

MatLab

MAC OS

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Purpose

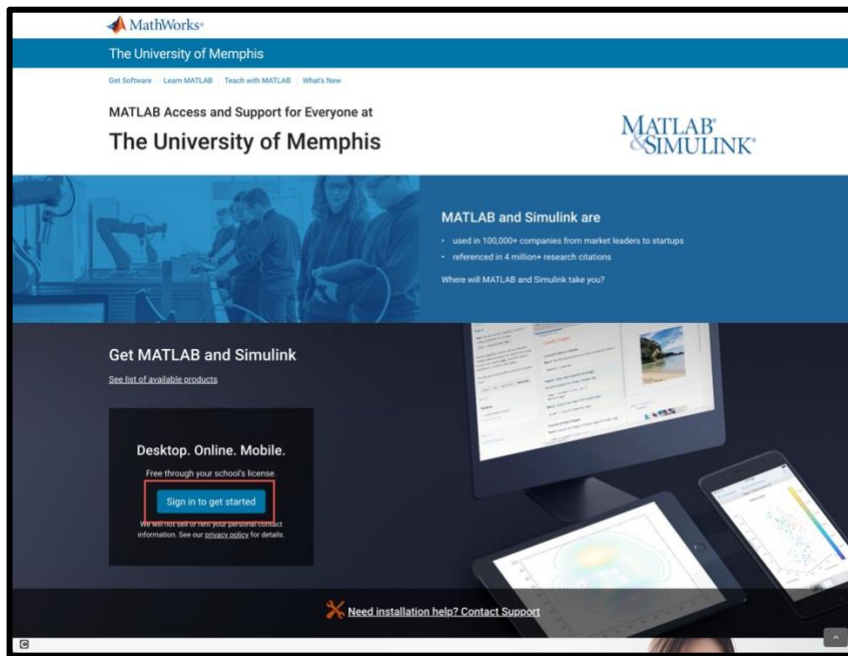
This training material highlights how to download the MatLab application on a MAC.

Audience

University of Memphis faculty, staff, or students who need to access MatLab on a MAC.

1. Navigate to [the MatLab download installer](#).

2. Click **Sign in to get started**.



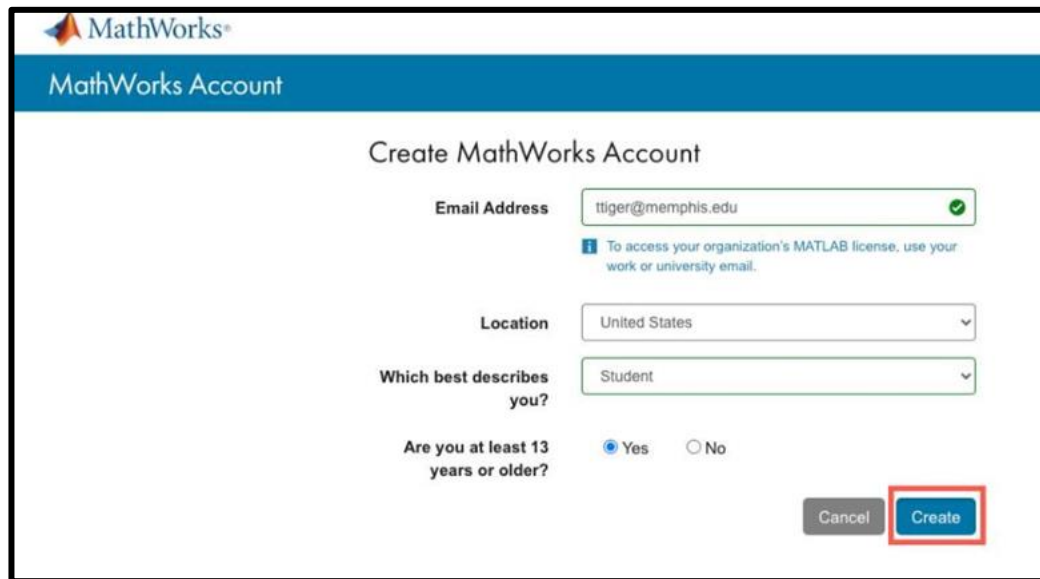
3. Sign in with your UofM Credentials. A) Enter UUID, and B) Password.

A screenshot of the MathWorks Edu Service login page. The header features the University of Memphis logo. The main content area is titled "Login to MathWorks Edu Service Provider". It contains a login form with two input fields: "UUID" (with a red circle 'A' next to it) and "Password" (with a red circle 'B' next to it). The UUID field has a placeholder text "e.g., jsmith". Below the password field is a blue "Login" button. To the right of the login fields, there are links: "> Recover your account", "> Reset your password", "> Initialize your account", and "> Need help?". At the bottom, there is a disclaimer: "By using this service, you acknowledge that you have read and agree to the terms and conditions of the Acceptable Use of Information Technology Resources Policy (UM1535)".

