

# MatLab

MAC OS

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## **Purpose**

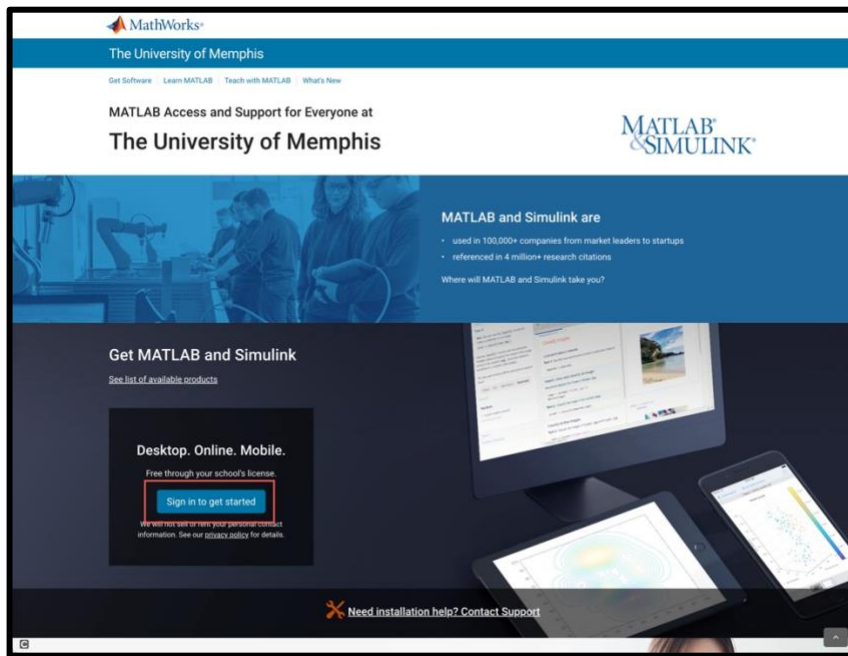
This training material highlights how to download the MatLab application on a MAC.

## **Audience**

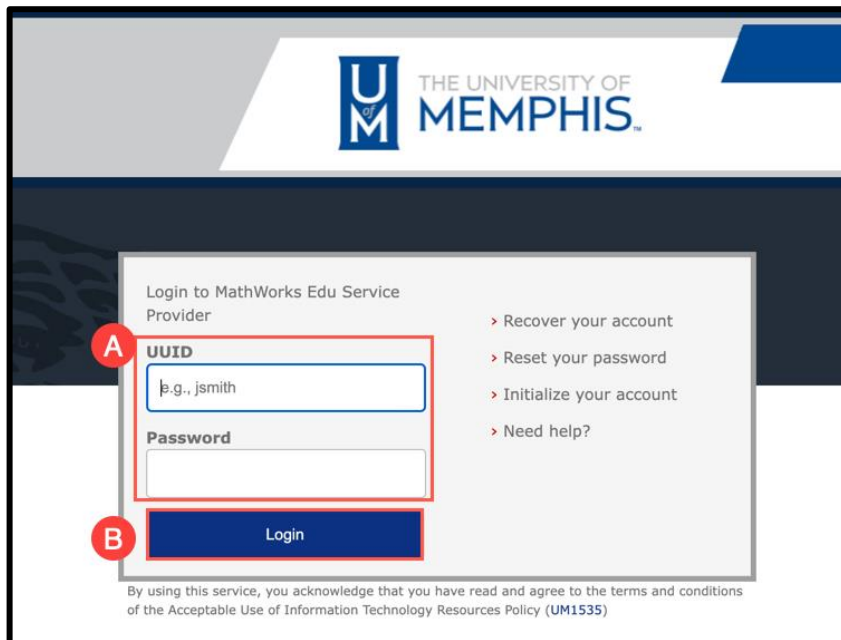
University of Memphis faculty, staff, or students who need to access MatLab on a MAC.

1. Navigate to [the MatLab download installer](#).

2. Click **Sign in to get started**.



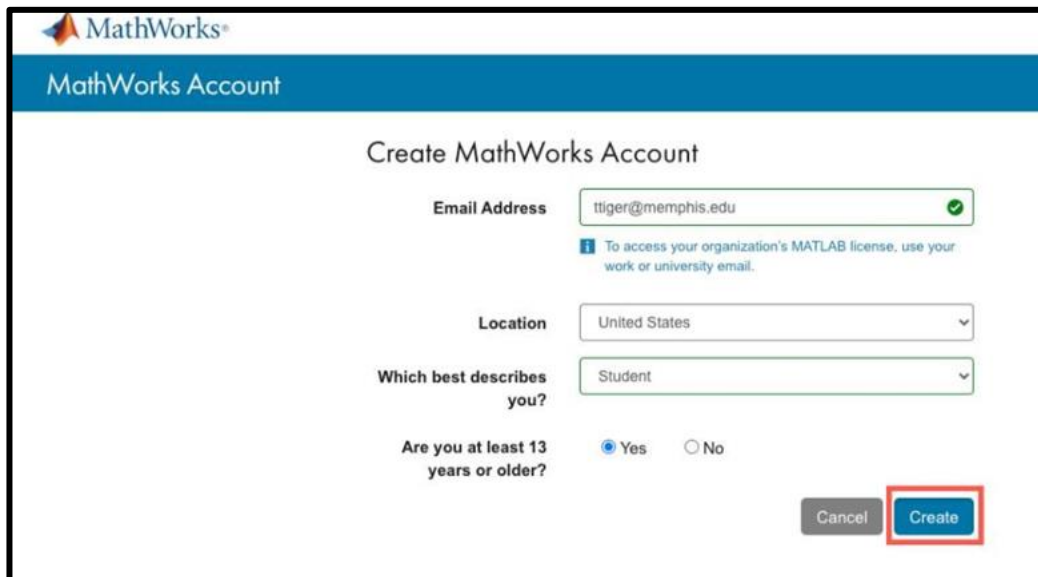
3. Sign in with your UofM Credentials. A) Enter UUID, and B) Password.



