Enabling a Landline Phone to Use Duo*

*Note: This feature is only available to UofM Faculty and Staff.

Adding an Additional Landline in Duo

1. Log into iAm https://iam.memphis.edu
2. Click on Duo Account Security
3. Choose the type of device to add, then click Continue
4. Choose Landline, then click Continue.
5. Enter your mobile number, then click Continue
6. You're Connected!

Note: If you cannot log into iAm, you will need to contact the Service Desk for assistance.

For further more detailed instructions see our documentation.