University Libraries, University of Memphis
Services and Resources Assessment

Introduction

The University Libraries is committed to providing access to scholarly resources through the acquisition, organization, management, and preservation of the collections and through supportive reference and instruction services. The University Libraries seeks to maintain a leadership role in information management in support of the University's mission as an internationally recognized, learner-centered urban research university providing a high-quality education that focuses on research and service to both local and global communities. Additionally, the Libraries promotes the use of cutting-edge technology through its creator space, *the sandbox.*, which offers hands-on experience with a growing variety of emerging technologies.

Libraries COVID-19 Pandemic Response

Beginning in March 2020, the COVID-19 pandemic had a powerfully disruptive and transformative influence on the University of Memphis. The campus closure forced all instruction to a remote format. While service hours for the University Libraries were shortened and available user spaces were increasingly limited throughout the McWherter and Branch Libraries, essential Libraries services were largely preserved and delivered with appropriate modifications to insure safe interactions in accordance with Center for Disease Control and Public Health recommendations and legal mandates.

Electronic access to Libraries-provided research resources continued without interruption following a more than two-decade process of transforming journal and database access to digital format, accessible remotely to all authenticated users. Interlibrary Loan & Resource Delivery continued without interruption and expanded their user base. Instructional Services pivoted seamlessly to remote and synchronous content delivery methods, supplemented by creating online tutorials, full lectures (for asynchronous delivery), quick "how-to" demonstrations, and related formats for general faculty use in specific syllabi or as stand-alone in-class delivery. Reference and research assistance continued to be provided in the online environment without interruption via chat, email, text, and research consultations.

Observing University directives, most University Libraries staff and faculty continued to work in remote or hybrid formats providing business continuity in all aspects of service except in-person building visits by the general public. Access was limited to current faculty, staff, and students.

Budget, Administration, and Operations

For the Academic Year 2020, The University Libraries' primary user community consists of a total headcount of 21,358 students, 1,502 full time faculty, and 1,974 staff. A large proportion of enrolled students are in fully (4,544) or partially (7,383) online programs distributed globally.

The University Libraries receives a majority of its financial support (for both operating and library materials) from the University's Educational & General Budget. The Executive Director & Associate Dean of University Libraries presents to key members of the University administration a report of previous expenditures and justification for future funding needs as part of the annual budget review process.

Special funding requests to build programs and initiate new or expanded offerings are included and presented during this process.

The University Libraries also receives funds from the student-paid Technology Access Fee (TAF) that supports student-related technologies. The University Libraries' TAF allocation is used to partially (approximately 13%) support subscriptions to a variety of electronic resources accessible via the Libraries' website (http://www.memphis.edu/libraries). Despite fiscal threats to this fee-based revenue, the Libraries' allocation has remained stable for the previous six budget cycles. Specialty software of wide application (e.g. ILLiad for our interlibrary loan service) is also paid with TAF revenue as enterprise utilities.

Additionally, the University Libraries and the University Advancement Division seek funding (including endowments) to support the growth of the collections. The Friends of the University Libraries is a small, but emerging, part of this support.

Libraries Facilities

The University Libraries comprises a main library and three branch libraries. The McWherter Library and the Music Branch Library are on the University's Main Campus. The Health Sciences Branch Library is located in the Community Health Building on the Park Avenue campus in Memphis. The Lambuth Campus Library is in Jackson, Tennessee (approximately 90 miles from the Main Campus).

All libraries provide full wireless access to the Internet via the secure Campus Network. The Health Sciences Library offers 16 computer workstations; Lambuth, 10; Music, 10; and McWherter, 164. Beginning in 2020 the University Libraries has and distributes more than 300 laptop computers and peripherals as needed for student use in the remote learning environment on a semester basis. Short-term laptop loans (36) are available for day use.

All Libraries offer group study rooms and areas for individual study, digital scanners, copiers, and printers. Microformat readers and scanners at McWherter and the Music Branch provide access to the extensive collections in microformat located there. Libraries faculty or staff are available at all four locations to assist with research and answer questions—in-person, by phone, and online (email, text, chat). Circulation policies for all types of patrons and materials are available on the University Libraries' website (http://www.memphis.edu/libraries/services/borrowing.php). Food and beverages are allowed in all libraries.