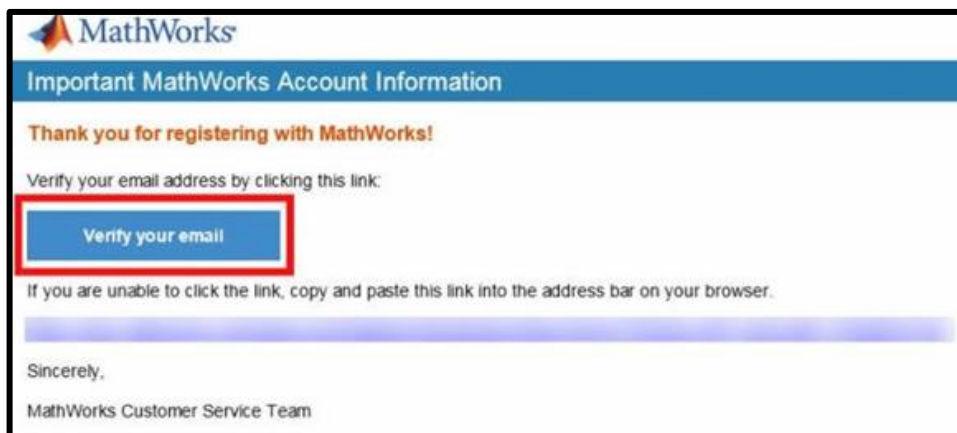
4. Authenticate with DUO



5. If you have not created a MatLab account, you will be prompted to. Click **Create Account**.

A screenshot of the MathWorks account creation page. The page has a blue header with the MathWorks logo and the text "MathWorks Account". Below the header, the main heading is "Create MathWorks Account". There are four input fields: "Email Address" with the value "ttiger@memphis.edu" and a green checkmark; "Location" with a dropdown menu set to "United States"; "Which best describes you?" with a dropdown menu set to "Student"; and "Are you at least 13 years or older?" with radio buttons for "Yes" (selected) and "No". At the bottom right, there are two buttons: "Cancel" and "Create", with the "Create" button highlighted by a red box.

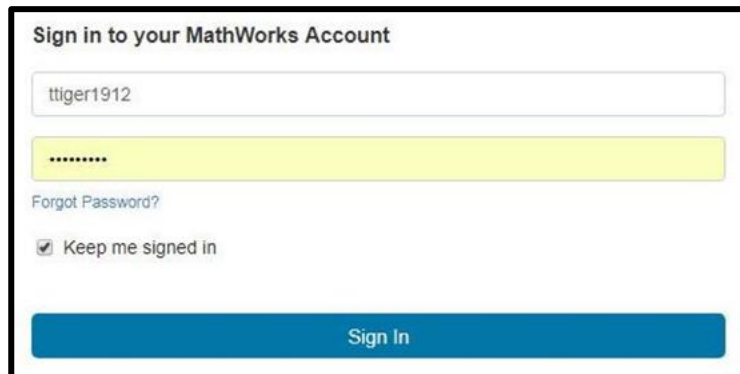
6. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click **Continue** if the webpage does not automatically load.

A screenshot of a verification email from MathWorks. The email has a blue header with the MathWorks logo and the text "Important MathWorks Account Information". Below the header, there is a message: "Thank you for registering with MathWorks!". The main body of the email says: "Verify your email address by clicking this link:" followed by a blue button labeled "Verify your email" which is highlighted by a red box. Below the button, it says: "If you are unable to click the link, copy and paste this link into the address bar on your browser." followed by a blue horizontal bar. At the bottom, it says: "Sincerely, MathWorks Customer Service Team".

7. A) Enter your First Name, B) Enter your Last Name, C) Create a User ID (Optional), D) Create Password, E) Confirm Password, F) Select What describes your Role? from drop-down menu, G) Select Department, H) Check the box marked I accept the Online Services Agreement, I) Click Create.

