Disabling a Device in Duo

How to remove a device in Duo

1. Log into iAm https://iam.memphis.edu
2. Click on Duo Account Security
3. Choose the type of device to delete, then click Delete
4. Click OK

You've deleted the device!

For further more detailed instructions see our documentation.

Note: If you cannot log into iAm, you will need to contact the Service Desk for assistance.