Resetting Your Password

How to Reset Your Password for Faculty, Staff, and International Students.

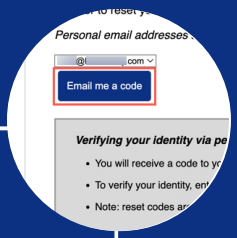
Navigate to **iAm**
https://iam.memphis.edu
Choose **Reset Your Password**.

A) Enter your first and last name, and birthdate

B) Click **Continue**

Authenticate with DUO

Note: *If you are a faculty staff or an international student who cannot authenticate with DUO, you will need to contact the Service Desk for assistance.*



Click **Email me a code**

You will receive an identity verification code to your personal email address on record.

Enter the code you were emailed.

Click **Change Password**. Enter your new password, and Click **Change**.

Note: *The requirements for creating a valid password*

You've Changed Your password!

For more detailed instructions, please see our Password Reset Page.

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