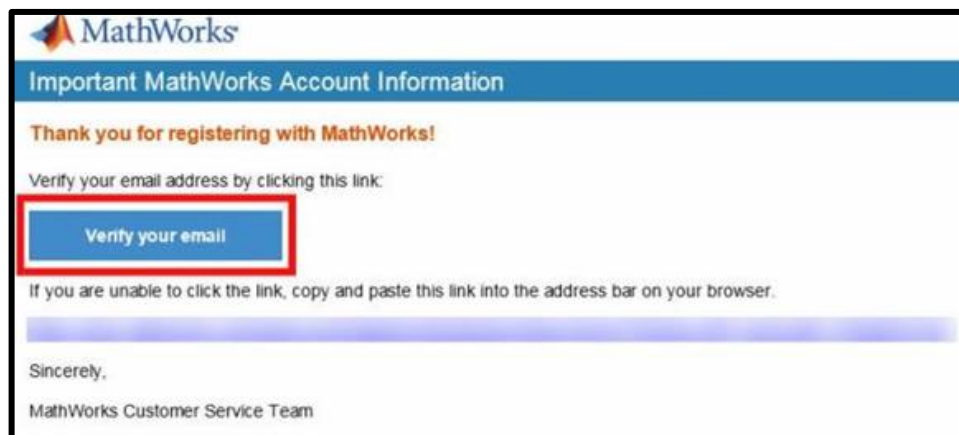
4. Authenticate with DUO



5. If you have not created a MatLab account, you will be prompted to. Click **Create Account**.

A screenshot of the MathWorks account creation page. The page has a blue header with the MathWorks logo and the text "MathWorks Account". Below the header, the title "Create MathWorks Account" is centered. The form contains several fields: "Email Address" with the value "ttiger@memphis.edu" and a green checkmark; "Location" with a dropdown menu showing "United States"; "Which best describes you?" with a dropdown menu showing "Student"; and "Are you at least 13 years or older?" with radio buttons for "Yes" (selected) and "No". At the bottom right, there are two buttons: "Cancel" and "Create". The "Create" button is highlighted with a red rectangular box.

6. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click **Continue** if the webpage does not automatically load.

A screenshot of the MathWorks account verification page. The page has a blue header with the MathWorks logo and the text "Important MathWorks Account Information". Below the header, the text "Thank you for registering with MathWorks!" is displayed in orange. The main content area says "Verify your email address by clicking this link:" followed by a blue button labeled "Verify your email". The button is highlighted with a red rectangular box. Below the button, there is a line of text: "If you are unable to click the link, copy and paste this link into the address bar on your browser." followed by a blue horizontal bar. At the bottom, the text "Sincerely, MathWorks Customer Service Team" is displayed.

7. A) Enter your **First Name**, B) Enter your **Last Name**, C) Create a **User ID (Optional)**, D) Create **Password**, E) **Confirm Password**, F) Select **What describes your Role?** from drop-down menu, G) Select **Department**, H) Check the box marked **I accept the Online Services Agreement**, I) Click **Create**.

MathWorks® Products Solutions Academia Support Community Events

MathWorks Account Search MathWorks.com

To finish creating your profile, provide the following information for [redacted]@memphis.edu

A First Name [text input]

B Last Name [text input]

C User ID (Optional) [text input]
Must include 6 to 16 alphanumeric characters and start with a letter (Example: jsmith555) [Learn more](#)

D Password [text input]

E Password Confirmation [text input]

F What describes your role? [dropdown menu]

G Department [dropdown menu]

Help

Questions about product pricing, or figuring out what you need?

☐ Yes! Have a Sales Representative contact me.

Technical problems or questions about your account?

☐ Yes! Direct me to the Contact Support page.

H ☒ I accept the [Online Services Agreement](#)

I [Create](#)

We will not sell or rent your personal contact information.
See our [privacy policy](#) for details.

