/a</td>
</tr>
<tr>
<td>Insurance: n/a</td>
<td>Saturday: n/a</td>
</tr>
<tr>
<td>Cost: Free</td>
<td>Sunday: n/a</td>
</tr>
<tr>
<td>Appointment Needed: No, show up to SSP locations</td>
<td>*Holiday hours may differ</td>
</tr>
<tr>
<td>as scheduled</td>
<td></td>
</tr>
<tr>
<td>Narcan Available</td>
<td><strong>Walk ins Accepted</strong></td>
</tr>
<tr>
<td>Syringe Service</td>
<td><strong>Confidential</strong></td>
</tr>
<tr>
<td>Anonymous SSP</td>
<td><strong>Anonymous SSP</strong></td>
</tr>
<tr>
<td>Youth, Adults, &amp; Seniors</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Safe Point Memphis Prevention Coalition, Sumner Ave</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Location:</strong> 3628 Sumner Ave</td>
<td><strong>SSP Hours</strong></td>
</tr>
<tr>
<td>Memphis, TN 38122</td>
<td>Monday: n/a</td>
</tr>
<tr>
<td>Phone: (901) 249-2828</td>
<td>Tuesday: n/a</td>
</tr>
<tr>
<td>Website: Memphispredvention.org</td>
<td>Wednesday: 6:30PM-8:30PM</td>
</tr>
<tr>
<td>Contact(s): Austin Carrol (SSP Coordinator),</td>
<td>Thursday: n/a</td>
</tr>
<tr>
<td>(901) 649-2171</td>
<td>Friday: n/a</td>
</tr>
<tr>
<td>Insurance: n/a</td>
<td>Saturday: n/a</td>
</tr>
<tr>
<td>Cost: Free</td>
<td>Sunday: n/a</td>
</tr>
<tr>
<td>Appointment Needed: No</td>
<td>*Holiday hours may differ</td>
</tr>
<tr>
<td>Narcan Available</td>
<td><strong>Walk ins Accepted</strong></td>
</tr>
<tr>
<td>Syringe Service</td>
<td><strong>Confidential</strong></td>
</tr>
<tr>
<td>Anonymous SSP</td>
<td><strong>Anonymous SSP</strong></td>
</tr>
<tr>
<td>Youth, Adults, &amp; Seniors</td>
<td></td>
</tr>
</tbody>
</table>
A Beteor Way

Location: 1070 Sycamore View
Memphis, TN 38134
*Behind Shell Station next to McDonalds
Phone: (901) 290-6529
Website: facebook.com/abetorway
Contact(s): lisa@abetorway.org

Insurance: n/a
Cost: Free
Appointment Needed: No

- Narcan Available
- Syringe Service
- Confidential
- Walk ins Accepted
- HIV Testing
- Anonymous SSP
- Youth, Adults, & Seniors

SSP Hours
Monday: n/a
Tuesday: n/a
Wednesday: n/a
Thursday: n/a
Friday: 6:00PM – 9:00PM
Saturday: n/a
Sunday: n/a
*Holiday hours may differ

Partnership to End AIDS Status (PEAS)

Location: 6073 Mount Moriah, Suite 19
Memphis, TN 38106
Phone: (901) 315-3316
Website: PartnershipToEndAidsStatus.com
Contact(s): peasmemphis2009@gmail.com

Insurance: n/a
Cost: Free
Appointment Needed: No

- Narcan Available
- Syringe Service
- LGBTQIA+ friendly
- Youth, Adults, & Seniors
- Walk ins Accepted
- Confidential
- HIV Testing
- PrEP
- Self-Testing Available
- Anonymous SSP

SSP Hours
Monday: 9:00AM-11:00PM
Tuesday: 9:00AM-11:00PM
Wednesday: 9:00AM-11:00PM
Thursday: 9:00AM-11:00PM
Friday: 9:00AM-9:00PM
Saturday: On Call**
Sunday: On Call**
*Holiday hours may differ
**come to office or travel to you
TIPTON COUNTY, TN

No SSP services are available in this county at this time. The closest SSP is available in Shelby County, TN.

CRITTENDEN COUNTY, AR

No SSP services are available in this county at this time. The closest SSP is available in Shelby County, TN.

DESOLO COUNTY, MS

No SSP services are available in this county at this time. The closest RWC is available in Shelby County, TN.

MARSHALL COUNTY, MS

No SSP services are available in this county at this time. The closest RWC is available in Shelby County, TN.
Condom Distribution

Condom distribution refers to free access to condoms. There are many places that provide condoms free of charge throughout the Mid-South. This list is not all-inclusive.