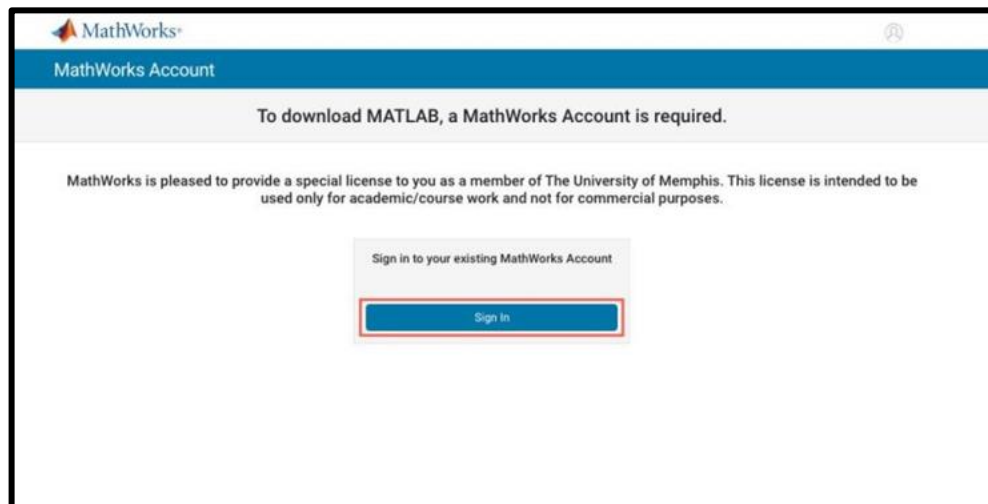
8. Once you verify your email, your MatLab profile will be verified. Click Sign In.

9. Authenticate using the credentials you used to create the account.  
*Note: This is not your UofM credentials but the credentials for your MatLab account.*



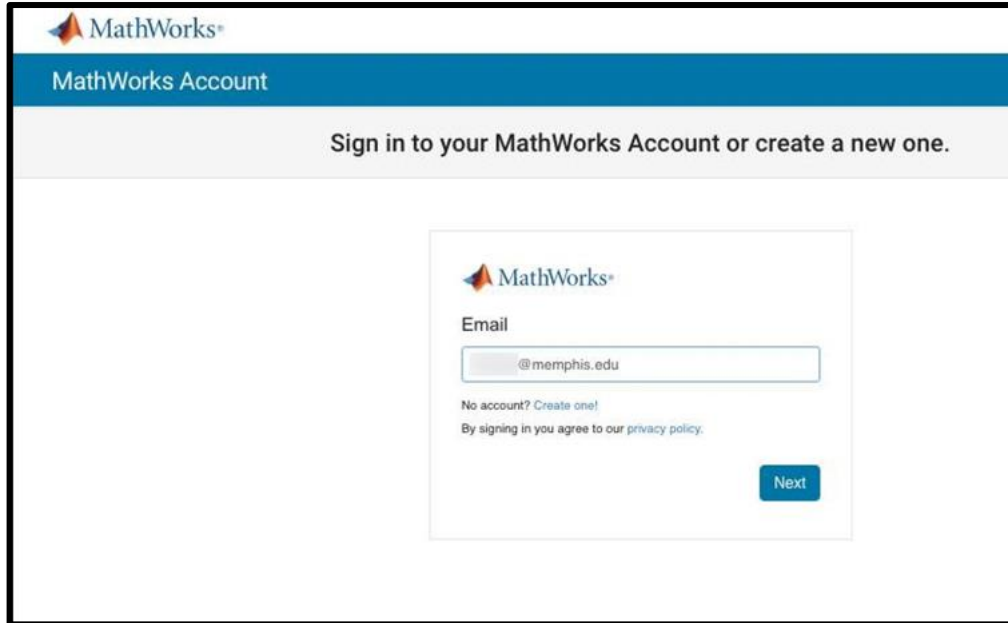
The screenshot shows a sign-in form titled "Sign in to your MathWorks Account". It features a text input field containing the username "ttiger1912". Below it is a password input field with a yellow background and masked characters "\*\*\*\*\*". There is a "Forgot Password?" link and a checked checkbox labeled "Keep me signed in". At the bottom is a blue "Sign In" button.