The University Libraries hours of operation differ with location and time of year. The McWherter Library is open 93.5 hours per week during the regular semester, with abbreviated hours between semesters. Access to the Learning Commons area on the first floor of the McWherter Library is available 24/7 during exam periods. The branch library locations operate with variant schedules. The current hours are posted on the Libraries' website (http://libcal.memphis.edu/hours/). For most of 2020 and into 2021, the University Libraries operated under a limited clock and calendar. With the fall of 2021 and full return to on-campus teaching, no clock/calendar restrictions remain.

Libraries Staff

As of December 2020, the University Libraries has 70 full-time personnel: 19 faculty (professional librarians); 5 administrative professionals; 46 support staff; 1 FTE student assistant, and 4 graduate

assistants. There are 4 faculty and 4 staff vacancies, which are in the process of being filled. The University Libraries' faculty is appointed to full-time faculty-rank/tenure-track positions. Beginning in 2019 faculty appointments with rank are non-tenure track. The Executive Director & Associate Dean of University Libraries reports directly to the Provost of the University.

The University Libraries' support staff includes Library Assistants who perform a variety of tasks that support all areas of Libraries services. Other categories of support staff and Administrative Professionals include Office Associates, a Business Officer, a Facilities Coordinator, an Administrative Associate, and a Coordinator of Community Relations.

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Libraries Resources

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The University Libraries website (http://www.memphis.edu/libraries) provides a digital gateway to the rich research offerings at the University of Memphis. Considering our substantial and increasing online enrolment, our allocation of resources progressively favors off-campus, distance, and remote instruction without detriment to local and residential students. As of October 2021, it provides access to approximately 372 subscription and 236 open access electronic resources (indexes, full-text databases, abstracts, streaming media), over 360,072 electronic books, and 172,598 digital, monographic government publications. All are available to University Libraries users, both on- or off-campus. Electronic databases most appropriate for the **School/department name here** are listed in Appendix C.

As of **March 2019,** the University Libraries holds **8,243 eBooks** relevant to the field of **school/department name here** (based on **Library of Congress Classification HV**), supplemented by another **12,536 titles** in related disciplines (including **Library of Congress Classifications HM, HN, HQ and HT**). With an increasing emphasis on distance learning and online course delivery, the selection and acquisition of e-format resources (i.e., full-text databases and eBooks in particular) have taken priority in the selection decision. Electronic format is the default choice unless titles are specifically requested in hard copy.

The physical collections of the University Libraries are housed in the McWherter Library and 3 branch libraries (Health Sciences, Lambuth Campus, and Music). **School/department name here** students and faculty are served by all areas of the University Libraries, but most specifically by the McWherter Library and the Lambuth Campus Library, which house the resources that support the curriculum and research needs of the **subject/department name here** program in both locations. Funding for monograph (books) purchases is allocated (when funds are available) to the academic departments each year by the Executive Director & Associate Dean of University Libraries. The **subject/department name** print monographs collection is located in the **Library of Congress Classification HV**. As of **March 2019**, the University Libraries held **13,721** print monographs under that classification. Physical collections in related disciplines (including **Library of Congress Classifications HM, HN, HQ and HT**) that supplement **subject/department name** research needs account for **24,100 titles**. In addition, the Libraries provides a relevant DVD collection and streaming media databases, which enhance **subject name here** offerings.

Below is the recent history of expenditures for books and one-time purchases in support of the **School/department name here**. (Please note: NO funds were available campus-wide for the purchase of monographs during 2005/2006; 2007/2008; 2008/2009; 2014/15.)

Monographs:	**2005/2006:**	**$ 0**
	2006/2007:	**$ 10,343.78 (total for entire SUAPP)**

2007/2008:	$	0
2008/2009:	$	0
2009/2010:	$	2,184.12 (Subject/dept name only)
2010/2011:	$	6,216.12 (Subject/dept name only)
2011/2012:	$	4,690.72 (Subject/dept name only)
2012/2013	$	1,849.89 (Subject/dept name only)
2013/2014	$	2,775.16 (Subject/dept name only)
2014/2015	$	0 (Subject/dept name only)
2015/2016	$	3,184.78 (Subject/dept name only)
2016/2017	$	2,438.57 (Subject/dept name only)
2017/2018	$	4,993.25 (Subject/dept name only)

All electronic journals (serials) are fully available to students and faculty 24/7 with the use of valid network credentials. As of October 2021, the Libraries provides access to 16,306 physical serial titles and 235,652 digital serial titles through subscriptions and aggregator databases. As is common throughout academic libraries, print subscriptions are only a small part of the research literature (less than 5% at the University Libraries). Funding for serial purchases has remained static for a number of years and any new titles requested require commensurate cost serial subscriptions to be dropped. A complete list of currently received journals attributed to the **School/department name here** are found in Appendix A and a list of selected journals in the field of **subject name here** held by the Libraries can be found in Appendix B. Access to over **250 journals** in the field of **school/department name here** and over **5,567 periodicals in related disciplines**, such as criminology, education, and sociology, support the research needs of the **Subject/dept name** program.

