

Resetting Your Password

How to Reset Your Password for Faculty, Staff, and International Students.

- > Recover your account
- > **Reset your password**
- > Initialize your account
- > Need help?

Navigate to **iAm**
<https://iam.memphis.edu>
Choose **Reset Your Password**.

- A)** Enter your first and last name, and birthdate
- B)** Click **Continue**



Authenticate with DUO

Note: *If you are a faculty staff or an international student who cannot authenticate with DUO, you will need to contact the Service Desk for assistance.*

Click **Email me a code**

We have received an identity verification code to your personal email address. To do so, please enter the code you were emailed. **114093** This reset code is valid for 10 minutes.

You will receive an identity verification code to your personal email address on record.

Enter the code you were emailed.

Click **Change Password**. Enter your new password, and Click **Change**.

Note: *The requirements for creating a valid password*

You've Changed Your password!

For more detailed instructions, please see our [Password Reset Page](#).



Information
Technology Services