10. If you have created an account, **Sign in to your existing MatWorks account.**



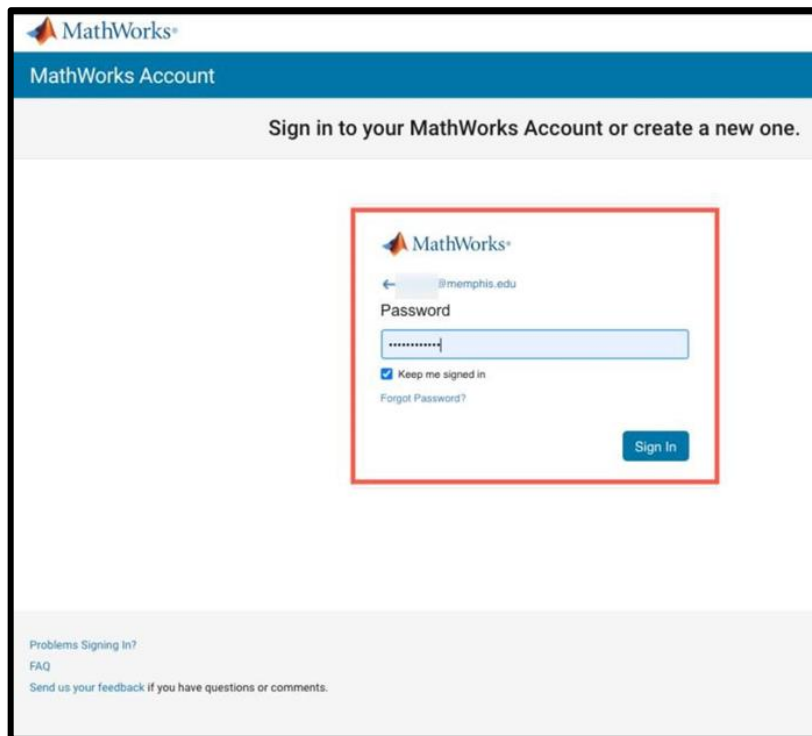
The screenshot shows a MathWorks account requirement page. At the top is the MathWorks logo and a "MathWorks Account" header. The main message reads: "To download MATLAB, a MathWorks Account is required." Below this, a paragraph states: "MathWorks is pleased to provide a special license to you as a member of The University of Memphis. This license is intended to be used only for academic/course work and not for commercial purposes." At the bottom, there is a sign-in prompt: "Sign in to your existing MathWorks Account" with a blue "Sign In" button highlighted by a red box.

11. Enter you email address, click **Next**.



The screenshot shows the MathWorks Account sign-in page. At the top, there is a blue header with the MathWorks logo and the text "MathWorks Account". Below the header, a grey bar contains the instruction "Sign in to your MathWorks Account or create a new one." The main content area features a white box with the MathWorks logo, the label "Email", and an input field containing "@memphis.edu". Below the input field, there is a link "No account? Create one!" and a line of text "By signing in you agree to our privacy policy." A blue "Next" button is located at the bottom right of the white box.

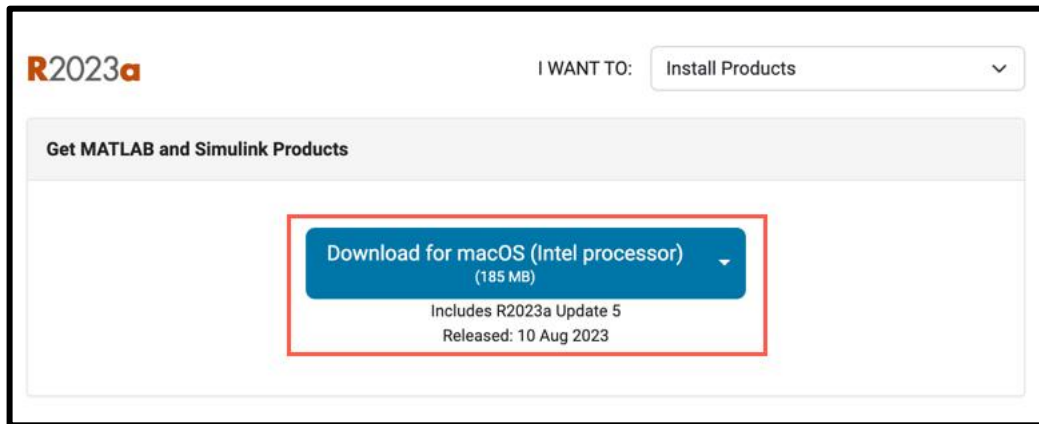
12. Enter your password, click **Sign In**.



The screenshot shows the MathWorks Account sign-in page, similar to the previous one. The input field for the email address now contains a back arrow and "@memphis.edu". Below it, the label "Password" is followed by a password input field with masked characters. There is a checked checkbox for "Keep me signed in" and a link for "Forgot Password?". A blue "Sign In" button is at the bottom right of the white box. At the bottom of the page, there are links for "Problems Signing In?", "FAQ", and "Send us your feedback if you have questions or comments."



13. Click R2023a Download for MacOS.



14. The install file will download on your computer as a Zip file, double click to decompress.

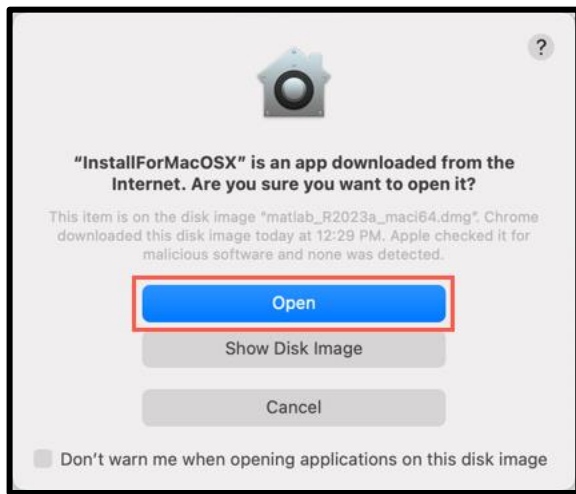
15. Double click on the DMG file.