Below is the recent history of expenditures for serials attributed to **School/department name here**. (SUAPP included City and Regional Planning, Criminology, Public Administration, and Social Work.)

Serials:		
	2005/2006:	$ 29,347.61 (total for entire SUAPP)
	2006/2007:	$ 32,808.52 (total for entire SUAPP)
	2007/2008:	$ 36,801.55 (total for entire SUAPP)
	2008/2009:	$ 39,988.87 (total for entire SUAPP)
	2009/2010:	$ 1,604.94 (Subject/dept name only)
	2010/2011:	$ 4,259.25 (Subject/dept name only)
	2011/2012:	$ 4,471.53 (Subject/dept name only)
	2012/2013	$ 5,701.79 (Subject/dept name only)
	2013/2014	$ 6,057.68 (Subject/dept name only)
	2014/2015	$ 6,518.21 (Subject/dept name only)
	2015/2016	$ 8,605.03 (Subject/dept name only)
	2016/2017	$ 9,342.89 (Subject/dept name only)
	2017/2018	$ 9,859.46 (Subject/dept name only)

Libraries Services

The University Libraries' Research Assistance Desk (RAD) which includes the Technical Support Desk is located on the first floor of the McWherter Library in the Learning Commons. The RAD is staffed for most of the hours that the McWherter Library is open. The Learning Commons and the Technical Support Desk are open extended hours during exam periods. The staff at the RAD assists Libraries users

to successfully meet their information needs. The University Libraries offers a Chat reference service to meet the research needs of students and faculty at a distance or for those who prefer this medium of communication. Reference questions are answered by email and by text as well.

The University Libraries Research and Instructional Services faculty and subject liaison librarians are committed to offering instruction in-person and online that develops and enhances students' information literacy. The core of the program is course-related instruction, in which librarians collaborate with faculty in the academic departments to teach skills, processes, and concepts that students need to complete course assignments, undertake related research, and build lifelong learning and research expertise. In calendar year 2020, more than 4708 students attended one or more of the 220 offered group instruction sessions. **That same year, 143 Subject/department name students were reached through 6 instruction and 1 orientation session.** Research and Instructional Services faculty and subject liaisons also offer walk-in instructional sessions and workshops. Requests for instructional services may be made via the Libraries' website (http://www.memphis.edu/libraries/instruction/index.php).

Additionally, librarians may be requested to be embedded in online classes to support the research needs of students. In calendar year 2020, librarians were embedded in 53 courses, leading to 171 research interactions with students in these courses. For in-depth help with research, librarians offer research consultations with students and faculty throughout the year. In calendar year 2020, the Libraries assisted 404 users through 371 such research consultations. With an increasing emphasis on asynchronous learning and making learning tools available at the point of need, online tutorials and research guides on a variety of Libraries resources and research endeavors are available through the Libraries' website. Apart from the pandemic response, the University Libraries Instructional Services program was on a trajectory characterized by an increasing reliance on media driven instruction for use in the traditional classroom setting and beyond. These materials are available in Canvas. In calendar year 2020, libraries personnel created and/or distributed 85 digital learning objects on a range of libraries research topics. A sample of these resources for Subject/Department name are included below:

Social Work: http://libguides.memphis.edu/socialwork
Government Publications: Statistics http://libguides.memphis.edu/govpubstatistics
Citation Resources: http://libguides.memphis.edu/citationguide
Finding DVDs, CDs, and Streaming Media: http://libguides.memphis.edu/dvds/streaming
Undergraduate Library Orientation: http://libguides.memphis.edu/undergrad
Graduate Library Orientation: http://libguides.memphis.edu/graduate

The University Libraries' Liaison Program pairs a Libraries faculty member with a representative from each academic department. Liaisons and departmental representatives work collaboratively to build strong, balanced collections that meet the curriculum and research needs of both students and faculty. Libraries faculty liaisons receive and evaluate purchase requests from departmental representatives (who solicit and receive requests from their department's faculty) and assist with preparing for accreditation reviews, program evaluations, and new course development. Liaisons provide discipline-specific research assistance to faculty and graduate students in the subject departments for which they are responsible. They also keep the departments informed of Libraries news and developments and work with departmental faculty in making decisions about material that should be withdrawn from the collection.

