



# DISCRIMINATION, HARASSMENT AND RETALIATION

## Resources

### MEDICAL SERVICES

University Student Health Center  
[memphis.edu/health](http://memphis.edu/health) | 901.678.2287

Methodist University Hospital  
1265 Union Ave. | 901.516.7000

Baptist Memorial Hospital  
6019 Walnut Grove Rd. | 901.226.5000

Jackson-Madison County General Hospital  
620 Skyline Dr. | 731.541.5000

### LAW ENFORCEMENT

#### MEMPHIS CAMPUS

University of Memphis Polices Service  
[memphis.edu/police](http://memphis.edu/police) | 901.678.4357

Memphis Police Department Domestic Violence Unit  
[memphispolice.org](http://memphispolice.org) | 901.636.3741

Collierville Police Department Domestic Violence Unit  
[colliervillepolice.org/services/domestic-violence](http://colliervillepolice.org/services/domestic-violence)  
901.457.2530

Millington Police Department  
[millingtontn.gov/175/police](http://millingtontn.gov/175/police) | 901.872.3333

#### LAMBUTH CAMPUS

Jackson Police Department  
[jacksontn.gov/government/departments/police](http://jacksontn.gov/government/departments/police)

Domestic Violence Unit | 731.425.8418

Memphis Lambuth Campus Police Services  
[memphis.edu/police/lambuthpolice.php](http://memphis.edu/police/lambuthpolice.php) | 731.425.1942

### COUNSELING SERVICES

#### MEMPHIS CAMPUS

University Counseling Center  
[memphis.edu/counseling](http://memphis.edu/counseling)  
214 Wilder Tower | 901.678.2068  
[counseling@memphis.edu](mailto:counseling@memphis.edu)

Family Safety Center  
[familysafetycenter.org](http://familysafetycenter.org) | 901.222.4400

Memphis Crisis Center  
[memphiscrisiscenter.org](http://memphiscrisiscenter.org) | 901.274.7477

Here4TN.com  
[here4tn.com](http://here4tn.com) | 855.437.3486

#### LAMBUTH CAMPUS

Wo/Men's Resource and Rape Assistance Program  
[wraptn.org](http://wraptn.org) | 800.273.8712

### OTHER RESOURCES

Shelby County Crime Victims and Rape Crisis Center  
[shelbycountyttn.gov/737/Crime-Victims-Rape-Crisis-Center](http://shelbycountyttn.gov/737/Crime-Victims-Rape-Crisis-Center)  
901.222.4350 (24hrs)

Orders of Protection Department (aka Citizen's Dispute)  
[crimevictimscenter.shelbycountyttn.gov/orderofprotection](http://crimevictimscenter.shelbycountyttn.gov/orderofprotection)  
901.222.3950

For orders of protection in Jackson,  
victims may obtain orders of protection in:  
Madison County Chancery Court | 731.426.6030  
Madison County General Sessions Court | 731.426.6128.

Memphis Area Legal Services  
200 Jefferson Ave. Suite 1075  
[malsi.org](http://malsi.org) | 901.523.8822

West Tennessee Legal Services (Lambuth)  
[wtls.org](http://wtls.org) | 731.423.0616



Office for Institutional Equity

[memphis.edu/oi/resources/internal.php](http://memphis.edu/oi/resources/internal.php)

An Equal Opportunity/Affirmative Action University.

## MEMPHIS CAMPUS RESOURCES

### Medical Services

University Student Health Center  
[memphis.edu/health](http://memphis.edu/health) | 901.678.2287

Methodist Le Bonheur Healthcare  
[methodisthealth.org](http://methodisthealth.org) | 901.516.7000

Baptist Memorial Healthcare  
[baptistonline.org](http://baptistonline.org) | 901.226.5000

### Law Enforcement

University of Memphis Police Services  
[memphis.edu/police](http://memphis.edu/police) | 901.678.4357 (Emergency)  
901.678.3848 (Non-emergency)

Memphis Police Department  
[memphispolice.org](http://memphispolice.org) | 911 (Emergency)  
901.545.2677 (Non-emergency)