**MEMPHIS/SHELBY COUNTY, TN**

<table>
<thead>
<tr>
<th>A-1 Tattoos</th>
<th>All Star Barbershop</th>
</tr>
</thead>
<tbody>
<tr>
<td>4570 Raleigh Lagrange</td>
<td>3172 N Thomas St.</td>
</tr>
<tr>
<td>Memphis, TN</td>
<td>Memphis, TN</td>
</tr>
<tr>
<td>(901) 573-3778</td>
<td>(901) 358-644</td>
</tr>
<tr>
<td>Walk in</td>
<td>Walk in</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Alien Ink</th>
<th>Big Tymers Barbershop</th>
</tr>
</thead>
<tbody>
<tr>
<td>5800 Stage Rd.</td>
<td>2054 Clifton Ave</td>
</tr>
<tr>
<td>Bartlett, TN</td>
<td>Memphis, TN</td>
</tr>
<tr>
<td>(901) 384-9903</td>
<td>(901) 353-0007</td>
</tr>
<tr>
<td>Walk in</td>
<td>Walk in</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Partnership to End AIDS Status (PEAS)</th>
<th>CAAP Incorporated</th>
</tr>
</thead>
<tbody>
<tr>
<td>6073 Mount Moriah, Suite 19</td>
<td>4041 Knight Arnold Rd</td>
</tr>
<tr>
<td>Memphis, TN</td>
<td>Memphis, TN</td>
</tr>
<tr>
<td>(901) 315-3316</td>
<td>(901) 261-7505</td>
</tr>
<tr>
<td><a href="mailto:peasmemphis2009@gmail.com">peasmemphis2009@gmail.com</a></td>
<td></td>
</tr>
<tr>
<td>Walk in</td>
<td>Walk in</td>
</tr>
<tr>
<td>Order from Home (via email)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Caritas Village</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>2059 Harvard Ave</td>
<td></td>
</tr>
<tr>
<td>Memphis, TN</td>
<td></td>
</tr>
<tr>
<td>(901) 327-5246</td>
<td></td>
</tr>
<tr>
<td>Walk in</td>
<td></td>
</tr>
<tr>
<td>CHOICES</td>
<td>Planned Parenthood (ALL)</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>-------------------------------------------------</td>
</tr>
<tr>
<td>1203 Poplar Ave Memphis, TN</td>
<td>Midtown Clinic (Poplar Ave)</td>
</tr>
<tr>
<td>(901) 274-3550</td>
<td>Summer Clinic (Virginia Run Cove)</td>
</tr>
<tr>
<td>🚶️ Walk in</td>
<td>(866) 711-1717</td>
</tr>
<tr>
<td></td>
<td>🚶️ Walk in</td>
</tr>
<tr>
<td>The Haven (Friends for Life Affiliate)</td>
<td></td>
</tr>
<tr>
<td>622 Minor Rd Memphis, TN</td>
<td>Hope House</td>
</tr>
<tr>
<td>(901) 467-1440</td>
<td>23 S Idlewild St Memphis, TN</td>
</tr>
<tr>
<td>🚶️ Walk in</td>
<td>(901) 517-1859, Jessica Cox</td>
</tr>
<tr>
<td>The Corner (Friends for Life Affiliate)</td>
<td></td>
</tr>
<tr>
<td>806 Cooper St Memphis, TN</td>
<td>Choice Healthcare (Spirit Health Affiliate)</td>
</tr>
<tr>
<td>(901) 896-0739</td>
<td>1331 Union Ave, Suite 750H Memphis, TN</td>
</tr>
<tr>
<td>🚶️ Walk in</td>
<td>(901) 522-5341</td>
</tr>
<tr>
<td>OUTMemphis</td>
<td>Choice Healthcare (Spirit Health Affiliate)</td>
</tr>
<tr>
<td>892 S Cooper Memphis, TN</td>
<td></td>
</tr>
<tr>
<td>(901) 278-6422</td>
<td></td>
</tr>
<tr>
<td>🚶️ Walk in</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Christ Community Health Center (ALL)</td>
</tr>
<tr>
<td></td>
<td>Broad Ave, (901) 842-3161</td>
</tr>
<tr>
<td></td>
<td>Frayser, (901) 842-3162</td>
</tr>
<tr>
<td></td>
<td>Hickory Hill, (901) 841-3163</td>
</tr>
<tr>
<td></td>
<td>Orange Mound, (901) 842-3164</td>
</tr>
<tr>
<td></td>
<td>Raleigh, (901) 842-3165</td>
</tr>
<tr>
<td></td>
<td>Third Street, (901) 842-3166</td>
</tr>
<tr>
<td></td>
<td>🚶️ Walk in</td>
</tr>
</tbody>
</table>
### Memphis Health Center (ALL)
- Crump Clinic, (901) 261-2000
- Rossville, (901) 261-7303
- Whitehaven, (901) 261-7338

- **Walk in**

### Shelby County Health Department (ALL)
- Jefferson Clinic, (901) 222-9385
- Cawthon Clinic, (901) 222-9980

- **Walk in**

### Tipton County, TN

#### Children and Family Services
- 412 Alston Ave
- Covington, TN
- (901) 476-2364

- **Walk in**

#### Tipton County Health Department
- 4700 Mueller Brass Rd
- Covington, TN
- (901) 476-0235

- **Walk in**

### Crittenden County, AR

#### ARcare Positive Connections
- 1028 N Missouri St, Suite 6
- West Memphis, AR
- (870) 400-0263

- **Walk in**

#### Crittenden County Health Unit
- 901 N 7th St
- West Memphis, AR
- (870) 735-4334

- **Walk in**
DESO TO COUNTY, MS

AIDS Service Coalition
ascms.net/safety-delivered/
(601) 450-4286
Order from Home (via online form)