The University Libraries has an active Interlibrary Loan & Resource Delivery Department which uses the ILLiad and RapidILL systems to fulfill requests for materials not owned by the Libraries. Requests are filled promptly and at no charge to students, faculty, and staff, and may be made via the ILL page on the University Libraries' website (https://itlibloan.memphis.edu/). The University Libraries also participates in collaborative document delivery with its fellow members of the Association of Southeastern Research Libraries and TENN-SHARE. These two programs ensure prompt delivery of items requested from participating libraries. Data from 2020 reveal that of the 28,970 completed transactions, more than half were for materials requested by University students and faculty (as opposed to materials borrowed by other libraries). Electronic delivery is increasingly the norm; materials requested are often in the hands of the researcher within 24 hours, and sometimes within just a few hours.

Reciprocal borrowing agreements between the University Libraries and several local academic institutions including Christian Brothers University, Rhodes College, Southwest Tennessee Community College, and the University of Tennessee Health Science Center provide University of Memphis students, faculty, and staff access to resources at these institutions.

Notable Collections and Resources

The University Libraries has an established record of embracing emerging technology trends. A variety of personal use technologies are available to students and faculty for loan, with instruction and training in aspects of audio and video recording, imaging, and presentation. Fully equipped recording studios for podcasts and similar presentations are available for use by students, faculty, and staff. Additionally, 3-D printers, laser cutters, sewing machines, and software for design and creation are offered, with training. The selection of tools, devices and gadgets continues to grow in variety. More information about *the sandbox.* is available online at https://libguides.memphis.edu/thesandbox/home .

As the Regional Federal Depository for the State of Tennessee, the University Libraries receives or has access to all U. S. Government Publishing Office publications in print, microform, electronic, online, and other formats. This collection is, by law, available to all U. S. citizens, especially the citizens of Tennessee. The Government Publications Department is also a designated Tennessee state documents depository. Additional information is available at https://www.memphis.edu/libraries/govpub/index.php .

The University Libraries Special Collections contains more than one million manuscripts, image, and media format objects which emphasize local and regional history, society, and culture. Increasingly, the contents of those collections are available in digital format at https://www.memphis.edu/libraries/special-collections/ .

APPENDICES

APPENDIX A: PERIODICAL SUBSCRIPTIONS ATTRIBUTED TO <mark>THE SCHOOL/DEPARTMENT NAME HERE</mark>
Affilia
British journal of social work
Child abuse & Neglect
Children and Youth Services Review
Families in Society
International Social Work
Social Work

APPENDIX B: REPRESENTATIVE PERIODICAL SUBSCRIPTIONS SUPPORTING THE <mark>SCHOOL/DEPARTMENT NAME HERE</mark>

The following list is highly selective and represents only a portion of the more than <mark>250</mark> accessible journals contributing to the broad field of **subject name here** and an additional <mark>5,567</mark> journals in related fields such as <mark>criminology, education, and sociology.</mark>

Affilia: Journal of Women & Social Work
Australian Social Work
British Journal of Social Work
Child Abuse & Neglect
Child & Family Social Work
Children and Youth Services Review
Clinical Social Work Journal
Families in Society
Health & Social Work
Human Service Organizations: Management, Leadership & Governance
International Social Work
Social Work Education
Journal of Social Service Research
Journal of Social Work
Journal of Social Work Education
Qualitative Social Work
Research on Social Work Practice
Smith College Studies in Social Work
Social Service Review
Social Work
Social Work in Public Health
Social Work Research

APPENDIX C: UNIVERSITY LIBRARIES' ELECTRONIC RESOURCES IN SUPPORT OF ==Department Name Here==

<div align="center">==**Databases & Journal Aggregators**==</div>

<div align="center">==**Databases**==</div>

Academic OneFile
Provides access to full-text articles in the physical sciences, technology, medicine, social sciences, the arts, theology, literature and other subjects. Some embargoes. Coverage: 1995- , typically, but varies by resource.

CINAHL Complete
 CINAHL Complete covers nursing, allied health, biomedical and consumer health journals, publications of the American Nursing Association, and the National League for Nursing. Includes abstracts of journal articles, books, dissertations, and proceedings. Full text is included for nursing journals, newsletters, standards of practice, practice acts, government publications, research instruments and patient education material.

