



THE UNIVERSITY OF
MEMPHIS

umTECH NEWSLETTER

ITS SERVICE DESK
Volume 6 Issue 7

SMART CLASSROOM TECHNOLOGY UPGRADES OVER SUMMER

Exciting improvements occurred in our smart classrooms this summer. Information Technology Services (ITS) upgraded audiovisual technology in 35 smart classrooms across Ball Hall, Clement Hall, Dunn Hall, Mitchell Hall, Meeman Journalism Building, Art and Communication Building, Engineering Technology, Engineering Science, Patterson Hall, Smith Chemistry, Life Sciences, and Ellington Hall. All upgrades are on schedule to be completed before the start of the Fall semester.

Classroom enhancements include:

- New electronically height-adjustable instructor podiums - lowest position is 30.1". Highest is 49.7". So sit or stand.
- USB-C connectivity for fast and simple device integration.
- Wireless screen sharing for seamless presentations.
- Laptop access to classroom cameras and microphones in Microsoft Teams-supported classrooms.
- Enhanced power management for improved remote monitoring, maintenance, and troubleshooting.
- High-performance laser projectors that offer greater reliability, longer service life, and faster startup.

These upgrades will provide faculty and students with a more reliable, flexible, and user-friendly classroom experience while enhancing teaching, collaboration, and engagement. We look forward to welcoming everyone back this Fall to classrooms equipped with the latest instructional technology. Additional classroom technology improvements will continue as part of the University's ongoing commitment to modernizing teaching and learning spaces and supporting innovative instruction across campus.



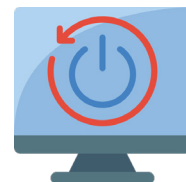
SUMMER AUGUST 2026

START THE SEMESTER TECH READY

Before the semester begins, take a few minutes to prepare your technology. Install pending updates, restart your computer, verify you can sign in with your University account and multi-factor authentication (MFA), and ensure your essential applications are working properly. Faculty should also confirm classroom technology and course materials are ready. A quick tech check now can help prevent unexpected issues and ensure a smooth start to the semester.

DON'T IGNORE THE RESTART: YOUR COMPUTER IS WAITING ON YOU

Restarting your computer is one of the easiest ways to improve security and performance, yet it's often one of the most overlooked. Faculty, staff, and students should restart their devices at least once a week and whenever prompted after installing updates. Many security patches, operating system updates, driver updates, and system changes are not fully applied until the computer restarts. Waiting too long can delay important security protections and leave your device more vulnerable. If you're working on something important, save your files, finish your task, and restart as soon as it's convenient instead of repeatedly dismissing the notification.



Regular restarts also help clear temporary system resources, resolve minor software issues, and keep your computer running smoothly. Enable automatic updates whenever possible, keep your operating system, browsers, and applications current, and save your work frequently so updates can be completed with minimal disruption. If your device has been running for days or weeks without a restart, now is a great time to give it one. A quick reboot today can help prevent bigger problems tomorrow—and if updates fail or you notice unusual performance or security warnings, contact the ITS Service Desk for assistance.



THE UNIVERSITY OF
MEMPHIS

ITS Service Desk, 100 Administration Bldg., Memphis, TN 38152 | 901.678.8888
For more information or to inquire about technical reports, contact
umTech@memphis.edu | memphis.edu/umTech