Mississippi State Department of Health (ALL)
Southaven Clinic, (662) 393-2775
Olive Branch Clinic, (661) 895-3090
Hernando Clinic, (662) 429-9814
Walk in

MARSHALL COUNTY, MS

AIDS Service Coalition
ascms.net/safety-delivered/
(601) 450-4286
Order from Home (via online form)

MississippiCare
353 Highway 15 North
Pontotoc, MS
(662) 490-1985
Walk in

Mississippi State Department of Health
225 S Market St
Holly Springs, MS
(662) 252-4621
Walk in
Mental Health Services
(Specific to HIV)

Mental Health services on this list include organizations offering types of counseling or therapy (e.g., individual, group) specialized for individuals with HIV. This list does not specifically include psychiatric services that provide medication assistance for mental health needs, but some organizations listed may offer psychiatry as a service in addition to counseling/therapy.

The goal of therapy is to help individuals grow and work through an HIV diagnosis or other life events. Counselors with an HIV specialty can help people diagnosed with HIV work through their diagnoses or other unrelated parts of their lives, while using an HIV-informed approach.

MEMPHIS/SHELBY COUNTY, TN

Partnership to End AIDS Status (PEAS)

<table>
<thead>
<tr>
<th>Location: 6073 Mount Moriah, Suite 19 Memphis, TN 38106</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone: (901) 315-3316</td>
<td>Monday: 9:00AM -11:00PM</td>
</tr>
<tr>
<td>Contact(s): <a href="mailto:peasmemphis2009@gmail.com">peasmemphis2009@gmail.com</a></td>
<td>Tuesday: 9:00AM -11:00PM</td>
</tr>
<tr>
<td>Insurance: n/a</td>
<td>Wednesday: 9:00AM -11:00PM</td>
</tr>
<tr>
<td>Cost: Free</td>
<td>Thursday: 9:00AM -11:00PM</td>
</tr>
<tr>
<td>Referral Needed: No</td>
<td>Friday: 9:00AM -9:00PM</td>
</tr>
<tr>
<td>Appointment Needed: No, but best to make appointment for counseling services</td>
<td>Saturday: On Call**</td>
</tr>
<tr>
<td>**Will come to office or travel to you</td>
<td>Sunday: On Call**</td>
</tr>
</tbody>
</table>

- Counseling/Therapy
- All Ages
- LGBTQIA+ friendly
- Confidential
- HIV Testing
- PrEP
- Self-Testing Available
- Narcan Available
- Syringe Service
- Condom Distribution

*Holiday hours may differ
Merci Memphis Counseling Center

Location: 1565 Overton Park Ave
    Memphis, TN 38112
Phone: (901) 729-7825
Website: MerciMemphis.org
Contact(s): None listed at this time
Insurance: Is billed as an “Out of Network” provider for all insurances
Cost:
Referral Needed: No, but existing Case Managers can on your behalf if you so choose
Appointment Needed: Yes

📞 Counseling/Therapy 🌈 LGBTQIA+ friendly 📰 Confidential
皆さんにおやすみ

Christ Community Health Services, Broad Avenue Health Center

Location: 2861 Broad Ave
    Memphis, TN 38112
Phone: (901) 842-3161
After Hours Care: (901) 701-2520
Contact(s): ChristCommunityHealth.org

Insurance: Public (Medicare and Medicaid Accepted)
Cost: Depends on services
Referral Needed: No
Appointment Needed: Yes, request online or call (901) 842-3161

📞 Counseling/Therapy 🍎 RWC 📶 HIV Testing 🌟 PrEP
🧬 STI Testing 🧬 Self-Testing Available 📰 Confidential 🔫 Faith-Based
### Christ Community Health Services, Frayser Health Center

**Location:** 969 Frayser Blvd  
Memphis, TN 38127  
**Phone:** (901) 842-3162  
After Hours Care: (901) 842-3162  
Contact(s): Christcommunityhealth.org  

**Insurance:** Medicare and Medicaid Accepted  
**Cost:** Depends on services  
**Referral Needed:** No  
**Appointment Needed:** Yes, request online or call (901) 842-3162  

#### Hours  
**Monday:** 8:00AM-5:00PM  
**Tuesday:** 8:00AM-8:00PM  
**Wednesday:** 8:00AM-5:00PM  
**Thursday:** 8:00AM-5:00PM  
**Friday:** 8:00AM-12:00PM  
**Saturday:** Closed  
**Sunday:** Closed  
*Holiday hours may differ*

Order at home kit online at ChristCommunityHealth.org  
Services → HIV Care and Treatment

- ![Counseling/Therapy](Image)  
- ![RWC](Image)  
- ![HIV Testing](Image)  
- ![PrEP](Image)  
- ![STI Testing](Image)  
- ![Self-Testing Available](Image)  
- ![Confidential](Image)  
- ![Faith-Based](Image)

