**Tiger Talent**

tigertalent@memphis.edu 901-678-0000

**EDUCATION Bachelor of Science in Biology and Chemistry**

University of Memphis, Memphis, TN Minors: Criminology and Criminal Justice Expected Graduation Date: May 2022 GPA: 3.49

**RESEARCH Undergraduate Laboratory Assistant** Fall 2016

* Prepared primers and polymerase reactions related to study of glioblastoma cancer cells
* Utilized gel electrophoresis and Polymerase Chain Reaction (PCR)
* Use of precise lab techniques to obtain desired reactions for bacterial DNA study

**SKILLS** Microsoft Word, Excel, PowerPoint, Access, Adobe Photoshop, Photo key Pro

**EXPERIENCE Student Worker,** March 2017- Present

Research and Info Services, McWherter Library, University of Memphis, Memphis, TN

* Assists patrons in finding resources, maintains supplies, and shelves select materials
* Manages guest logins and limited checkout items

**Technical Representative II/Technical Representative I,** April 2014 - July 2015 Asurion, Inc. for DirecTV, Munford, TN,

* Handled multiple tasks simultaneously including analysis of customer problem, building rapport, minimization of customer frustration, step-by-step instruction, and sales of product protection plan via telephone interactions
* Won multiple awards for customer satisfaction, exceeding sales goals, and team hero (positive attitude) award

**LEADERSHIP** President, Criminal Justice Student Association, September 2016 - Present

Treasurer, Criminal Justice Student Association, August 2015 - September 2016 Member, Pinnacle Honor Society, Spring 2017

Member, Omicron Delta Kappa Leadership/Scholarship Fraternity, March 2016 - Present Member, LEAD Professional Connections Program, Spring 2016

Member, Honors Student Council, August 2015 – Present

**ACTIVITIES** Member, American Society for Clinical Pathology, September 2016 - Present Community Emergency Response Team, Munford, TN, March 2016 - Present Member, Future Alumni of Memphis (Alumni Association), August 2015 - Present Member, Student Chapter, American Chemical Society, August 2015 - Present Member, Adult Student Association, August 2015 - Present

Member, Commuter Student Association, August 2015 - Present

Member, Up ‘Til Dawn (St. Jude Children’s Research Hospital) August 2015 - Present