

Diamond North

901-880-5532 (cell)

320 Lunar Drive Memphis, TN 38124

dnorth@memphis.edu

EDUCATION	Bachelor of Science in Biology and Chemistry University of Memphis, Memphis, TN Double Major: Biology and Chemistry (Biochemistry Concentration) Minor: Criminology and Criminal Justice Expected Graduation Date: May 2018 GPA: 3.488
RESEARCH	Undergraduate Laboratory Assistant , Fall 2016 Dr. Omar Skalli, University of Memphis, Memphis, TN <ul style="list-style-type: none">• Prepared primers and polymerase reactions related to study of glioblastoma cancer cells• Utilized gel electrophoresis and Polymerase Chain Reaction (PCR)• Used of precision lab techniques to obtain desired reactions for bacterial DNA study
COMPUTER SKILLS	Microsoft Word, Excel, PowerPoint, Access, Adobe Photoshop, Photokey Pro
WORK EXPERIENCE	Student Worker , March 2017-Present Research and Information Services, McWhorter Library, University of Memphis <ul style="list-style-type: none">• Assists patrons in finding resources, maintains supplies, and shelves select materials.• Manages guest logins and limited checkout items. Technical Representative II/Technical Representative I , April 2014-July 2015 Asurion, Inc. for DirecTV, Munford, TN, <ul style="list-style-type: none">• Handled multiple tasks simultaneously including analysis of customer problem, building rapport, minimization of customer frustration, step-by-step instruction, and sales of product protection plan via telephone interactions• Won multiple awards for customer satisfaction, exceeding sales goals, and team hero (positive attitude) award
LEADERSHIP	President, Criminal Justice Student Association, September 2016-present Treasurer, Criminal Justice Student Association, August 2015-September 2016 Member, Pinnacle Honor Society, Spring 2017 Member, Omicron Delta Kappa Leadership/Scholarship Fraternity, March 2016-present Member, LEAD Professional Connections Program, Spring 2016 Member, Honors Student Council, August 2015 – present
ACTIVITIES	Member, American Society for Clinical Pathology, September 2016-present Community Emergency Response Team, Munford, TN, March 2016-present Member, Future Alumni of Memphis (Alumni Association), August 2015-present Member, Student Chapter, American Chemical Society, August 2015-present Member, Adult Student Association, August 2015-present Member, Commuter Student Association, August 2015-present Member, Up 'Til Dawn (Benefitting St. Jude Children's Research Hospital) August 2015- present