---

### Christ Community Health Services, Hickory Hill Health Center

**Location:** 5366 Winchester Road  
Memphis, TN 38115  
**Phone:** (901) 842-3163  
After Hours Care: (901) 842-3163  
Contact(s): Christcommunityhealth.org  

**Insurance:** Public (Medicare and Medicaid Accepted)  
**Cost:** Depends on services  
**Referral Needed:** No  
**Appointment Needed:** Yes, request online or call (901) 842-3163  

#### Hours  
**Monday:** 8:00AM-5:00PM  
**Tuesday:** 8:00AM-5:00PM  
**Wednesday:** 8:00AM-5:00PM  
**Thursday:** 8:00AM-5:00PM  
**Friday:** 8:00AM-5:00PM  
**Saturday:** Closed  
**Sunday:** Closed  
*Holiday hours may differ*

Order at home kit online at ChristCommunityHealth.org  
Services → HIV Care and Treatment

- ![Counseling/Therapy](Image)  
- ![RWC](Image)  
- ![HIV Testing](Image)  
- ![PrEP](Image)  
- ![STI Testing](Image)  
- ![Self-Testing Available](Image)  
- ![Confidential](Image)  
- ![Faith-Based](Image)

---
Christ Community Health Services, Orange Mound Health Center

Location: 2569 Douglass Ave
Memphis, TN 38115
Phone: (901) 842-3164
After Hours Care: (901) 842-3164
Contact(s): Christcommunityhealth.org

Insurance: Medicare and Medicaid Accepted
Cost: Depends on services
Referral Needed: No
Appointment Needed: Yes, request online or call (901) 842-3164

Order at home kit online at ChristCommunityHealth.org → Services → HIV Care and Treatment

Counseling/Therapy  RWC  HIV Testing  PrEP
STI Testing  Self-Testing Available  Confidential  Faith-Based

Christ Community Health Services, Raleigh Health Center

Location: 3481 Austin Peay
Memphis, TN 38125
Phone: (901) 842-3165
After Hours Care: (901) 842-3165
Contact(s): Christcommunityhealth.org

Insurance: Medicare and Medicaid Accepted
Cost: Depends on services
Referral Needed: No
Appointment Needed: Yes, request online or call (901) 842-3165

Order at home kit online at ChristCommunityHealth.org → Services → HIV Care and Treatment

Counseling/Therapy  RWC  HIV Testing  PrEP
STI Testing  Self-Testing Available  Confidential  Faith-Based
**Christ Community Health Services**, Third Street Health Center

Location: 3362 S Third Street  
Memphis, TN 38109  
Phone: (901) 842-3166  
After Hours Care: (901) 842-3160  
Contact(s): Christcommunityhealth.org

<table>
<thead>
<tr>
<th>Insurance:</th>
<th>Medicare and Medicaid Accepted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost:</td>
<td>Depends on services</td>
</tr>
<tr>
<td>Referral Needed:</td>
<td>No</td>
</tr>
<tr>
<td>Appointment Needed:</td>
<td>Yes, request online or call (901) 842-3166</td>
</tr>
</tbody>
</table>

**Hours**

| Monday: 8:00AM-5:00PM |
| Tuesday: 8:00AM-5:00PM |
| Wednesday: 8:00AM-8:00PM |
| Thursday: 8:00AM-12:00PM |
| Friday: 8:00AM-5:00PM |
| Saturday: Closed |
| Sunday: Closed |

*Holiday hours may differ

Order at home kit online at ChristCommunityHealth.org

Services ➔ HIV Care and Treatment

- Counseling/Therapy
- RWC
- HIV Testing
- PrEP
- STI Testing
- Self-Testing Available
- Confidential
- Faith-Based

**Alliance Healthcare Services (AHS), Douglass Ave**

Location: 2579 Douglass Ave  
Memphis, TN 38114  
Phone: (901) 369-1480  
Website: Alliance-hs.org  
Contact(s): AHS Service Line, (901) 369-1410  
Crisis Line, (901) 577-9400  
Insurance: Public and Uninsured  
Cost: Sliding Scale (cost depends on service received and income)  
Referral Needed: No  
Appointment Needed: Yes, request online or call (901) 369-1480  
*If in crisis, call crisis line for immediate assistance

- Individual Therapy
- Family Therapy
- Psychiatry
- Advocacy and Referrals
- Peer Support Services
- LGBTQIA+ friendly
**Alliance Healthcare Services (AHS), Frayser Clinic**

<table>
<thead>
<tr>
<th>Location: 2150 Whitney Ave</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Memphis, TN 38127</td>
<td>Monday: 8:00AM-5:00PM</td>
</tr>
<tr>
<td>Phone: (901) 353-5440</td>
<td>Tuesday: 8:00AM-5:00PM</td>
</tr>
<tr>
<td>Website: Alliance-hs.org</td>
<td>Wednesday: 8:00AM-5:00PM</td>
</tr>
<tr>
<td>Contact(s): Crisis Line, (901) 577-9400</td>
<td>Thursday: 8:00AM-5:00PM</td>
</tr>
</tbody>
</table>