### Counseling Services

University of Memphis Counseling Center  
[memphis.edu/counseling](http://memphis.edu/counseling) | 901.678.2068

Shelby County Crime Victims and Rape Crisis Center  
[shelbycountyttn.gov/737/Crime-Victims-Rape-Crisis-Center](http://shelbycountyttn.gov/737/Crime-Victims-Rape-Crisis-Center)  
901.222.3950 (M-F, 8 AM-6 PM) | 901.222.4350 (24 Hours)

Family Safety Center | [familysafetycenter.org](http://familysafetycenter.org) | 901.222.4400

Memphis Crisis Center | [memphiscrisiscenter.org](http://memphiscrisiscenter.org) | 901.274.7477

Employee Assistance Program | [here4tn.com](http://here4tn.com) | 1.855.437.3486

### Other Resources

Sexual Assault Prevention and Awareness Coalition  
[memphis.campuslabs.com/engage/organization/sapac](http://memphis.campuslabs.com/engage/organization/sapac)  
sapac@memphis.edu

Title IX: Prevention Center  
[memphis.edu/titleix](http://memphis.edu/titleix) | 901.678.1585

Office of Victim Services  
victimservices@memphis.edu | 901.678.4471

Memphis Area Legal Services | [malsi.org](http://malsi.org) | 1.866.361.9001

## LAMBUTH CAMPUS RESOURCES

### Medical Services

West Tennessee Healthcare | [wth.org](http://wth.org)

### Law Enforcement

University of Memphis Police Services — Lambuth Campus  
[memphis.edu/police/lambuthpolice.php](http://memphis.edu/police/lambuthpolice.php)  
731.425.1942 (Emergency)

Jackson Police Department  
[jacksontn.gov/government/departments/police](http://jacksontn.gov/government/departments/police)  
911 (Emergency) | 731.425.8400 (Non-emergency)

### Counseling Services

University of Memphis Counseling Center — Lambuth Campus  
[memphis.edu/lambuth/campuslife/counseling.php](http://memphis.edu/lambuth/campuslife/counseling.php)

Wo/Men's Resource and Rape Assistance Program  
[wraptn.org](http://wraptn.org) | 1.800.273.8712

Employee Assistance Program  
[here4tn.com](http://here4tn.com) | 1.855.437.3486

### Other Resources

Sexual Assault Prevention and Awareness Coalition  
[memphis.campuslabs.com/engage/organization/sapac](http://memphis.campuslabs.com/engage/organization/sapac)  
sapac@memphis.edu

Title IX: Prevention Center  
[memphis.edu/titleix](http://memphis.edu/titleix) | 901.678.1686

Office of Victim Services  
victimservices@memphis.edu | 901.678.4471

West Tennessee Legal Services  
[wtls.org](http://wtls.org) | 731.423.0616

## SEXUAL ASSAULT RESPONSE TEAM

The Sexual Assault Response Team supports students affected by sexual violence by assessing and addressing their needs. The mission of SART is to provide services that ensure a transition from victim to survivor for every individual whose life is impacted by sexual violence. SART members can provide a survivor with many supportive options, including counseling, medical attention, judicial services, advocacy, law enforcement, referrals and general information regarding sexual violence. SART can be reached by contacting the Office for Institutional Equity at 901.678.2713 or [oi@memphis.edu](mailto:oi@memphis.edu).

## **Memphis-Based Domestic and Sexual Violence Resource Listing**

*current as of 4/14/22*

*\*Please note that this information is provided for informational purposes only and should not be construed as a recommendation to use services provided by these non-profits or governmental agencies.\**

### **Agape**

Through a client-informed approach, Agape has learned that some of our families' main concerns include safety, employment, education attainment and support, spiritual connection and healing, health, and social and economic support. In response, they have found or initiated programs such as after school tutoring, life skills classes, GED practice courses, workforce readiness programming and nutrition classes, just to name a few. Agape's counseling services provide support, direction and life-skills training as needed. Their prevention and intervention offerings are designed to strengthen relationships and help provide solutions to problems. Agape offers a full range of resources, programs and services in the areas of marriage and family counseling and relationship education.

