MatLab

Mac
Table of Contents

Installing Matlab ................................................................. 3
Service Desk Request ............................................................. 14
   Submitting a Ticket .......................................................... 14
   Call the ITS Service Desk (901.678.8888) any day of the week! 14
      (Excluding Some Holidays) ............................................ 14
Important Links ................................................................. 14
Purpose

This training material highlights how to download the MatLab application.

Audience

University of Memphis faculty, staff, or students who need to access MatLab.
Installing MatLab on a Mac

1. Navigate to the MatLab download installer.

2. Click Sign in to get started.
3. Create a MatLab account. Click **Create Account**.
4. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click **Continue** if the webpage does not automatically load.

![Verification Email](image)
5. A) Enter your **First Name**, B) Enter your **Last Name**, C) Create a **User ID** (Optional), D) Create Password, E) Confirm Password, F) Select What describes your **Role**? from drop-down menu, G) Select **Department**, H) Check the box marked **I accept the Online Services Agreement**, I) Click **Create**.
6. Once you verify your email, your MatLab profile will be verified. Click **Sign In**.

![Sign In](image1.png)

7. Authenticate using the credentials you used to create the account.  
*Note: This is not your UofM credentials but the credentials for your MatLab account.*

![Sign In](image2.png)

7. Click **Download Installer**.

![Download Installer](image3.png)
8. Click Download R2020a, the installer will be downloaded to your Downloads Folder.

9. Select the installer for the operating system your computer uses.

10. A) The install file will download on your computer as a Zip file. B) Double click to decompress, then double click on the DMG file.
11. The installation may ask you the following question “InstallForMacOSX is an application downloaded from the internet. Are you sure you want to open it?” Click Open.

12. A) Click Yes to accept the terms of the License Agreement. B) Click Next.
13. The next screen you will see is MathWorks Installer. A) Log into your MathWorks Account. B) Click Next. 
*Note: This is not your UofM credentials but the credentials for your MatLab account.*

![MathWorks Installer](image)

14. Verify folder to install in. Click Next. 
*Note: By default, it will be in Applications Folder unless you chose a different destination folder.*

![Choose installation folder](image)
15. **A)** Select desired installation options. **B)** Click **Next**.

16. You will see a download window.
17. When installation is complete A) check the box Activate MatLab. B) Click Next.

18. Click Finish.
19. Installation is complete. You can now begin using MatLab. It will be in the folder you chose to install in.

*Note: By default, it will be in Applications Folder unless you chose a different destination folder. You can create a shortcut in the dock by dragging the application to your dock.*
Locating Help Resources

Upon completing the training covered in this course, faculty, staff, and students are able to receive additional training help and resources. Such help can be located as follows:

Service Desk Request

Submitting a Ticket

- Login URL:
  - Here is a link to our service desk ticketing system
  - After logging in, choose the link Request Help or Services.
  - Choose Request Help or Services.

Call the ITS Service Desk (901.678.8888) any day of the week! (Excluding Some Holidays)

- The ITS Service Desk hours will be as follows:
  - Monday - Friday 8:00 am - 8:00 pm
  - Saturday 10:00 am - 2:00 pm
  - Sunday 1:00 pm - 5:00 pm
- You can contact the Service Desk for assistance with technical login problems or issues. Incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 pm, please leave a message or submit a service request.
- Messages will be checked regularly and receive priority response the following business day. You may also email The Center for Teaching and Learning, umtech@memphis.edu (using this email will automatically generate a help desk ticket).

Important Links

- Explore the umTech Website
- Center for Teaching and Learning (CTL) Website
- Search our Training and Documentation