**Insurance:** All (Private and Public)

**Cost:** Sliding Scale (cost depends on service received and income)

**Referral Needed:** No

**Appointment Needed:** Yes, request online or call (901) 353-5440

*If in crisis, call crisis line for immediate assistance

- Individual Therapy, Group Therapy (temporarily suspended with Covid-19), Family Therapy, Psychiatry, Advocacy and Referrals, Peer Support Services

- LGBTQIA+ friendly

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**Alliance Healthcare Services (AHS), Peabody Ave**

<table>
<thead>
<tr>
<th>Location: 1200 Peabody Ave</th>
<th>Hours</th>
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<tbody>
<tr>
<td>Memphis, TN 38104</td>
<td>Monday: 8:00AM-3:30PM</td>
</tr>
<tr>
<td>Phone: (901) 707-6861</td>
<td>Tuesday: 8:00AM-3:30PM</td>
</tr>
<tr>
<td>Website: Alliance-hs.org</td>
<td>Wednesday: 8:00AM-3:30PM</td>
</tr>
<tr>
<td>Contact(s): Crisis Line, (901) 577-9400</td>
<td>Thursday: 8:00AM-3:30PM</td>
</tr>
</tbody>
</table>

**Insurance:** All (Private and Public) and Uninsured

**Cost:** Sliding Scale (cost depends on service received and income)

**Referral Needed:** No

**Appointment Needed:** Yes, request online or call (901) 369-1400

*If in crisis, call crisis line for immediate assistance

- Individual Therapy, Group Therapy, Family Therapy, Psychiatry, Advocacy and Referrals, Peer Support Services

- LGBTQIA+ friendly
Alliance Healthcare Services (AHS), Winchester Rd

Location: 3810 Winchester Rd
Memphis, TN 38118
Phone: (901) 369-1400
Website: Alliance-hs.org
Contact(s): AHS Service Line, (901) 369-1410
Crisis Line, (901) 577-9400
Insurance: All (Private and Public) and Uninsured
Cost: Sliding Scale (cost depends on service received and income)
Referral Needed: No
Appointment Needed: Yes, request online or call (901) 369-1400
*If in crisis, call crisis line for immediate assistance

Individual Therapy, Family Therapy, Psychiatry, Advocacy and Referrals, Peer Support Services
LGBTQIA+ friendly

Choice Healthcare Network, Spirit Health Network

Location: MH SERVICES ARE TELEHEALTH ONLY
Phone: (901) 522-5341
Website: ChoiceHealthNetwork.org
Contact(s): info@choicehealthnetwork.org
(901) 846-4993, Case Management
Insurance: All (private and public) including MS
Cost: depends
Referral Needed: Preferred for mental health services, but not required (telehealth only)
Appointment Needed: Yes, request online or call (901) 522-5341

Individual Therapy, Group Therapy, Advocacy and Referrals, Peer Support Services
LGBTQIA+ friendly
PrEP, PEP Services
HIV Testing
STI Testing
Confidential

Hours
Monday: 8:00AM-3:30PM
Tuesday: 8:00AM-3:30PM
Wednesday: 8:00AM-3:30PM
Thursday: 8:00AM-3:30PM
Friday: 8:00AM-3:30PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ
### Friends for Life

**Location:** 43 Cleveland St  
Memphis, TN 38104  
**Phone:** (901) 272-0855  
**Website:** ffimemphis.org  
**Contact(s):** (901) 333-8234 (new diagnosis/out of care)  
(901) 896-0739 (PrEP/PEP)  
(901) 457-1440 (HIV Testing)  
**Insurance:** n/a  
**Cost:** Free  
**Referral Needed:** No  
**Appointment Needed:** No  

**Hours**  
*Holiday hours may differ*

- **Monday:** 9:00AM-3:00PM  
- **Tuesday:** 9:00AM-3:00PM  
- **Wednesday:** 9:00AM-3:00PM  
- **Thursday:** 9:00AM-3:00PM  
- **Friday:** 9:00AM-3:00PM  
- **Saturday:** Closed  
- **Sunday:** Closed  

**Notes:** Friends for Life oversees The Haven and The Corner Clinics

### Advocacy, Early Intervention Services with peer mentorship, Peer Support, Support Groups

- HIV Testing  
- STI Testing  
- PrEP  
- PEP Services  
- Self-Testing Available  
- Condom Distribution  
- Confidential  
- LGBTQIA+ friendly

### Le Bonheur Community Health and Wellbeing, Comprehensive High Impact Prevention (CHIP)

**Location:** 600 Jefferson St  
Memphis, TN 38105  
**Phone:** (901) 287-4957  
**Website:** chipmemphis.setmore.com  
facebook.com/CHIPmemphis  
**Contact(s):**

**Insurance:** n/a  
**Cost:** Dependent on services  
**Referral Needed:** No  
**Appointment Needed:** Yes, request online at chipmemphis.setmore.com

**Hours**  
*Holiday hours may differ*

- **Monday:** 9:00AM-3:00PM  
- **Tuesday:** 9:00AM-3:00PM  
- **Wednesday:** 9:00AM-3:00PM  
- **Thursday:** 9:00AM-3:00PM  
- **Friday:** 9:00AM-3:00PM  
- **Saturday:** Closed  
- **Sunday:** Closed  

**Notes:**

- Counseling/Therapy, Referrals, and Education  
- HIV Testing  
- STI Testing  
- Condom Distribution
TIPTON COUNTY, TN

No HIV-specific mental health resources are available in this county at this time. Other mental health providers may be available in this area.