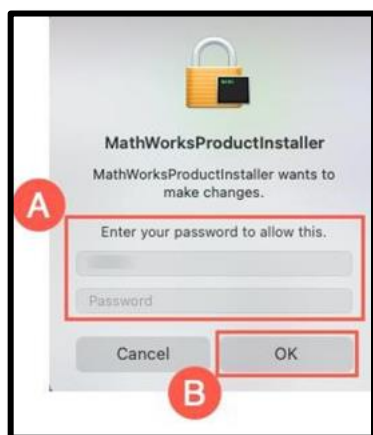
16. Double click on the install icon.



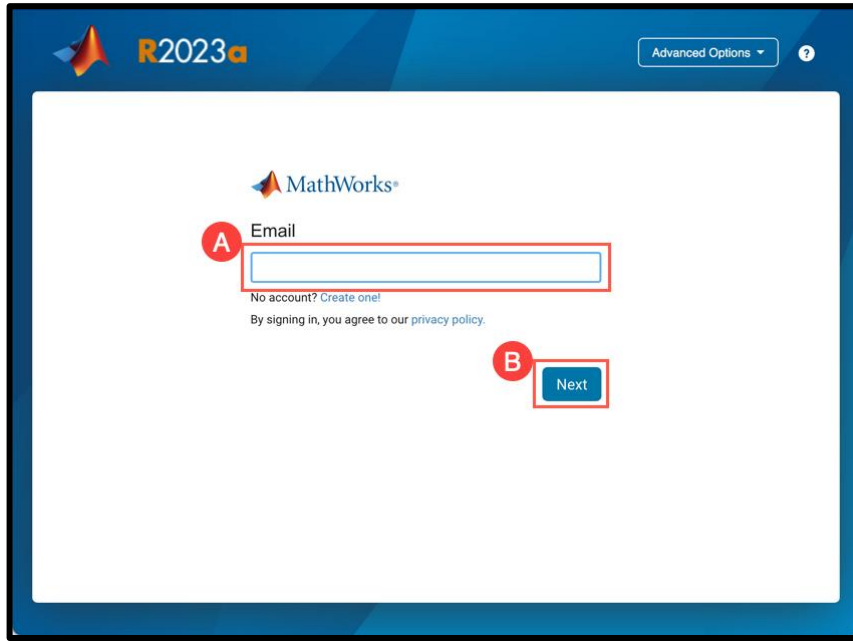
17. The installation may ask you the following question “InstallForMacOSX is an application downloaded from the internet. Are you sure you want to open it?” Click **Open**.



18. **A)** Your finder will ask for your computer's password for installation. Enter your computer's credentials, and **B)** Click **OK**.



19. A) Enter your UofM email address B.) Click Next.



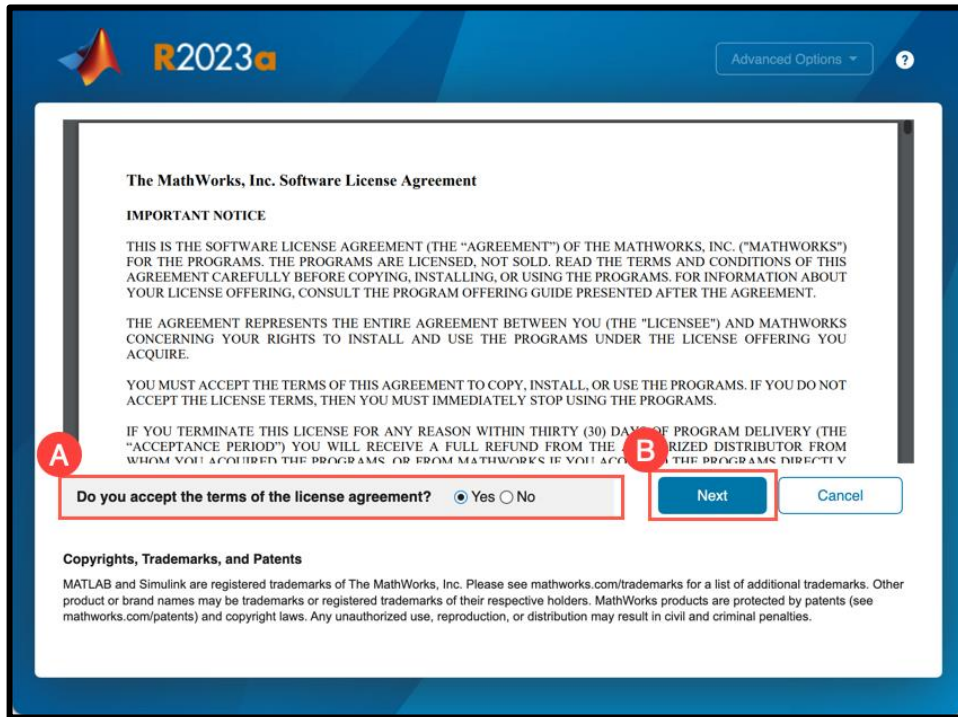
The screenshot shows the MathWorks account creation interface. At the top left, there is a logo for 'R2023a' and 'Advanced Options' with a dropdown arrow. The main content area features the MathWorks logo, followed by the label 'Email' with a red circle 'A' next to it. Below the label is a text input field. Underneath the input field, there is a link 'No account? Create one!' and a line of text 'By signing in, you agree to our [privacy policy](#).' To the right of the input field is a blue button labeled 'Next' with a red circle 'B' next to it.