**Website:** [www.agapemeanslove.org](http://www.agapemeanslove.org)

**Phone:** (901) 323-3600

### **Memphis Police Department**

The Domestic Violence Unit (DV) is responsible for investigating incidents involving domestic violence. The DV Unit works closely with the Citizens Dispute Office and the Shelby County Sheriff's Office regarding Domestic Violence warrants and protective orders.

### **Love Doesn't Hurt**

Love Doesn't Hurt helps to provide emergency resources to victims of crime in the LGBTQ+ Community in Shelby County, TN. Through the assistance of our partner agencies working together to provide educational sessions and presentations to promote equality, empowerment, and love while showing the impact that violence has made in the LGBTQ+ Community to help provide inclusive and diverse assistance to victims and survivors.

**Email:** [lovedoesnthurt901@gmail.com](mailto:lovedoesnthurt901@gmail.com)

**Phone:** (901) 213-7661

**Website:** <https://lovedoesnthurt901.com/>

## Family Safety Center

The Family Safety Center is one location that effectively combines civil, criminal, health and social services for victims of family violence. By co-locating the services of their partner agencies in one location, the Family Safety Center can better serve the hurting families of Memphis and Shelby County who are caught up in the trauma of domestic violence. They aid victims by helping them navigate through the many services available to them. Ultimately, they strive to reduce incidents of domestic violence and strengthen families in Memphis and Shelby County. Their mission is to build a community where domestic violence victims can survive and thrive. Their vision is a thriving community free from domestic violence. For more information, contact (901) 222-4400.

## CasaLuz

CasaLuz is the first and only non-profit organization in the Memphis/Shelby County area that culturally and exclusively serves Hispanic/Latino victims of domestic violence, sexual assault and other violent crimes. Founded in October of 2015 by Inés Negrette, CasaLuz's mission is to prevent and reduce domestic violence and related crimes in the Hispanic community, and to promote equal access to justice and other services. CasaLuz supports Latino and Hispanic immigrant victims, taking a holistic approach in order to promote healing, well-being, and lives free of violence and fear within the Hispanic community; empowering them to follow through with legal remedies while seeking safety, independence, and healing from the effects of violence. CasaLuz has a bilingual/bicultural staff that serves clients through shared language and culture, while connecting the rapidly growing Memphis-area immigrant community with law enforcement, government agencies, and other service partners and resources.

**Website:** [www.casaluzmemphis.org](http://www.casaluzmemphis.org)

**Phone:** (901) 500-8214.

## Memphis Area Legal Services, Inc. (MALS)

MALS is the primary provider of civil legal representation to low income families in the western Tennessee counties of Shelby, Fayette, Tipton, and Lauderdale. MALS is a multi-faceted, non-profit law firm guided by values that embody our commitment to equal access to justice for those in need. MALS provides free legal assistance ranging from giving legal advice to unrepresented people, to representing clients in court and administrative proceedings, to community education and outreach to some of the most vulnerable residents in West Tennessee. MALS helps individuals and families facing potentially life-altering situations including domestic violence.

**Phone:** (901) 523-8822

**Address:**

22 North Front Street, 11th Floor, in downtown Memphis

OR

899-A Highway 51 South, in Covington, Tennessee.

## Memphis Area Women's Council

The Women's Council is a non-profit organization dedicated to changing local policies to improve women's lives in health, education and economic self-sufficiency. Due to the epidemic levels of violence against women and girls, the Council has an ongoing strategic focus on the needs of survivors, on system change to increase prosecution of batterers and rapists and to increase resources and community

response to these crimes, to victim/survivors and to perpetrators. Deborah Clubb is executive director of the Memphis Area Women's Council, coordinator of the Memphis Says NO MORE campaign and an award-winning advocate for women and survivors of violence. For more information, visit