WEST MEMPHIS/CRITTENDEN COUNTY, AR

**Life Strategies Counseling, Inc. (LSCI)**

| Location: 4001 Commercial Center Dr, Suite 2 Marion, AR 72364 | **Hours** |
| Phone: (870) 732-7920 | Monday: 8:00AM-5:00PM |
| Website: LCSIchelp.com | Tuesday: 8:00AM-5:00PM |
| Contact(s): Crisis Line, (855) 919-1949 | Wednesday: 8:00AM-5:00PM |

Insurance: All (Public and Private)  
Cost: Sliding Fee Scale  
Referral Needed: No  
Appointment Needed: Yes  
*If in crisis, call crisis line for immediate assistance

Individual Therapy, Group Therapy, and Family Therapy  
All Ages

**East Arkansas Family Health Center, West Memphis**

| Location: 900 N 7th St West Memphis, AR 72301 | **Hours** |
| Phone: (870) 735-3842 | Monday: 7:00AM-5:30PM |
| Website: eaefhc.org | Tuesday: 7:00AM-5:30PM |
| Contact(s): None listed at this time | Wednesday: 7:00AM-7:00PM |

Insurance: All (Public and Private)  
Cost: Dependent on services  
Referral Needed:  
Appointment Needed: Yes, request online or call (870) 735-3842  
*Holiday hours may differ

HIV Testing  STI Testing  RWC  Confidential
Counseling/Therapy, Referrals, and Education  All Ages
**DESO TO COUNTY, MS**

<table>
<thead>
<tr>
<th><strong>Region IV Mental Health Services</strong>, Desoto Clinic</th>
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<tbody>
<tr>
<td><strong>Location:</strong> 2705 Highway 51 South</td>
</tr>
<tr>
<td>Hernando, MS 38632</td>
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<tr>
<td><strong>Phone:</strong> (622) 449-1971</td>
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<tr>
<td><strong>Website:</strong> regionivmhs.com</td>
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<tr>
<td><strong>Contact(s):</strong> None listed at this time</td>
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<th><strong>Hours</strong></th>
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<td><strong>Thursday:</strong> 8:00AM-5:00PM</td>
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<tr>
<td><strong>Friday:</strong> 8:00AM-5:00PM</td>
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<tr>
<td><strong>Saturday:</strong> Closed</td>
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<tr>
<td><strong>Sunday:</strong> Closed</td>
</tr>
<tr>
<td>*Holiday hours may differ</td>
</tr>
</tbody>
</table>

| **Insurance:** All (Public and Private)            |
| **Cost:** Dependent on services                    |
| **Referral Needed:** No                            |
| **Appointment Needed:** Yes                        |

**Individual Therapy, Group Therapy, Family Therapy, Psychiatrist**

**All Ages**

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**MARSHALL COUNTY, MS**

No HIV-specific mental health resources are available in this county at this time. Other mental health providers may be available in this area.
Support Groups

Support Groups aim to help members cope. These groups are usually nonprofessional and provide support for members with a similar characteristic (e.g., HIV diagnosis, family member with an HIV diagnosis, mothers with HIV). Support groups often share coping strategies and empower each other to create a sense of community.

Support groups are typically less formal than group therapy with the goal to connect and cope instead of working through the difficulties of an HIV diagnosis. HIV support groups are vital for many people living with HIV, providing them the means to share experiences, seek advice and referrals, and receive support from others who fully understand what they are going through.

ONLINE GROUPS

The Well Project

www.TheWellProject.org/get-connected

Cost: Free
Targeted Demographic: Women and girls with HIV
About: The Well Project is a non-profit. Online connections include peer-to-peer support through community boards, forums, and other features. Members can post comments on boards and blogs, join public groups, request access to private ones, or start an open or closed community of their own. There is a group and a one-on-one chat feature.

Thrive SS

www.ThriveSS.org

Cost: Free
Targeted Demographic: Black men and women with HIV
About: Thrive SS programs are mainly focused on live support groups—including BYOB brunches and potlucks organized by local chapters, however, online peer support events and live-streamed webinars are available for those unable to attend in-person events.
PozPlace

www.facebook.com/groups/324419597599356/

Cost: Free
Targeted Demographic: Anyone
About: Poz Place is a private Facebook group that provides a safe space for anyone in need of HIV support regardless of their sexual orientation, gender, or HIV status. The group requires registration and an agreement to adhere to community rules.