20. A) Enter your password from creating the MathWorks account B) Click Sign in.  
(See page 6)

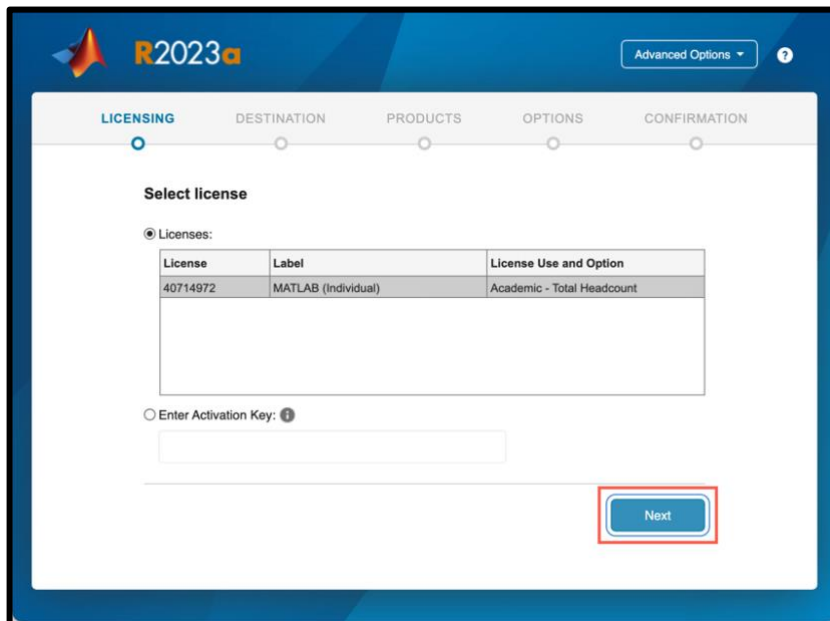


The screenshot shows the MathWorks account creation interface. At the top left, there is a logo for 'R2023a' and 'Advanced Options' with a dropdown arrow. The main content area features the MathWorks logo, followed by the label 'Password' with a red circle 'A' next to it. Below the label is a text input field. To the right of the input field is a blue button labeled 'Next' with a red circle 'B' next to it.

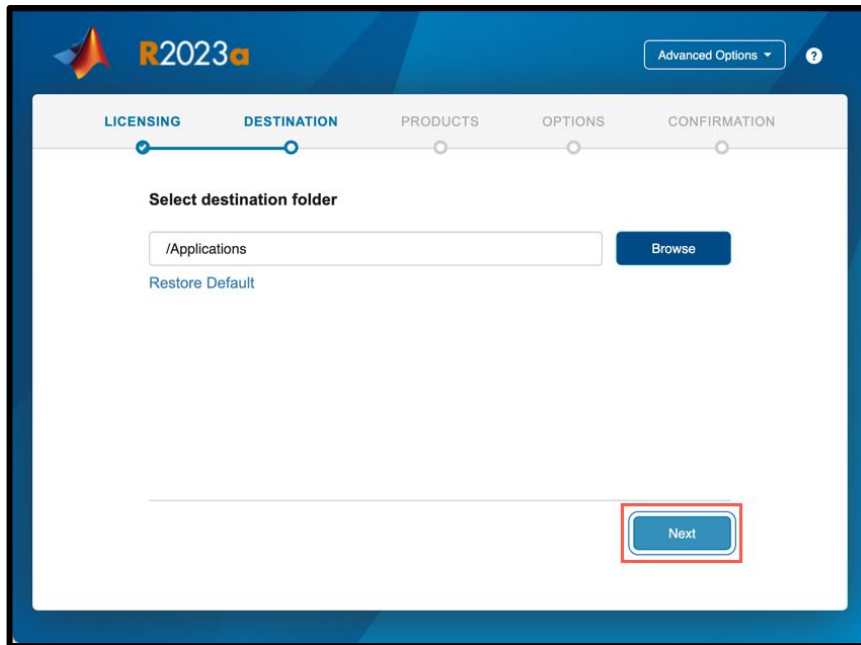
21. A) Click Yes to accept the terms of the License Agreement. B) Click Next.