**Website:** [www.memphiswomen.org](http://www.memphiswomen.org)

**Phone:** (901) 378-3866.

### **Metropolitan Inner-Faith Association (MIFA)**

MIFA's Family Programs provide basic services to prevent homelessness, stabilize families, and encourage independence. The Homeless Hotline is a 24-hour resource that connects homeless families with minor children in Memphis and Shelby County to shelter and/or other resources. For any families experiencing homelessness after 4:30 PM, please contact **(901) 529-4545**. Emergency Shelter Placement helps families with minor children secure temporary shelter if homelessness cannot be avoided through mediation. Families must meet HUD's definition of literal homelessness and have no other resources to prevent homelessness may be eligible for placement if shelter is available. Screening hours for Emergency Shelter are Monday - Friday 7:30 AM - 3:00 PM. Rapid Rehousing helps eligible homeless families quickly obtain permanent stable housing. Families must be currently in emergency shelter in order to qualify.

**Website:** [www.mifa.org/families](http://www.mifa.org/families)

### **The Pregnant Mom's Empowerment Program (PMEP)**

The Pregnant Moms' Empowerment Program (PMEP) at the University of Memphis is a free, group intervention for pregnant women who have recently experienced intimate partner violence. Each group consists of 4-5 women and 2 group leaders. Groups meet for a total of 10 hours over the span of 5 weeks at a time and location that is convenient for the participants. Meals will be provided at each group meeting and participants will receive 5 small baby care items over the course of the program. Transportation assistance and childcare during the sessions are available for free. Participants will be compensated \$160 for completing 4 assessments at 4 different time points: before the program, after the program, at 3 months postpartum, and at 12 months postpartum.

To see if you are eligible to participate, please call **(901) 646-0499**.

### **Sexual Assault Prevention Association and Coalition (SAPAC)**

The University of Memphis registered student organization, the Sexual Assault Prevention & Awareness Coalition, has a strong student leadership team committed to primary prevention initiatives around sexual assault, dating violence, domestic violence, sexual harassment, and stalking. Through peer education, campus events, and advocacy, SAPAC aims to educate the campus community on positive social norms, bystander intervention, and consent.

**Email:** [sapac@memphis.edu](mailto:sapac@memphis.edu)

### **Shelby County Crime Victims & Rape Crisis Center**

The Shelby County Crime Victims & Rape Crisis Center envisions a healthier, safer, and more well-informed Shelby County, where victims of crime are treated with dignity and respect as they heal from trauma and navigate the justice system, and community members are empowered to join together to reduce violence and its traumatic effects.

**Address:** 1060 Madison Ave., Memphis, TN 38104.

**Phone:** (901) 222-4350

The 24-Hour Sexual Assault Hotline number is **(901) 222-4350**.

### **Southwest TN Community College Office of Equity & Compliance**

The Office of Equity & Compliance is responsible for advancing and sustaining a positive environment which supports both the letter and spirit of the laws regarding equal opportunity and access in employment and education. To this end, the Office of Equity & Compliance ensures that the College complies with federal and state laws and regulations regarding equal opportunity.

**Email:** [equityandcompliance@southwest.tn.edu](mailto:equityandcompliance@southwest.tn.edu)

**Phone:** (901) 333-5005

### **University of Memphis Office for Institutional Equity**

The Office for Institutional Equity monitors the University's policy on equal opportunity and affirmative action in employment and education in that it will not discriminate based on race, color, national origin, religion, age, sex (except where sex is a bona fide occupational qualification), disability, where the person is a qualified disabled person, or because of their status as a qualified disabled veteran or veteran of the Vietnam era.

**Website:** [www.memphis.edu/OIE](http://www.memphis.edu/OIE)

**Phone:** (901) 678-2713

### **YWCA**

YWCA Greater Memphis (YW-GM) has provided mission-driven programs and services supporting women, children and families since 1919. YW-GM is a member of YWCA USA, which - in turn - is a member of World YWCA. YW-GM empowers women and strengthens families by promoting personal and economic selfsufficiency through comprehensive programs such as: After School Childcare and Education as well as Community Education and Training (this includes our Racial Justice Program). YWCA's believe that direct services are not enough to address systemic issues; thus, we work to change inequity via public policy advocacy focused on racial justice and gender equity. YWCA Greater Memphis' mission: "Eliminating racism and empowering women." And we accomplish that in many ways, one way is through our 16-unit, state-of-the-art facility providing a safe-haven for women and children who are victims of domestic violence. YWCA is also deeply rooted in victim advocacy and community outreach in the Mid-South.