8. Once you verify your email, your MatLab profile will be verified. Click **Sign In**.

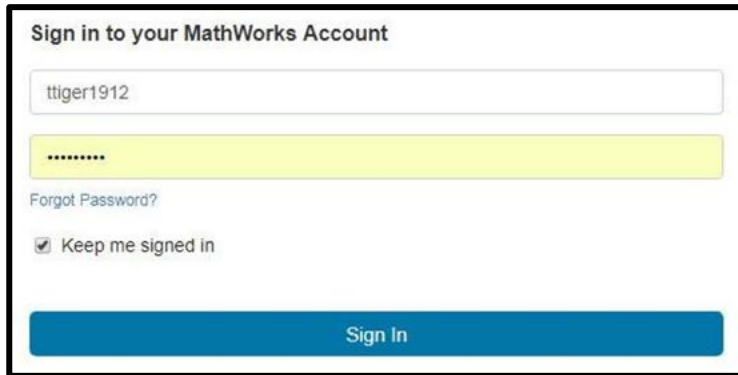
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MathWorks Account Search MathWorks.com

✓ Your profile was verified

Contact Us How to Buy [Sign In](#)

9. Authenticate using the credentials you used to create the account.
Note: *This is not your UofM credentials but the credentials for your MatLab account.*



Sign in to your MathWorks Account

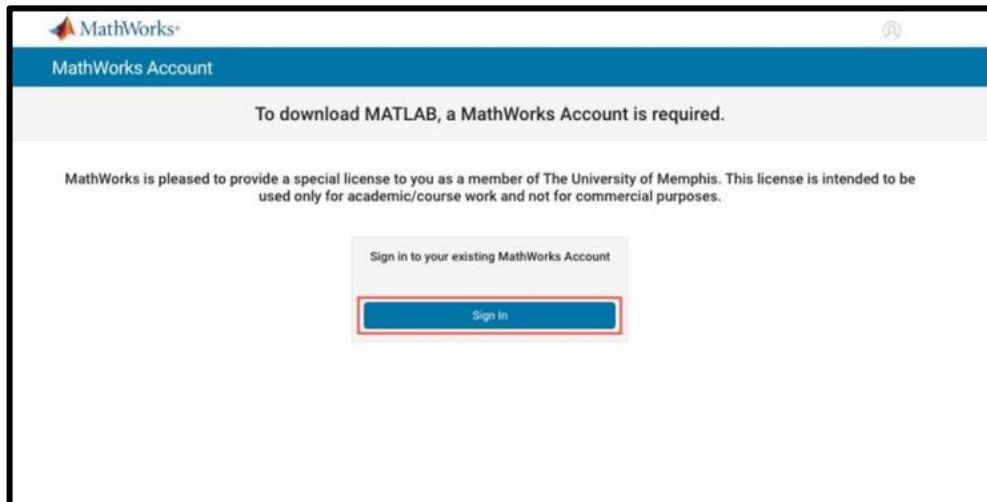
ttiger1912

[Forgot Password?](#)

☒ Keep me signed in

Sign In

10. If you have created an account, **Sign in to your existing MatWorks account.**



MathWorks®

MathWorks Account

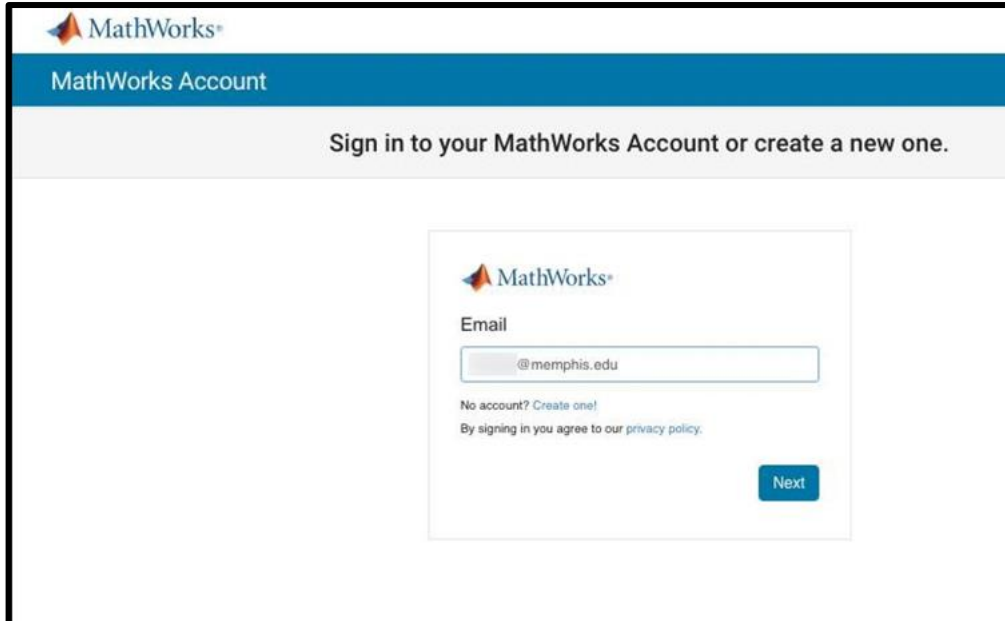
To download MATLAB, a MathWorks Account is required.

