MatLab

Mac

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Purpose
This training material highlights how to download the MatLab application.

Audience
University of Memphis faculty, staff, or students who need to access MatLab.
Installing MatLab on a Mac

1. Navigate to the MatLab download installer.

2. Click Sign in to get started.

3. Sign in with your UofM Credentials. A) Enter UUID, and B) Password.
4. Authenticate with DUO.

5. If you have not created a MatLab account, you will be prompted to. Click Create Account.
6. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click **Continue** if the webpage does not automatically load.

7. A) Enter your **First Name**, B) Enter your **Last Name**, C) Create a **User ID** (Optional), D) Create **Password**, E) Confirm **Password**, F) Select What describes your **Role?** from drop-down menu, G) Select **Department**, H) Check the box marked I accept the **Online Services Agreement**, I) Click **Create**.
8. Once you verify your email, your MatLab profile will be verified. Click Sign In.

9. Authenticate using the credentials you used to create the account. **Note:** This is not your UofM credentials but the credentials for your MatLab account.

10. If you have created an account, Sign in to your existing MatWorks account.
11. Enter your email address, click **Next**.

![MathWorks Account login](image)

12. Enter your password, click **Sign In**.

![MathWorks Account login](image)
13. Click **Download for MacOS**.

![Download for MacOS](image)

14. The install file will download on your computer as a Zip file, double click to decompress.

![Zip file download](image)

15. Double click on the **DMG file**.

![DMG file](image)
16. Double click on the install icon.

17. The installation may ask you the following question “InstallForMacOSX is an application downloaded from the internet. Are you sure you want to open it?” Click Open.

18. A) Your finder will ask for your computer’s password for installation. Enter your computer’s credentials, and B) Click OK.
19. A) Enter your UofM email address B.) Click **Next**.

![Email login screen](image)

20. A) Enter your password from creating the MathWorks account B) Click **Sign in**.  
*(See page 6)*

![Password login screen](image)
21. A) Click Yes to accept the terms of the License Agreement. B) Click Next.

22. View the license, click Next.
23. Confirm your user information. Click **Next**.

![Confirm User Information](image)

24. Select install destination folder, click **Next**. **Note:** By default, it will be in Applications Folder unless you chose a different destination folder.

![Select Destination Folder](image)
25. A.) Select the desired parts of the product you would like to install B.) click Next.

26. Choose whether or not to send user experience information to MathWorks, click Next.
27. Confirm your installation selections, click **Begin Install**.

28. You will see a download window.
29. When installation is complete, click Close.

30. Installation is complete, you can now begin using MatLab. It will be in the folder you chose to install in. 
   *Note: By default, it will be in Applications Folder unless you chose a different destination folder. You can create a shortcut in the dock by dragging the application to your dock.*
Locating Help Resources

umTech offers support to faculty, staff, and students. Upon completing the training covered in this course, faculty, staff, and students can receive additional training help and resources. Such help can be located as follows:

Service Desk Request

Submitting a Ticket

- Login URL:
  - Here is a link to our service desk ticketing system
  - After logging in, choose the link Request Help or Services.
  - Choose Request Help or Services.

Call the ITS Service Desk (901.678.8888) any day of the week! (Excluding Some Holidays)

- The ITS Service Desk hours will be as follows:
  - Monday - Friday 8:00 am - 8:00 pm
  - Saturday 10:00 am - 2:00 pm
  - Sunday 1:00 pm - 5:00 pm
- You can contact the Service Desk for assistance with technical login problems or issues. Incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 p.m., please leave a message or submit a service request.
- Messages will be checked regularly and receive priority response the following business day. You may also email umTech, umtech@memphis.edu (using this email will automatically generate a help desk ticket).

Important Links

- Explore the umTech Website
- Search Our Solutions Page