Counseling and Therapy in Video
Counseling and Therapy in Video provides an online collection of over 500 videos for the study of social work, psychotherapy, psychology, and psychiatric counseling. Videos include counseling sessions and demonstrations, consultations, lectures, presentations, and interviews, some with supplementary materials for classroom use and continuing education credits.

Criminal Justice Abstracts
Criminal Justice Abstracts contains hundreds of in-depth abstracts of current books, book chapters, journal articles, government reports, and dissertations published worldwide. Criminal Justice Abstracts also offers extensive coverage of new books from scholarly and commercial publishers and valuable reports from public and private agencies in many nations.

Current Research at the University of Memphis (ProQuest)
Citations and abstracts of dissertations submitted by The U of M and published in UMI's Dissertation Abstracts database. 24-page previews of U of M dissertations published after 1996 with free downloads in full-text. (For references to older material, use Dissertation Abstracts or WorldCat Dissertations and Theses). Coverage: 1996-present.

DSM Premium
PsychiatryOnline is a powerful web-based portal that features DSM-IV-TR®, DSM-5, DSM-IV-TR® Handbook of Differential Diagnosis, Cases From DSM-IV-TR® Casebook and Its Treatment Companion, and The American Journal of Psychiatry as the cornerstones of a collection of psychiatric references from American Psychiatric Publishing.

Electronic Theses and Dissertations (University of Memphis)
Full text of open access University of Memphis dissertations and theses as authorized by their writers. Some titles are restricted to authorized University of Memphis users, and others which are currently embargoed. Includes dissertations and theses submitted in Spring/Summer 2010, with mandatory submission from Fall 2010-present.

MEDLINE (FirstSearch)
Indexes 1,900+ journals in all areas of medicine, including nursing, dentistry, veterinary medicine, preclinical science, and health care. Abstracts available for most citations. Corresponds to the print indexes Index Medicus, Index to Dental Literature, and International Nursing Index. Provided by OCLC.

MedlinePlus
Website for patients and their families and friends providing understandable, reliable, authoritative on-line information about health and medical topics. Provided by the National Library of Medicine (NLM), a service of the National Institutes of Health (NIH).

National Criminal Justice Reference Service
NCJRS is a federally funded resource offering justice and substance abuse information to support research, policy, and program development worldwide.

Nursing & Allied Health Collection Comprehensive
The Nursing & Allied Health Collection: Comprehensive database contains nearly 400 full text journals that are indexed in CINAHL, including nearly 300 peer-reviewed titles covering the areas of nursing, biomedicine, health sciences, consumer health and allied health disciplines. Although Nursing & Allied Health Collection: Comprehensive can be searched separately, it is more effectively used when you search CINAHL and connect to the article by clicking on the links in the citation record. Subjects include: Medicine and Health, Nursing, Sociology and Social Work.

Office of Juvenile Justice & Delinquency Prevention
Hundreds of reports, statistics, & policies on juvenile justice. An Office of Juvenile Justice & Delinquency Prevention resource.

PolicyMap
Online mapping with data on demographics, real estate, health, jobs and more in communities across the United States.

ProQuest Dissertations and Theses Global
Includes citations and full-text files of dissertations and theses from around the world, ranging from 1861 to those accepted last semester. Digital dissertations and theses are archived as submitted by the degree-granting institution.

PsycArticles
Full-text from journals published by the American Psychological Association. Coverage: varies by title, 1894-present.

PsycInfo
Citations to and summaries of journal articles, book chapters, books, and technical reports, as well as citations to dissertations, in psychology, plus psychological aspects in related disciplines (medicine, psychiatry, nursing, sociology, education, pharmacology, physiology, linguistics, anthropology, business, and law). Journal coverage, spanning 1887-present, includes international material selected from more than 1,300 periodicals written in over 25 languages. Coverage: 1632-present.

PubMed
Provides MEDLINE access, along with OLDMEDLINE, Pre-MEDLINE (citations in-process), and citations outside the scope of MEDLINE provided by journal publishers. Interconnects with other NCBI databases and resources. Articles from many medical journals are free after a 6-12 month embargo. Linkouts to full text provided at publishers' discretion. Coverage: OLDMEDLINE, 1950- 1965; MEDLINE, 1966-present.

SAGE Video Collections
Showcases educational video across key social science disciplines supporting diverse research and learning needs. All videos are fully citable with searchable transcripts, custom clip creation and embedding.

Scopus
Scopus provides abstracts and citation tracking of peer-reviewed literature in science, technology, medicine, social sciences and arts and humanities. It features tools to track, analyze and visualize research. Researchers who use Web of Science will find Scopus indexes the same fields but with broader coverage.