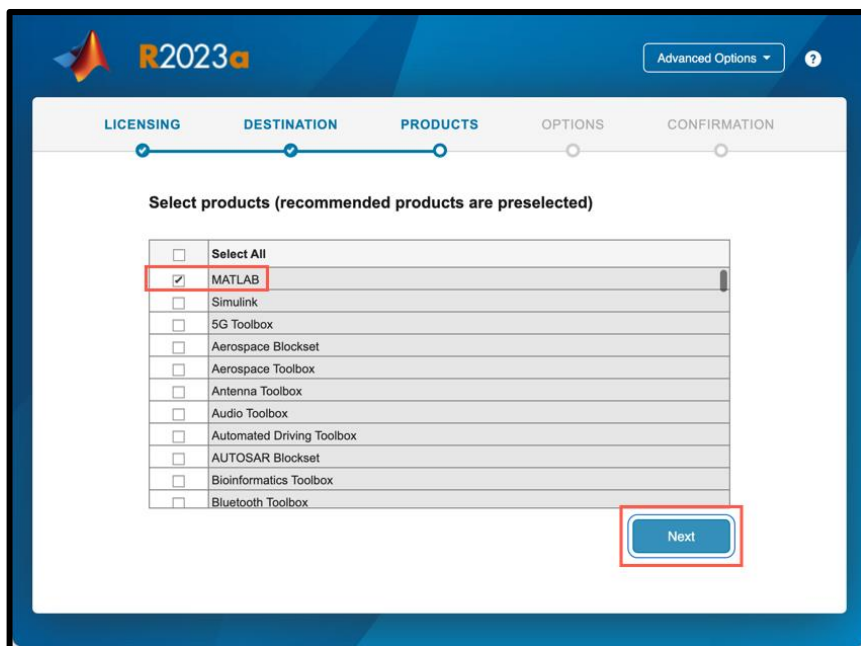
22. View the license, click Next.



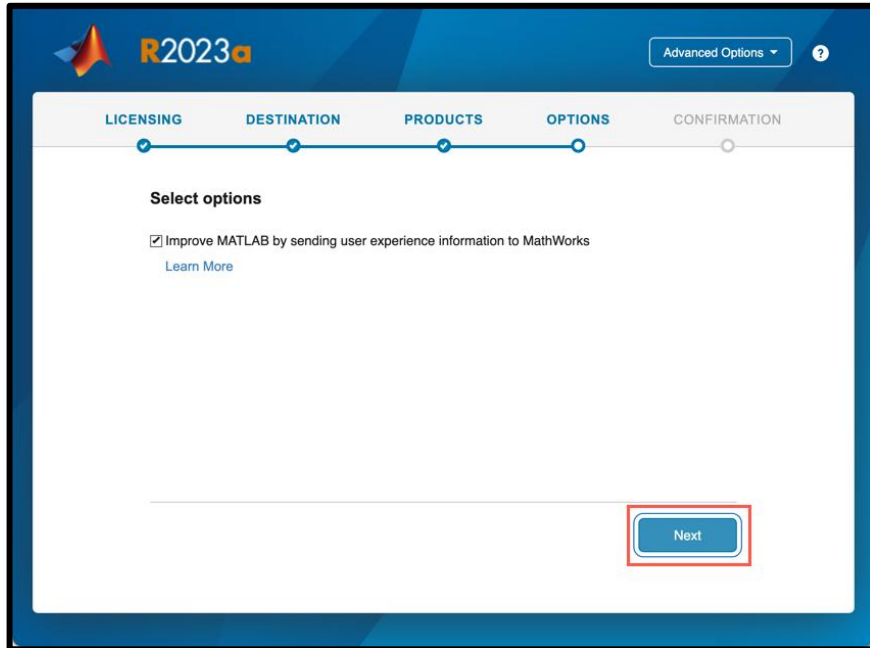
23. Select install destination folder, click **Next**. **Note:** By default, it will be in *Applications Folder* unless you chose a different destination folder.



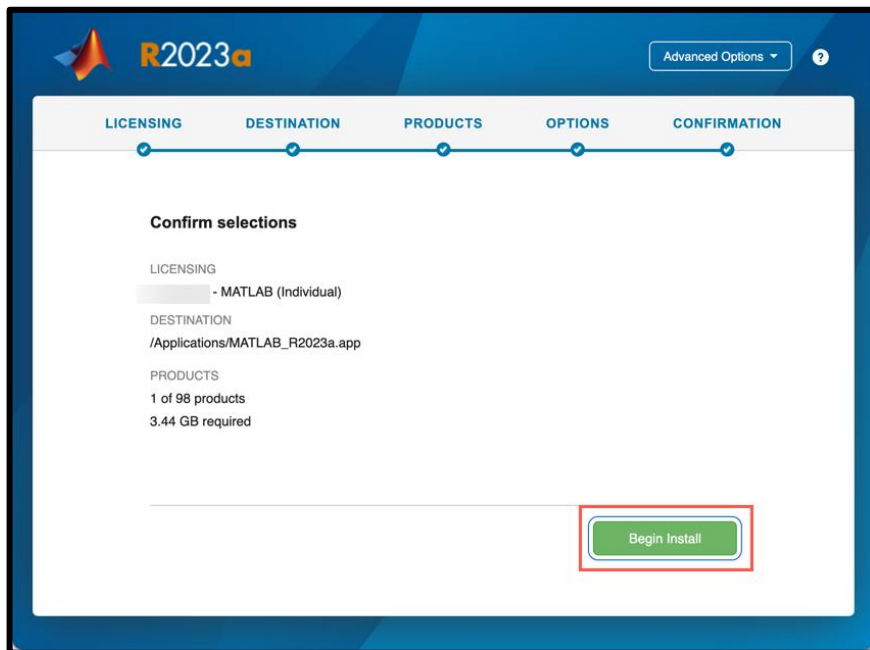
24. A) Select the desired parts of the product you would like to install B) Click Next.