MathWorks is pleased to provide a special license to you as a member of The University of Memphis. This license is intended to be used only for academic/course work and not for commercial purposes.

Sign in to your existing MathWorks Account

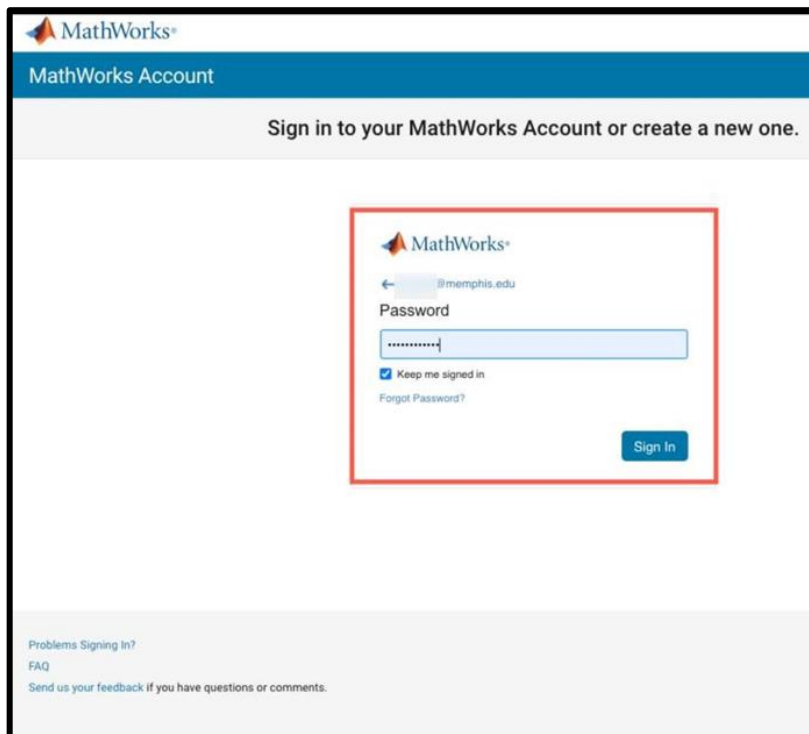
Sign In

11. Enter your email address, click **Next**.



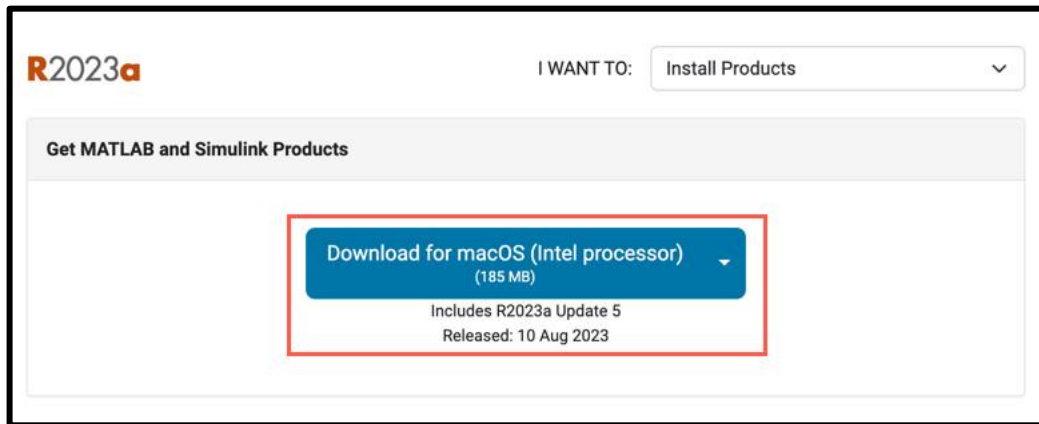
The screenshot shows the MathWorks Account page. At the top, there is a blue header with the MathWorks logo and the text "MathWorks Account". Below the header, a grey bar contains the text "Sign in to your MathWorks Account or create a new one." The main content area is white and contains a form. The form has the MathWorks logo at the top, followed by the label "Email". Below the label is a text input field containing "@memphis.edu". Under the input field, there is a link "No account? Create one!" and a line of text "By signing in you agree to our privacy policy:". At the bottom right of the form is a blue button labeled "Next".