Social Explorer
Social Explorer is an online research tool designed to provide quick and easy access to historical census data and demographic information. It creates fast, intuitive, and appealing maps and reports to help users visually analyze and understand demography and social change throughout history. An invaluable repository of information, the site currently includes the entire US Census history from 1790 to 2000, all annual updates from the American Community Survey, and the Religious Congregations and Membership Study from 1980 to 2000.

Social Sciences Fulltext
Indexes periodicals in addiction studies, anthropology, area studies, communications & mass media, community health & medical care, corrections, criminal justice, criminology, economics, environmental studies, ethics, family studies, gender studies, geography, gerontology, international relations, law, minority studies, planning & public administration, policy sciences, political science, psychiatry, psychology, public welfare, social work, sociology, and urban studies. Coverage: citations & abstracts, 1983- ; full text, 1995- present.

Social Work Abstracts
Social Work Abstracts offers extensive coverage of more than 900 social work and human services journals dating back to 1965. Produced by the National Association of Social Workers (NASW), the database provides indexing and abstracts dealing with all aspects of the social work field, including theory and practice, areas of service and social issues and problems.

Social Services Abstracts
Provides bibliographic coverage of current research focused on social work, human services and related areas, including social welfare, social policy and community development. Includes abstracts and references to journal articles, dissertations, and book reviews. Coverage: 1979-present.

Sociological Abstracts
This database abstracts and indexes the international literature of sociology and related disciplines in the social and behavioral sciences. The database provides abstracts of journal articles and citations to book reviews drawn from thousands of serials publications and also provides abstracts of books, book

chapters, dissertations, conference papers and working papers. Cited references are included for many journal articles. Coverage: 1952-present.

Sociology Source Ultimate/ SocINDEX with Full Text
Sociology Source Ultimate is the world's most comprehensive and highest quality sociology research database. The database features more than 2,100,000 records with subject headings from a 20,000+ term sociological thesaurus designed by subject experts and expert lexicographers. Contains abstracts for more than 1,260 "core" coverage journals dating as far back as 1895. Extensive indexing for books/monographs, conference papers, and other non-periodical content sources is included, and searchable cited references are provided. Offers comprehensive coverage of sociology, encompassing all sub-disciplines and closely related areas of study. These include abortion, criminology & criminal justice, demography, ethnic & racial studies, gender studies, marriage & family, political sociology, religion, rural & urban sociology, social development, social psychology, social structure, social work, socio-cultural anthropology, sociological history, sociological research, sociological theory, substance abuse & other addictions, violence, and many others.

Statista
Easily access statistics and produce graphs for millions of statistics in business, entertainment, health, social sciences, and government.

Urban Studies Abstracts
Includes bibliographic records covering essential areas related to urban studies, including urban affairs, community development, urban history, and other areas of key relevance to the discipline.

WorldCat Dissertations and Theses Database
Indexes all cataloged dissertations, theses and published material based on theses and dissertations to the present.

==**Journal Aggregators**==

JSTOR
The JSTOR database consists of complete backfiles of core scholarly journals in all disciplines. Coverage: varies--going back to first year of publication and coming up to 3-5 years ago. *JSTOR* offers access to 168 titles in the Sociology and Public Policy & Administration subject areas, including *Social Problems (1953-2012); Social Choices and Welfare (1984-2008); Journal of Public Policy (1981-2009); and Social Services Review (1927-2012).*

Project MUSE
Provides access to the full text of more than 200 scholarly journals in many disciplines, including: African studies, anthropology, education, history, music, literature, philosophy, psychology, sociology, and more. Coverage: varies, typically the past 3-5 years.

SAGE Premier
SAGE Premier provides access to 650 SAGE journal titles in Business, Humanities, Social Sciences, and Science, Technology and Medicine with backfile to 1999.

SciVerse

Electronic archive of the Elsevier publications in Chemistry, Chemical Engineering, Computer Science, Earth Science, Energy, Engineering, Immunology & Microbiology, Materials Science, Mathematics, Medicine & Dentistry, Neuroscience, Nursing, Pharmacology, Physics & Astronomy, and Veterinary Science. Also available: Arts & Humanities, Business, Economics, and Social Science. Coverage: varies-- citations back to first year of publication; full text, subscribed titles, 1999-present.

Wiley Online Library
Includes access to journal articles, eBooks, and reference sources. The University of Memphis Libraries has full-text, subscriber access to journal titles and eBooks which display an unlocked symbol for the applicable years.