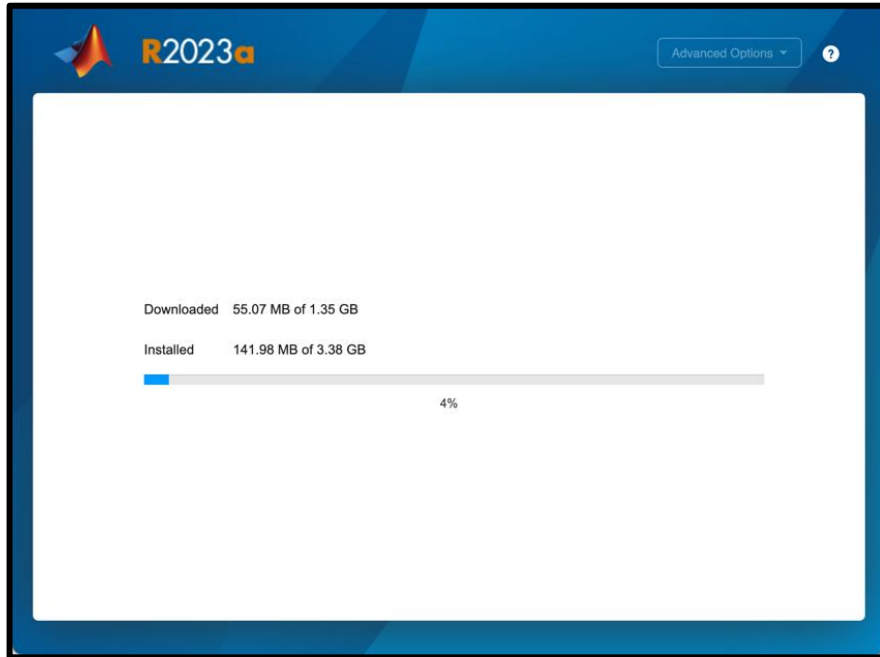
25. Choose whether to send user experience information to MathWorks, Click Next.



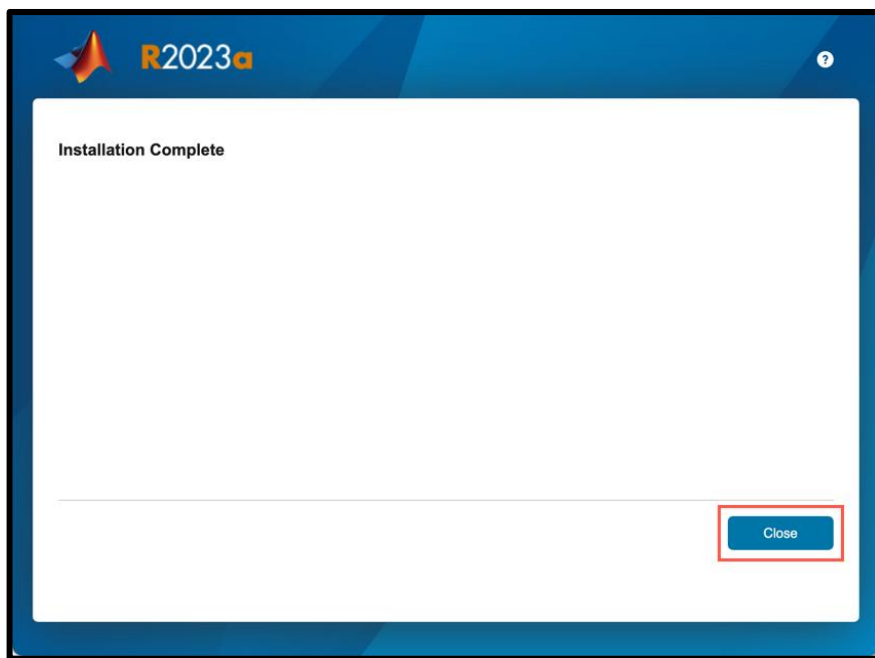
27. Confirm your installation selections, click **Begin Install**.



28. You will see a download window with progress bar.



29. When installation is complete, click **Close**.



30. Installation is complete, you can now begin using **MatLab**. It will be in the folder you chose to install in.

*Note: By default, it will be in Applications Folder unless you chose a different destination folder. You can create a shortcut in the dock by dragging the application to your dock.*

Need additional assistance? There is a page on the [Herff College of Engineering site for MatLab assistance as well](#). Additionally, [Please see the technical support page of MatLab for MathWorks products and services](#).



# Locating Help Resources

umTech offers support to faculty, staff, and students, provides additional assistance, and resources. Such help can be located as follows:

## Submitting a Service Request

Login URL: [Click here for our service desk ticketing system](#). After logging in, choose the appropriate form request for services.

Contact the ITS Service Desk – 901.678.8888 any day of the week! (*Excluding Some Holidays*)

## ITS Service Desk Hours

Contact the Service Desk for assistance with technical login problems or issues. ALL incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 pm, please leave a message or [submit a service request](#).

Voice messages will be checked regularly and receive priority response the following business day. You may also email umTech at [umtech@memphis.edu](mailto:umtech@memphis.edu). (*Using this email will automatically generate a service request*).

## Important Links

[Explore the umTech Website](#)

[Search the Solutions Page](#)