12. Enter your password, click **Sign In**.



The screenshot shows the MathWorks Account page, similar to the previous one. The header and grey bar are the same. The form is centered and contains the MathWorks logo, a back arrow, and the email address "@memphis.edu". Below the email is the label "Password" and a password input field filled with dots. Under the password field, there is a checked checkbox labeled "Keep me signed in" and a link "Forgot Password?". At the bottom right of the form is a blue button labeled "Sign In". A red rectangle highlights the entire form area. At the bottom of the page, there is a grey footer with the text "Problems Signing In?", "FAQ", and "Send us your feedback if you have questions or comments."

13. Click R2023a Download for MacOS.



14. The install file will download on your computer as a Zip file, double click to decompress.

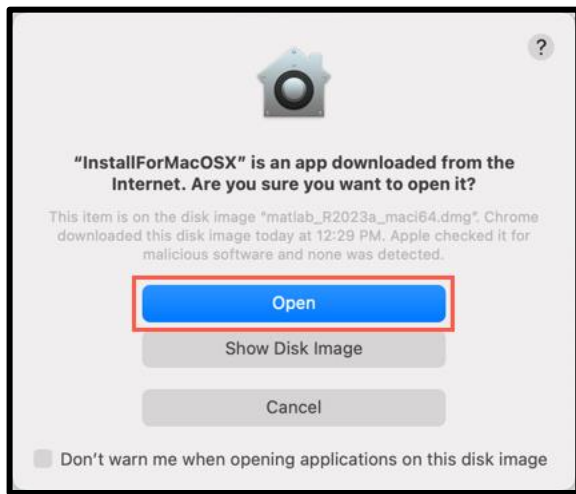
15. Double click on the DMG file.



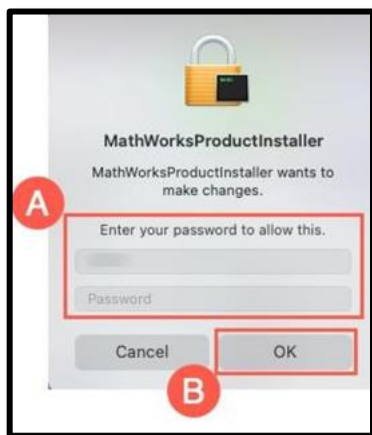
16. Double click on the install icon.



17. The installation may ask you the following question “InstallForMacOSX is an application downloaded from the internet. Are you sure you want to open it?” Click **Open**.



18. **A)** Your finder will ask for your computer’s password for installation. Enter your computer’s credentials, and **B)** Click **OK**.



19. A) Enter your UofM email address B.) Click **Next**.

The screenshot shows the MathWorks R2023a login interface. At the top, there is a blue header with the R2023a logo and an 'Advanced Options' dropdown. The main content area is white and features the MathWorks logo. Below the logo, there is a red circle with the letter 'A' next to the 'Email' label. A text input field is positioned below the label. Underneath the input field, there is a link that says 'No account? Create one!' and a line of text stating 'By signing in, you agree to our [privacy policy](#).' To the right of the input field, there is a red circle with the letter 'B' next to a blue button labeled 'Next'.

20. A) Enter your password from creating the MathWorks account B) Click **Sign in**.
(See page 6)

The screenshot shows the MathWorks R2023a login interface. At the top, there is a blue header with the R2023a logo and an 'Advanced Options' dropdown. The main content area is white and features the MathWorks logo. Below the logo, there is a red circle with the letter 'A' next to the 'Password' label. A text input field is positioned below the label. To the right of the input field, there is a red circle with the letter 'B' next to a blue button labeled 'Next'.

21. A) Click **Yes** to accept the terms of the License Agreement. B) Click **Next**.

The MathWorks, Inc. Software License Agreement

IMPORTANT NOTICE

THIS IS THE SOFTWARE LICENSE AGREEMENT (THE "AGREEMENT") OF THE MATHWORKS, INC. ("MATHWORKS") FOR THE PROGRAMS. THE PROGRAMS ARE LICENSED, NOT SOLD. READ THE TERMS AND CONDITIONS OF THIS AGREEMENT CAREFULLY BEFORE COPYING, INSTALLING, OR USING THE PROGRAMS. FOR INFORMATION ABOUT YOUR LICENSE OFFERING, CONSULT THE PROGRAM OFFERING GUIDE PRESENTED AFTER THE AGREEMENT.

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Do you accept the terms of the license agreement? ☒ Yes ☐ No

Next **Cancel**

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22. View the license, click **Next**.