TheTribe: Wellness Community, HIV/AIDS Tribe

Support.therapytribe.com/hivaids-support-group/

Cost: Free
Targeted Demographic: Individuals or family living with HIV/AIDS (newly diagnosed or long-time survivors)
About: Peer-to-peer support. The purpose of TherapyTribe is to connect users to licensed therapists and counselors, but there is a members-only forum that allows users to post comments or reply to questions and/or concerns from others in the community.

Positive Peers

PositivePeers.org

Cost: Free
Targeted Demographic: Individuals aged 13-34 living with HIV
About: Peer-to-peer support. Connect 24/7 to young people with similar experiences and concerns, providing each other with encouragement, comfort, and advice.
myHIVteam

myHIVteam.com

Cost: Free
Targeted Demographic: Individuals aged 18+ living with HIV
About: Peer-to-peer support. Users connect with others taking the same drugs or experiencing the same health concerns (which allows for filtering of members by lab results, symptoms, or side effects. The myHIVteam app allows users to build teams, post updates about themselves, and send and receive private or group messages.

Members are asked to provide details about their diagnosis (including current symptoms and the date of the initial diagnosis) along with a list of medications and side effects.

POZ Community Forum

www.Forums.POZ.com

Cost: $15/30 days; $25/90 days
Targeted Demographic: Everyone (e.g., HIV+, family, friends, community)
About: One of the largest and longest-running HIV discussion boards in the United States. Monitored 24/7.

MEMPHIS/SHELBY COUNTY, TN

OUTMemphis

(901) 278-6422
info@outmemphis.org

Contact: None listed at this time
Cost: Free
Targeted Demographic: LGBTQIA+
What to Ask: “Are you aware of any open HIV support groups?”
**Headliners**

(901) 595-5081  
headlinersmemphis@gmail.com  

**Contact:** None listed at this time  
**Cost:** Free  
**Targeted Demographic:** LGBTQIA+ individuals, allys, etc.  
**What to Ask:** “Are you aware of any open HIV support groups?” or “I am looking for a support group. Can you give me more information about an HIV group.” or “Hi, can I speak with [contact name].” then ask about HIV support groups.

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**MERCI Memphis**

(901) 729-7825  
**Contact:** Pat Friedman  
**Cost:** Free  
**Targeted Demographic:** n/a  
**What to Ask:** “Are you aware of any open HIV support groups?” or “I am looking for a support group. Can you give me more information about the HIV group.” or “Hi, can I speak with [contact name].” then ask about HIV support groups.

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**HOPE House**

(901) 272-2702 ext. 205  
**Contact:** Sarah Dill  
**Cost:** Free  
**Targeted Demographic:** n/a  
**What to Ask:** “Are you aware of any open HIV support groups?” or “I am looking for a support group. Can you give me more information about an HIV group.” or “Hi, can I speak with [contact name].” then ask about HIV support groups.
Friends for Life

(901) 272-0855

Contact: Ellyn Daniels
Cost: Free
Targeted Demographic: n/a

What to Ask: “Are you aware of any open HIV support groups?” or “I am looking for a support group. Can you give me more information about an HIV group.” or “Hi, can I speak with [contact name].” then ask about HIV support groups.
Hotlines

HIV/AIDS SUPPORT

Shelby County AIDS Hotline

(901) 222-9361 / (800) 525-2437
Hours: Monday-Friday, 8:00a - 4:30p
Website: n/a
Services: Call to set up HIV/STD testing and receive linkage to HIV care services. Ask questions or concerns regarding HIV/STDs (e.g., general information, transmission, testing locations)

HIV Care Hotline (Memphis Crisis Center)

(901) 274-7477 / (877) 448-5669
Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)
Website: MemphisCrisisCenter.org
Services: Answers questions about HIV infection, transmission, testing and treatment, and issues related to living with HIV. They do NOT provide medical advice.

HIV/AIDS Nightline

(800) 628-9240
Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)
Website: HIVNightLine.org
Services: Provides HIV information, referrals, and counseling to anyone at risk of or living with HIV/AIDS and their family/caregivers

HIVinfo

(800) 448-0440
Hours: Monday – Friday, 12:00p – 3:00p
Website: HIVinfo.nih.gov
Services: A service of the United States Department of Health and Human Services (HHS) that offers access to the latest, federally approved HIV/AIDS medical practice guidelines, HIV treatment and prevention clinical trials, and other research information
988 Suicide and Crisis Lifeline

988 (call, text, or chat online)
**Hours:** 24 Hours (Sun-Sat, 12 AM – 11:59 PM)
**Website:** 988lifeline.org
**Services:** Provides free and confidential support for people in distress, prevention and crisis resources for you or your loved ones.

Suicide and Crisis Intervention Hotline

(901) 274-7477 / (901) 726-9505
**Hours:** 24 Hours (Sun-Sat, 12 AM – 11:59 PM)
**Website:** n/a
**Services:** Provides referrals to mobile crisis, mental health

Crisis Text Line

741741 (text “HOME”)
**Hours:** 24 Hours (Sun-Sat, 12 AM – 11:59 PM)
**Website:** n/a
**Services:** Provides support, but not medical advice. Crisis Counselor are trained volunteers and not professionals.