**Phone:** (901) 725-4277

## **Shelby Co. Crime Commission / UofM Public Safety Institute**

The Crime Commission seeks to improve public safety by advocating implementation of the best practices. The primary mission of the Crime Commission is to spearhead a plan (Operation: Safe Community) to significantly improve public safety in the Memphis area, galvanize diverse leaders and stakeholders in the implementation and support of the plan, and manage the hard work necessary to achieve implementation. The Public Safety Institute is committed to identifying and advancing best practices in the field of public safety through applied research. The PSI is funded initially through the Memphis Shelby Crime Commission, a private non-profit 501(c)(3) organization with a 50-member board of directors that serves as a leadership team for reducing crime in Memphis and Shelby County. The board is comprised of top leaders in law enforcement, criminal justice, business, government, the non-profit community, and the faith community.

**Phone:** (901) 678.2794

**Email:** [psi@memphis.edu](mailto:psi@memphis.edu)



## NATIONAL SERVICE PROVIDERS & HELPLINES

*\*Please keep in mind that many abusive partners check their partner's electronic devices, so if you want to go on a website or call a hotline, you may want to do it from a friend's device or public device.*

### LOVE IS RESPECT

[www.loveisrespect.org](http://www.loveisrespect.org) | 1-866-331-9474 or 1-866-331-8453 | text "loveis" to 22522

Contact LovelsRespect if you want to talk to someone, need advice about your relationship or a loved one's relationship, or if you have legal questions.

### NATIONAL DOMESTIC VIOLENCE HOTLINE

1-800-799-SAFE (7233) | Canada: 1-800-363-9010 | [www.thehotline.org](http://www.thehotline.org)

NDV Hotline provides lifesaving tools and immediate support to enable victims to find safety and live lives free of abuse. Call if you would like more resources or information, or if you are questioning unhealthy aspects of your relationship. On the website, you can also find a helpful chat feature in English and Spanish.

### ONE LOVE MY PLAN APP

Can be found in the app store | [www.joinonelove.org/my\\_plan\\_app](http://www.joinonelove.org/my_plan_app)

This app helps you determine if a relationship is unsafe and it helps create the best action plan by weighing an individual's unique characteristics. Additionally, a friend or family member can use this app to assess the danger of a loved one.

### NATIONAL SEXUAL ASSAULT HOTLINE

1-800-656-HOPE | [www.rainn.org](http://www.rainn.org)

The National Sexual Assault Hotline provides basic information for victims or friends/family of victims, short-term crisis intervention and support, answers to questions about recovering from sexual assault, and resources to assist with the reporting process via hotline or chat.

### HELPLINE

[www.stopitnow.org/help-inquiry](http://www.stopitnow.org/help-inquiry) | 1-888-PREVENT

The 1-888-PREVENT number provides support, guidance and information to adults who wish to speak confidentially with the Helpline staff. You can also schedule a 30-minute phone consultation with Helpline Associates.

### CENTER FOR RELATIONSHIP ABUSE AWARENESS

[stoprelationshipabuse.org/help](http://stoprelationshipabuse.org/help)

This site provides a plethora of resources of all types (legal, seeking help, basic information, help in your area, etc.).

### THE TREVOR PROJECT

[www.thetrevorproject.org](http://www.thetrevorproject.org) | 1-866-488-7386

The Trevor Project is the leading national organization providing crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender and questioning (LGBTQ) young people.

### STATE-WIDE COALITIONS

Google your state-wide coalition (such as: "New York State-Wide Coalition") to find a list of all the domestic violence support centers in your state.