LICENSING DESTINATION PRODUCTS OPTIONS CONFIRMATION

Select license

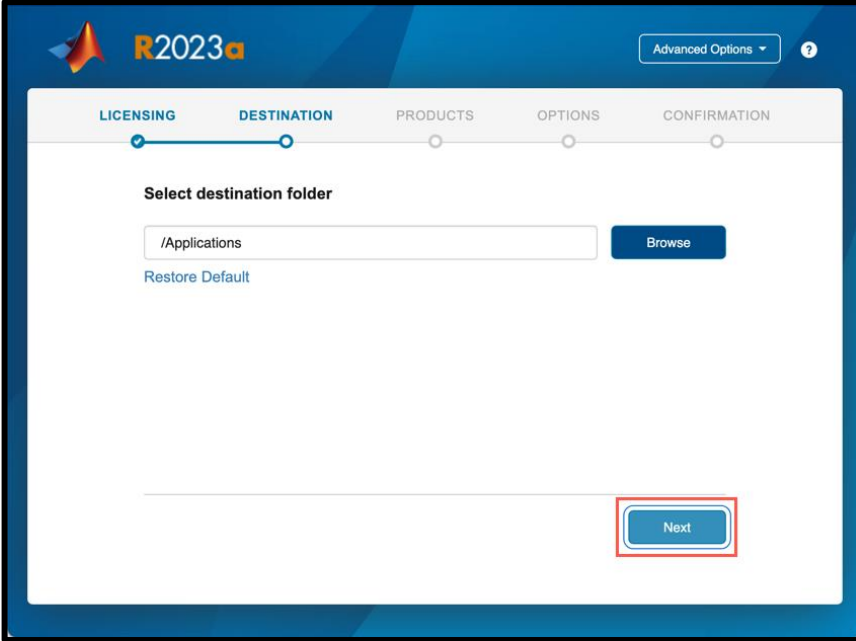
© Licenses:

License	Label	License Use and Option
40714972	MATLAB (Individual)	Academic - Total Headcount

Enter Activation Key:

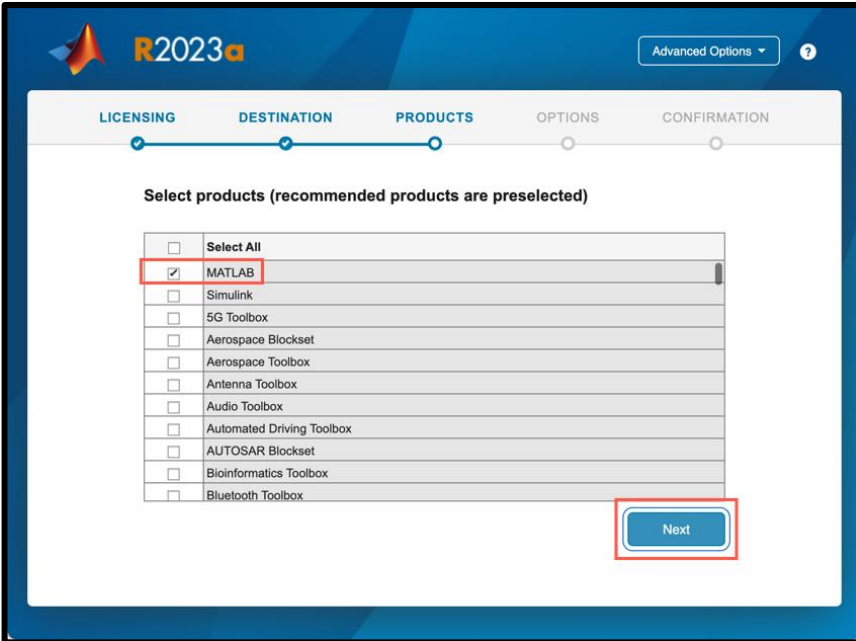
Next

23. Select install destination folder, click **Next**. **Note:** By default, it will be in *Applications Folder* unless you chose a different destination folder.



