

Trouble Shooting Tips

No Video on Screen

- Check projector is powered on. Green light ON near lens.
- Check the selected source on the panel. Example: "Laptop".
- Check HDMI cable connection at laptop.
- Check display settings on computer in use. Right click on desktop and select Display Settings. Look under Multiple Displays. Choose "duplicate these displays".

No Computer Audio

- Check laptop audio setting at bottom right of desktop display. Adjust slider volume level and un-mute. Also check the source is selected to "Crestron".
- If playing a You Tube video, check audio adjustment at bottom left of video. Un-mute and adjust slider.

No Microphone Audio

- Press "PODIUM MIC" button. The light will flash for 10 seconds, during which volume may be adjusted using the VOLUME knob. (Keep turning to adjust)
- "MIC MUTE" button should not be on.





Call Conference and Event Services 901-678-2041

Need Help?