YouthLine

(877) 968-8491 (call) / 839863 (text)
**Hours:** 24 Hours (Sun-Sat, 12 AM – 11:59 PM)
**Website:** n/a
**Services:** Provides teen-to-teen crisis support during select hours and help from adults at all other times.
**IMALIVE Online Chat**

Online Chat Only (ImAlive.org)

**Hours:** 24 Hours (Sun-Sat, 12 AM – 11:59 PM)
**Website:** imalive.org

**Services:** Online messaging service providing crisis support. Provides a safe place for people to go during moments of intense emotional pain.

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**SEXUAL ASSAULT**

**Memphis Sexual Assault Resource Center (MSARC)**

(901) 222-4350

**Hours:** 24 Hours (Sun-Sat, 12 AM – 11:59 PM)
**Website:** shelbycountyttn.gov/737/Crime-Victims-Rape-Crisis-Center

**Services:** Hotline for sexual assault. Access to HIV testing for people who have been sexually assaulted.

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**Rape, Abuse, and Incest National Network (RAINN)**

**National Sexual Assault Hotline**

(800) 656-4673

**Hours:** 24 Hours (Sun-Sat, 12 AM – 11:59 PM)
**Website:** RAINN.org

**Services:** Hotline for sexual assault. Connects with a trained staff member from a sexual assault service provider in your area who can provide confidential support and information about local resources.
LGBTQ+

LGBT National Hotline

(888) 843-4564

**Hours**: Monday – Friday, 3:00p – 11:00p CST
Saturday, 11:00a – 5:00p CST

**Website**: LGBThotline.org

**Services**: Hotline or email for peer-support, information, and local resources. All services are free, confidential, and for all ages.

LGBT National Youth Talkline

(800) 246-7743

**Hours**: Monday – Friday, 3:00p – 11:00p CST
Saturday, 11:00a – 5:00p CST

**Website**: LGBThotline.org

**Services**: Hotline for LGTBQ+ young people. Provides confidential peer-support, information, and local resources for callers through age 25.

LGBT National Senior Hotline

(888) 234-7243

**Hours**: Monday – Friday, 3:00p – 11:00p CST
Saturday, 11:00a – 5:00p CST

**Website**: LGBThotline.org

**Services**: Hotline for LGTBQ+ seniors callers. Provides confidential peer-support, information, and local resources for callers ages 50+.

The Trevor Project Lifeline

(866) 488-7386 (call) / 678678 (text “START”)

**Hours**: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

**Website**: TheTrevorProject.org

**Services**: Counseling and crisis support for young LGTBQ+ individuals in crisis.
TN WARMLINES

Warmlines are an alternative to crisis lines if you’re not in an immediate crisis but still want to talk to someone and receive emotional support. They’re usually free and confidential and are staffed by peers who have dealt with mental health issues themselves. Most warmlines were designed to be state-specific or local, though some accept out-of-state calls and cover a national service area.

Crisis Line

(615) 244-7444
Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)
Website: n/a
Services: n/a

Contact Care Line

(865) 584-4424
Hours: Sunday – Saturday, 9:00a – 9:00p CST
Website: n/a
Services: n/a

MHA of East TN

(865) 584-9125
Hours: Monday – Friday, 8:30a – 4:00p CST
Website: n/a
Services: n/a

Contact Ministries

(423) 926-0144
Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)
Website: n/a
Services: n/a

If none of these Tennessee-based warmlines work for you, consider out-of-state warmlines found at: Blog.opencounseling.com/us-warmlines/#out-of-state-warmlines
Transportation

Transportation is often provided through RWC care for many RWC facilities. However, if in need of direct public transport and you are enrolled in Medicare or Medicaid insurance plans, you may consider using the following transportation for other medical needs.

TENNESSEE

TennCare, Amerigroup Insurance
Phone Number: 1-866-680-0633
Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)
Information Needed:
- Your phone number
- Pick-up address
- Social Security Number or Member ID number
- Time, date, address of appointment
- Name and phone number of provider
Time needed to schedule transport:
- Mental Health: 24 hours
- All other appointments: 72 hours (3 days)
Other:

TennCare, BlueCare Insurance
Phone Number: 1-855-735-4660
Hours: Sunday-Saturday, 7:00 AM – 5:00 PM CST
Information Needed:
- Your phone number
- Pick-up address
- Social Security Number or Member ID number
- Time, date, address of appointment
- Name and phone number of provider
Time needed to schedule transport:
- Mental Health: 24 hours
- All other appointments: 72 hours (3 days)
Other:
- Where’s My Ride, 1-855-325-7586 (#2)
TennCare, United Healthcare Insurance
Phone Number: 1-866-405-0238
Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)
Information Needed:
• Your phone number
• Pick-up address
• Social Security Number or Member ID number
• Time, date, address of appointment
• Name and phone number of provider
Time needed to schedule transport:
• Mental Health: 24 hours
• All other appointments: 72 hours (3 days)
Other: