

Tiger Talent

tigertalent@memphis.edu

901-678-0000

EDUCATION

Bachelor of Science in Biology and Chemistry

University of Memphis, Memphis, TN
Minors: Criminology and Criminal Justice
Expected Graduation Date: May 2022
GPA: 3.49

RESEARCH

Undergraduate Laboratory Assistant Fall 2016

- Prepared primers and polymerase reactions related to study of glioblastoma cancer cells
- Utilized gel electrophoresis and Polymerase Chain Reaction (PCR)
- Use of precise lab techniques to obtain desired reactions for bacterial DNA study

SKILLS

Microsoft Word, Excel, PowerPoint, Access, Adobe Photoshop, Photo key Pro

EXPERIENCE

Student Worker, March 2017 - Present

Research and Info Services, McWherter Library, University of Memphis, Memphis, TN

- Assists patrons in finding resources, maintains supplies, and shelves select materials
- Manages guest logins and limited checkout items

Technical Representative II/Technical Representative I, April 2014 - July 2015

Asurion, Inc. for DirecTV, Munford, TN,

- Handled multiple tasks simultaneously including analysis of customer problem, building rapport, minimization of customer frustration, step-by-step instruction, and sales of product protection plan via telephone interactions
- Won multiple awards for customer satisfaction, exceeding sales goals, and team hero (positive attitude) award

LEADERSHIP

President, Criminal Justice Student Association, September 2016 - Present

Treasurer, Criminal Justice Student Association, August 2015 - September 2016

Member, Pinnacle Honor Society, Spring 2017

Member, Omicron Delta Kappa Leadership/Scholarship Fraternity, March 2016 - Present

Member, LEAD Professional Connections Program, Spring 2016

Member, Honors Student Council, August 2015 - Present

ACTIVITIES

Member, American Society for Clinical Pathology, September 2016 - Present

Community Emergency Response Team, Munford, TN, March 2016 - Present

Member, Future Alumni of Memphis (Alumni Association), August 2015 - Present

Member, Student Chapter, American Chemical Society, August 2015 - Present

Member, Adult Student Association, August 2015 - Present

Member, Commuter Student Association, August 2015 - Present

Member, Up 'Til Dawn (St. Jude Children's Research Hospital) August 2015 - Present