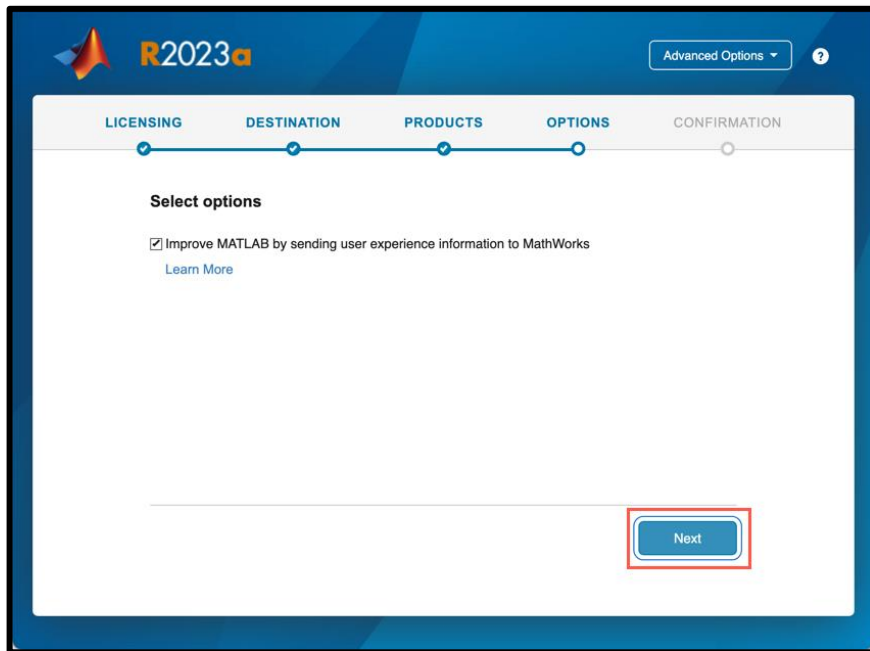
The screenshot shows the 'DESTINATION' step of the R2023a installation wizard. The progress bar at the top indicates the current step. The main area is titled 'Select destination folder'. It features a text input field containing '/Applications', a 'Browse' button to the right, and a 'Restore Default' link below the input field. At the bottom right, a 'Next' button is highlighted with a red rectangle.

24. A) Select the desired parts of the product you would like to install B) Click **Next**.

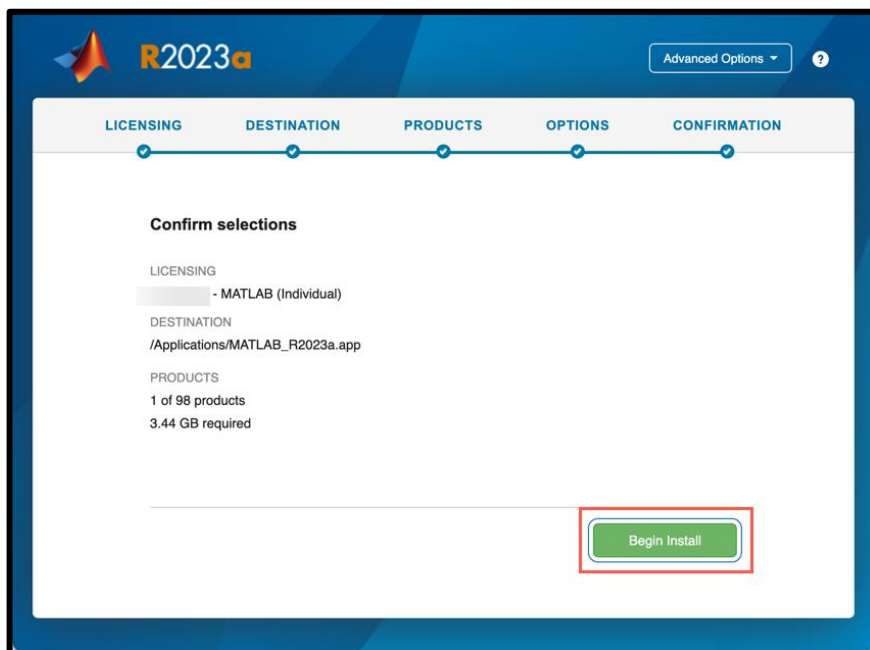


The screenshot shows the 'PRODUCTS' step of the R2023a installation wizard. The progress bar at the top indicates the current step. The main area is titled 'Select products (recommended products are preselected)'. It contains a list of products with checkboxes: 'Select All', 'MATLAB', 'Simulink', '5G Toolbox', 'Aerospace Blockset', 'Aerospace Toolbox', 'Antenna Toolbox', 'Audio Toolbox', 'Automated Driving Toolbox', 'AUTOSAR Blockset', 'Bioinformatics Toolbox', and 'Bluetooth Toolbox'. The 'MATLAB' checkbox is checked and highlighted with a red rectangle. At the bottom right, a 'Next' button is highlighted with a red rectangle.

