How to Reset Your Password

1. Navigate to iAm, https://iam.memphis.edu
2. Choose Reset Your Password.
3. A) Enter your first and last name, and birthdate
   B) Click Continue
4. Authenticate with DUO
   Note: If you cannot authenticate with DUO, click Generate a bypass code.
5. Verify last 4 digits of your Social Security number.

An email will be sent to your personal email address on record with a DUO bypass code.

For more detailed instructions, please see our Password Reset Page.

You’ve Changed Your password!

Note: If you are a student without a Social Security number (SSN) that needs a DUO bypass code, reach out to the Service Desk: 901.678.8888, umtech@memphis.edu