MatLab
MAC OS umTech

100 Administration Bldg., Memphis, TN 38152
Phone: 901.678.8888    Email: umtech@memphis.edu
umTech Website
Table of Contents

Installing MatLab on a Mac ........................................................................................................ 3
Service Desk Request ............................................................................................................ 16
  Submitting a Ticket ............................................................................................................. 16
  Call the ITS Service Desk (901.678.8888) any day of the week! (Excluding Some
  Holidays) .......................................................................................................................... 16
Important Links .................................................................................................................... 16
Purpose
This training material highlights how to download the MatLab application on a MAC.

Audience
University of Memphis faculty, staff, or students who need to access MatLab on a MAC.
Installing MatLab on a Mac

1. Navigate to the MatLab download installer.

2. Click Sign in to get started.

3. Sign in with your UofM Credentials. A) Enter UUID, and B) Password.
4. Authenticate with DUO.

![DUO Authenticator](image)

5. If you have not created a MatLab account, you will be prompted to. Click **Create Account**.

![MatWorks Account](image)
6. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click **Continue** if the webpage does not automatically load.

7. A) Enter your **First Name**, B) Enter your **Last Name**, C) Create a **User ID** (Optional), D) Create Password, E) Confirm Password, F) Select What describes your **Role?** from drop-down menu, G) Select Department, H) Check the box marked **I accept the Online Services Agreement**, I) Click **Create**.
8. Once you verify your email, your MatLab profile will be verified. Click **Sign In**.

9. Authenticate using the credentials you used to create the account.  **Note:** This is not your UofM credentials but the credentials for your MatLab account.

10. If you have created an account, **Sign in to your existing MatWorks account.**
11. Enter your email address, click Next.

12. Enter your password, click Sign In.
13. Click R2022b **Download for MacOS**.

14. The install file will download on your computer as a Zip file, double click to decompress.

15. Double click on the DMG file.
16. Double click on the install icon.

![InstallForMacOSX icon]

17. The installation may ask you the following question “InstallForMacOSX is an application downloaded from the internet. Are you sure you want to open it?” Click Open.

![Opening application dialog]

18. A) Your finder will ask for your computer’s password for installation. Enter your computer’s credentials, and B) Click OK.

![Password dialog]
19. A) Enter your UofM email address B.) Click Next.

![Image of MathWorks login screen with steps A and B highlighted]

20. A) Enter your password from creating the MathWorks account B) Click Sign in. (See page 6)

![Image of MathWorks login screen with steps A and B highlighted]
21. A) Click **Yes** to accept the terms of the License Agreement. B) Click **Next**.

22. View the license, click **Next**.
23. Confirm your user information. Click **Next**.

24. Select install destination folder, click **Next**. **Note:** By default, it will be in Applications Folder unless you chose a different destination folder.
25. A) Select the desired parts of the product you would like to install B) Click Next.

26. A) Choose whether to send user experience information to MathWorks, B) Click Next.
27. Confirm your installation selections, click **Begin Install**.

28. You will see a download window with progress bar.
29. When installation is complete, click Close.

![Image of installation complete dialog box]

30. Installation is complete, you can now begin using MatLab. It will be in the folder you chose to install in. 

*Note: By default, it will be in Applications Folder unless you chose a different destination folder. You can create a shortcut in the dock by dragging the application to your dock.*
Locating Help Resources

umTech offers support to faculty, staff, and students, provides additional assistance, and resources. Such help can be located as follows:

**Submitting a Service Request**
Login URL: Click here for our service desk ticketing system. After logging in, choose the appropriate form request for services.

**Contact the ITS Service Desk — 901.678.8888 any day of the week! (Excluding Some Holidays)**

ITS Service Desk Walk-In hours (Admin Building Room 100):
Monday - Friday 8:00 am - 4:30 pm

The ITS Service Desk Call Center hours:
Monday - Friday 8:00 am - 8:00 pm
Saturday 10:00 am - 2:00 pm
Sunday 1:00 pm - 5:00 pm

Contact the Service Desk for assistance with technical login problems or issues. ALL incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 pm, please leave a message or submit a service request.

Voice messages will be checked regularly and receive priority response the following business day. You may also email umTech at umtech@memphis.edu. (Using this email will automatically generate a service request).

**Important Links**
Explore the umTech Website
Search the Solutions Page