

iPrint Mobility Printing

iOS (iPhone and iPad)

umTech

100 Administration Bldg., Memphis, TN 38152

Phone: 901.678.8888

Email: umtech@memphis.edu

[umTech Website](#)

Table of Contents

Connect to the UofM Wi-Fi Network	3
Papercut Mobility Printing iOS (iPhone & iPad)	4
Locating Help Resources	6

Purpose

This training material highlights how to install and use Papercut Mobility Printing on iOS devices.

Audience

This training material is designed for university faculty, staff, and students.

Device Requirements

Mobility Print supports iOS 9.2+ On iPhones and iPads.

Connect to the UofM Wi-Fi Network

For instructions on how to connect to the **um** Wi-Fi network, [please see our umWireless documentation](#).

***Note:** It is recommended to connect to **um**, as these features are not available on **um-guest**.*

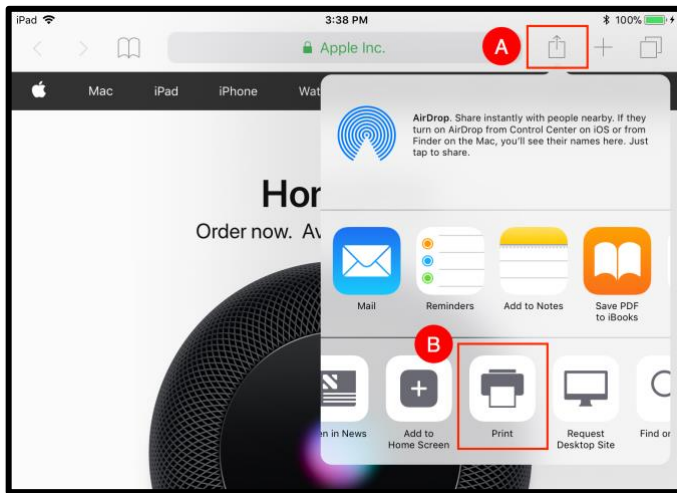
Papercut Mobility Printing iOS (iPhone & iPad)

1. Open the content you want to print.

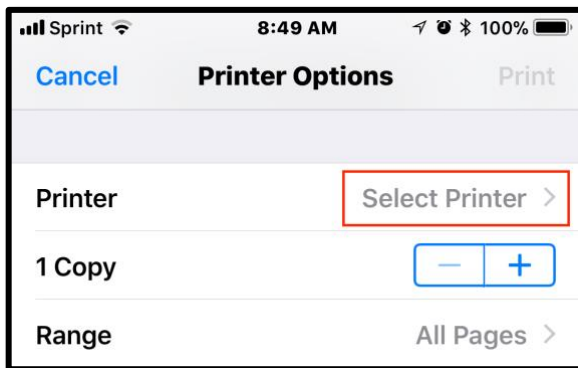
Note: Printing may vary from program to program.

2. Tap the (A) share icon —  —. Swipe left, then tap the (B) Print icon.

Note: The share icon placement may vary based on updates.



3. Tap Select Printer



4. Select a printer.

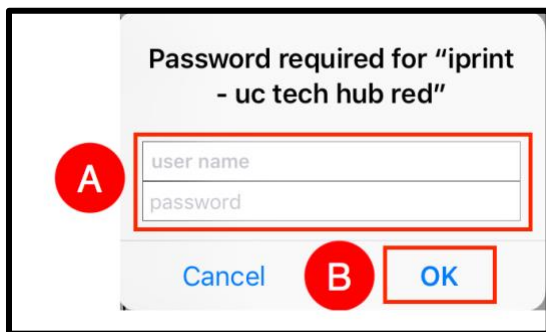


***Note:** If you want to use more than one printer on campus, repeat these steps for each printer.*

5. To see the print settings, tap **Options** and choose your desired print settings. Tap **Print**.



6. A) Authenticate using your UofM credentials. B) Tap **OK**.



7. Pick up your print from the specified printer.

Locating Help Resources

umTech offers support to faculty, staff, and students, provides additional assistance, and resources. Such help can be located as follows:

Submitting a Service Request

Login URL: [Click here for our service desk ticketing system.](#) After logging in, choose the appropriate form request for services.

Contact the ITS Service Desk — 901.678.8888 any day of the week! *(Excluding Some Holidays)*

[ITS Service Desk Hours](#)

Contact the Service Desk for assistance with technical login problems or issues. ALL incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 pm, please leave a message or [submit a service request](#).

Voice messages will be checked regularly and receive priority response the following business day. You may also email umTech at umtech@memphis.edu. *(Using this email will automatically generate a service request).*

Important Links

[Explore the umTech Website](#)

[Search the Solutions Page](#)