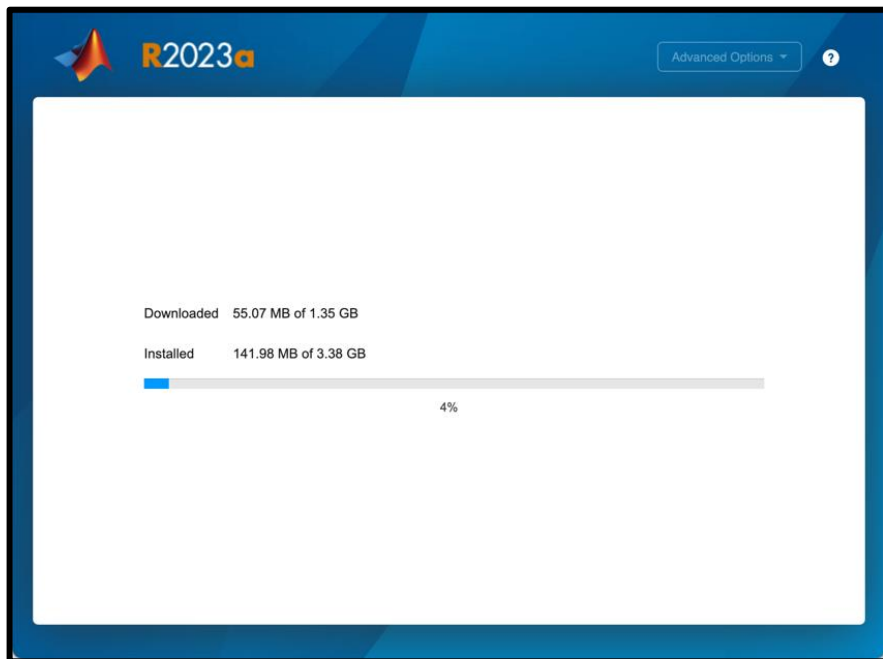
25. Choose whether to send user experience information to MathWorks, Click **Next**.



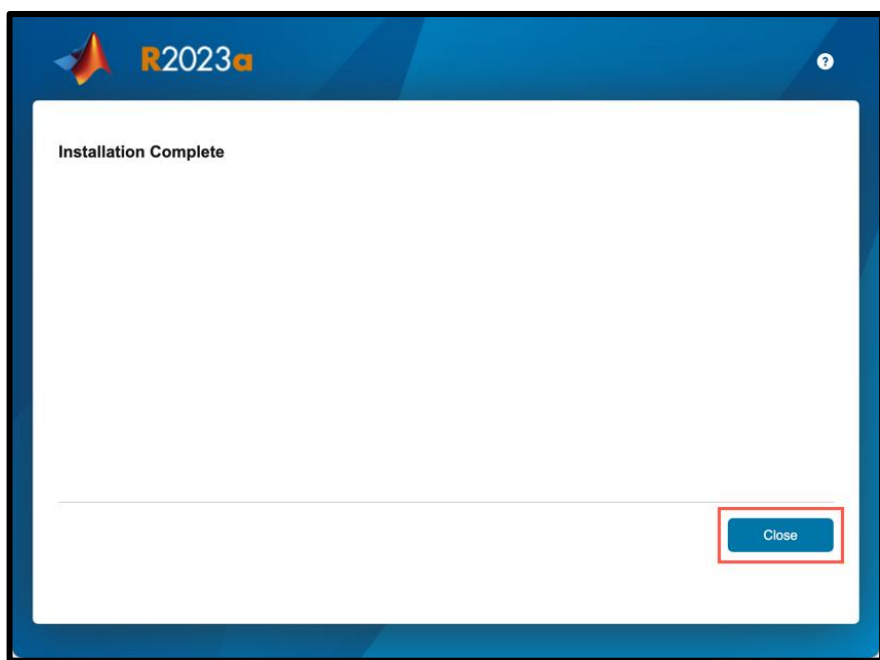
27. Confirm your installation selections, click **Begin Install**.



28. You will see a download window with progress bar.



29. When installation is complete, click **Close**.



30. Installation is complete, you can now begin using **MatLab**. It will be in the folder you chose to install in.

***Note:** By default, it will be in Applications Folder unless you chose a different destination folder. You can create a shortcut in the dock by dragging the application to your dock.*

Need additional assistance? There is a page on the [Herff College of Engineering site for MatLab assistance as well](#). Additionally, [Please see the technical support page of MatLab for MathWorks products and services](#).

Locating Help Resources

umTech offers support to faculty, staff, and students, provides additional assistance, and resources. Such help can be located as follows:

Submitting a Service Request

Login URL: [Click here for our service desk ticketing system](#). After logging in, choose the appropriate form request for services.

Contact the ITS Service Desk – 901.678.8888 any day of the week! *(Excluding Some Holidays)*

ITS Service Desk Hours

Contact the Service Desk for assistance with technical login problems or issues. ALL incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 pm, please leave a message or [submit a service request](#).

Voice messages will be checked regularly and receive priority response the following business day. You may also email umTech at umtech@memphis.edu. *(Using this email will automatically generate a service request).*

Important Links

[Explore the umTech Website](#)

[Search the Solutions Page](#)