iPrint Mobility Printing

iOS (iPhone and iPad)
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Purpose
This training material highlights how to install and use Papercut Mobility Printing on iOS devices.

Audience
This training material is designed for university faculty, staff, and students.

Device Requirements
Mobility Print supports iOS 9.2+ On iPhones and iPads.
Connect to the UofM Wi-Fi Network

For instructions on how to connect to the uofm-secure Wi-Fi network, please see our umWireless documentation.

*Note: It is recommended to connect to uofm-secure or uofm, as these features are not available on uofm-guest.*
Papercut Mobility Printing iOS (iPhone & iPad)

1. Open the content you want to print.  
   *Note: Printing may vary from program to program.*

2. Tap the (A) share icon — 🔄. Swipe left, then tap the (B) Print icon.  
   *Note: The share icon placement may vary based on updates.*

3. Tap Select Printer
4. Select a printer.

![Image of selecting a printer on iPhone X]

*Note: If you want to use more than one printer on campus, repeat these steps for each printer.*

5. To see the print settings, tap **Options** and choose your desired print settings. Tap **Print**.

![Image of printer options and print settings]

6. (A) Authenticate using your UofM credentials. (B) Tap **OK**.

![Image of password input screen]

7. Pick up your print from the specified printer.
Locating Help Resources

Upon completing the training covered in this course, faculty, staff, and students are able to receive additional training help and resources. Such help can be located as follows:

Service Desk Request

Submitting a Ticket

- Login URL:
  - Here is a link to our service desk ticketing system
  - After logging in, choose the link Request Help or Services.
  - Choose Request Help or Services.

Call the ITS Service Desk (901.678.8888) on a 24/7 basis (Excluding Some Holidays)

- Call the Service Desk for immediate assistance with login problems or issues with using the Service Desk Request Form.

Email umTech

- Email at umtech@memphis.edu (Using this email will automatically generate a help desk ticket). Please keep your Service Desk ticket number for faster assistance.

Important Links

- Explore the umTech Website
- Center for Teaching and Learning (CTL) Website
- Search our Training and Documentation